



# HARSH SINGH

FRESHER

📍 Asansol, West Bengal

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## SOCIAL

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## ABOUT

🚀 Innovative Fresher | Empowering the Digital Landscape through Web Development, Android Apps, and Python Programming | Seeking Opportunities to Create Innovative Solutions. Dedicated, hardworking, and determined to being a productive team member.

## EDUCATION

### MASTERS OF COMPUTER APPLICATION

Chandigarh University  
Mohali, Punjab  
2023 - PRESENT  
Pursuing

### BACHELORS OF COMPUTER APPLICATION

DSMS College of Tourism & Management  
Durgapur, West Bengal  
2019 - 2022  
Graduated with 93.6%

## WORK/EXPERIENCE

### CUSTOMER SERVICE REPRESENTATIVE

WIPRO - Noida

From Nov 2022 - APRIL 2023

- Provided exceptional customer service through chat process, ensuring prompt and accurate responses to inquiries and concerns.
- Actively listened to customers, understanding their needs and delivering tailored solutions to enhance satisfaction.
- Multitasked efficiently, navigating systems and tools to gather and provide accurate information.
- Collaborated with cross-functional teams to escalate complex issues and contribute to process improvements.

## PROJECT

### STUDENT MANAGEMENT SYSTEM

Final Year Project

Nov 2021 - Dec 2021

- Developed the front-end using HTML, CSS, JavaScript, Bootstrap, PHP and used MySQL as the database to store student's information.
- Admin controls where admin can add, update and delete the data as well as their marks.
- Students can view their performance and track their records.
- Email verification through 4-digit code is used to verify when a new student registers.
- Forgot password feature is used by both the student and the admin to recover password.
- Landing page where the student and admin can login to their respective dashboards.
- Result section for the students to see their marks.

### FACIAL RECOGNITION ATTENDANCE SYSTEM

Final Year Project

April 2022 - May 2022

- Developed using Python and MySQL as the database.
- Modules used are tkinter for designing the user interface and Face Recognition module to identify faces.
- Pictures are added with students information in order to map the image with the students details..
- Facial recognition identifies the student by comparing the captured with the pre-fed image of the student.
- An entry is made to an excel spreadsheet with the students name, roll number, date and time.
- Login page for the admin with user id and password stored in database.

## CERTIFICATES

### TECHNOLOGY VIRTUAL EXPERIENCE PROGRAM

Deloitte

June, 2023

Completed few tasks including how to use tableau to analyse data, finding unauthorised acces made to the network and more.

## 12th STANDARD

D.A.V Public School  
Asansol, West Bengal  
2018 - 2019  
Stream - Commerce  
Scored: 78%

## 10th STANDARD

D.A.V Public School  
Asansol, West Bengal  
2016 - 2017  
Scored: 74%

## SKILLS

- HTML
- CSS
- JavaScript
- Bootstrap
- MySQL
- Node.Js
- Java
- Python
- PHP
- C++
- Flutter
- Dart

## LANGUAGES

- English
- Hindi
- Bengali

## ANDROID APP DEVELOPMENT

Internshala  
September, 2021

Using kotlin made few applications to open up to android app developemnt.

## PYTHON FOR DATA SCIENCE

NPTEL  
September, 2021

Learned to read large data and view the summarized and graphical format of the data.

## CRASH COURSE ON PYTHON

Courera  
February, 2021

Basics of python such as loops, lists, tuples, dictionary, set.

## HTML, CSS, and JAVASCRIPT FOR WEB DEVELOPERS

Coursera  
September, 2020

Created website for a restaurant. Frontend only.

## BUILDING WEB APPLICAITONS IN PHP

Coursera  
October, 2020

Learned how to use php in web development to create web applications.

## INTERESTS



Music



Travel



Sports



Fitness



Games