Harshkumar Savani

East Rutherford, NJ 07073   (863)213-9048   harshsavani43@gmail.com

Passionate and detail-oriented professional wanting to make a meaningful impact through technology by building products that customers love.

Education

BA in Information Systems   **Sept 2021 – Present**

New Jersey Institute of Technology - Newark, NJ
Requirements gathering, User experience and design, Project management,
Database, Web development, Java and Python programming

Associate in computer science and biology   **Sept 2019 – May 2021**

Bergen Community College - Paramus, NJ

C++ programming, public speaking, Technical writing.

Work Experience

Associate, Amazon - Teterboro, NJ   **Feb 2021 to Present**

- Responsible for Amazon warehouse inventory management for 100K+ products / hour. Managed Quality assurance, delivery within SLA as well as handled escalations.
- Managed the collaborations across Inbound and Outbound departments, delivery stations, Fulfillment Centers and Sortation Centers

Program lead, Ebizzinfotech Greencom LLP - Gujarat, India   **Feb 2021 to Jan 2022**

- Managed multiple end to end lifecycle from finding a client engagements, prioritization with the tech team and sharing clear requirements, ideating on solutions, creating execution plan and closing the deal with the customers
- Build experte in bidding portals (Odesk, Elance, Web Guru, freelancer,etc)
- Handled complex client engagements and negotiations
- Requirement gathering and spec writing to ensure clarity across Client and tech team
- Collaborated across different time zones through strong communication & interpersonal skills and ensure we have 100% client satisfaction

Sales Associate, Faber Coe & Gregg - Secaucus, NJ   **Feb 2020 to Mar 2020**

- Managed customer relationships, provided guidance and influenced product purchasing decisions.
- Managed end to end inventory from receiving and verify shipments; inspect and document freight damage; determine stock needs and code merchandise

Authorized to work in the US for any employer