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Ravikumar Shivasharanappa
IAM Analyst

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Objective:

An IT environment that will enable me to contribute positively, utilizing abilities and skills acquired through extensive experience, with potential growth based on demonstrated performance and that is challenging and provides opportunities for increasing knowledge and development.

Skills:

Agile Methodology | IAM | SailPoint | Identity Access Management | System Administration | Active Directory | Office 365 | Azure Administrator | Network Monitoring | ServiceNow | IDM | Azure Active Directory.

Educational Qualification:

- **B.E.** in **Computer Science and Engineering**, 2016, **(75.1%)** Visvesvaraya Technological University from **Nitte Meenakshi Institute of Technology,** Bangalore.
- **Diploma** in **Computer Science and Engineering**, 2013, **(64%)** Department of Technical Education.
- **Matriculation,** 2009, **(75%).**

Professional Experience:

1) **IAM Analyst (Dec 2021 - April 2023)**
   ExxonMobil.
2) **IT Analyst L2 (Nov 2020 - Nov 2021)**
   - **Zones IT Corporate Solutions.**
3) **System Engineer (Jan 2020 - Aug 2020)**
   - **Cambium Networks.**
4) **IT Analyst L1 (May 2018 - Aug 2019)**
   - **Mphasis.**
5) **Trainee (Feb 2017 - Feb 2018)**
   Bharat Electronics.

Work Experience:

1. **ExxonMobil (IAM Analyst): -**
   - Creating AD and SAP Business Roles in SailPoint.
   - Creating and managing scheduled tasks.
   - Application configurations in SailPoint IIQ.
   - Managing workflow in IAM and SailPoint.
   - Creating AD groups and workgroups.
   - Entitlement creation and managing business role users and owners.
   - Provisioning and Deprovisioning the access to users.
   - Debugging the logs and troubleshooting application related issues.
   - Creating of VNET, VM and Resource group in Azure (Azure Administrator)

2. **Zones IT Corporate Solutions (IT Analyst L2):** -
   - Creating a VNET, VM and Resource group in Azure (Azure Administrator).
   - Active Directory and O355 administrator.
   - Creation and modification of exchange resources like Distribution lists, shared email account (O365 Administrator).
   - Creation and administration of global groups.
   - Configuring and managing DHCP, DNS and Active Directory.
   - User account creation in Active Directory.
   - Support the messaging related issues environment in the office365.
   - Worked on ITIL, incident and major incident management.
   - Application support based on end user application.
   - Knowledge about identity and access management.
   - Supporting the RSA, MFA and Citrix Applications.
   - Incident management, managing the SLA and Quality check for the incidents.

3. **Cambium Networks (System Engineer):** -
   - Active directory and O365 administrator.
   - Monitoring Zabbix networking tools.
   - Installing applications through a remote device using the Managing Desktop central tool.
   - Creating user accounts in AD and Providing SharePoint, Application access in AD creation and administration of global groups.
   - Creation and modification of exchange resources like Distribution lists, Shared email accounts.
   - Support the messaging related issues environment in the office 365 and primary on-site support for Office O365 issues.
   - Providing the support of application related issues Citrix, MFA updating patches SCCM, Symantec endpoint in client machine and installing or uninstalling the application/software from the client machine.

4. **Mphasis (IT Analyst 1):** -
   - Creating user accounts in AD and Providing SharePoint, Application access in AD troubleshooting Desktop and Hardware related issues and application related issues.
   - Updating the patches SCCM, MCAFE.
   - Configuring and managing DHCP, DNS and Active Directory.
   - Handling Desktop Management including Home Directory, Profiles and Folder redirection.
   - Installing or uninstalling the application/software from the client machine.
   - Handling configuration of any system software application.
   - Troubleshooting Network Issues, User Domain Login issues.
   - Installing and configuring client O/S i.e., windows XP, Windows 7 and Updating patches.

Personal Details:

Name	: RaviKumar Shivasharanappa
Date of Birth	: 1/04/1993
Father's Name	: Shivasharanappa
Mother's Name	: Nirmala
Gender	: Male
Marital Status	: Single
Languages Known	: Kannada, English, Hindi
Nationality	: Indian
Hobbies	: Cricket, Football, Movies, Music.
Address	: S/O Shivasharanappa Hadapad, 52, kawalga, Gulbarga, Aland, Karnataka.