Sentence 1 : Hello. Hi, nancy.

A screenshot of a computer

Description automatically generated with medium confidence

Sentence 2: This is mike from A T and T inc

A screenshot of a computer

Description automatically generated with medium confidence

Sentence 3: Yes. How can I help you

A screenshot of a computer screen

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Sentence 4: nancy, You have been using our prepaid connection for a couple of years now, Right

A screenshot of a computer

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Sentence 5: Yeah. That's right.

A screenshot of a computer

Description automatically generated with medium confidence

Sentence 6: How would you like a postpaid connection that allows you to make free, unlimited voice calls to three AT&T. Numbers?

A screenshot of a computer

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Sentence 7: I would love that. But what's the catch?

A screenshot of a computer

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Sentence 8: There's no catch. There will be a monthly rental which you will have to pay like any other postpaid connection.

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Description automatically generated with medium confidence

Sentence 9: Fantastic. Sign me up. A screenshot of a computer screen

Description automatically generated with medium confidence