



HARSH SINGH

FRESHER

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SOCIAL

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ABOUT

🚀 Innovative Fresher | Empowering the Digital Landscape through Web and App Development with Programming Skills| Seeking Opportunities to Create Innovative Solutions. Dedicated, hardworking, and determined to being a productive team member.

EDUCATION

MASTERS OF COMPUTER APPLICATION

Chandigarh University
Mohali, Punjab
2023 - PRESENT
Pursuing

BACHELORS OF COMPUTER APPLICATION

DSMS College of Tourism & Management
Durgapur, West Bengal
2019 - 2022
Graduated with 93.6%

WORK/EXPERIENCE

CUSTOMER SERVICE REPRESENTATIVE

WIPRO - Noida

From Nov 2022 - APRIL 2023

- Provided exceptional customer service through chat process, ensuring prompt and accurate responses to inquiries and concerns.
- Actively listened to customers, understanding their needs and delivering tailored solutions to enhance satisfaction.
- Multitasked efficiently, navigating systems and tools to gather and provide accurate information.
- Collaborated with cross-functional teams to escalate complex issues and contribute to process improvements.

PROJECT

STUDENT MANAGEMENT SYSTEM

Final Year Project

Nov 2021 - Dec 2021

- Developed the front-end using HTML, CSS, JavaScript, Bootstrap, PHP and used MySQL as the database to store student's information.
- Admin controls where admin can add, update and delete the data as well as their marks.
- Students can view their performance and track their records.
- Email verification through 4-digit code is used to verify when a new student registers.
- Forgot password feature is used by both the student and the admin to recover password.
- Landing page where the student and admin can login to their respective dashboards.
- Result section for the students to see their marks.

FACIAL RECOGNITION ATTENDANCE SYSTEM

Final Year Project

April 2022 - May 2022

- Developed using Python and MySQL as the database.
- Modules used are tkinter for designing the user interface and Face Recognition module to identify faces.
- Pictures are added with students information in order to map the image with the students details..
- Facial recognition identifies the student by comparing the captured with the pre-fed image of the student.
- An entry is made to an excel spreadsheet with the students name, roll number, date and time.
- Login page for the admin with user id and password stored in database.

CERTIFICATES

ACCENTURE DEVELOPER AND TECHNOLOGY VIRTUAL EXPERIENCE PROGRAM

Forge

June, 2023

Understand Software Development Life Cycle and two most common software development methodologies - Waterfall and Agile. Applied algorithmic thinking skills to fix syntax and logic errors in code.

12th STANDARD

D.A.V Public School
Asansol, West Bengal
2018 – 2019
Stream – Commerce
Scored: 78%

10th STANDARD

D.A.V Public School
Asansol, West Bengal
2016 – 2017
Scored: 74%

SKILLS

- HTML
- CSS
- JavaScript
- Bootstrap
- MySQL
- Node.js
- Java
- Python
- PHP
- C++
- Flutter
- Dart

LANGUAGES

- English
- Hindi
- Bengali

DELOITTE TECHNOLOGY VIRTUAL EXPERIENCE PROGRAM

Forage
June, 2023

Completed few tasks including programming task to produce desired result using python, how to use tableau to analyse data, finding unauthorised acces made to the network and more.

ANDROID APP DEVELOPMENT

Internshala
September, 2021

Using kotlin made few applications to open up to android app developemnt.

PYTHON FOR DATA SCIENCE

NPTEL
September, 2021

Learned to read large data and view the summarized and graphical format of the data.

CRASH COURSE ON PYTHON

Courera
February, 2021

Basics of python such as loops, lists, tuples, dictionary, set.

HTML, CSS, and JAVASCRIPT FOR WEB DEVELOPERS

Coursera
September, 2020

Created website for a restaurant. Frontend only.

BUILDING WEB APPLICAITONS IN PHP

Coursera
October, 2020

Learned how to use php in web development to create web applications.

INTERESTS



Music



Travel



Sports



Fitness



Games