

## Resume



**Microsoft**  
**CERTIFIED**  
Technology  
Specialist

Raju Ankolu	+91-9703694868	raju.itics@gmail.com
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### Experience in Total

- Around 10+ years of experience in Information Technology

### Objective

- To secure a challenging job, in operations/strategy that provides opportunities for all round growth and where critical thinking, analytical and people skills, and a strong educational background add value.

### Education

- Awarded **Master of Science (M.Sc.)** from Acharya Nagarjuna University, in 2010.

### Work Experience

- Working as Sr. Officer in ITD Cementation India Ltd, Bangalore, India.  
(**Aug,2017 – Till Date**)
- Worked as Officer in IL&FS Engineering and Construction Company Limited, Bangalore, India. (**Nov,2012 – July,2017**)

### Technical Skills

- Operating Systems –Windows 7, Windows 8 & 8.1 Windows 10, Windows 11, Windows Server 2003, 2008 R2, 2012R2, 2016R2.
- Microsoft Azure. IaaS
- Antivirus: Sophos Endpoint Advance, Symantec Endpoint Protection.
- Ticketing Tool: Mangle Engine Service, Asset Monitoring Tool: IT Tracker

### Current Organization:

ITD Cementation India Ltd	<b>Sr. Officer</b> <b>Aug,2017 – Till Date</b>
<b>Description</b>	This Company established its operations in India in 1931 as a branch of The Cementation Company Ltd, UK, a member of Trafalgar House Group of London, for carrying out extensive grouting and drilling works to the hydraulic structures which were then growing

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	at rapid pace. Since then the Company has been assiduously working towards building stronger India and has gained vast expertise in field of infrastructure construction
<b>Role Summary</b>	<ul style="list-style-type: none"> <li>• Monitor and manage Client's Azure infrastructure.</li> <li>• Create Resource Group</li> <li>• Good Knowledge of Azure pricing calculator.</li> <li>• Create a Site-to-Site connection in the Azure portal.</li> <li>• Configure a Vnet-to-Vnet VPN gateway connection using the azure portal.</li> <li>• Configure Virtual networks connectivity using Vnet peering.</li> <li>• Knowledge in Azure Load Balancer</li> <li>• Configure and manage NSG.</li> <li>• Create a VM using Azure Market place in ARM Portal.</li> <li>• Resize of Azure VM in ARM Portal and Redeploy Azure VM.</li> <li>• Reset the password of Azure virtual machine</li> <li>• Create VMs inside an availability set.</li> <li>• Create and manage Azure Load balancer.</li> <li>• Create a Application Gateway/Traffic Manager profile.</li> <li>• Create and manage VM scale set.</li> <li>• Create a Storage Account in ARM Portal.</li> <li>• Create Containers Public/Private access</li> <li>• Create Azure file share with mount with Windows and Linux OS</li> <li>• Copy or move data to Azure Storage with Az Copy on Windows</li> <li>• Use Azure portal to backup to Multiple Virtual machines.</li> <li>• Knowledge Migration of Exchange on primes to Office365.</li> <li>• Configuration Azure MFA (Multi factor Authentication).</li> <li>• Join Windows 10 PC to Azure AD domain.</li> <li>• Configure Azure AD SSPR Self Service password reset.</li> <li>• Handling L2 and L1 request from client side related to Azure IaaS and Windows Server.</li> <li>• Handling and Resolving Client's Issues remotely.</li> <li>• Monthly Security Patches Update of Client Server.</li> <li>• Provide the server support like- AD, RDS, GROUP POLICY, DNS and windows role.</li> <li>• Installation and Troubleshooting of server &amp; Client operating systems windows server 2003 and Windows server 2008, 2012, 2016, Windows 10 &amp; Windows 11.</li> <li>• Installation and configuration an Active Directory Domain Controller.</li> <li>• Installation and configuration of Domain Naming Service (DNS).</li> <li>• Installation and configuration of Dynamic Host Configuration Protocol (DHCP).</li> <li>• Monitoring of User Administration in Active Directory.</li> <li>• Budget allocations for new projects.</li> <li>• Knowledge in transferring FSMO roles</li> <li>• Vendor Management for All IT related Hardware and software Monitoring of Software compliance as per Licenses wise.</li> <li>• Software &amp; Hardware Procurement &amp; vendor Management</li> </ul>

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### Previous Organizations:

IL&FS Engineering and Construction Company Limited	<b>Officer</b> <b>Nov,2012 – July,2017</b>
<b>Description</b>	IL&FS Engineering and Construction Company Limited is one of the leading Infrastructure Development, Construction and Project Management Companies in India with more than two decades of rich and varied experience in execution of landmark projects across the length and breadth of the Country.
<b>Role Summary</b>	<ul style="list-style-type: none"><li>• Responsible for responding to customer calls on LAN logging related issues.</li><li>• Installing and troubleshooting operating system. (Windows XP, 7, 8).</li><li>• Upgrading computer systems based on client requirements like Software installations and hardware equipment changes.</li><li>• Installation and troubleshooting of different client application software like Citrix, FortiClient VPN, Remote connectivity.</li><li>• Troubleshooting and configure the email clients like Thunderbird, Outlook (2003, 2010, 2013,2016).</li><li>• Providing remote support to different locations by remote.</li><li>• Responsible for providing 1st /2nd level desktop support to end-users in troubleshooting and resolving application related issues.</li><li>• Handling technical related issues and Co-ordinate with various Teams and giving support to Server level and Network level issues.</li><li>• Installing, Updating and troubleshooting Symantec Endpoint Protection and Patches and keep the system under ISMS compliance.</li><li>• Creating and Managing user accounts and Profiles, giving permissions to the users in Active Directory.</li></ul>

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<b>Personal Details</b>	
	<ul style="list-style-type: none"><li>• Date of birth : 30- March-1985</li><li>• Passport : J9823828</li><li>• Marital Status : Married</li></ul>

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	<ul style="list-style-type: none"><li>Languages</li></ul>	: English, Hindi, Telugu & Kannada
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Place: Bengaluru.

Date:

Signature.