Count of Churn by Churn

1.87K (26.58%)

5.16K (73.42%)

Churn
- No
- Yes

Count of customerID by TenureGroup and Churn

Churn ● No ● Yes

TenureGroup (49-72 Months, 0-12 Months, 25-48 Months, 13-24 Months)
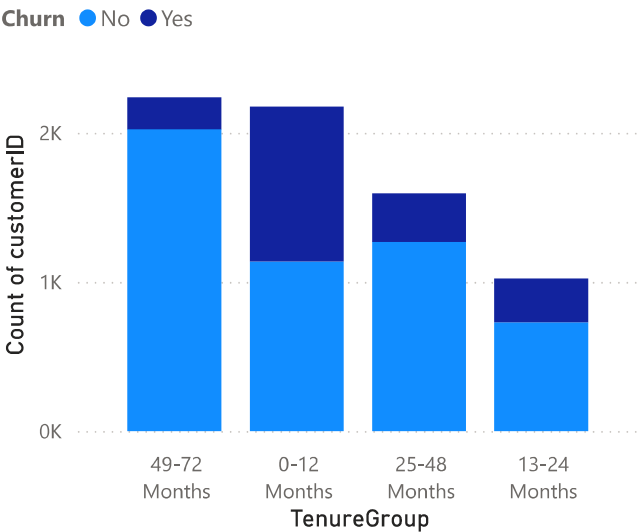
Count of customerID by gender and Churn

Churn ● No ● Yes

gender (Male, Female)
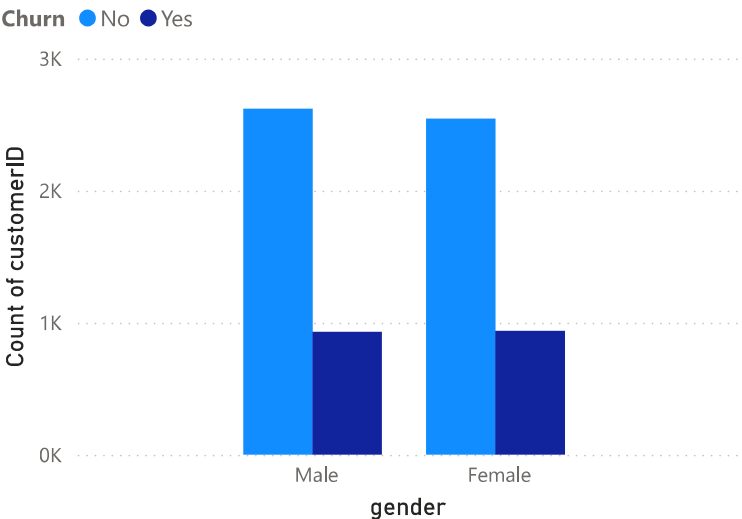
Count of customerID by SeniorCitizen and Churn

Churn ● No ● Yes

SeniorCitizen (No, Yes)
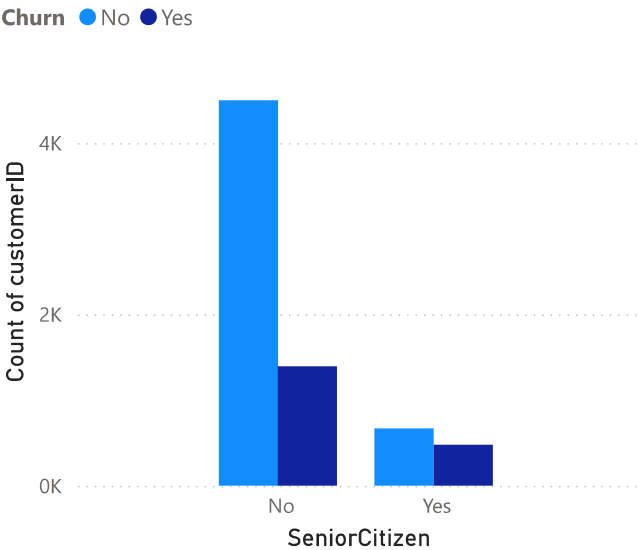
Telecom Customer Churn Report

Contract ⌄
- ☐ Two year
- ☐ One year
- ☐ Month-to-month

InternetService ⌄
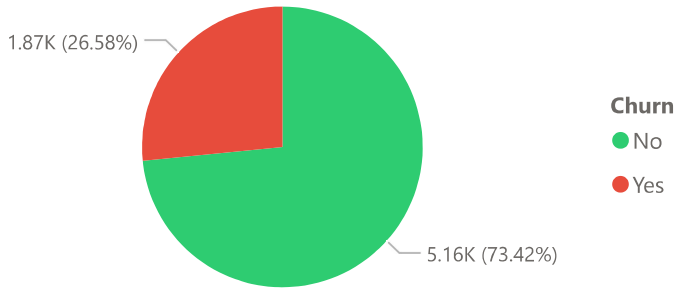- ☐ DSL
- ☐ Fiber optic
- ☐ No

TenureGroup ⌄
- ☐ 0-12 Months
- ☐ 13-24 Months
- ☐ 25-48 Months
- ☐ 49-72 Months

PaymentMethod ⌄
- ☐ Bank transfer (automatic)
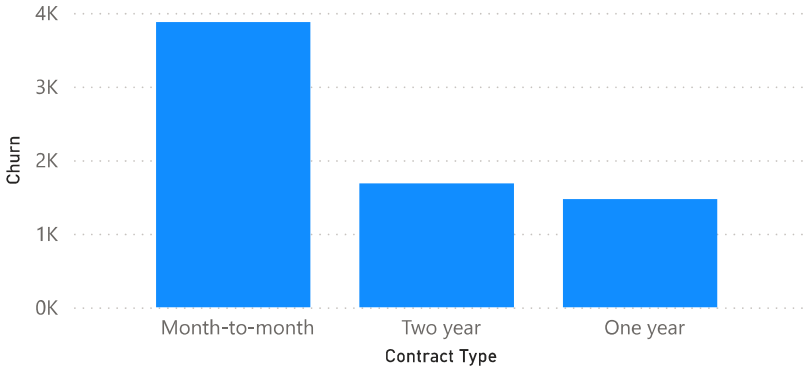- ☐ Credit card (automatic)
- ☐ Electronic check
- ☐ Mailed check

SeniorCitizen ⌄
- ☐ No
- ☐ Yes

Total Customers	Churned_Customers	Churn_Rate (%)	Average Tenure	Average Monthly Charges
7.032K	2K	26.58	32.42	64.80

Churn Distribution by Churn

1.87K (26.58%)
5.16K (73.42%)

Churn
- 🟢 No
- 🔴 Yes

Churn by Contract Type

Chart (y-axis Churn, 0K–4K): Month-to-month, Two year, One year (x-axis Contract Type)

Count of Churn by InternetService and Churn

Churn 🟢 No 🔴 Yes

Chart (y-axis Count of Churn, 0K–4K): Fiber optic, DSL, No (x-axis InternetService)
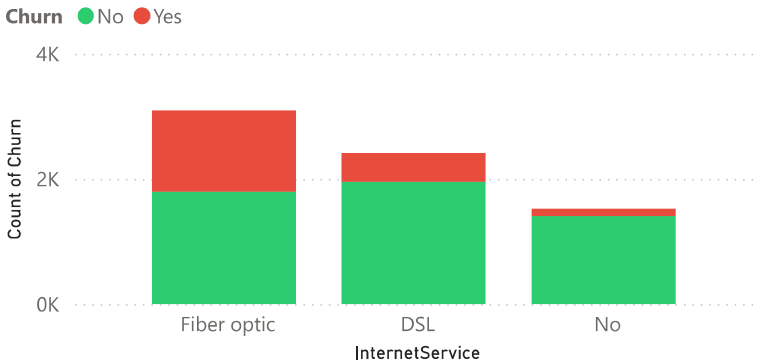
Count of Churn by TenureGroup

Chart (y-axis Count of Churn, 0K–2K): 49-72 Months, 0-12 Months, 25-48 Months, 13-24 Months (x-axis TenureGroup)