

## ZenSearch domain model

### Organization

details string  
domain\_names string  
external\_id string  
name string  
shared\_tickets boolean (0)  
tags string  
url string

### Ticket

assignee\_id integer  
description string  
due\_at datetime (0,0)  
external\_id string  
has\_incidents boolean (0)  
organization\_id integer  
priority string  
status string  
subject string  
submitter\_id integer  
tags string  
type string  
url string  
via string

### User

active boolean (0)  
alias string  
email string  
external\_id string  
last\_login\_at datetime (0,0)  
locale string  
name string  
organization\_id integer  
phone string  
role string  
shared boolean (0)  
signature string  
suspended boolean (0)  
tags string  
timezone string  
url string  
verified boolean (0)