Deepthi M

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Professional Objective:

To excel in the field of software Industry by working in a competitive team-oriented environment with a challenging role, which provides opportunities for growth, learning new and emerging technologies, utilizes and enhances my skills.

Professional Synopsis:

- ➢ Organization: Dell Technologies
- ➢ Role: VM Ware Administrator
- ➢ FEB-2017 – Till date

VMware Roles:

- ➢ Managed Virtualization Environment using VMWare ESX 5.x,6.x, 7.0 VMware VSphere 5.x,6.x, 7.0 Virtual Center
- ➢ Installation, Configuration, Administration and Troubleshooting of ESX 5.x, 6.x, 7.0 V Sphere 5.x,6.x, 7.0 VCenter
- ➢ Creating and Managing Virtual Machines
- ➢ Root Cause & System Log Analysis and reporting.
- ➢ Managing tasks, events and alarms
- ➢ Knowledge on DNS & DHCP
- ➢ User management & Access management through security policies in AD
- ➢ Troubleshooting issues related to windows remotely using windows remote desktop connection.
- ➢ Creating Clusters for High Availability (HA) and Distributive Resource Scheduling (DRS)
- ➢ Configured Resource Pool, V Motion
- ➢ Migration of Virtual Machines using VMotion
- ➢ Performing Snapshots, Cold Migrations and Hot Migrations
- ➢ Monitoring of Virtual Machine's & ESX servers (CPU, Memory, Disk and Network Utilization) for Security
- ➢ Creation of Virtual Switches, Ports and Port groups
- ➢ Troubleshooting issues relating to v motion such as compatibility issues with help of event log
- ➢ Setting up Users, Groups and permissions for access to the Virtual Center
- ➢ Moving VM's from one LUN to another LUN using Storage V-Motion

Technical Skills:

- ➢ Server OS: Windows 2008 R2, 2012 R2, 2016
- ➢ Hardware: HP ProLiant, IBM blade servers
- ➢ Database: SQL
- ➢ Tools: BMC-REMEDY,Service Now
- ➢ Server Virtualization: VMware vSphere 5.x & 6.x, 7.0
- ➢ Cloud: Azure

Windows Roles:

- ➢ User management in windows through AD.
- ➢ Assigning Folder permissions and creating security Groups.
- ➢ Installing different flavors of windows servers and monitoring SCOM (System Center Operations Manager).
- ➢ Troubleshooting issues related to windows remotely using windows remote desktop connection.
- ➢ Managing reports for server health and drive space issues and troubleshooting failure of services and event ids generated.
- ➢ Installation, Configuration and Upgradation of Windows 2016/2012/2008/2003 Servers

- ➢ Handling and troubleshooting Windows Failure clustering
- ➢ Handling and troubleshooting LDAP authentication issues
- ➢ To polling the user information reports through Windows PowerShell
- ➢ Handling and troubleshooting user account locking issues
- ➢ Responsible for server deployments, which include application installations, operating system updates and security patches
- ➢ Experience & Troubleshooting on Windows AD and DHCP, DNS.
- ➢ Creating, configuring and troubleshooting local user Account, Domain user Account, Organization unit, Group policy, Ownership files & folder permissions and share permissions.
- ➢ Knowledge of networking concepts, (IE Configuration of networks, TCP/IP, VPN, VLANs, and routing in LAN/WAN, Cloud Computing.
- ➢ To understand and troubleshoot, Analyzing logs for BSOD and PSOD issues on OS end
- ➢ Deploying Primary & Secondary ADS, DC on Windows 2012 R2 Enterprise version.
- ➢ Understanding and analyzing performance issues on Memory, CPU, Disk, Network
- ➢ Troubleshooting Windows RDP and domain issues.
- ➢ Experience on AD security
- ➢ Experience with AD consolidation and migration using ADMT tool

Azure Roles:

- ➢ Support for AZURE Cloud
- ➢ Ability to design,implement and troubleshoot directory synchronization and FS(federation services for Azure AD
- ➢ Strong experience on AD enterprise certificate services and AD FS, Identity manager
- ➢ Knowledge on AWS cloud
- ➢ Provide technical guidance on building solutions using Azure PaaS and other services
- ➢ Strong experience on Azure Storage
- ➢ Strong experience on Azure domain and components
- ➢ Strong experience on content delivery network
- ➢ Strong experience on security & identity services
- ➢ Troubleshoot and identify performance, connectivity and other issues for the applications hosted in Azure platform
- ➢ Capture and share best-practice knowledge amongst the Azure technical & partner communities
- ➢ Manage storage accounts using Storage Explorer and File share using Azure File sync
- ➢ Design Azure virtual machines (VMs) and VM architecture for IaaS and PaaS; understand availability sets, fault domains and update domains in Azure
- ➢ Azure load balancing options, including Traffic Manager, Azure Media Services, CDN, Azure Active Directory, Azure Cache, Multi-Factor Authentication and Service Bus
- ➢ Deploy, Configure, Maintain compute on Azure cloud
- ➢ Troubleshoot Azure related issues and engage internal team & vendor for issue resolutions
- ➢ Migrating servers from on premises to Azure cloud using Azure Migrate
- ➢ Gather and review VNET,NSG and Implement VNET to VNET peering,P2S connections
- ➢ Strong experience on AD migration on premises DC to Azure cloud
- ➢ Experience in Azure AD connect and AD level permissions
- ➢ Doing MFA (Multi Factor authentication) Azure user's level
- ➢ Experience with Azure Backup and Azure Site Recovery
- ➢ Develop and maintain knowledge base articles

Educational Qualifications:

- ➢ UG: B.E (CSE)- JNTU college of Engineering - 2008 (Passed out)