POOBALAN K
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ORACLE
Certified Associate
Oracle Database 12c
Administrator

OBJECTIVE:

To pursue my career in a challenging environment where I can contribute to the Company's growth and grow with it.

PROFESSIONAL SUMMARY:

- Having three plus years of experience in handling production environment as an Oracle Database Administrator providing 24x7 support.
- Experience in Oracle troubleshooting and debugging skills.
- Experience in Oracle database installation, configured ASM.
- Experience in using RMAN and flashback.
- Experience in Tablespace Administration, Space Management & Undo management.
- Effectively handled oracle utilities like TKPROF.
- Created and Maintained Users and Roles with appropriate Privileges.
- Experience in analysis of the top resource consuming queries using AWR & ASH reports and optimizing the same.
- Extensively used the Export/Import utilities DataPump.
- Cloned production database to the test environment using Recovery Manager (RMAN).
- Experience in using SQL plus tools and OEM.
- Experience in Performance management and tuning.
- Performed production validation.
- Documenting DBA tasks like install, maintain database.
- Experience with the Oracle Data guard Configuration.

TECHNICAL SKILLS:

Database	Oracle 11G, 12C, 19C
Operating System	Linux Redhat, Windows
Tools	SQL*Plus, SQL Developer, OEM
Backup Utility	RMAN, Expdp/Impdp Data Pumps
Advisor Framework	AWR, ASH, ADDM, SQL Tuning Advisor, Statspack
Telnet tools	WinSCP, Putty

PROFESSIONAL EXPERIENCE:

Company Name: Cognizant Technology Solutions
Database Environment: Oracle 12C, 19C
Period: November 2022 to Present

Responsibilities:

- Worked with the DataPump Utility. Refreshing the Schema from Production to Non-Prod environment.
- Monitored and managed the Filesystem, asm Storage, tablespace management and backup.
- Involved in the installation and Configuration of databases in the Linux platforms.
- Involved in the Maintenance activity of database restoration to check the healthy backup.
- Reviewing the code and deploying the scripts in the database.
- Involved in Maintenance activity like gathering statistics, Index rebuild and Initrans.
- Worked proficiently on the replication technologies such as Shareplex.
- Involved in the Maintenance activity like gathering statistics, Index rebuild and Initrans.

Company Name: Logic Information Systems (INDIA) Pvt Ltd.
Client: Bealls, and J.JILL Company
Period: June 2021 to April 2022
Client Location: United States
Domain: Retail
Database Environment: Oracle 12C, 19C

Responsibilities:

- Extensively worked with the DataPump (Export and Import) Utility. Refreshing the Schema from the Production to the Development environment.

- Monitored and managed the database, tablespace management, and backup.

- Migrated database from Oracle 12C to 19C for Development, UAT and Production environment in Linux platform.

- Involved in installation and Configuration of database and Grid in the Linux platforms.

- Plan and schedule the backup strategies using RMAN utility.

- Involved in the Maintenance activity like gathering statistics, Index rebuild and Initrans.

Company Name: 3i Infotech Limited
Client: Park N Shop, YSG (YONGSANGUAN), HAFELE, Unistar & Wael Pharmacy.
Period: June 2019 to June 2021
Client Location: Thailand, INDIA, United States & Bahrain.
Domain: Retail & Insurance
Database Environment: Oracle 11g, 12C, Golden Gate / 2 Node RAC / ASM

Responsibilities:

- Involved in the Maintenance and Production support of the System.

- Involved in the release level Production validations.

- Installed and configured Oracle 11g, 12c on LINUX platforms.

- Cloned production database to the other environment using Recovery Manager (RMAN).

- Scheduled Backup and restore using RMAN and expdp utilities.

- Managing the instances for Development, User acceptance testing and Prod.

- Extensively used AWR, ADDM for performance tuning of the applications.

- Refreshing the test data and development data on request.

- Configured Physical Standby in Oracle 12C database.

- Getting involved in the Performance troubleshooting and learning the concept of tuning.

- Monitored on a regular basis, as part of database preventive maintenance, the database growth, alert logs and archive log destination space by setting up alerts through crontab.

- Worked with Oracle Corporation to resolve database issues by opening SR.

- Refreshed the Physical standby database with Incremental backup restoration and Configured the Data guard setup.

Company: RR Donnelley India outsourcing Pvt., Ltd.
Position: Senior Document Specialist
Work period: November 2015 to November 2018

- Handling Financial documents of all client companies from various countries which are processed and filed in "U.S. SEC".

- Monitored and followed up on assigned projects as per the client requirements with meticulous attention.

- Financial documents have been published through both book and web publishing.

- Drafted from the simple documents to more complex global transactions and highly stylized annual reports to our client's requirement.

- Comparing client provided data against our company's output. Checked for overall accuracy, including style and paging

requirements of submitted files.
- Checking for style and accuracy under deadline in a time sensitive environment. Ensure timely delivery of accurate output.
- After Finalized the document from the Quality Assurance team and project coordinator's side without any defects the final document will be sent to the client, verified by client and uploaded to the U.S. Exchange commission.
- Used Macros and Tools to deliver the projects before the deadline.

Company: Kochar Infotech Pvt Ltd.
Position: Technical Support Executive
Work Period: April 2014 to November 2015

- Resolve and troubleshoot all technical-related issues to Customer Side and provide complete solutions to enhance Both Customer and Client Satisfaction.
- Monitoring the overall functioning of processes, identifying improvement areas and implementing adequate measures to maximize customer satisfaction level.
- Consistently met deadlines and requirements for all production work orders.
- Provide support and problem resolution for the client.
- Perform responsibilities of analyzing and solving problems of complex issues over the telephone and mail so that the issues have been sent to the senior authorities for proper resolution.
- Handling highly sensitive client calls and following up the unresolved cases and providing proper solutions to our clients.

EDUCATION:

- B.E. Computer Science & Engineering from KTVR Knowledge Park for Engineering and Technology with **7.5CGPA** completed in the year of 2014.
- Pursued HSC from Government Higher Secondary School with **75%** completed in the year of 2010.
- Pursued SSLC from Government Higher Secondary School with **82%** completed in the year of 2008.

PERSONAL PROFILE:

Date of Birth: September 27, 1992

Language knew: English and Tamil

Alternate Contact Number: 91- 9080387167

DECLARATION:

   I declare that the above-furnished details are true to the best of my knowledge. I assure that I will be the Successful team player in your Successful Concern, by fulfilling my responsibilities.

Date: June 04, 2023
Place: Coimbatore   **Poobalan K**