

NAVEEN RATHINA**Mobile:** +91 6302554698**Email:** rathinanaveen@gmail.com

Professional Summary

Having 3.8 years of experience in **Linux system administration** on Red Hat Linux, Troubleshooting system and Performance issues, Package and Patch management, experience in server Post installation, configuration and administration.

- Experienced in User and Group Administration and Trouble Shooting in Linux servers.
- Provide 24/7 support and troubleshoot mission-critical enterprise systems
- Experience in RPM Package Administration for installing, upgrading, and checking dependencies. Reconfiguring RPM database using RPM Build and creating YUM repository in Red hat Linux.
- Responsible for handling escalated incidents and **Incident Management** on UNIX Platform [Red hat LINUX.
- **Change Management:** Prepare Implementation, back out and test plan for Change records. Perform risk and impact analysis for changes.
- Responsible for all tools configurations and coordinating with the teams
- Monitor Linux Server for CPU utilization, Memory Utilization and Disk Utilization for performance monitoring.
- Basic knowledge in implementing and configuring of Logical Volume Manager (LVM) for RHEL/Solaris.
- Effectively interacted with client to response their queries and issues.

Technical Skills

Operating System: - UNIX, Linux (Red hat 6, 7)**Tools:** - Putty, WINSCP and SSH**Ticketing Tool:** BMC Remedy**Monitoring Tools:** Solar winds, Netcool**Work Experience**

- Working in **Crown Solutions India Pvt. Ltd** as a **Linux administrator** from **NOV 2021 to Jan 2023**

1. Project Name: Telefonica

- Maintaining 600+ Linux/Unix servers (VMs, Physical).
- Performed patch installation, Patch upgrades and package installation on Linux Servers using yum.
- Handling deployment setup and processes, including raising Change requests.
- Maintaining and ensure operability of non-production environments.
- Triaging priority issues and resolving the issues as per the SLA.
- Remote Shell Access using SSH, Password less login using SSH Key and Remote File Transfer with SCP.
- Creating new users and adding them into respective groups by giving special permissions based on their level support.
- Resolving issues related to user administration like user login issues and account locked issues based in severity.
- Monitoring disk partitions and executing cleaning scripts means deleting unwanted files and empty file to keep space free disks
- Assigning SUDO permissions to users as and when required
- Package Management by using YUM & RPM commands.
- Disk Managing: File System (LVM) creation/extend as per Change Management Policy.

- Managing Swap & Memory Utilization using Top/SAR commands.
- Inventory sheet preparing on Linux servers every 3 months.
- Taking Pre-sanity & Post-sanity checks before server patching.
- Follow up with Incidents & Service requests, customer reply mails.
- Checking Server Health checks on daily basis through monitoring tool and creating tickets as per the Alerts and Monitor system performance on a daily basis to ensure adequate response times on production systems.

➤ Worked in **Technohoste India Pvt. Ltd as Linux system Administrator** from **May 2019 to Oct 2021**

- Managed 1000+ Linux/Unix servers (VMs, Physical)
- Performed post installation, Patch upgrades and package installation on Linux Servers using yum.
- Handled deployment setup and processes, including raising Change requests.
- Maintained and ensure operability of non-production environments.
- Triaging priority issues and resolving the issues as per the SLA.
- VMware-tool installation and configuration in Linux servers.
- Installation, troubleshooting and changing the Boot process in Linux Systems. Changing the disk usage and swap partitions.
- Troubleshoots and fixes hardware or software problems in Redhat Linux and Working with Vendors (IBM, and DELL, HP) for disk failure and CPU, RAM and SWAP increase.

Professional Achievements:

- ❖ Awarded **Project star of the year (2021)** towards outstanding contribution in project.
- ❖ Four weeks Red Hat Linux Administration training conducted by **Technohoste India Pvt**

Education Details

- Graduated in **BCA** from **SV University, Tirupati**.

Declaration:

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the Correctness of the above-mentioned particulars.

Place:

(Naveen Rathina)