

# HARSH RANA

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## Objective

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I am an enthusiastic and meticulous Computer Science student at Kwantlen Polytechnic University, seeking a part-time job. Offering proven customer service experience, inventory handling ability, and a strong work ethic developed through retail and volunteer roles. Eager to contribute to a collaborative environment while gaining firsthand industry experience.

## Work Experience

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### STOCK CLERK

JAN 2025 - PRESENT

SIMON'S NO-FRILLS – VANCOUVER

- Provided friendly customer service, restocked shelves, and
- organized merchandise. Supported store layout through efficient
- unloading and collaborated with team to keep cleanliness and
- safety in a fast-paced environment.

### TECHNICAL SUPPORT VOLUNTEER

FEB 2025 – MAR 2025

HILL CREST COMPUTER SERVICES – ABBOTSFORD BC

- Aided with hardware/software setups, performed basic
- diagnostics, and resolved common tech issues. Ensured clear
- communication to improve customer experience.

### SALES ASSOCIATE

APR 2024 – OCT 2024

TECH WALKER – CHANDIGARH, INDIA

- Helped customers choose tech products, met sales targets
- through upselling, processed digital payments accurately, and
- kept product displays while supporting promotions

## Education

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### Diploma in Computer Information Systems

Kwantlen Polytechnic University (KPU)    Expected Graduation: December 2026  
– Surrey, BC

## Skills

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• Technical Support • Customer Service • Sales And Retail • Inventory And Stocking • Soft Skills: - Teamwork, Adaptability, time management, multitasking

- Speak multiple languages, english, hindi,punjabi

## References

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