

INTERVIEWS

DATA GATHERING/COLLECTION

GROUP 33:

MANYA TYAGI-(2021064)

VINAYAK ARORA-(2021112)

HARSH PARIMAL POPAT-(2021048)

SANSKAR RANJAN-(2021096)

PRANJAL BHARTI-(2021080)



LIST OF POTENTIAL PARTICIPANTS

- AAN SIKKA - COLLEGE STUDENT
- PRASHASTI - COLLEGE STUDENT
- SHILPA SHARMA- SCHOOL GIRL STUDENT
- TUSHAR AGRAWAL - COLLEGE STUDENT
- UDIS ARORA - COLLEGE STUDENT AND TA
- RAM KEWAL - COLLEGE PROFESSOR



CONSENT QUESTIONS

Please read and confirm your consent to participate in this user study by agreeing to the following terms and conditions:

1. I confirm that the purpose of the study has been explained to me and that I have had the opportunity to ask questions about the research and have had these answered satisfactorily.
2. I understand that my participation is voluntary and that I am free to withdraw at any time without giving any reason.
3. I understand that anonymized quotes may be used in presentations or publications stemming from the research but not in any way that might allow for the identification of individual participants.
4. I understand the data will be kept confidential at all times.
5. I understand that if I have any concerns or difficulties I can contact a member of the project team.
6. I agree to take part in this study.

INTERVIEW QUESTIONS

INTRODUCTION : This survey is used for gathering information about our app for a group project. Our app's brief description is provided below. We are creating this to survey so we can a better idea of what features and function we can include in our final app .

ED_EZ is basically an app which solves all the problems faced by a student or a teacher which are faced during their college life or during school.

The app all in one stop for teacher as well as students .What ever needed for the college or school app will provide it. The app is very customizable .

CONSENT : 1. I confirm that the purpose of the study has been explained to me and that I have had the opportunity to ask questions about the research and have had these answered satisfactorily.

2. I understand that my participation is voluntary and that I am free to withdraw at any time without giving any reason.

3. I allow the researcher to audio-video record me as part of the study during the interviews.

4.The recordings will be transcribed. I understand that anonymized images and quotes may be used in presentations or publications stemming from the research but not in any way that might allow individual participants' identification.

5. I understand the data will be kept confidential at all times and if I have any concerns or difficulties, I can contact a project team member. at any point of time .

Filling this will take 1-2 minutes and it will be very useful for our project. We request you please fill the form and help us build a great app.

Thank you.

- 1.HI! SO WE ARE THE ED_EZ TEAM AND WE WOULD LIKE TO INTERVIEW YOU TO ANALYZE YOUR VIEWS ABOUT THE PROBLEM OF ONLINE CLASSES AND WILL OUR PRODUCT FOCUSSING ON THAT PROBLEM WILL MAKE THINGS EASIER FOR YOU?
- 2.I THINK YOU HAVE ALREADY FILLED OUT A CONSENT FORM THAT YOU WILL HAVE NO PROBLEMS IF WE USE YOUR VIEWS ABOUT THE TOPIC FOR THE BETTERMENT OF OUR PRODUCT. ARE U SURE THAT U WILL HAVE NO PROBLEM IF WE USE YOUR VIEWS?
- 3.APPRECIATE THAT. FIRSTLY WE ALL HOPE THAT OFFLINE ACTIVITIES RESUME SOON, BUT YOU NEVER KNOW WITH COVID WHEN WE MIGHT HAVE TO TURN BACK TO ONLINE MODE. SO I WOULD LIKE TO START BY ASKING HOW SATISFIED WERE YOU WITH YOUR ONLINE CLASSES? AND WERE THEY SIMILAR OR BETTER THAN OFFLINE CLASSES?
- 4.- YA, I THINK MOST OF US WOULD AGREE ABOUT THAT.SO WHAT WERE THE MAIN PROBLEMS YOU FACED IN ONLINE CLASSES? CAN YOU TELL US BRIEFLY ABOUT THAT?
- 5.LOOKS LIKE YOU FACED MANY PROBLEMS. OUR APP FOCUSES ON MOST OF THESE. ONE OF THE MOST HELPFUL FEATURES WHICH WE AS A TEAM FELT WAS COMPILING ALL THE UPCOMING TESTS, DEADLINES, SCHEDULED CLASSES, AND EVENTS AT ONE PLACE IN A COLLABORATIVE CALLENDAR. DO YOU THINK THIS FEATURE WILL HELP YOU? WHY?
- 6.MANY PEOPLE WERE SAYING THAT DUE TO ONLINE CLASSES AND THE PANDEMIC PEOPLE WERE NOT ABLE TO INTERACT WITH THEIR CLASSMATES AND ATTEND EVENTS LIKE BEFORE WHICH HAMPERED THEIR SOCIAL SKILLS. WHAT ARE YOUR VIEWS ON THIS?
- 7.OUR APP FOCUSES ON THIS EXACT PROBLEM. HOPE IT WILL MAKE THINGS BETTER FOR ALL THE STUDENTS OUT THERE BECAUSE HAVING FUN IS ALSO VERY IMPORTANT ALONG WITH ACADEMICS. WHICH PLATFORM DID YOUR INSTITUTE USE FOR ONLINE EDUCATION?
- 8.WAS THAT PROBLEM GOOD ENOUGH OR LACKED SOME FEATURES.
- 9.Hmm...WE ARE PRETTY SURE OUR APP COVERS EVERYTHING. DO YOU THINK THAT MOST OF THE ONLINE EXAMS SHOULD HAVE A PROCTOR SO THAT ONLY DESERVING STUDENTS GET THEIR REWARDS?
- 10.TELL US ANY ONE ASPECT WHERE ONLINE EDUCATION IS SLIGHTLY ADVANTAGEOUS OVER OFFLINE EDUCATION. OR IS THERE NO SUCH ASPECT?
- 11.SO HOW HAS YOUR INSTITUTE STARTED OFFLINE ACTIVITIES?
- 12.IT MUST BE FUN RIGHT? AFTER ALMOST 2 YEARS OF ONLINE
- 13.WE ALL WANT TO THANK YOU FOR TAKING OUT TIME AND GIVING SOME VALUABLE INSIGHTS AND SUGGESTIONS. WE WISH YOU ALL THE BEST AND LET'S HOPE THAT SITUATION REMAINS NORMAL NOW. THANK YOU!

INTERVIEWS OF OUR INTERVIEWEES



INTERVIEWEE : PRASHASTI - COLLEGE STUDENT

INTERVIEWER- HI! SO WE ARE THE ED_EZ TEAM AND WE WOULD LIKE TO INTERVIEW YOU TO ANALYZE YOUR VIEWS ABOUT THE PROBLEM OF ONLINE CLASSES AND WILL OUR PRODUCT FOCUSING ON THAT PROBLEM WILL MAKE THINGS EASIER FOR YOU?

INTERVIEWEE- YEAH SURE!

INTERVIEWER- I THINK YOU HAVE ALREADY FILLED OUT A CONSENT FORM THAT YOU WILL HAVE NO PROBLEMS IF WE USE YOUR VIEWS ABOUT THE TOPIC FOR THE BETTERMENT OF OUR PRODUCT. ARE U SURE THAT U WILL HAVE NO PROBLEM IF WE USE YOUR VIEWS?

INTERVIEWEE- YEAH THAT'S ALL RIGHT.

INTERVIEWER- APPRECIATE THAT. FIRSTLY WE ALL HOPE THAT OFFLINE ACTIVITIES RESUME SOON, BUT YOU NEVER KNOW WITH COVID WHEN WE MIGHT HAVE TO TURN BACK TO ONLINE MODE. SO I WOULD LIKE TO START BY ASKING HOW SATISFIED WERE YOU WITH YOUR ONLINE CLASSES? AND WERE THEY SIMILAR OR BETTER THAN OFFLINE CLASSES?

INTERVIEWEE- I WOULD SAY I AM PRETTY SATISFIED WITH ONLINE CLASSES. FOR SOMEONE WHO HAD ALWAYS BEEN SHY ABOUT ASKING QUESTIONS, VIRTUAL MEANS SEEM LIKE A GOOD OPPORTUNITY. ALSO, THERE ARE NO HASSLES OF TRAVELING.

AS FAR AS CLASS CONTENT IS CONCERNED, IIIT ALWAYS USED SLIDES AND ANNOTATIONS ON THEM FOR EXPLAINING. THE ONLINE MODE DOESN'T HINDER THAT RATHER NOW THAT RECORDINGS ARE AVAILABLE ONE CAN EASILY REVISIT ANY TINY DETAILS THAT MIGHT'VE BEEN LEFT OUT DURING THE FIRST ITERATION.

INTERVIEWER- YA, I THINK MOST OF US WOULD AGREE ABOUT THAT.SO WHAT WERE THE MAIN PROBLEMS YOU FACED IN ONLINE CLASSES? CAN YOU TELL US BRIEFLY ABOUT THAT?

INTERVIEWEE- WELL IT IS REALLY EASY TO ZONE OUT OF THE LECTURE. AS IT IS LECTURES ARE PRETTY LONG (90 MINUTES IS QUITE A LARGE AMOUNT OF TIME TO BE STARING AT A SCREEN FOR)IN OFFLINE MODE I FELT THAT I PAID MORE ATTENTION AS THERE WERE NO REASSURANCES OF RECORDINGS AND AS THE PROFESSOR WAS PHYSICALLY IN FRONT OF YOU, TEACHING, ONE COULD NOT TUNE OUT OF THE LECTURE THAT EASILY. I FELT LIKE I LOST MY DISCIPLINE OF FOLLOWING A SCHEDULE DUE TO THE NEWLY AVAILABLE FLEXIBILITIES OFFERED BY ONLINE MODE.

INTERVIEWER- LOOKS LIKE YOU FACED MANY PROBLEMS. OUR APP FOCUSES ON MOST OF THESE. ONE OF THE MOST HELPFUL FEATURES WHICH WE AS A TEAM FELT WAS COMPILING ALL THE UPCOMING TESTS, DEADLINES, SCHEDULED CLASSES, AND EVENTS AT ONE PLACE IN A COLLABORATIVE CALLENDAR. DO YOU THINK THIS FEATURE WILL HELP YOU? WHY?

INTERVIEWEE- YES FOR SURE. NOW THAT WE ARE DISCONNECTED (BY PHYSICAL MEANS) FROM OUR CLASSMATES IT SOMETIMES BECOMES HARD TO TRACK ALL THE DEADLINES. PROFESSORS (ESPECIALLY AT IIIT) TEND TO PROVIDE STUDENTS WITH A LOT OF ASSIGNMENTS. HAVING ALL OF THEM IN ONE PLACE SEEMS LIKE A GOOD TOOL.

INTERVIEWER- MANY PEOPLE WERE SAYING THAT DUE TO ONLINE CLASSES AND THE PANDEMIC PEOPLE WERE NOT ABLE TO INTERACT WITH THEIR CLASSMATES AND ATTEND EVENTS LIKE BEFORE WHICH HAMPERED THEIR SOCIAL SKILLS. WHAT ARE YOUR VIEWS ON THIS?

INTERVIEWEE-

OH OFCOURSE! I HAVEN'T INTERACTED WITH MY CLASSMATES PHYSICALLY FOR ABOUT 2 YEARS. HONESTLY, I DO NOT KNOW HOW ONE BREAKS THAT KIND OF ICE. COLLEGE IS KNOWN TO BE A TIME OF ONE'S LIFE WHEN ONE BLOOMS INTO AN INDIVIDUAL WITH A PERSONALITY AND I BELIEVE SOCIAL INTERACTIONS ARE A HUGE PART OF IT. WITH ALMOST NO SOCIAL INTERACTIONS I AM AFRAID TO FIND OUT WHAT KIND OF INDIVIDUAL I WILL BECOME AND IF THIS TIME WOULD COME AGAIN.

INTERVIEWER- OUR APP FOCUSES ON THIS EXACT PROBLEM. HOPE IT WILL MAKE THINGS BETTER FOR ALL THE STUDENTS OUT THERE BECAUSE HAVING FUN IS ALSO VERY IMPORTANT ALONG WITH ACADEMICS.
WHICH PLATFORM DID YOUR INSTITUTE USE FOR ONLINE EDUCATION?

INTERVIEWEE-GOOGLE SUITE PRODUCTS. CLASSROOM,CALENDAR, JAMBOARD, MEET. ZOOM AS WELL.

INTERVIEWER- WAS THAT PROBLEM GOOD ENOUGH OR LACKED SOME FEATURES.

INTERVIEWEE- OH THERE SURE ARE A LOT OF CHALENGES. MEET RESTRICTS PARTICIPANTS, DOESN'T RECORD. CLASSROOM DOESN'T ALLOW FOR INTERACTION WITHIN THE STUDENTS.

INTERVIEWER- HMM...WE ARE PRETTY SURE OUR APP COVERS EVERYTHING. DO YOU THINK THAT MOST OF THE ONLINE EXAMS SHOULD HAVE A PROCTOR SO THAT ONLY DESERVING STUDENTS GET THEIR REWARDS?

INTERVIEWEE- YES. THAT WILL BE A GOOD IDEA!

INTERVIEWER- TELL US ANY ONE ASPECT WHERE ONLINE EDUCATION IS SLIGHTLY ADVANTAGEOUS OVER OFFLINE EDUCATION. OR IS THERE NO SUCH ASPECT?

INTERVIEWEE-

FLEXIBILITY, EASE OF ACCESS, GOOD FOR INTROVERTS.

INTERVIEWER- SO NOW HAS YOUR INSTITUTE STARTED OFFLINE ACTIVITIES?

INTERVIEWEE- YEAH. SPORTS, CULTURAL COUNCIL, SUMMER SCHOOLS.

INTERVIEWER- IT MUST BE FUN RIGHT?AFTER ALMOST 2 YEARS OF ONLINE.

INTERVIEWEE-

YEAH. YOU HAVE NO IDEA.

INTERVIEWER- WE ALL WANT TO THANK YOU FOR TAKING OUT TIME AND GIVING SOME VALUABLE INSIGHTS AND SUGGESTIONS. WE WISH YOU ALL THE BEST AND LET'S HOPE THAT SITUATION REMAINS NORMAL NOW. THANK YOU

INTERVIEWEE : SHILPA SHARMA- SCHOOL GIRL STUDENT

INTERVIEWER- HI! SO WE ARE THE ED_EZ TEAM AND WE WOULD LIKE TO INTERVIEW YOU TO ANALYZE YOUR VIEWS ABOUT THE PROBLEM OF ONLINE CLASSES AND WILL OUR PRODUCT FOCUSING ON THAT PROBLEM WILL MAKE THINGS EASIER FOR YOU?

INTERVIEWEE- YES SURE. I WOULD LIKE TO REALLY HELP YOU TO DEVELOP A REALLY GOOD APP.

INTERVIEWER- I THINK YOU HAVE ALREADY FILLED OUT A CONSENT FORM THAT YOU WILL HAVE NO PROBLEMS IF WE USE YOUR VIEWS ABOUT THE TOPIC FOR THE BETTERMENT OF OUR PRODUCT. ARE U SURE THAT U WILL HAVE NO PROBLEM IF WE USE YOUR VIEWS?

INTERVIEWEE-YES I HAVE FILLED THE CONSENT FORM AND I HAVE NO PROBLEM IF YOU USE MY VIEWS.

INTERVIEWER- APPRECIATE THAT. FIRSTLY WE ALL HOPE THAT OFFLINE ACTIVITIES RESUME SOON, BUT YOU NEVER KNOW WITH COVID WHEN WE MIGHT HAVE TO TURN BACK TO ONLINE MODE. SO I WOULD LIKE TO START BY ASKING HOW SATISFIED WERE YOU WITH YOUR ONLINE CLASSES? AND WERE THEY SIMILAR OR BETTER THAN OFFLINE CLASSES?

INTERVIEWEE- YES I HOPE THE OFFLINE ACTIVITIES START SOON. I REALLY MISS BEING WITH MY FRIENDS AND HAVING FUN.

I AM NOT MUCH HAPPY WITH THE ONLINE CLASSES AS I AM BORED MOST OF THE TIME AND FEEL SLEEPY DURING MY CLASSES .THE CLASSES ARE NOT AT ALL SIMILAR MOST OF TIME IT IS ONLY ONE WAY LIKE TEACHER KEEPS SPEAKING AND IF WE ASK ANYTHING THEY SAY TO ASK AT THE END OF THE CLASS.BY THAT TIME WE FORGET THE QUESTION ALSO.

INTERVIEWER- YA, I THINK MOST OF US WOULD AGREE ABOUT THAT.SO WHAT WERE THE MAIN PROBLEMS YOU FACED IN ONLINE CLASSES? CAN YOU TELL US BRIEFLY ABOUT THAT.

INTERVIEWEE- FIRSTLY I WAS NOT AT ALL COMFORTABLE WITH TECHNOLOGY NOR MY PARENTS WERE SO IN THE STARTING MONTHS IT WAS REALLY DIFFICULT TO GET FAMILIAR WITH IT. THERE WERE MANY NEW THINGS I LEARNT WHICH IS A GOOD SIDE BUT THE CLASSES DAY BY DAY STARTED GETTING ONE SIDED AND EXHAUSTIVE. NETWORK ISSUES WAS ALSO ONE OF THE MOST IMPORTANT AS IF WE MISS SOMETHING IN CLASS WE ARE NOT ABLE TO COPE UP WITH THE HOMEWORKS AND PROJECTS.THE ACTIVITIES LIKE DEBATE , POEM RECITATION , INTER HOUSE AND INTER CLASS COMPETITIONS ALL WERE JUST NOT DONE JUST THE ONLINE CLASSES WITH NO INTEREST .

INTERVIEWER- LOOKS LIKE YOU FACED MANY PROBLEMS. OUR APP FOCUSES ON MOST OF THESE. ONE OF THE MOST HELPFUL FEATURES WHICH WE AS A TEAM FELT WAS COMPILING ALL THE UPCOMING TESTS, DEADLINES, SCHEDULED CLASSES, AND EVENTS AT ONE PLACE IN A COLLABORATIVE CALENDAR. DO YOU THINK THIS FEATURE WILL HELP YOU? WHY?

INTERVIEWEE- YES, THIS FEATURE WILL REALLY HELP ME MANAGE MY TIME AND FIND TIME FOR EVERYTHING.

INTERVIEWER- OUR APP FOCUSES ON THIS EXACT PROBLEM. HOPE IT WILL MAKE THINGS BETTER FOR ALL THE STUDENTS OUT THERE BECAUSE HAVING FUN IS ALSO VERY IMPORTANT ALONG WITH ACADEMICS. WHICH PLATFORM DID YOUR INSTITUTE USE FOR ONLINE EDUCATION?

INTERVIEWEE-YES THAT REALLY KIND OF YOU. I WOULD LIKE TO BE YOUR FIRST CUSTOMER AFTER THE APP IS COMPLETELY FUNCTIONAL AND WILL ALSO HELP YOU TO IMPROVE YOUR APP. MY SCHOOL USES GOOGLE CLASSROOM.

INTERVIEWER- WAS THAT PLATFORM GOOD ENOUGH OR LACKED SOME FEATURES.

INTERVIEWEE- THE PLATFORM IS GOOD. BUT NOT THE BEST AS IT LACK SOME FEATURES. SUCH AS GROUPING AND DISPLAYING THINGS . SEARCH OPTION IN GOOGLE CLASSROOM FOR SEARCHING THE CLASS NOTES FROM THE TEACHER AND MANY MORE. IF I SAY IT ALL WOULD TAKE HALF A DAY.

INTERVIEWER- HMM...WE ARE PRETTY SURE OUR APP COVERS EVERYTHING. DO YOU THINK THAT MOST OF THE ONLINE EXAMS SHOULD HAVE A PROCTOR SO THAT ONLY DESERVING STUDENTS GET THEIR REWARDS?

INTERVIEWEE- YES SURE ..I THINK IT IS A GOOD IDEA AS THERE ARE THE BACKBENCHER BOYS WHO JUST DISTURB US DURING THE EXAM ASKING FOR ANSWERS AND THEN GETTING MORE MARKS THAN US WHO STUDIES AND GIVES THE PAPER WITHOUT ANY HELP.

INTERVIEWER- TELL US ANY ONE ASPECT WHERE ONLINE EDUCATION IS SLIGHTLY ADVANTAGEOUS OVER OFFLINE EDUCATION. OR IS THERE NO SUCH ASPECT?

INTERVIEWEE- I THINK THAT ONE ASPECT WHERE ONLINE IS EDUCATION IS SLIGHTLY ADVANTAGEOUS OVER OFFLINE EDUCATION IS THAT ANYONE FROM ANYWHERE FROM THE WORLD CAN JOIN ANY CLASS .. I MYSELF ATTENDED MANY ONLINE SEMINARS AND GAINED KNOWLEDGE FROM EVERYONE.

INTERVIEWER- SO NOW HAS YOUR INSTITUTE STARTED OFFLINE ACTIVITIES?

INTERVIEWEE-

INTERVIEWER- IT MUST BE FUN RIGHT? AFTER ALMOST 2 YEARS OF ONLINE, WHAT ARE THE THINGS YOU MISSED THE MOST ABOUT COLLEGE?

INTERVIEWEE-

INTERVIEWER- WE ALL WANT TO THANK YOU FOR TAKING OUT TIME AND GIVING SOME VALUABLE INSIGHTS AND SUGGESTIONS. WE WISH YOU ALL THE BEST AND LET'S HOPE THAT SITUATION REMAINS NORMAL NOW. THANK YOU

INTERVIEWEE :AAN SIKKA- SCHOOL GIRL STUDENT

INTERVIEWER- HI! SO WE ARE THE ED_EZ TEAM, AND WE WOULD LIKE TO INTERVIEW YOU TO ANALYZE YOUR VIEWS ABOUT THE PROBLEM OF ONLINE CLASSES AND WILL OUR PRODUCT FOCUSING ON THAT PROBLEM WILL MAKE THINGS EASIER FOR YOU?

INTERVIEWEE- OK NICE.

INTERVIEWER- I THINK YOU HAVE ALREADY FILLED OUT A CONSENT FORM THAT YOU WILL HAVE NO PROBLEMS IF WE USE YOUR VIEWS ABOUT THE TOPIC FOR THE BETTERMENT OF OUR PRODUCT. ARE YOU SURE THAT YOU WILL HAVE NO PROBLEM IF WE USE YOUR VIEWS?

INTERVIEWEE- I HAVE ABSOLUTELY NO PROBLEM.

INTERVIEWER- I APPRECIATE THAT. FIRSTLY WE ALL HOPE THAT OFFLINE ACTIVITIES RESUME SOON, BUT YOU NEVER KNOW WITH COVID WHEN WE MIGHT HAVE TO TURN BACK TO ONLINE MODE. SO I WOULD LIKE TO START BY ASKING HOW SATISFIED WERE YOU WITH YOUR ONLINE CLASSES? AND WERE THEY SIMILAR OR BETTER THAN OFFLINE CLASSES?

INTERVIEWEE-ONLINE CLASSES HAD BOTH PROS AND CONS BUT CERTAINLY I FACED A LOT OF ISSUES IN ONLINE CLASSES.ACCORDING TO ME ONLINE CLASSES WERE NOT AT PAR WITH OFFLINE CLASSES.

INTERVIEWER- YA, I THINK MOST OF US WOULD AGREE ABOUT THAT.SO WHAT WERE THE MAIN PROBLEMS YOU FACED IN ONLINE CLASSES? CAN YOU TELL US BRIEFLY ABOUT THAT.

INTERVIEWEE-IN ONLINE CLASSES,LACK OF CONSTRUCTIVE INTERACTION AND CLASSROOM ENVIRONMENT WERE THE MAIN PROBLEMS THAT WERE FACED BY THE STUDENTS.ALSO HAVING WEAK NETWORK CONNECTION LED TO A LOT OF BACKLOG IN STUDIES AND NON-SUBMISSION OF ASSIGNMENTS ON TIME.

INTERVIEWER- IT LOOKS LIKE YOU FACED MANY PROBLEMS. OUR APP FOCUSES ON MOST OF THESE. ONE OF THE MOST HELPFUL FEATURES WHICH WE AS A TEAM FELT WAS COMPIILING ALL THE UPCOMING TESTS, DEADLINES, SCHEDULED CLASSES, AND EVENTS AT ONE PLACE IN A COLLABORATIVE CALLENDAR. DO YOU THINK THIS FEATURE WILL HELP YOU? WHY?

INTERVIEWEE-YES THIS WILL DEFINITELY HELP ME AS I WILL BECOME MORE ORGANIZED AND APP WILL ENSURE THAT I DON'T MISS ANY UPCOMING CLASS OR ASSIGNMENTS.

INTERVIEWER- MANY PEOPLE WERE SAYING DUE TO ONLINE CLASSES AND THE PANDEMIC, PEOPLE WERE NOT ABLE TO INTERACT WITH THEIR CLASSMATES, ATTEND EVENTS LIKE BEFORE, WHICH HAMPERED THEIR SOCIAL SKILLS. WHAT ARE YOUR VIEWS ON THIS?

INTERVIEWEE- YES I THINK INTERACTIONS AND CONVERSATIONS BETWEEN PROFESSORS AND STUDENTS WERE LIMITED ON AN ONLINE PLATFORM WHICH WAS DEFINITELY A DOWNFALL OF ONLINE CLASSES BUT AT THE SAME TIME I THINK THAT STUDENTS CAN WORK UPON ON THEIR SOCIAL SKILLS ON THEIR OWN USING SOCIAL MEDIA AND TAKING GOOD COURSES TO BOOST THEIR CONFIDENCE.

INTERVIEWER- OUR APP FOCUSES ON THIS EXACT PROBLEM. I HOPE IT WILL MAKE THINGS BETTER FOR ALL THE STUDENTS OUT THERE BECAUSE HAVING FUN IS ALSO VERY IMPORTANT ALONG WITH ACADEMICS. WHICH PLATFORM DID YOUR INSTITUTE USE FOR ONLINE EDUCATION?

INTERVIEWEE- MICROSOFT TEAMS

INTERVIEWER- WAS THAT PLATFORM GOOD ENOUGH OR LACKED SOME FEATURES.?

INTERVIEWEE-

I THINK THE PLATFORM WAS GOOD ENOUGH AS IT HAD PROPER TEAMS AND CALENDARS BUT DEFINITELY ITS INTERFACE CAN BE IMPROVED.

INTERVIEWER- HMM...WE ARE PRETTY SURE OUR APP COVERS EVERYTHING. DO YOU THINK THAT MOST OF THE ONLINE EXAMS SHOULD HAVE A PROCTOR SO THAT ONLY DESERVING STUDENTS GET THEIR REWARDS?

INTERVIEWEE-YES A PROCTOR IS IMPORTANT TO ENSURE THAT A FAIR CONDUCTION OF EXAMS TAKES PLACE.

INTERVIEWER- TELL US ANY ONE ASPECT WHERE ONLINE EDUCATION IS SLIGHTLY ADVANTAGEOUS OVER OFFLINE EDUCATION. OR IS THERE NO SUCH ASPECT?

INTERVIEWEE-I THINK ONLINE EDUCATION GIVES US THE LIBERTY OF TAKING CLASSES FROM ANY PLACE WE WISH ACCORDING TO OUR CONVENIENCE AND SAVES US A LOT OF TRAVELING TIME WHICH COULD BE USED FOR STUDYING.

INTERVIEWER- SO NOW HAS YOUR INSTITUTE STARTED OFFLINE ACTIVITIES?

INTERVIEWEE-YES IT'S ABOUT TO START.

INTERVIEWER- IT MUST BE FUN, RIGHT?AFTER ALMOST 2 YEARS OF ONLINE.

INTERVIEWEE :UDIT ARORA- COLLEGE STUDENT

INTERVIEWER- HI! SO WE ARE THE ED_EZ TEAM AND WE WOULD LIKE TO INTERVIEW YOU TO ANALYZE YOUR VIEWS ABOUT THE PROBLEM OF ONLINE CLASSES AND WILL OUR PRODUCT FOCUSSING ON THAT PROBLEM WILL MAKE THINGS EASIER FOR YOU?

INTERVIEWEE-

YES, I THINK IT WILL MAKE THINGS EASIER FOR ME.

INTERVIEWER- I THINK YOU HAVE ALREADY FILLED OUT A CONSENT FORM THAT YOU WILL HAVE NO PROBLEMS IF WE USE YOUR VIEWS ABOUT THE TOPIC FOR THE BETTERMENT OF OUR PRODUCT. ARE U SURE THAT U WILL HAVE NO PROBLEM IF WE USE YOUR VIEWS?

INTERVIEWEE-

NO, I WON'T HAVE ANY PROBLEMS.

INTERVIEWER- APPRECIATE THAT. FIRSTLY WE ALL HOPE THAT OFFLINE ACTIVITIES RESUME SOON, BUT YOU NEVER KNOW WITH COVID WHEN WE MIGHT HAVE TO TURN BACK TO ONLINE MODE. SO I WOULD LIKE TO START BY ASKING HOW SATISFIED WERE YOU WITH YOUR ONLINE CLASSES? AND WERE THEY SIMILAR OR BETTER THAN OFFLINE CLASSES?

INTERVIEWEE-

ONLINE CLASSES, WHILE CONVENIENT TO ATTEND FORM THE COMFORT OF HOME, OFTEN WERE TIRING DUE TO LONG HOURS I HAD TO SPEND IN FRONT OF THE SCREEN. CONTENT WISE, THE CLASSES WERE SIMILAR TO THOSE IN OFFLINE MODE, BUT IN TERMS OF ASKING QUESTIONS, THERE WAS A BIT OF HESITATION.

INTERVIEWER- YA, I THINK MOST OF US WOULD AGREE ABOUT THAT.SO WHAT WERE THE MAIN PROBLEMS YOU FACED IN ONLINE CLASSES? CAN YOU TELL US BRIEFLY ABOUT THAT.

INTERVIEWEE-

THE MAIN PROBLEM WAS NOT HAVING FRIENDS TO DISCUSS SOME OF THE TRIVIAL DOUBTS, THAT OTHERWISE ONE WOULD HESITATE TO ASK FROM THE PROFESSOR. AND AS I MENTIONED EARLIER SITTING IN FRONT OF THE SCREEN CAN BE EXHAUSTING IN ITSELF.

INTERVIEWER- LOOKS LIKE YOU FACED MANY PROBLEMS. OUR APP FOCUSES ON MOST OF THESE. ONE OF THE MOST HELPFUL FEATURES WHICH WE AS A TEAM FELT WAS COMPILING ALL THE UPCOMING TESTS, DEADLINES, SCHEDULED CLASSES, AND EVENTS AT ONE PLACE IN A COLLABORATIVE CALENDAR. DO YOU THINK THIS FEATURE WILL HELP YOU? WHY?

INTERVIEWEE-

THIS FEATURE WOULD DEFINITELY BE USEFUL. HAVING EVERYTHING AT ONE PLACE WOULD REMOVE THE DISCOMFORT OF GOING TO DIFFERENT GOOGLE CLASSROOM PAGES AND LOOKING FOR ANNOUNCEMENTS REGARDING UPCOMING TESTS/DEADLINES.

INTERVIEWER- MANY PEOPLE WERE SAYING THAT DUE TO ONLINE CLASSES AND THE PANDEMIC PEOPLE WERE NOT ABLE TO INTERACT WITH THEIR CLASSMATES AND ATTEND EVENTS LIKE BEFORE WHICH HAMPERED THEIR SOCIAL SKILLS. WHAT ARE YOUR VIEWS ON THIS?

INTERVIEWEE-

I DEFINITELY AGREE WITH THIS. SOCIAL INTERACTION IS DEFINITELY IMPORTANT. PERSONALLY, I MISSED HAVING DISCUSSIONS ON SOME OF THE TOPICS COVERED IN CLASS IN THE TIME WE SAT TOGETHER FOR LUNCH OR IN MOVING BETWEEN CLASSES. IN ONLINE MODE, IT SIMPLY JUST SWITCHING FROM ONE LINK TO ANOTHER.

INTERVIEWER- OUR APP FOCUSES ON THIS EXACT PROBLEM. HOPE IT WILL MAKE THINGS BETTER FOR ALL THE STUDENTS OUT THERE BECAUSE HAVING FUN IS ALSO VERY IMPORTANT ALONG WITH ACADEMICS. WHICH PLATFORM DID YOUR INSTITUTE USE FOR ONLINE EDUCATION?

INTERVIEWEE-

THE PLATFORM USED WAS PRIMARILY ZOOM OR GOOGLE MEET

INTERVIEWER- WAS THAT PLATFORM GOOD ENOUGH OR LACKED SOME FEATURES.

INTERVIEWEE-

I FEEL BOTH PLATFORMS WERE GOOD ENOUGH CONSIDERING OUR COLLEGE HAD SUBSCRIPTION FOR RECORDING ZOOM MEETINGS BEYOND THEIR NORMAL 40 MIN LIMIT.

INTERVIEWER- WHAT WAS SOME MAJOR ISSUES YOU FACED AS A T.A FROM THE TEACHERS PERSPECTIVE?

INTERVIEWEE-

INTERVIEWER- HMM...WE ARE PRETTY SURE OUR APP COVERS EVERYTHING. DO YOU THINK THAT MOST OF THE ONLINE EXAMS SHOULD HAVE A PROCTOR SO THAT ONLY DESERVING STUDENTS GET THEIR REWARDS?

INTERVIEWEE-

YES, ALL EXAMS SHOULD BE PROCTORED. THIS IS NEEDED BECAUSE ONLINE MODE MAKES IT MUCH EASIER FOR STUDENTS TO USE UNFAIR MEANS.

INTERVIEWER- TELL US ANY ONE ASPECT WHERE ONLINE EDUCATION IS SLIGHTLY ADVANTAGEOUS OVER OFFLINE EDUCATION. OR IS THERE NO SUCH ASPECT?

INTERVIEWEE-

THE CONVENIENCE OF ATTENDING CLASSES. TO JOIN A CLASS ALL YOU NEED TO DO IS CLICK A LINK AND THERE U HAVE IT. IN OFFLINE MODE, I HAD TO TRAVEL 1.5 HRS EVERYDAY TO ATTEND THE CLASSES.

INTERVIEWER- SO NOW HAS YOUR INSTITUTE STARTED OFFLINE ACTIVITIES?

INTERVIEWEE :TUSHAR AGGARWAL- COLLEGE STUDENT

INTERVIEWER- HI! SO WE ARE THE ED_EZ TEAM AND WE WOULD LIKE TO INTERVIEW YOU TO ANALYZE YOUR VIEWS ABOUT THE PROBLEM OF ONLINE CLASSES AND WILL OUR PRODUCT FOCUSING ON THAT PROBLEM WILL MAKE THINGS EASIER FOR YOU?

INTERVIEWEE- I HAVE TRIED YOUR ED_EZ APP AND FOUND IT HELPFUL IN TERMS OF SOLVING PROBLEMS FACED BY STUDENTS IN ONLINE CLASSES.

INTERVIEWER- I THINK YOU HAVE ALREADY FILLED OUT A CONSENT FORM THAT YOU WILL HAVE NO PROBLEMS IF WE USE YOUR VIEWS ABOUT THE TOPIC FOR THE BETTERMENT OF OUR PRODUCT. ARE U SURE THAT U WILL HAVE NO PROBLEM IF WE USE YOUR VIEWS?

INTERVIEWEE- I HAVE FILLED OUT THE CONSENT FORM AND YOU CAN USE THIS INTERVIEW FOR THE BETTERMENT OF YOUR APP . I HAVE NO PROBLEM WITH IT.

INTERVIEWER- APPRECIATE THAT. FIRSTLY WE ALL HOPE THAT OFFLINE ACTIVITIES RESUME SOON, BUT YOU NEVER KNOW WITH COVID WHEN WE MIGHT HAVE TO TURN BACK TO ONLINE MODE. SO I WOULD LIKE TO START BY ASKING HOW SATISFIED WERE YOU WITH YOUR ONLINE CLASSES? AND WERE THEY SIMILAR OR BETTER THAN OFFLINE CLASSES?

INTERVIEWEE- I ALSO HOPE FOR THE SAME. I AM NOT VERY SATISFIED WITH THIS ONLINE MODE AND HARDLY THERE WOULD BE ANYONE WHO WOULD BE SATISFIED WITH IT. OFFLINE CLASSES WERE FAR BETTER BECAUSE THE TYPE OF STUDENT TO TEACHER INTERACTION IT PROVIDES IS JUST A WHOLE ANOTHER LEVEL

INTERVIEWER- YA, I THINK MOST OF US WOULD AGREE ABOUT THAT.SO WHAT WERE THE MAIN PROBLEMS YOU FACED IN ONLINE CLASSES? CAN YOU TELL US BRIEFLY ABOUT THAT?

INTERVIEWEE- THE MAIN PROBLEM THAT I FACED IN ONLINE MODE IS THAT I HAVE NOT BEEN ABLE TO BUILD CONCENTRATION AND THIS FILLED ME WITH NEGATIVE THOUGHTS WHICH DIRECTLY AFFECTED MY PERFORMANCE. THE PEER PRESSURE OF USING HELP FROM THE INTERNET IN EXAMS ALSO DEMOTIVATED ME BECAUSE IN THE END THERE WILL BE A TIME WHEN THINGS WOULD GO OFFLINE AND WE WOULD REQUIRE TO USE THE CONCEPTS DISCUSSED IN ONLINE MODE BUT MOST OF US WOULD HAVE NO KNOWLEDGE BECAUSE OF USE OF UNFAIR MEANS TO SOLVE THE EXAM PAPERS. ALSO, IT IS DIFFICULT TO MANAGE LIKE THE STUDY MATERIAL, CLASS LINKS, ATTENDANCE LINKS GETS MESSED UP MOST OF THE TIME, WHICH IS REALLY FRUSTRATING.

INTERVIEWER- LOOKS LIKE YOU FACED MANY PROBLEMS. OUR APP FOCUSES ON MOST OF THESE. ONE OF THE MOST HELPFUL FEATURES WHICH WE AS A TEAM FELT WAS COMPILING ALL THE UPCOMING TESTS, DEADLINES, SCHEDULED CLASSES, AND EVENTS AT ONE PLACE IN A COLLABORATIVE CALENDAR. DO YOU THINK THIS FEATURE WILL HELP YOU? WHY?

INTERVIEWEE- YES, WHILE USING YOUR APP I WENT THROUGH ALL THESE FEATURES AND FOUND THEM REALLY HELPFUL BECAUSE MOST OF THE PROBLEMS CAN EASE USING THIS APPLICATION OF YOURS.

INTERVIEWER- MANY PEOPLE WERE SAYING THAT DUE TO ONLINE CLASSES AND THE PANDEMIC PEOPLE WERE NOT ABLE TO INTERACT WITH THEIR CLASSMATES AND ATTEND EVENTS LIKE BEFORE WHICH HAMPERED THEIR SOCIAL SKILLS. WHAT ARE YOUR VIEWS ON THIS?

INTERVIEWEE- YUP, IT'S TRUE THAT ONLINE MODE RESTRICTED THE PHYSICAL SOCIAL INTERACTION AND MADE THE LIFE OF STUDENTS BORING AS WE ARE NOT BEEN ABLE TO HANG OUT WITH FRIENDS LIFE BEFORE. BUT ON A POSITIVE NOTE, IT HELPED FAMILIES REGAIN THE JOY WHICH WAS LOST IN THIS COMPULSIVE WORLD.

INTERVIEWER- OUR APP FOCUSES ON THIS EXACT PROBLEM. HOPE IT WILL MAKE THINGS BETTER FOR ALL THE STUDENTS OUT THERE BECAUSE HAVING FUN IS ALSO VERY IMPORTANT ALONG WITH ACADEMICS. WHICH PLATFORM DID YOUR INSTITUTE USE FOR ONLINE EDUCATION?

INTERVIEWEE- MY COLLEGE USES VARIOUS INDIVIDUAL PLATFORMS LIKE GOOGLE CLASSROOM, GOOGLE MEET, ZOOM IN THE ONLINE MODE OF EDUCATION WHICH I THINK IS THE SAME AS ANY OTHER INSTITUTE
INTERVIEWER- WAS THAT PLATFORM GOOD ENOUGH OR LACKED SOME FEATURES.

INTERVIEWEE- I FEEL THAT THE PLATFORM USED BY MY COLLEGE IS GOOD ENOUGH BUT THE ONLY THING THESE APPS ARE LACKING BEHIND IS THE COMPILATION THAT YOUR APP ED_EZ HAS SOLVED

INTERVIEWER- WHAT WERE SOME MAJOR ISSUES YOU FACED AS A T.A FROM THE TEACHER'S PERSPECTIVE? INTERVIEWEE- I REALLY DON'T KNOW MUCH ABOUT TEACHER PROBLEMS BUT THE ONLY THING WHICH I KNOW IS THAT JUST LIKE STUDENTS THEY ARE ALSO EAGER TO SWITCH TO OFFLINE MODE.

INTERVIEWER- HMM...WE ARE PRETTY SURE OUR APP COVERS EVERYTHING. DO YOU THINK THAT MOST OF THE ONLINE EXAMS SHOULD HAVE A PROCTOR SO THAT ONLY DESERVING STUDENTS GET THEIR REWARDS?

INTERVIEWEE- MOST OF THE EXAMS HAVE PROCTORS BUT STILL A LARGE PERCENTAGE OF THE STUDENTS FIND WAYS TO COPY ANSWERS FROM THE INTERNET. SO I THINK THAT HAVING A PROCTOR IS NOT PROVING HELPFUL SOME OTHER ALTERNATIVE SHOULD BE TAKEN.

INTERVIEWER- TELL US ANY ONE ASPECT WHERE ONLINE EDUCATION IS SLIGHTLY ADVANTAGEOUS OVER OFFLINE EDUCATION. OR IS THERE NO SUCH ASPECT?

INTERVIEWEE- SURE, DEFINITELY THERE ARE SOME ADVANTAGES OF THE ONLINE MODE, IN THE CURRENT SITUATION OF COVID-19 IT IS KEEPING US SAFE FROM THE VIRUS AND THE OTHER IS THE ACCESSIBILITY LIKE MY HOME IS 30 KM AWAY FROM THE COLLEGE AND LOT OF TIME AND MONEY IS SAVED.

INTERVIEWER- SO NOW HAS YOUR INSTITUTE STARTED OFFLINE ACTIVITIES?

INTERVIEWEE- IT IS PLANNING TO GO OFFLINE BUT NO OFFICIAL CONFIRMATION HAS BEEN SENT TO ME YET .

INTERVIEWER- IT MUST BE FUN RIGHT? AFTER ALMOST 2 YEARS OF ONLINE, WHAT ARE THE THINGS YOU MISSED THE MOST ABOUT COLLEGE?

INTERVIEWEE -YES IT WAS FUN I WAS ABLE TO DISCOVER A LOT ABOUT MYSELF, I JOINED ONLINE GUITAR CLASSES AND NOW I AM ABLE TO PLAY PRETTY WELL. FREINDS COMPANY IS THE MOST I MISS ABOUT MY COLLEGE. THE WAY WE USED TO ATTEND LECTURES TOGETHER, VISITING DIFFERENT PLACES NEAR COLLEGE FOR FUN , PULLING EACH OTHER'S LEG, JOKING, LAUGHING, WHAT DAYS THEY WERE, AHH.....GOD HELP US OVERCOME THESE DIFFICULT TIMES.

INTERVIEWER- WE ALL WANT TO THANK YOU FOR TAKING OUT TIME AND GIVING SOME VALUABLE INSIGHTS AND SUGGESTIONS. WE WISH YOU ALL THE BEST AND LET'S HOPE THAT SITUATION REMAINS NORMAL NOW. THANK YOU

INTERVIEWEE : RAM KEWAL - COLLEGE PROFESSOR

INTERVIEWER- HI! SO WE ARE THE ED_EZ TEAM AND WE WOULD LIKE TO FOCUS ON THAT PROBLEM WILL MAKE THINGS EASIER FOR YOU?

INTERVIEW YOU TO ANALYZE YOUR VIEWS ABOUT THE PROBLEM OF ONLINE CLASSES AND WILL OUR PRODUCT

INTERVIEWEE- YES. WELL, THAT IS GOOD TO SOLVE PROBLEMS OF PEOPLE. THANK YOU

INTERVIEWER- I THINK YOU HAVE ALREADY FILLED OUT A CONSENT FORM THAT YOU WILL HAVE NO PROBLEMS IF WE USE YOUR VIEWS ABOUT THE TOPIC FOR THE BETTERMENT OF OUR PRODUCT. ARE U SURE THAT U WILL HAVE NO PROBLEM IF WE USE YOUR VIEWS?

INTERVIEWEE- YES I HAVE FILLED OUT THE CONSENT FORM AND HAVE NO PROBLEM IF YOU USE MY VIEW IN YOUR PROJECT.

INTERVIEWER- APPRECIATE THAT. FIRSTLY WE ALL HOPE THAT OFFLINE ACTIVITIES RESUME SOON, BUT YOU NEVER KNOW WITH COVID WHEN WE MIGHT HAVE TO TURN BACK TO ONLINE MODE. SO I WOULD LIKE TO START BY ASKING HOW SATISFIED WERE YOU WITH YOUR ONLINE CLASSES? AND WERE THEY SIMILAR OR BETTER THAN OFFLINE CLASSES?

INTERVIEWEE- I AM NOT QUITE SATISFIED WITH THE ONLINE CLASSES AS IT HAS BEEN DIFFICULT FOR US TO COPE UP WITH THE STUDENTS AND EVEN SOLVE THEIR PROBLEMS AS IT TAKE A LOT OF TIME TO FIRST UNDERSTAND THEM AS MOST OF IT IS EMAIL OR MESSAGES AND THEN ANSWER THEM. THE COMMUNICATION IS NOT AT ALL CLOSED. OFFLINE CLASSES ARE BETTER IN A WAY AS WE GET A BETTER UNDERSTANDING OF THE STUDENT AND HELP HIM ACCORDINGLY.

INTERVIEWER- YA, I THINK MOST OF US WOULD AGREE ABOUT THAT.SO WHAT WERE THE MAIN PROBLEMS YOU FACED IN ONLINE CLASSES? CAN YOU TELL ALSO TELL US THE PROBLEMS YOU FACED AS A T.A FROM THE TEACHER'S PERSPECTIVE?.

INTERVIEWEE- I DID NOT KNOW ANYTHING ABOUT THIS TECHNOLOGY SO I HAD ALWAYS ASKED HEPL OF MY STUDENTS WHO WILLINGLY HELPED ME. IT WAS A BIG PROBLEM BUT NOW I HAVE OVERCOME AND KNOW ABOUT IT MORE. SO BASICALLY I THINK THE MAIN PROBLEM MOST OF THE TEACHERS ARE FACING ARE INTERACTION WITH STUDENTS AND SOLVING THEORY DOUBTS. THE ALSO STUDENTS HAVE ONE MAIN EXCUSE FOR NETWORK PROBLEMS AND ESCAPE FROM GIVING ANSWERS IN CLASS. THE CHILDREN ALSO COPY DURING EXAMS SO IT IS DIFFICULT TO JUDGE A WHETHER THE STUDENT HAS UNDERSTOOD OR NOT.

INTERVIEWER- LOOKS LIKE YOU FACED MANY PROBLEMS. OUR APP FOCUSES ON MOST OF THESE. ONE OF THE MOST HELPFUL FEATURES WHICH WE AS A TEAM FELT WAS COMPILING ALL THE UPCOMING TESTS, DEADLINES, SCHEDULED CLASSES, AND EVENTS AT ONE PLACE IN A COLLABORATIVE CALENDAR. DO YOU THINK THIS FEATURE WILL HELP YOU? WHY?

INTERVIEWEE- YES THAT WOULD BE FINE AS A TEACHER NEEDS TO STAY ON TIME. LIKE WE SAY THAT IF A TEACHER CAN NOT DO HIS WORK ON TIME ..HOW CAN HE EXPECT HIS STUDENTS TO DO THE WORK ON TIME.THEY WOULD BE HELPFUL AS I COULD MANAGE EVERYTHING PROPERLY AND GIVE TIME TO MY FAMILY ALSO. I APPRECIATE YOU PUTTING THIS FEATURE IN YOUR APP.

INTERVIEWER- OUR APP FOCUSES ON THIS EXACT PROBLEM. HOPE IT WILL MAKE THINGS BETTER FOR ALL THE STUDENTS OUT THERE BECAUSE HAVING FUN IS ALSO VERY IMPORTANT ALONG WITH ACADEMICS. WHICH PLATFORM DID YOUR INSTITUTE USE FOR ONLINE EDUCATION?

INTERVIEWEE-MY SCHOOL USES GOOGLE CLASSROOM AND ALL THE OTHER GOOGLE PRODUCTS. SOMETIMES WE USE ZOOM AS IT WE CAN CALL MORE PARTICIPANTS TO THE MEETING.

INTERVIEWER- WAS THAT PLATFORM GOOD ENOUGH OR LACKED SOME FEATURES.

INTERVIEWEE-YES, THE MAIN FEATURE IT LACKS IS THAT EVERYTHING IS DIFFERENT LIKE IT IS NOT AT ALL SORTED. FOR EVERYTHING WE HAVE TO GO TO A DIFFERENT WEBSITE FOR CHECKING IT. I WISH THAT ALL THE THINGS ARE INTEGRATED INTO THE APP ITSELF AS AND COULD GO TO CHECK ANYTHING WITH THE TOUCH OF A BUTTON IN THE APP. AS WELL AS THE APP SHOULD BE SIMPLISTIC AND INTERACTIVE NOT HAVE TOO MANY BUTTONS.

INTERVIEWER- HMM...WE ARE PRETTY SURE OUR APP COVERS EVERYTHING. DO YOU THINK THAT MOST OF THE ONLINE EXAMS SHOULD HAVE A PROCTOR SO THAT ONLY DESERVING STUDENTS GET THEIR REWARDS?

INTERVIEWEE- YES, THAT WOULD BE A AWESOME FEATURE, IT WOULD BE HELPFUL FOR THE TEACHER AS WELL AS THE STUDENTS AS THE TOPPER STUDENTS ALSO FEEL THAT THEY ARE BEING CHEATED AND NOT REWARDED FOR THEIR HARD WORK. THE TEACHER COULD ALSO UNDERSTAND A STUDENT'S UNDERSTANDING CAPABILITY.

INTERVIEWER- TELL US ANY ONE ASPECT WHERE ONLINE EDUCATION IS SLIGHTLY ADVANTAGEOUS OVER OFFLINE EDUCATION. OR IS THERE NO SUCH ASPECT?

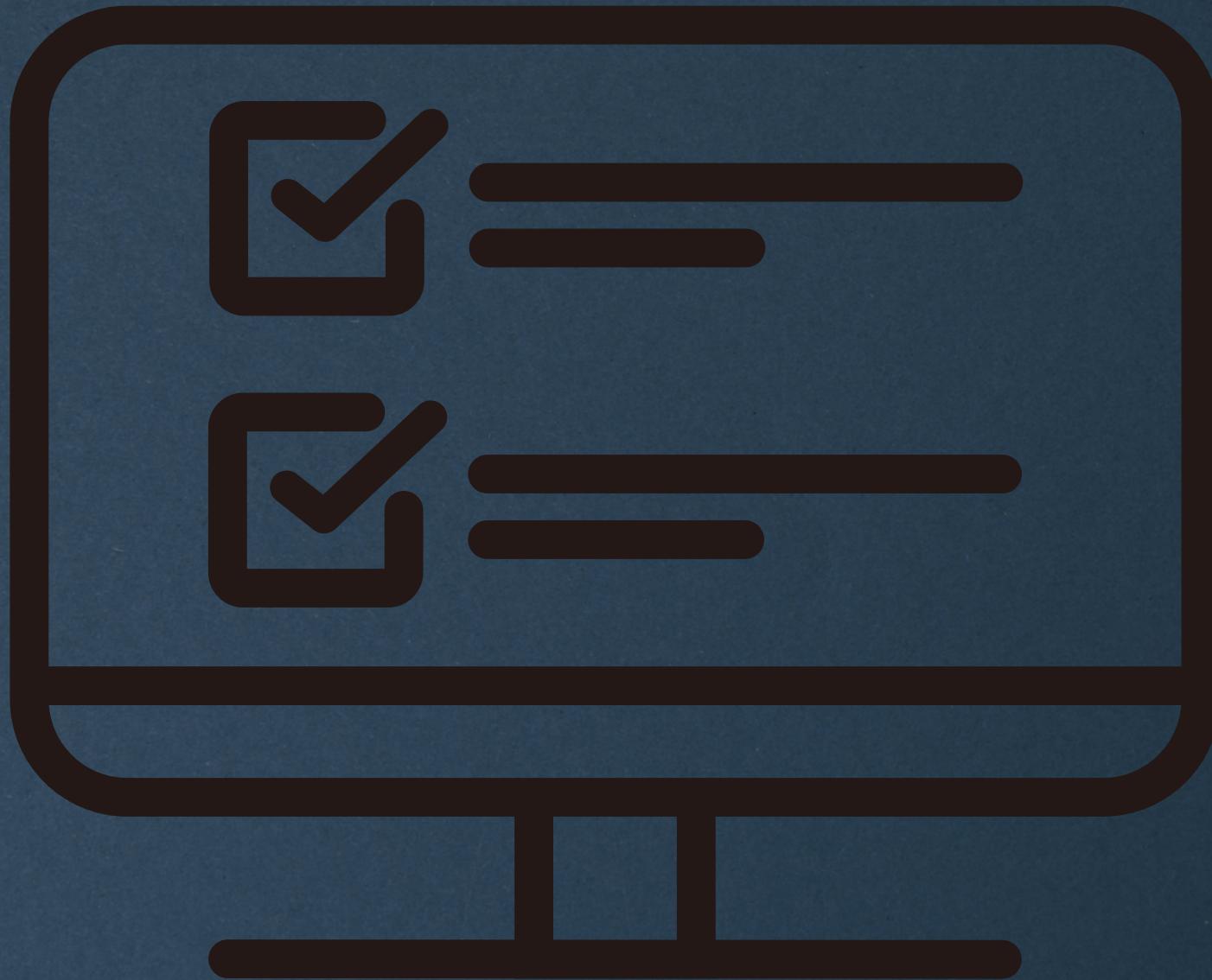
INTERVIEWEE-I THINK DURING THIS PANDEMIC TIME WE COULD CONNECT TO MORE PEOPLE AROUND THE WORLD AND LEARN A LOT OF NEW THINGS. WHICH I WOULD LIKE TO APPLY TO MY STUDENTS WHILE TEACHING THEM. WELL, I GOT A BIGGER PERSPECTIVE AND INTERACT WITH WORLD-FAMOUS TEACHERS ON HOW TO TEACH STUDENTS IN A BETTER WAY AND MAKE A STUDENT FEEL HAPPY ABOUT LEARNING NEW STUFF.

INTERVIEWER- SO NOW HAS YOUR INSTITUTE STARTED OFFLINE ACTIVITIES?

INTERVIEWEE- YEA ARE GOING TO START AT THE END OF THIS MONTH. WE WILL CALL OUR STUDENTS TO GIVE EXAMS OFFLINE AS THEY ARE GOING TO HAVE THEIR WRITTEN BOARD EXAM IN OFFLINE AND IT WOULD BE GOOD PRACTICE FOR THEM. WE ARE SLOWLY ALSO PLANNING TO EVEN CALL THE JUNIORS OF CLASS 5,6,7.

INTERVIEWER- WE ALL WANT TO THANK YOU FOR TAKING OUT TIME AND GIVING SOME VALUABLE INSIGHTS AND SUGGESTIONS. WE WISH YOU ALL THE BEST AND LET'S HOPE THAT SITUATION REMAINS NORMAL NOW. THANK YOU

SURVEY QUESTIONS



1. AGE GROUP : *

- 15-18
- 19-22
- 23-30
- 30 AND ABOVE

2. DESIGNATION : *

- SCHOOL STUDENT
- SCHOOL TEACHER
- COLLEGE STUDENT
- COLLEGE PROFESSOR

3. RATE THE USER EXPERIENCE OF THE PLATFORM YOUR COLLEGE OR SCHOOL IS USING *

- ON THE SCALE OF 1 TO 5

4. DO YOU FACE ANY PROBLEMS IN CONTACTING YOUR TEACHERS OR STUDENTS?

- YES/NO (IF YES FOR THE ABOVE QUESTION, THEN PLEASE PROVIDE A BRIEF DESCRIPTION OF THE PROBLEM FACED.)

5. FOR STUDENT: DO YOU GET ALL DOUBTS SOLVED. FOR TEACHERS: ARE YOU ABLE TO PROPERLY INTERACT WITH STUDENTS AND ANSWER THEIR DOUBTS?

- ON THE SCALE OF 1 TO 5

6. STUDENTS: HOW HAPPY ARE YOU WITH ONLINE INTERACTION WITH YOUR PEERS? TEACHERS: HOW HAPPY ARE YOU WHEN YOU HAVE TO TEACH A LARGE NUMBER OF STUDENTS WITHOUT MUCH INTERACTION WITH THE STUDENTS?

- ON THE SCALE OF 1 TO 5

7. HOW ANNOYING DO YOU FIND SEARCHING FOR CLASS LINKS AND NOT BEING ABLE TO PROPERLY KEEP TRACK OF MEET LINKS FOR ALL YOUR LECTURES?

- ON THE SCALE OF 1 TO 5

8. DO YOU THINK EMAILS/ANNOUNCEMENTS SHOULD BE MORE CATEGORIZED (INFORMATION ABOUT EXAMS, QUIZZES, LABS, TUTS, ETC. SHOULD BE MORE VISIBLE THAN GRAMMARLY SPAM)

- OFCOURSE EXAMS ARE MORE IMPORTANT
- GRAMMARLY SPAMS ARE MORE IMPORTANT
- I DON'T READ EMAILS, WHATSAPP GROUP PANIC IS ENOUGH

9. DO YOU SOMETIMES FORGET ABOUT UPCOMING DEADLINES AND QUIZZES? WILL A SYSTEM THAT KEEPS TRACK OF EVERYTHING AND SENDS REGULAR NOTIFICATIONS HELP YOU?

- YES/ NO/ MAYBE

10. DO YOU THINK THERE SHOULD BE A FACILITY FOR ONLINE PROCTORS DURING ONLINE EXAMS?

- YES/ NO

WHY DID WE ASK THESE QUESTIONS?

1. THE STUDENT AND THE TEACHER COMMUNITY WERE ADVERSELY AFFECTED DUE TO THE SHIFT IN THE MODE OF EDUCATION FROM OFFLINE TO ONLINE. THE PROBLEMS, DIFFICULTIES AND EXPERIENCES NEEDED TO BE ADDRESSED COMPREHENSIVELY, SO WE CHOSE A SET OF PEOPLE WHO HAD FACED SOME PROBLEMS IN THIS SYSTEM AND THOSE WHO WERE HAPPY WITH SUCH A SYSTEM TO LISTEN TO THE VOICES AND VIEWS OF A MAJOR SECTION OF STUDENT AND TEACHER COMMUNITY. OUR MAIN AIM WAS TO COMPREHEND EVERY POSSIBLE EXPERIENCE OF THE USERS AND TRY AND COME OUT WITH SOLUTIONS THAT CATER TO ALL THE SECTIONS OF THE USERS



2. THE QUESTION SET WAS SIMILAR FOR EVERY INTERVIEWEE AS WE BELIEVED THAT THESE SET OF QUESTIONS AND VIEWS CAN COVER THE VIEWS OF PEOPLE WHO HAVE DIFFERENT OPINIONS ON THIS TOPIC. THE QUESTIONS INCLUDED WHAT GENERAL PROBLEMS THEY ARE FACING, HOW DO PEOPLE THINK THE EXISTING PLATFORMS ARE AND WHAT FEATURES THEY ARE MISSING. WE ALSO ASKED THEM ABOUT SOME BENEFITS OF THE ONLINE SYSTEM OF EDUCATION TO INCORPORATE ALL SUCH FEATURES IN OUR DESIGN. THESE QUESTIONS GAVE US A GENERAL IDEA ABOUT WHAT WE HAVE TO INCLUDE IN OUR APP AND WHAT WE HAVE TO EXCLUDE FROM OUR APP. THESE QUESTIONS WERE APPLICABLE TO BOTH TEACHERS AND STUDENTS BOTH, SO WE HAD THE VIEWS OF DIFFERENT SETS OF PEOPLE ON THE SAME SET OF QUESTIONS, WHICH GAVE US VERY GOOD INSIGHTS INTO THE PROBLEMS THAT THE MAJORITY OF THE USERS WERE FACING.

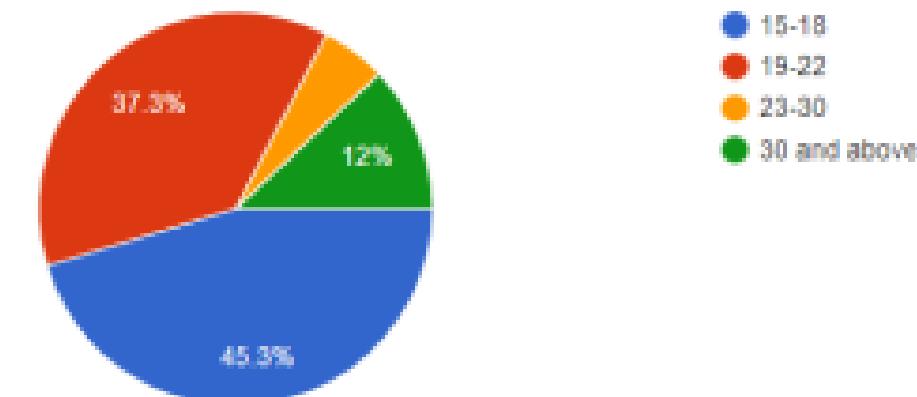
RECORDED DATA



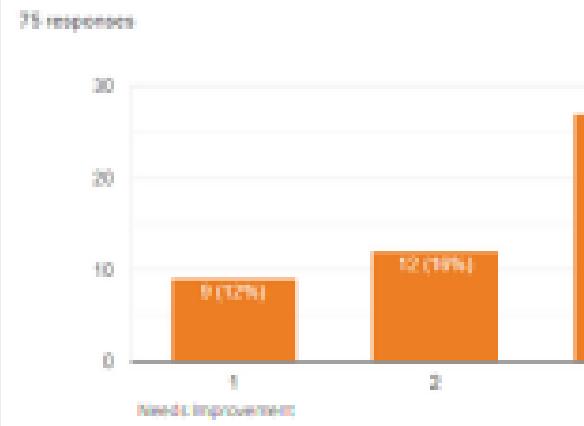
Collected Data from surveys conducted

Age group :

75 responses

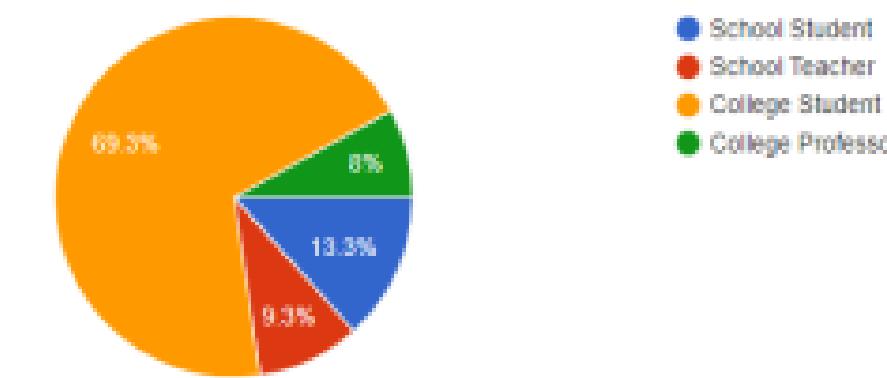


Rate the user experience of the classroom platform used by your college or school.



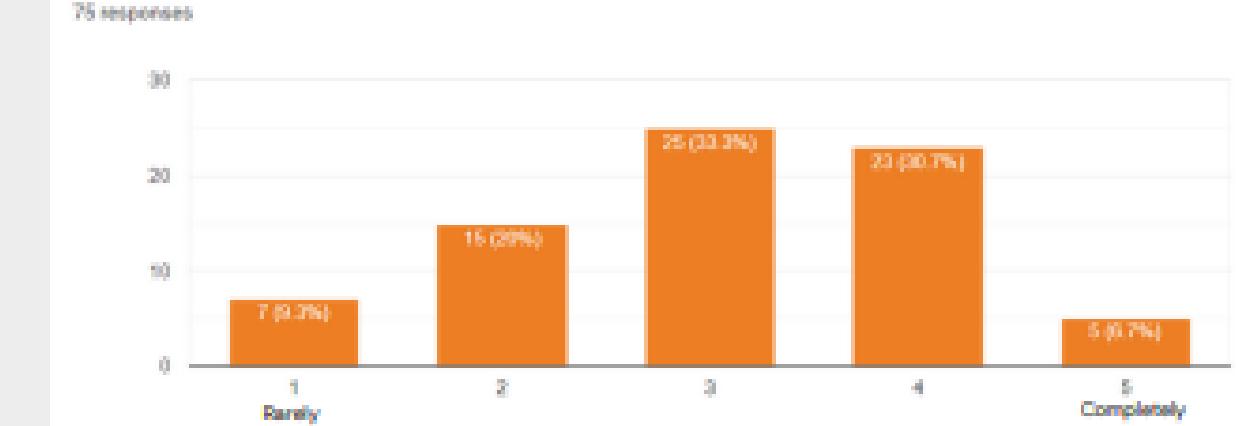
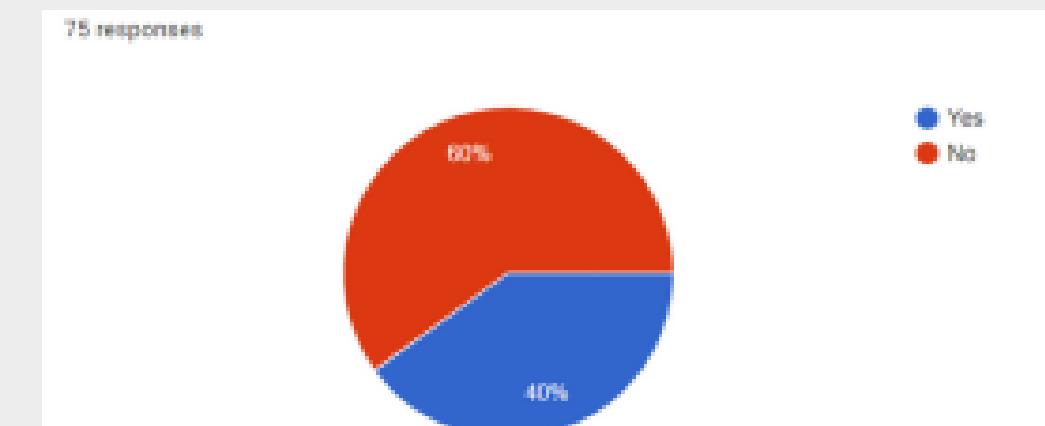
Designation :

75 responses



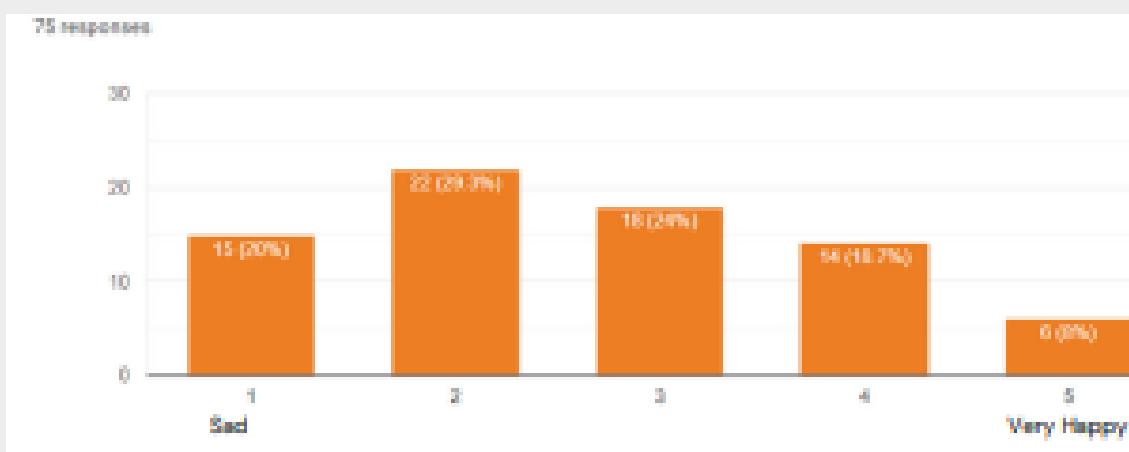
Do you face problems in contacting your fellow teachers or students?

(For students)
Do you get all your doubts solved? or
(For teachers).
Are you able to interact with students properly and help them with doubts?

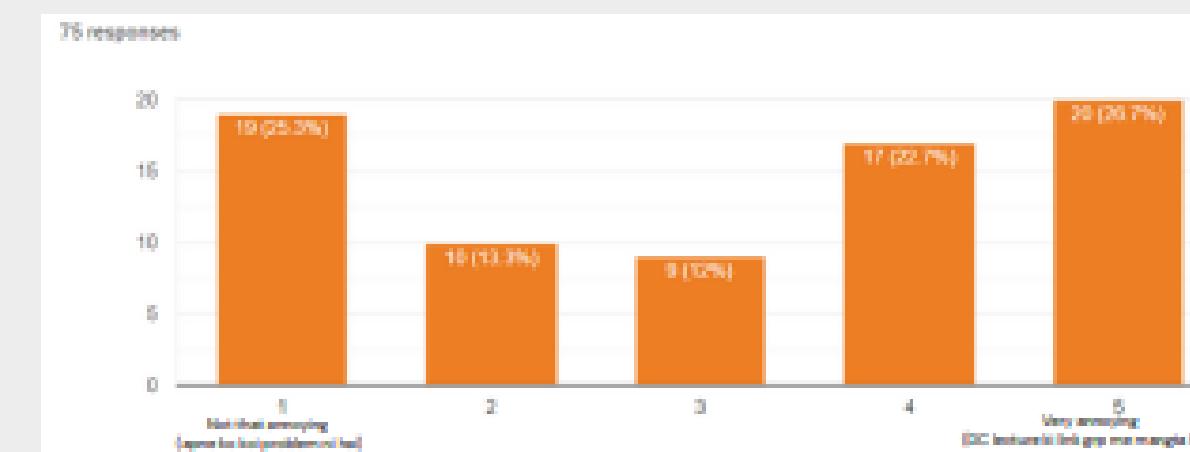


Collected Data from surveys conducted

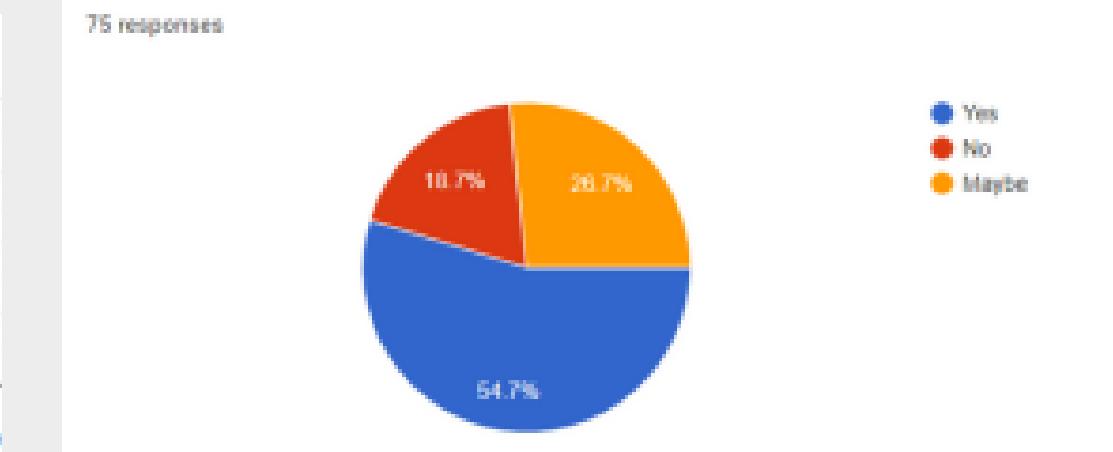
Students: How happy are you with online interaction with your peers?
Teachers : How happy are you when you have to teach a large number of students without much interaction with the students



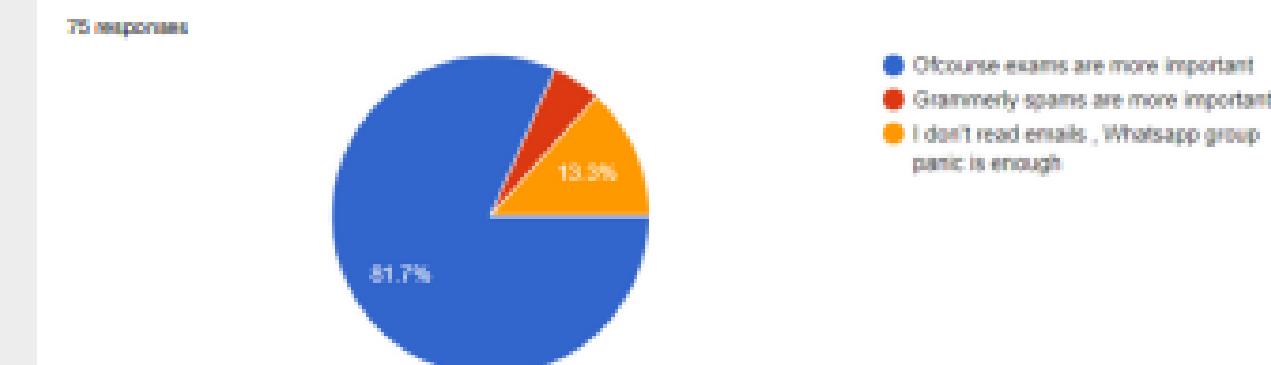
How annoying do you find searching for class links and not being able to properly keep track of meet links for all you lectures



Do you sometimes forget about upcoming deadlines and quizzes? Will a system that keeps track of everything and sends regular notification help you?



Do you think emails/announcements should be more categorized (information about exams, quizzes , labs ,tuts ,etc. should be more visible than Grammarly spams)

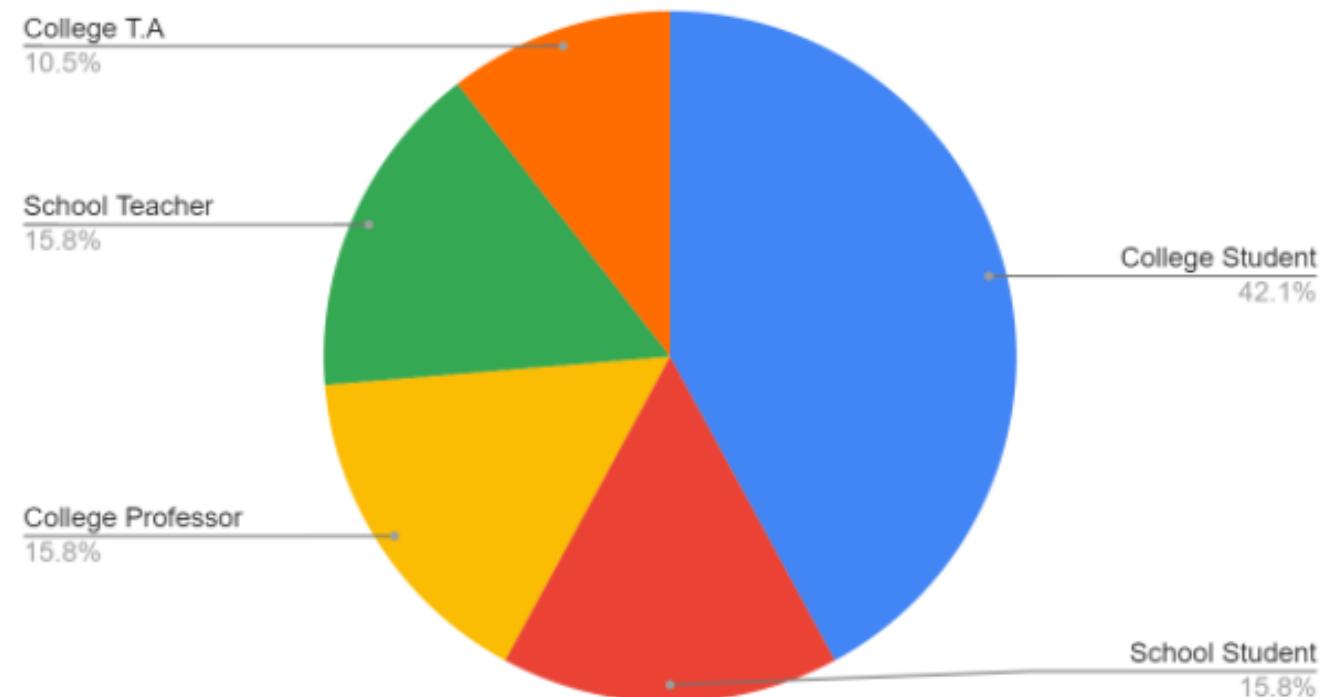


Demographics Of Interviews taken

DEMOGRAPHICS OF INTERVIEWEES

TYPE OF INTERVIEWEE	NUMBER OF INTERVIEWEE
College Student	8
School Student	3
College Professor	3
School Teacher	3
College T.A	2

DEMOGRAPH



THANK YOU

