

HARSH TIWAR

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OBJECTIVE

Dependable, hardworking professional seeking a **hands-on role in manufacturing, production, or operations**. Brings over 6 years of experience in quality inspection, technical support, and process-driven work. Safety-conscious, physically fit, and reliable, with a strong ability to follow SOPs, maintain quality standards, and support team productivity.

SKILLS SUMMARY

- **Physical stamina:** lifting, standing for long periods, repetitive and fast-paced tasks
- **Quality inspection & QA:** defect detection, visual inspection, measurements, consistency checks
- **Technical troubleshooting:** basic diagnostics, system checks, issue reporting
- **Production & project support:** assisting with setups, installations, documentation
- **Inventory, packing & receiving:** counting, restocking, proper packaging and labeling
- **Safety & procedures:** follows SOPs, work instructions, and maintains clean work areas
- **Communication & teamwork:** works effectively with supervisors and team members
- **Reliability & availability:** punctual, dependable, able to work full-time, afternoons, weekends, and overtime

EDUCATION

MERN (MongoDB, Express, React, Node) Certification - TrainingHub.io, Mississauga, ON	2021
Software Engineering Technician - Centennial College, Toronto, ON	2018
Software and Information Systems Testing - Fanshawe College, London, ON	2017
Bachelor of Computer Application - The Maharaja Sayajirao University of Baroda, India	2016

WORK EXPERIENCE

- **Kromet International Inc. Cambridge, ON (QA Inspection - Heavy Automation)** **Oct 2025 – Present**
 - Inspect aluminum extrusion parts for automotive and kitchen appliance products, checking measurements, surface finish, and defects to meet quality standards.
 - Ensure consistent quality by following inspection checklists, SOPs, and work instructions on automated production lines.
 - Pack inspected parts accurately and safely, maintaining a clean and organized work area to prevent damage during handling and shipping.
- **HandyBros. Home Comfort, Blenheim ON (Software/App Developer) (Hybrid)** **Jun 2025 – Oct 2025**
 - Provide on-site technical support and troubleshooting for installed systems: diagnostics, component checks, and commissioning to ensure proper operation.
 - Handle IT requests and user support (ticketed and ad-hoc): resolve software/configuration issues, assist with network/VPN and workstation setup, and escalate hardware issues as needed.
 - Maintain and update technical documentation, checklists, service records and runbooks; participate in Agile rituals and follow company safety/quality standards.
- **Q4 Inc., Toronto ON (Client Support Analyst) (Remote)** **Jan 2025 – Jun 2025**
 - Performed content and compliance checks, ensuring client deliverables met quality standards.
 - Completed routine verification tasks and documentation, improving accuracy of output.
 - Communicated with internal teams to resolve issues and implement corrective actions.
- **Additional Experience**
 - **Technical Support Consultant / Developer | Rogers Communication Inc.** (Toronto ON - Remote | Apr 2019 - Aug 2023)
 - **Junior Developer | Koshambh Multitred Pvt. Ltd.** (Gujarat, India | Aug 2016 - Oct 2016)
 - **General Labour** (FGF Brands)