

# Prabodha K

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🇮🇳 Indian 🤵 Unmarried 👤 Male 🔗 [linkedin.com/in/prabodha-k-238a4912a](https://www.linkedin.com/in/prabodha-k-238a4912a)

## Profile

Software Engineer with 5+ years experience in IT application/Production Support. Excellent organizational, analytical and problem-solving skills with effective time management. Ability to prioritize work to successfully deliver service to agreed levels in diverse.

## Skills

### Operating System

Windows(7,8,10)  
Unix

### Database

MS SQL

### Technologies

Core Java, HTML

### Tools

Service Now  
BMC Control-M  
JIRA  
Aqua Data studio  
Markit EDM

## Education

2013 – 2016  
Udupi, India

**MCA (Master of computer Application)**  
*with an aggregate 7.93 CGPA from NMAMIT Nitte*

2010 – 2013  
Moodbidri

**BCA (Bachelor of Computer Application)**  
*with an 71.36% from Alva's College*

## Professional Experience

### Software Engineer

*Hexaware Technologies Limited*

10/2017 – present  
Navi Mumbai

### Application Maintenance

*Maintenance and support for multiple applications for an asset management firm based in US. The firm provides investment strategies and research analytics with cater to high networth, big organizations, etc. This form works in servicing phase of the loan cycle of a mortgage by working on data extraction and loading request.*

## Projects

### Projects

*Oct 2017--present*

#### Alliance Bernstein

- Worked as application support for one of the leading asset management firm based in US, handling client requests reported via incidents, batch monitoring and monitoring 15+ applications.
- Control M development by creating new jobs, modifying existing jobs etc.
- Good experience in ITSM Tool like ServiceNow And monitoring tools like Control-m, JIRA
- Good experience (5+ years) in SQL commands and PDU's .
- Expertise in (5+ years) in Unix and vi editor.
- Working with Windows/Unix and DBA team for Disaster recovery and patching activity for application servers.
- Working on Audit request.
- Expertise in Customer support, Incident management, Problem management, Change management, Service request, Root cause and log analysis, Critical incidents and SLA.
- Working with the core development teams to plan and implement changes to the production environment.
- provided efficient technical support to external and internal clients with remote teams (24\*7 support)

## Awards

### Ace award

*Awarded for best performance in Q3 2019 and Q1 2021 and spot award for Q4 2021*

## Interests

- Cricket
- Watching news

## Declaration

I hereby declare that the above given data is true and correct according to best of my knowledge