<div align="center">**RESUME**</div>

Name : NAGALLA SAMBASIVA RAO
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Career Objective:

- I am seeking a competitive and challenging environment where I can serve your organization and establish a career for myself.
- Having 5.2 Years of Experience as a System Engineer who is responsible for Support and Maintenance of System in the organization.
- Team player with excellent communication and interpersonal skills and ability to work under pressure.

Work Experience:

- Overall experience of 5+ years in IT Industry, **Windows Administration**.
- AZ-104 Microsoft Azure Administrator certified.
- Working as Specialist, IT application management at Data Glove IT solutions and Persistent systems from 3rd February 2021- till now. Supporting client is Dell Technologies.
- Worked as System Engineer at Ahana systems and solutions from past 2.4 Years. Supporting clients are DXC, HPE and HP.
- Worked as Associate Technical support engineer at iNative Tech Solutions Pvt Ltd from June'2017-August'2018.

Roles & Responsibilities:

- Creating and managing user accounts in Azure Active Directory.
- Synchronizing the user accounts from On-premises to Azure AD.
- Active directory Users and Group management.
- Create Virtual Machines in Azure Portal.
- Manage and create Virtual Network in Azure Portal.
- Enable multifactor authentication (MFA) to users.
- Creation and managing user accounts, security rights, disk space and process monitoring in Windows Environment.
- Managing user accounts and permissions at AD level.
- Windows Server 2012 Active Directory DNS and DHCP Configuration.
- O365 account management.
- Creating and managing the DL's in O365 portal.
- Resolving VPN connectivity.
- Configuring Local Profiles & Roaming Profile.
- Configuring DC, ADC.
- Configuring Group Policies on OU, Domain & Site Levels
- Sharing security permissions for the Users and Groups.
- Configuring and troubleshooting the Desktops and Laptops in the domain and Work group model.

- Installing, Upgrading and Troubleshooting the Client operating systems like Windows 7, 8 and windows 10.
- Handling the critical situations and coordinating with the Team.
- Working on 24/7 environment with an effective teamwork.
- Creating and configuring the MS outlook and webmail to the client users.
- Configuring and troubleshooting MS outlooks 2007, 2010, 2013and 2016.

Good knowledge on Azure Administration:

- Create Virtual Machines in Azure Portal.
- Manage and create Virtual Network in Azure Portal.
- Configure Virtual networks connectivity using Vnet peering.
- Configure and manage Network Security Groups (NSG).
- Configure a Site-to-Site VPN.
- Configure a Point-to-Site connection to a Vnet using native Azure certificate authentication.
- Configure virtual network gateway.
- Manage and Create Azure Storage Account.
- Configure and Manage Load Balancer.
- Monitor Azure Infrastructure.
- Schedule Start/stop for Virtual Machine.
- SCOM for Monitoring Alert.

Technical Skills:

- Operating System   : Windows Client OS, Windows Servers.
- Ticketing Tools   : Service Now and HPSM.
- Virtualization   : Hyper-V, VMware
- Outlook & Exchange   : Office365
- Cloud   : Azure

Education:

- Completed Bachelors in Electronic and Communication Engineering at SSN College of Engineering & Technology on 2017.

Personal Details:

- Fathers Name   **:**   Venkata Rao Nagalla
- Date of Birth   **:**   17 August-1995
- Languages known   :   English, Hindi and Telugu.

Declaration:

I hereby declare that all the information above is true to the best of my knowledge.