

First Use Case

Name	Taxi request
Actors	User, Taxi Driver
Entry conditions	User have to be logged in and must be in the reservation page
Flow of events	<ul style="list-style-type: none">•The user request a taxi in his actual position•The system send the request and the user's basic information to the first available taxi driver in the zone•The taxi driver accepts the request.•The system send to the user the expected waiting time and the code of the incoming taxi, and place the taxi driver in “waiting” state•the user confirms the request within 1 minute• the system removes the taxi driver form the queue and give to him/her confirmation•The taxi driver goes to pick up the user and brings him/her to the destination.•The taxi driver informs the system about his/her availability.
Exit conditions	<ul style="list-style-type: none">•The System put the taxi driver in the last position of his/her actual zone's queue
Exceptions	<ul style="list-style-type: none">•The taxi driver doesn't accept the call. In this case the system forwards the request to the second in the queue and move the first taxi in the last position in the queue.•The user does not confirm his request after receiving notification of the expected arrival time. In this case the system put the taxi driver in “available” state.•The user is not in the pick up place when the taxi arrives. See the dedicated use case.