

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1300	David Faber	N474UA	1233	MSY-SFO	A PASS AIRLINER HAS CRASHED INTO WORLD TRADE CTR. PSBL AA 37 OR 57.
1302	Alice Barney	N333UA	1676	ORD	STILL A LOT OF SPECULATION SOME SAY A 737 ATC THINKS IT'S A 757.
1303	Ed Ballinger	N612UA	175	BOS-LAX	HOW IS THE RIDE, ANY THING DISPATCH CAN DO FOR YOU.
1303	AD Rogers	N612UA	175	BOS-LAX	NY APROACH LOOKIN FOR YA ON 127.4.
1303	Terry Nichols	N105UA	842	AKL-LAX	REALLY BAD NEWS.... AN AMERICAN AIRLINES 737 WAS HIJACKED AND FLOWN RIGHT INTO UPPER FLOORS OF THE WORLD TRADE CNTR IN NEW YORK, APPROX 75 TO 85TH FLOORS..ITS BURNING AND THE BUILDING LOOKS LIKE A CHIMNEY. HORRIBLE MESS WE ARE WATCHING LIVE HERE ON CNN NEWS.
1303	Terry Nichols	N176UA	863	SFO-SYD	REALLY BAD NEWS.... AN AMERICAN AIRLINES 737 WAS HIJACKED AND FLOWN RIGHT INTO UPPER FLOORS OF THE WORLD TRADE CNTR IN NEW YORK, APPROX 75 TO 85TH FLOORS..ITS BURNING AND THE BUILDING LOOKS LIKE A CHIMNEY. HORRIBLE MESS WE ARE WATCHING LIVE HERE ON CNN NEWS.
1303	Alice Barney	N333UA	1676	ORD	ITS EXPLODING RIGHT NOW.
1303	Terry Nichols	N216UA	876	NRT-SEA	REALLY BAD NEWS.... AN AMERICAN AIRLINES 737 WAS HIJACKED AND FLOWN RIGHT INTO UPPER FLOORS OF THE WORLD TRADE CNTR IN NEW YORK, APPROX 75 TO 85TH FLOORS..ITS BURNING AND THE BUILDING LOOKS LIKE A CHIMNEY. HORRIBLE MESS WE ARE WATCHING LIVE HERE ON CNN NEWS.
1303	Terry Nichols	N109UA	800	NRT-JFK	REALLY BAD NEWS.... AN AMERICAN AIRLINES 737 WAS HIJACKED AND FLOWN RIGHT INTO UPPER FLOORS OF THE WORLD TRADE CNTR IN NEW YORK, APPROX 75 TO 85TH FLOORS..ITS BURNING AND THE BUILDING LOOKS LIKE A CHIMNEY. HORRIBLE MESS WE ARE WATCHING LIVE HERE ON CNN NEWS.
1303	Terry Nichols	N209UA	862	SYD-SFO	REALLY BAD NEWS.... AN AMERICAN AIRLINES 737 WAS HIJACKED AND FLOWN RIGHT INTO UPPER FLOORS OF THE WORLD TRADE CNTR IN NEW YORK, APPROX 75 TO 85TH FLOORS..ITS BURNING AND THE BUILDING LOOKS LIKE A CHIMNEY. HORRIBLE MESS WE ARE WATCHING LIVE HERE ON CNN NEWS.
1305	John Baehman	N331UA	705	ORD-IAH	THINGS ARE A LITTLE CRAZY HERE. ACFT FLEW INTO WORLD TRADE CENTER.
1308	RobertBittain	N817UA	781	LGA-DEN	2 PLANES HAVE HIT BOTH TRADE TOWER BLDGS.
1308	John Baehman	N331UA	705	ORD-IAH	WE DON'T KNOW AT THIS TIME. NOW ANOTHER ACFT HIT THE OTHER TRADE CENTER.
1309	EB	EB	EB	EB	EB
1309	Mark Johnson	N435UA	1947	BOS	NOT SURE TRYING TO FIND OUT. SOME EMERG ISSUES ONGOING IN NY AREA.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger
CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036029

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1310	Robert Brittain	N817UA	781	LGA-DEN	DONT KNOW.
1310	Sheila Layman	N538UA	634	ORD-EWR	WHERE ARE YOU.
1311	Sheila Layman	N946UA	636	ORD-EWR	PSBL TERRORIST ACVTY EWR. 2 ACFT HIT WORLD TRADE CENTER. LET'S RETURN TO ORD.
1311	Mark Johnson	N435UA	1947	BOS	ALL FLTS ARRV OR TRANSITTING ZNY IS GROUND STOPPED TILL 15Z
1311	Terry Nichols	N109UA	862	SYD-SFO	YOU WILL NOT BELIEVE THIS...A 2ND PLANE, PSBLY A CESSNA 172 HAS NOW CRASHED INTO THE 2 ND BUILDING OF THE WORLD TRADE CNTR AND BOTH BUILDINGS ARE ON FIRE. I THINK THEY ARE UNDER SIEGE.
1311	Ed Ballinger	N562UA	161	BOS	GROUND STOP TO ZNY GROUND STOP DESTINATION AIRPORT: ALL FACILITIES INCLUDED: ALL FLTS ARRIVING OR TRANSITTING ZNY EXPECT UPDATE: 1500Z PROBABILITY OF EXTENSION HIGH 111305-111559
1311	Terry Nichols	N105UA	842	AKL-LAX	YOU WILL NOT BELIEVE THIS...A 2ND PLANE, PSBLY A CESSNA 172 HAS NOW CRASHED INTO THE 2 ND BUILDING OF THE WORLD TRADE CNTR AND BOTH BUILDINGS ARE ON FIRE. I THINK THEY ARE UNDER SIEGE.
1311	Terry Nichols	N209UA	800	NRT-JFK	YOU WILL NOT BELIEVE THIS...A 2ND PLANE, PSBLY A CESSNA 172 HAS NOW CRASHED INTO THE 2 ND BUILDING OF THE WORLD TRADE CNTR AND BOTH BUILDINGS ARE ON FIRE. I THINK THEY ARE UNDER SIEGE.
1311	Ed Ballinger	N602UA	23	JFK	GROUND STOP TO NY GROUND STOP DESTINATION AIRPORT: ALL FACILITIES INCLUDED: ALL FLTS ARRIVING OR TRANSITTING ZNY EXPECT UPDATE: 1500z PROBABILITY OF EXTENSION HIGH 111305-111559
1311	Ed Ballinger	N609UA	17	JFK	GROUND STOP TO NY GROUND STOP DESTINATION AIRPORT: ALL FACILITIES INCLUDED: ALL FLTS ARRIVING OR TRANSITTING ZNY EXPECT UPDATE: 1500Z PROBABILITY OF EXTENSION HIGH 111305-111559
1311	Terry Nichols	N218UA	876	NRT-SEA	YOU WILL NOT BELIEVE THIS...A 2ND PLANE, PSBLY A CESSNA 172 HAS NOW CRASHED INTO THE 2 ND BUILDING OF THE WORLD TRADE CNTR AND BOTH BUILDINGS ARE ON FIRE. I THINK THEY ARE UNDER SIEGE.
1312	Ed Ballinger	N562UA	161	BOS	GROUND STOP TO NY GROUND STOP DESTINATION AIRPORT: ALL FACILITIES INCLUDED: ALL FLTS ARRIVING OR TRANSITTING ZNY EXPECT UPDATE: 1500Z PROBABILITY OF EXTENSION HIGH 111305-111559
1312	Ed Ballinger	N828UA	8117	IAD	GROUND STOP TO NY GROUND STOP DESTINATION AIRPORT: ALL FACILITIES INCLUDED: ALL FLTS ARRIVING OR TRANSITTING ZNY EXPECT UPDATE: 1500Z PROBABILITY OF EXTENSION HIGH 111305-111559
1312	Ed Ballinger	N601UA	8179	JFK	GROUND STOP TO NY GROUND STOP DESTINATION AIRPORT: ALL FACILITIES INCLUDED: ALL FLTS ARRIVING OR TRANSITTING ZNY EXPECT UPDATE: 1500Z PROBABILITY OF EXTENSION HIGH 111305-111559

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036030

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1312	Ed Ballinger	N570UA	91	EWR	GROUND STOP TO NY GROUND STOP DESTINATION AIRPORT: ALL FACILITIES INCLUDED: ALL FLTS ARRIVING OR TRANSITTING ZNY EXPECT UPDATE: 1500Z PROBABILITY OF EXTENSION HIGH 111305-111559
1312	Mark Johnson	N435UA	1947	BOS	COPY. CAN GIVE YOU MORE DETAILS ON LAND LINE.
1312	Terry Nichols	N176UA	863	SFO-SYD	YOU WILL NOT BELIEVE THIS...A 2ND PLANE, PSBLY A CESSNA 172 HAS NOW CRASHED INTO THE 2ND BILDING OF THE WORLD TRADE CNTR AND BOTH BUILDINGS ARE ON FIRE. I THINK THEY ARE UNDER SIEGE.
1312	Roger Canterbury	N768UA	907	LHR-EWR	BIG PROBLEMS IN NEW YORK AREA... TWO SEPARATE PLANES HAVE FLOWN INTO THE WORLD TRADE CENTER BUIDLINGS...I WILL BE BACK IN A FEW MINTES WITH PLANS FOR YOUR FLIGHT.
1312	Roger Canterbury	N651UA	957	LHR-JFK	BIG PROBLEMS IN NEW YORK AREA... TWO SEPARATE PLANES HAVE FLOWN INTO THE WORLD TRADE CENTER BUIDLINGS....I WILL BE BACK IN A FEW MINTES WITH PLANS FOR YOUR FLIGHT.
1313	Chuck Baughman	N332UA	444	ORD-HPN	PROBLEMS IN NYC. 2 PLANES HAVE CRASHED INTO THE WORLD TRADE CENTER.
1313	Chuck Baughman	N947UA	1237	HPN-ORD	PROBLEMS IN NYC. 2 PLANES HAVE CRASHED INTO THE WORLD TRADE CENTER.
1313	Mark Johnson	N527UA	114	ORD-BOS	BIG EMERG IN NY METROS
1314	Terry Nichols	N209UA	800	NRT-JFK	YOU ARE A WAYS AWAY, BUT WE MAY NOT HAVE YOU GO TO NEW YORK AREA ACCT PSBL TERRORISM AT NYC AIRPORTS. WE WILL KEEP YOU ADVISED.
1314	Mark Johnson	N404UA	223	BOS	GRND STOP FOR FLTS TRANSITING NY AIRSPACE TILL 15Z
1314	Tom Radtke	N826UA	738	SEA	AFFIRMATIVE IT IS VERY VERY BAD., BOTH WORLD TRADE CENTER BUILDINGS ARE ON FIRE.
1315	Terry Nichols	N105UA	842	AKL=LAX	NO JOKE...WE WILL KEEP YOU ADVISED.
1315	Roger Canterbury	N187UA	2	LHR-DEL	DID YOU GET STOCKHOLM RADIO OK...?
1316	Roger Canterbury	N788UA	907	LHR-EWR	HELLO??
1316	Roger Canterbury	N651UA	957	LHR-JFK	HELLO??
1317	Sheila Layman	N905UA	638	ORD	NEGATIVE APRT CLOSED.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger
CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036031

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1317	Chuck Baughman	N587UA	1522	ORD-BDL	PROBLEMS IN NYC. 2 PLANES HAVE CRASHED INTO WORLD TRADE CENTER.
1317	Sheila Layman	N905UA	638	ORD	EXPECT LONG DLY..
1317	Chuck Baughman	N587UA	1522	ORD-BDL	THAT IS CORRECT
1317	Terry Nichols	N209UA	800	NRT-JFK	IT ALL JUST HAPPENED, SO WE ARE PREPAIRING A PLN NOW..,
1318	John Dexter	N311UA	499	ATL	IT'S NOT YET KNOWN. A 2ND ACFT DELIBERATELY HIT THE 2ND TOWER HOWEVER.
1318	Chuck Baughman	N825UA	1211	PHL-DEN	PROBLEMS IN NYC. 2 PLANES HAVE CRASHED INTO THE WORLD TRADE CENTER.
1318	Sheila Layman	N952UA	541	EWR-ORD	PSBL TERRORIST ACVTY. PERHAPS 2 ACFT HIT CENTER.. AIRPORT CLOSED.
1318	Alice Barney	N855UA	1966	TPA-IAD	GROUND STOP FOR ALL TRAFFIC INTO AND OUT OF NY CENTER DUE TO AN ACFT INCIDENT AT THE WORLD TRADE CENTER.
1319	Mark Johnson	N359UA	1964	IAD	GRND STOP FOR FLTS TRANS NY AIRSPACE TIL 15Z
1319	Vic Grace	N902UA	602	ORD-DCA	YES TWO AIRPLANES CRASHING ONE INTO EACH OF THE WORLD TRADE CENTER TOWERS WITHIN 18 MINUTES
1319	Robert Brittain	N432UA	1984	MIA-LGA	WUD LIKE TO HAVE YOU PUT DOWN AT IAD AT THIS TIME...ALL NYC AIRSPACE CLOSED AT THIS TIME TILL AT LEAST 15Z
1319	Ed Ballinger	N562UA	161	BOS	BEWARE ANY COCKPIT INTROUSION..TWO AIRCRAFT IN NY , HIT TRADE CNTER BUILDS..
1320	EB	N562UA	161	BOS	BEWARE ANY COCKPIT INTROUSION..TWO AIRCRAFT IN NY , HIT TRADE CNTER BUILDS..
1320	Roger Canterbury	N651UA	957	LHR-JFK	NO ONE KNOWS RIGHT NOW IT SEEMS AS THO A UA 737 AND MAYBE AA 757 HAVE FLOWN INTO THE TRADE CENTER DONT KNOW IF ITS NAV PROBLEMS OR TERRORISTS
1320	Ed Ballinger	N828UA	8117	IAD	BEWARE ANY COCKPIT INTROUSION..TWO AIRCRAFT IN NY , HIT TRADE CNTER BUILDS..
1320	Roger Canterbury	N768UA	907	LHR-EWR	NO ONE KNOWS RIGHT NOW IT SEEMS AS THO A UA737 AND MAYBE AA757 HAVE FLOWN INTO THE TRADE CENTER DONT KNOW IF ITS NAV PROBLEMS OR TERRORISTS
1320	Robert Brittain	N432UA	1984	MIA-LGA	ONCE WORKED OUT WITH ATC, SEND ME ETA INTO IAD .. THANKS

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger
CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036032

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1320	Ed Ballinger	N601UA	8179	JFK	BEWARE ANY COCKPIT INTROUSION.. TWO AIRCRAFT IN NY , HIT TRADE C NTER BUILDS..
1320	John Dexter	N554UA	1461	MIA-ORD	2 ACFT DELIBERATELY RAN INTO THE TRADE CNTR TOWERS.
1320	David Faber	N556UA	185	IAD	NO WORD YET, SPECUALTION WAS A AA. ACTUALLY THE OTHER TOWER WAS HIT AS WELL WITH A 2DN A/C
1320	Ed Ballinger	N570UA	91	EWR	BEWARE ANY COCKPIT INTROUSION.. TWO AIRCRAFT IN NY , HIT TRADE C NTER BUILDS..
1320	Chuck Baughman	N7260U	1729	BOL	PROBLEMS IN NYC. 2 PLANES HAVE CRASHED INTO WORLD TRADE CENTER
1320	Burt Schultze	N788UA	939	LHR-ORD	YES, TWO PLANES HAVE HIT THE TRADE CENTER IN NYC
1320	Ed Ballinger	N602UA	23	JFK	BEWARE ANY COCKPIT INTROUSION.. TWO AIRCRAFT IN NY , HIT TRADE C NTER BUILDS..
1320	Ed Ballinger	N609UA	17	JFK	BEWARE ANY COCKPIT INTROUSION.. TWO AIRCRAFT IN NY , HIT TRADE C NTER BUILDS..
1321	EB	N559UA	EB	SFO	[REDACTED]
1321	EB	N559UA	EB	EMERGENCY	[REDACTED]
1321	Chuck Baughman	N349UA	467	BDL-DEN	BELIEVE TERRORISTS
1321	Eddie Simma	N342UA	1681	ORD-OMA	APPARENTLY THERE WERE TWO DIFFERENT AIRPLANES THAT FLEW INTO THE WORLD TRADE CENTER FIRST WAS A AMERICAN 757 SECOND WAS A UNITED 767 THEY THINK BUT WE ARE NOT SURE YET ALL TRAFFIC TO NY AREA HAS BEEN STOPPED.
1322	Chuck Baughman	N7260U	1729	BOL	DON'T KNOW
1322	EB	N590UA	EB	EMERGENCY	[REDACTED]
1322	Chad McCurdy	N590UA	74	SFO	YES. ALL NY ETROS BUSY NOW. GET INFO FROM STATIONS PLZ
1322	David Farber	N423UA	291	PHL	WORLD TRADE CENTER WAS JUST KAMAKAZIED BY 2 AIRCRAFT. PSBL HIJACK OF AA 737/757. ATC IS SCRAMBLING RIGHT NOW. HANG LOOSE PLZ.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1322	Vic Grace	N363UA	1532	DEN-IAD	YES TWO AIRPLANES CRASHING ONE INTO EACH OF THE WORLD TRADE CENTER TOWERS WITHIN 18 MINUTES.
1323	David Faber	N839UA	307	ATL-LAX	WORLD TRADE CENTER WAS JUST KAMAKAZIED BY 2 AIRCRAFT. PSBL HIJACK OF AA737/757. BOTH TOWERS HIT.
1323	Ed Ballinger	N619UA	8151	JFK-LAX	BEWARE ANY COCKPIT INTROUSION.. TWO AIRCRAFT IN NY , HIT TRADE C NTER BUILDS..
1323	Ed Ballinger	N520UA	81	EWR-SFO	BEWARE ANY COCKPIT INTROUSION.. TWO AIRCRAFT IN NY , HIT TRADE C NTER BUILDS..
1323	Ed Ballinger	N447UA	27	JFK-SEA	BEWARE ANY COCKPIT INTROUSION.. TWO AIRCRAFT IN NY , HIT TRADE C NTER BUILDS..
1323	Ed Ballinger	N613UA	8155	JFK-SFO	BEWARE ANY COCKPIT INTROUSION.. TWO AIRCRAFT IN NY , HIT TRADE C NTER BUILDS..
1323	Ed Ballinger	N612UA	175	BOS-LAX	BEWARE ANY COCKPIT INTROUSION.. TWO AIRCRAFT IN NY , HIT TRADE C NTER BUILDS..
1323	Ed Ballinger	N562UA	161	BOS	BEWARE ANY COCKPIT INTROUSION.. TWO AIRCRAFT IN NY , HIT TRADE C NTER BUILDS..
1323	Mark Johnson	N532UA	1031	PVD	COPY.PSBLE UPDATE 152
1323	John Dexter	N554UA	1461	MIA-ORD	NOT KNOWN YET.
1323	Rick Powell	N106UA	2	HKG-LAX	A FEW MINUTES AGO AN A/C RUMORED TO BE A 737 CRASHED INTO THE WORLD TRADE CTR IN NEW YORK ON ABOUT THE 75 TH FLOOR. 18 MINUTES LATER A SMALL A/C LOOKING LIKE A C172/182 DROVE INTO THE OTHER TOWER AT ABOUT THE SAME HEIGHT. CLR SKIES IN THE AREA AND THE MANNER IN WHICH THEY STRUCK IS FUELING RUMORS OF THE AMERICAN BEING HIJACKED BY TERRORISTS AND ALSO RESPONSIBLE FOR THE SMALLER A/C STRIKING THE TOWER. FBI IS LOOKING INTO THAT THEORY NOW. WHETHER FIRST A/C WAS A 737 IS STILL BEING DETERMINED.
1323	Ed Ballinger	N601UA	8179	JFK	BEWARE ANY COCKPIT INTROUSION.. TWO AIRCRAFT IN NY , HIT TRADE C NTER BUILDS..
1323	Colleen Phillips	N7293U	1472	COS-ORD	PLZ STAY ON ALERT. 2 HIGH SECURITY SITUATIONS IN PROGRESS IN NY. I ADVISE ABSOLUTELY NO COCKPIT ACCESS INFLT.
1323	Rick Powell	N174UA	806	HKG-SFO	A FEW MINUTES AGO AN A/C RUMORED TO BE A 737 CRASHED INTO THE WORLD TRADE CTR IN NEW YORK ON ABOUT THE 75 TH FLOOR. 18 MINUTES LATER A SMALL A/C LOOKING LIKE A C172/182 DROVE INTO THE OTHER TOWER AT ABOUT THE SAME HEIGHT. CLR SKIES IN THE AREA AND THE MANNER IN WHICH THEY STRUCK IS FUELING RUMORS OF THE AMERICAN BEING HIJACKED BY TERRORISTS AND ALSO RESPONSIBLE FOR THE SMALLER A/C STRIKING THE TOWER. FBI IS LOOKING INTO THAT THEORY NOW. WHETHER FIRST A/C WAS A 737 IS STILL BEING DETERMINED.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1323	Colleen Phillips	N584UA	243	ORD-DEN	PLZ STAY ON ALERT. 2 HIGH SECURITY SITUATIONS IN PROGRESS IN NY. I ADVISE ABSOLUTELY NO COCKPIT ACCESS INFLT.
1323	Rick Powell	N179UA	852	NRT-SFO	A FEW MINUTES AGO AN A/C RUMORED TO BE A 737 CRASHED INTO THE WORLD TRADE CTR IN NEW YORK ON ABOUT THE 75 TH FLOOR. 18 MINUTES LATER A SMALL A/C LOOKING LIKE A C172/182 DROVE INTO THE OTHER TOWER AT ABOUT THE SAME HEIGHT. CLR SKIES IN THE AREA AND THE MANNER IN WHICH THEY STRUCK IS FUELING RUMORS OF THE AMERICAN BEING HIJACKED BY TERRORISTS AND ALSO RESPONSIBLE FOR THE SMALLER A/C STRIKING THE TOWER. FBI IS LOOKING INTO THAT THEORY NOW. WHETHER FIRST A/C WAS A 737 IS STILL BEING DETERMINED.
1323	Mark Johnson	N596UA	8168	BOS	SHUD NOT BE. WE'LL CK.
1323	Rick Powell	N128UA	838	NRT-SFO	A FEW MINUTES AGO AN A/C RUMORED TO BE A 737 CRASHED INTO THE WORLD TRADE CTR IN NEW YORK ON ABOUT THE 75 TH FLOOR. 18 MINUTES LATER A SMALL A/C LOOKING LIKE A C172/182 DROVE INTO THE OTHER TOWER AT ABOUT THE SAME HEIGHT. CLR SKIES IN THE AREA AND THE MANNER IN WHICH THEY STRUCK IS FUELING RUMORS OF THE AMERICAN BEING HIJACKED BY TERRORISTS AND ALSO RESPONSIBLE FOR THE SMALLER A/C STRIKING THE TOWER. FBI IS LOOKING INTO THAT THEORY NOW. WHETHER FIRST A/C WAS A 737 IS STILL BEING DETERMINED.
1323	Ed Ballinger	N591UA	83	EWR-SFO	BEWARE ANY COCKPIT INTROUSION..TWO AIRCRAFT IN NY , HIT TRADE C NTER BUILDS..
1323	Ed Ballinger	N402UA	83	EWR-LAX	BEWARE ANY COCKPIT INTROUSION..TWO AIRCRAFT IN NY , HIT TRADE C NTER BUILDS..
1323	Ed Ballinger	N471UA	283	YYZ-SFO	BEWARE ANY COCKPIT INTROUSION..TWO AIRCRAFT IN NY , HIT TRADE C NTER BUILDS..
1323	Ed Ballinger	N570UA	91	EWR	BEWARE ANY COCKPIT INTROUSION..TWO AIRCRAFT IN NY , HIT TRADE C NTER BUILDS..
1323	Ed Ballinger	N602UA	23	JFK	BEWARE ANY COCKPIT INTROUSION..TWO AIRCRAFT IN NY , HIT TRADE C NTER BUILDS..
1323	Ed Ballinger	N526UA	163	BOS-SFO	BEWARE ANY COCKPIT INTROUSION..TWO AIRCRAFT IN NY , HIT TRADE C NTER BUILDS..
1323	Ed Ballinger	N611UA	8146	JFK-SFO	BEWARE ANY COCKPIT INTROUSION..TWO AIRCRAFT IN NY , HIT TRADE C NTER BUILDS..
1324	Ed Ballinger	N609UA	17	JFK	BEWARE ANY COCKPIT INTROUSION..TWO AIRCRAFT IN NY , HIT TRADE C NTER BUILDS..
1324	Ed Ballinger	N828UA	8117	IAD	BEWARE ANY COCKPIT INTROUSION..TWO AIRCRAFT IN NY , HIT TRADE C NTER BUILDS..

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036035

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1324	Roger Canterbury	N651UA	957	LHR-JFK	WHAT IDIOT WOULD JOKE ABOUT SUCH THINGS!!!
1324	Burt Schultze	N788UA	939	LHR-ORD	TWO PLANES HAVE HIT THE TRADE CENTER IN NYC
1324	Burt Schultze	N780UA	943	CDG-ORD	TWO PLANES HAVE HIT THE TRADE CENTER IN NYC
1324	Burt Schultze	N782UA	915	CDG-IAD	TWO PLANES HAVE HIT THE TRADE CENTER IN NYC
1324	Burt Schultze	N790UA	961	CDG-SFO	TWO PLANES HAVE HIT THE TRADE CENTER IN NYC
1324	Burt Schultze	N785UA	933	LHR-LAX	TWO PLANES HAVE HIT THE TRADE CENTER IN NYC
1324	Burt Schultze	N204UA	935	LHR-LAX	TWO PLANES HAVE HIT THE TRADE CENTER IN NYC
1324	Burt Schultze	N776UA	929	LHR-ORD	TWO PLANES HAVE HIT THE TRADE CENTER IN NYC
1324	Burt Schultze	N651UA	957	LHR-JFK	TWO PLANES HAVE HIT THE TRADE CENTER IN NYC
1324	Alice Barney	N955UA	1966	TPA-IAD	THIS IS FROM YOUR DISPATCHER..WE ARE ON A HIGH SECURITY SITUATION...DO NOT ALLOW COCKPIT ACCESS INFLIGHT
1324	Leonard Briggs	N448UA	8166	LAX	RUMER IS TRUE TWO AIRCRAFT HAVE FLOWN INTO WORLD TRADE CENTER AMERICAN CURRENTLY HAS TWO FLTS UNACCOUNTED FOR CNN HAS TAPE OF ONE OF THE AIRCRAFT FLYING INTO TOWER.
1324	Alice Barney	N553UA	1965	MCO-ORD	THIS IS FROM YOUR DISPATCHER..WE ARE ON A HIGH SECURITY SITUATION...DO NOT ALLOW COCKPIT ACCESS INFLIGHT
1324	Alice Barney	N303UA	1403	TPA-ORD	THIS IS FROM YOUR DISPATCHER..WE ARE ON A HIGH SECURITY SITUATION...DO NOT ALLOW COCKPIT ACCESS INFLIGHT
1324	Alice Barney	N7265U	510	MSY-ORD	THIS IS FROM YOUR DISPATCHER..WE ARE ON A HIGH SECURITY SITUATION...DO NOT ALLOW COCKPIT ACCESS INFLIGHT
1324	Vic Grace	N902UA	602	ORD-DCA	YES I DONT THINK ANYBODY LET ALONE A DISPATCHER WUD BE IN THEIR RIGHT MIDE TO JOKE AVOUT THAT STUFF. DONT KNOW ANY DETAILS BUT HIGHTEN SECURITY AND RESTRICT ACCESS TO COCKPIT.
1324	Roger Canterbury	N788UA	907	LHR-EWR	IT HAPPENEING NOW...CNN SHOW TOP OF BUILDING BURNING
1326	EB923	N788UA	EB	REMOVED	REMOVED

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

**WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION**

UASSI100036036

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1323	EDBALLINGE	N628UA	EB	IAD	DO NOT DEPART!! POSSIBLE TERRORIST ACTIVITY. LIMIT ALL COCKPIT ACCESS.
1323	EDBALLINGE	N629UA	EB	IAD	DO NOT DEPART!! POSSIBLE TERRORIST ACTIVITY. LIMIT ALL COCKPIT ACCESS.
1325	Alice Barney	N503UA	1502	MCO-IAD	THIS IS FROM YOUR DISPATCHER..WE ARE ON A HIGH SECURITY SITUATION...DO NOT ALLOW COCKPIT ACCESS INFLIGHT
1325	Colleen Phillips	N117UA	130	SFO	PLZ STAY ON ALERT. 2 HIGH SECURITY SITUATIONS IN PROGRESS IN NY. I ADVISE ABSOLUTELY NO COCKPIT ACCESS INFLT. FOR MORE INFO CALL ME ON THE LANDLINE IF NEEDED.
1325	Dan Wills	N655UA	138	ORD-SFO	THEY ARE TALKING THAT IT IS UAL 175 BOS-LAX AND ALSO A SMALL RJ. NOT SURE YET. WILL KEEP YA INFORMED.
1325	Burl Schultze	N788UA	939	LHR-ORD	TWO PLANES HAVE HIT THE TRADE CENTER IN NYC. THIS IS HIJACKING...OTHERS MAY BE IN PROGRESS.
1325	Burl Schultze	N782UA	915	CDG-IAD	TWO PLANES HAVE HIT THE TRADE CENTER IN NYC. THIS IS HIJACKING...OTHERS MAY BE IN PROGRESS.
1325	Burl Schultze	N780UA	943	CDG-ORD	TWO PLANES HAVE HIT THE TRADE CENTER IN NYC. THIS IS HIJACKING...OTHERS MAY BE IN PROGRESS.
1325	Burl Schultze	N785UA	933	LHR-LAX	TWO PLANES HAVE HIT THE TRADE CENTER IN NYC. THIS IS HIJACKING...OTHERS MAY BE IN PROGRESS.
1325	Burl Schultze	N790UA	961	CDG-SFO	TWO PLANES HAVE HIT THE TRADE CENTER IN NYC. THIS IS HIJACKING...OTHERS MAY BE IN PROGRESS.
1325	Burl Schultze	N776UA	929	LHR-ORD	TWO PLANES HAVE HIT THE TRADE CENTER IN NYC. THIS IS HIJACKING...OTHERS MAY BE IN PROGRESS.
1325	Burl Schultze	N204UA	935	LHR-LAX	TWO PLANES HAVE HIT THE TRADE CENTER IN NYC. THIS IS HIJACKING...OTHERS MAY BE IN PROGRESS.
1325	Burl Schultze	N651UA	957	LHR-JFK	TWO PLANES HAVE HIT THE TRADE CENTER IN NYC. THIS IS HIJACKING...OTHERS MAY BE IN PROGRESS.
1326	EDBALLINGE	N622UA	EB	SFO-SIN	DO NOT DEPART!! POSSIBLE TERRORIST ACTIVITY.
1326	EDBALLINGE	N623UA	EB	SFO-SIN	DO NOT DEPART!! POSSIBLE TERRORIST ACTIVITY.
1326	Chad McCurdy	N590UA	74	SFO	AGAIN ... DO NOT DEPART!! POSSIBLE TERRORIST ACTIVITY. LIMIT ALL COCKPIT ACCESS.
1326	Chad McCurdy	N410UA	222	SEA	AGAIN ... DO NOT DEPART!! POSSIBLE TERRORIST ACTIVITY. LIMIT ALL COCKPIT ACCESS.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036037

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1326	Chad McCurdy	N604UA	1D	LAX	AGAIN ... DO NOT DEPART!! POSSIBLE TERRORIST ACTIVITY. LIMIT ALL COCKPIT ACCESS.
1326	Chad McCurdy	N618UA	2B	SFO	AGAIN ... DO NOT DEPART!! POSSIBLE TERRORIST ACTIVITY. LIMIT ALL COCKPIT ACCESS.
1326	Chad McCurdy	N576UA	166	SFO	AGAIN ... DO NOT DEPART!! POSSIBLE TERRORIST ACTIVITY. LIMIT ALL COCKPIT ACCESS.
1328	Shayla Turner	N326UA	759	DTW-DEN	DUE TO THE CRISIS IN NEW YORK WE ADVISE TO SHUT DOWN ALL COCKPIT ACCESS AND TO STAY ON ALERT.
1326	Shayla Turner	N936UA	1155	IND-DEN	DUE TO THE CRISIS IN NEW YORK WE ADVISE TO SHUT DOWN ALL COCKPIT ACCESS AND TO STAY ON ALERT.
1326	John Dexter	N554UA	1481	MIA-ORD	LOTS OF SPECULATION STILL
1326	Shayla Turner	N335UA	1149	CMH-DEN	DUE TO THE CRISIS IN NEW YORK WE ADVISE TO SHUT DOWN ALL COCKPIT ACCESS AND TO STAY ON ALERT.
1326	Leonard Briggs	N448UA	8166	LAX	WE HAVE ONE FLT UNACCOUNTED FOR FLT 175 BOS/LAX.
1326	Shayla Turner	N985UA	1552	ORD-DAY	DUE TO THE CRISIS IN NEW YORK WE ADVISE TO SHUT DOWN ALL COCKPIT ACCESS AND TO STAY ON ALERT.
1326	Dan Rzeszutko	N984UA	1446	MSP-ORD	BOTH TOWER OF THE NYC WORLD TRADE CENTER HAVE BEEN IMPACTED BY AIRLINERS 20 MINUTES APART..MAJOR EMERGENCY..PROBABLE TERRORIST ACTION..CANNOT CONFIRM BUT ONE ACFT MAY BE ONE OF OURS..ACFT WENT IN APPRX 2/3RDS OF THE WAY UP THE TOWERS..VERY SHOCKING AND UGLY TO SAY THE LEAST..
1326	Tom Radtke	N826UA	738	SEA	LISTEN IM TAKING THIS INITIATIVE ON MY OWN..I HAVE NOT BEEN CLEARED TO SAY ANYTHING HOWWERE THESE ARE QUITE POSSIBLY TERRORIST ACTIONS INVOLVING COMANDEERING OF COMMERCIAL ACFT AND DELIBERATELY FLYING THEM INTO PREDETERMINED LOCATIONS..PLEASE USE WHATEVER SAFEGUARDS YOU CAN DEEM NECESSARY IT IS VERY POSSIBLE 1 OF THE ACFT IS UAL.
1326	David Faber	N463UA	211	IAD	FYI, WAS A AA AIRCRAFT THAT DEPT IAD THAT CRASHED INTO WORLD TRADE CTR. PSBL FURTHER HIJACKINGS IN PROGRESS. RESTRICT COCKPIT ACCESS TO ALL PERSONEL.
1326	Shayla Turner	N326UA	759	DTW-DEN	DUE TO THE CRISIS IN NEW YORK WE ADVISE TO SHUT DOWN ALL COCKPIT ACCESS AND TO STAY ON ALERT.
1326	Shayla Turner	N335UA	1149	CMH-DEN	DUE TO THE CRISIS IN NEW YORK WE ADVISE TO SHUT DOWN ALL COCKPIT ACCESS AND TO STAY ON ALERT.
1326	Shayla Turner	N936UA	1155	IND-DEN	DUE TO THE CRISIS IN NEW YORK WE ADVISE TO SHUT DOWN ALL COCKPIT ACCESS AND TO STAY ON ALERT.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036038

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1326	John Baehman	N7464U	328	AUS-ORD	TO ALL UAL ACFT....STAY ON ALERT FOR PSBL HIJACKINGS...2 COMMERCIAL ACFT HAVE CRASHED INTO EACH OF THE WORLD TRADE CENTERS. PLEASE CUT OFF ALL COCKPIT ACCESS INFLT.
1326	John Baehman	N935UA	608	IAH-ORD	TO ALL UAL ACFT....STAY ON ALERT FOR PSBL HIJACKINGS...2 COMMERCIAL ACFT HAVE CRASHED INTO EACH OF THE WORLD TRADE CENTERS. PLEASE CUT OFF ALL COCKPIT ACCESS INFLT.
1326	John Baehman	N302UA	1668	SAT-ORD	TO ALL UAL ACFT....STAY ON ALERT FOR PSBL HIJACKINGS...2 COMMERCIAL ACFT HAVE CRASHED INTO EACH OF THE WORLD TRADE CENTERS. PLEASE CUT OFF ALL COCKPIT ACCESS INFLT.
1326	John Baehman	N7278U	1126	DFW-ORD	TO ALL UAL ACFT....STAY ON ALERT FOR PSBL HIJACKINGS...2 COMMERCIAL ACFT HAVE CRASHED INTO EACH OF THE WORLD TRADE CENTERS. PLEASE CUT OFF ALL COCKPIT ACCESS INFLT.
1326	John Baehman	N331UA	705	ORD-IAH	TO ALL UAL ACFT....STAY ON ALERT FOR PSBL HIJACKINGS...2 COMMERCIAL ACFT HAVE CRASHED INTO EACH OF THE WORLD TRADE CENTERS. PLEASE CUT OFF ALL COCKPIT ACCESS INFLT.
1326	John Baehman	N906UA	1058	DEN-DFW	TO ALL UAL ACFT....STAY ON ALERT FOR PSBL HIJACKINGS...2 COMMERCIAL ACFT HAVE CRASHED INTO EACH OF THE WORLD TRADE CENTERS. PLEASE CUT OFF ALL COCKPIT ACCESS INFLT.
1326	John Baehman	N312UA	487	AUS-DEN	TO ALL UAL ACFT....STAY ON ALERT FOR PSBL HIJACKINGS...2 COMMERCIAL ACFT HAVE CRASHED INTO EACH OF THE WORLD TRADE CENTERS. PLEASE CUT OFF ALL COCKPIT ACCESS INFLT.
1326	David Faber	N423UA	291	PHL	FYI, WAS A AA AIRCRAFT THAT DEPT IAD THAT CRASHED INTO WORLD TRADE CTR. PSBL FURTHER HIJACKINGS IN PROGRESS. RESTRICT COCKPIT ACCESS TO ALL PERSONEL.
1326	David Faber	N820UA	205	IAD-SJC	FYI, WAS A AA AIRCRAFT THAT DEPT IAD THAT CRASHED INTO WORLD TRADE CTR. PSBL FURTHER HIJACKINGS IN PROGRESS. RESTRICT COCKPIT ACCESS TO ALL PERSONEL.
1326	David Faber	N556UA	165	IAD	FYI, WAS A AA AIRCRAFT THAT DEPT IAD THAT CRASHED INTO WORLD TRADE CTR. PSBL FURTHER HIJACKINGS IN PROGRESS. RESTRICT COCKPIT ACCESS TO ALL PERSONEL.
1326	David Faber	N510UA	837	IAD	FYI, WAS A AA AIRCRAFT THAT DEPT IAD THAT CRASHED INTO WORLD TRADE CTR. PSBL FURTHER HIJACKINGS IN PROGRESS. RESTRICT COCKPIT ACCESS TO ALL PERSONEL.
1326	Gary Schlais	N380UA	2256	SFO-PDX	CALL AFTER LANDING PLZ VERY BUSY
1327	EB	EB	EB	EB	[REDACTED]
1327	EB	EB	EB	EB	[REDACTED]
1327	Robert Brittain	N528UA	1523	LGA-DEN	NYC AIRSPACE SHUTDOWN TILL AT LEAST 15Z. 2 A/C HAVE HIT BOTH TRADE TOWERS..
1327	Tom Radtke	N515UA	543	DEN	LISTEN IM TAKING THIS INITIATIVE ON MY OWN., I HAVE NOT BEEN CLEARED TO SAY ANYTHING HOWWERE THESE ARE QUITE POSSIBLY TERRORIST ACTIONS INVOLVING COMANDEERING OF COMMERCIAL ACFT AND DELIBERATLY FLYING THEM INTO PREDETERMINED LOCATIONS..PLEASE USE WHATEVER SAFEGUARDS YOU CAN DEEM NECESSARY IT IS VERY POSSIBLE 1 OF THE ACFT IS UAL...

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036039

ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
 Messages to Flights 93*
 Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1327	Sheila Layman	N523UA	521	EWR-DEN	TERRORIST IN NY 2 ACFT LOST. PLS EXERCISE EXTREME VIGILANCE AND REPORT ANY SUSPICIOUS ACVTY..
1327	Sheila Layman	N952UA	641	EWR-ORD	TERRORIST IN NY 2 ACFT LOST. PLS EXERCISE EXTREME VIGILANCE AND REPORT ANY SUSPICIOUS ACVTY..
1327	Dorie Shrago	N930UA	2554	SAN	WE R BEING TOLD U MUST CALL US ON THE GROUND FOR INFO
1327	Sheila Layman	N986UA	1723	PIT-ORD	TERRORIST IN NY 2 ACFT LOST. PLS EXERCISE EXTREME VIGILANCE AND REPORT ANY SUSPICIOUS ACVTY..
1327	Dorie Shrago	N930UA	2554	SAN	OUT OF THE AIRCRAFT U CAN CALL ME ON THE J WAY IF U WANT
1327	Tim Hill	N507UA	106	LAX-ORD	TWO COMMERCIAL AIRCRAFT HAVE CRASHED INTO THE WORLD TRADE CENTER ABOUT :20 APART ONE WE THINK WAS AN AAL REGIONAL JET, AND THE OTHER WAS UAL 175 BOS-LAX NEEDLESS TO SAY, TERRORISM IS SUSPECTED. BE KEENLY AWARE OF COCKPIT SECURITY.
1327	David Faber	N423UA	291	PHL	RETURN TO GATES AT YOUR DISCRETION IF U FEEL SECURITY MAY BE IN QUESTION.
1327	David Faber	N820UA	205	IAD-SJC	RETURN TO GATES AT YOUR DISCRETION IF U FEEL SECURITY MAY BE IN QUESTION.
1327	David Faber	N556UA	185	IAD	RETURN TO GATES AT YOUR DISCRETION IF U FEEL SECURITY MAY BE IN QUESTION.
1327	David Faber	N510UA	837	IAD	RETURN TO GATES AT YOUR DISCRETION IF U FEEL SECURITY MAY BE IN QUESTION.
1327	Burt Schultze	N770UA	967	AMS-ORD	TWO PLANES HAVE HIT THE TRADE CENTER IN NYC. THIS IS HIJACKING...OTHERS MAY BE IN PROGRESS.
1327	John Dexter	N987UA	1268	ORD-ATL	COPY EFC..
1328	Ed Ballinger	N980UA	EB	EDB-EDB	ALL INFORMATION CONTAINED HEREIN IS UNCLASSIFIED
1328	Dan Rzeszutko	N980UA	576	CID	BOTH TOWERS OF THE NYC WORLD TRADE CENTER HAVE BEEN IMPACTED BY AIRLINERS 20 MINUTES APART..MAJOR EMERGENCY..PROBABLE TERRORIST ACTION..CANNOT CONFIRM BUT ONE ACFT MAY BE ONE OF OURS..ACFT WENT IN APPROX 2/3RDS OF THE WAY UP THE TOWERS..VERY SHOCKING AND CATASTROPHIC
1328	Roger Canterbury	N187UA	2	LHR-DEL	THERE'S MAJOR PROBLEMS IN NEW YORK...TWO JETS HAVE FLOWN INTO THE WORLD TRADE CENTER...AA757 & UA737 MUST BE TERRORIST...DO NOT NOT HAVE OTHER INFO AT THIS TIME.
1328	Burt Schultze	N782UA	915	CDG-IAD	B757 AND B767

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger
 CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1328	Gary Schlaes	N912UA	2476	SFO	CALL ME ON TELEPHONE
1328	Roger Canterbury	N652UA	999	LHR-BOS	THERE'S MAJOR PROBLEMS IN NEW YORK....TWO JETS HAVE FLOWN INTO THE WORLD TRADE CENTER...AA767 & UA737 MUST BE TERRORIST...DO NOT HAVE OTHER INFO AT THIS TIME.
1328	Sheila Layman	N307UA	1148	PIT	TERRORIST IN NY 2 ACFT LOST. PLS EXERCISE EXTREME VIGILANCE AND REPORT ANY SUSPICIOUS ACVTY..
1328	Alice Barney	N333UA	1676	ORD-TPA	WE ARE ON A HIGH SECURITY ALERT. *** DO NOT ALLOW ACCESS TO YOUR COCKPIT INFLIGHT ***
1328	Alice Barney	N333UA	1676	ORD-TPA	WE ARE ON A HIGH SECURITY ALERT. *** DO NOT ALLOW ACCESS TO YOUR COCKPIT INFLIGHT ***
1328	Alice Barney	N516UA	1832	ORD-MCO	WE ARE ON A HIGH SECURITY ALERT. *** DO NOT ALLOW ACCESS TO YOUR COCKPIT INFLIGHT ***
1328	Shayla Turner	N335UA	1149	CMH-DEN	2 AIRPLANES WENT INTO THE WORL TRADE CENTER WITHIN 18 MIN OF EACH OTHER
1328	Shayla Turner	N326UA	759	DTW-DEN	2 AIRPLANES WENT INTO THE WORL TRADE CENTER WITHIN 18 MIN OF EACH OTHER
1329	EB/CM	N501UA	EB	EDBESER	ESTABLISHING SECURITY AND RESTRICTING ACCESS TO COCKPITS
1329	Burt Schultze	N785UA	933	LHR-LAX	B757 AND B767
1329	Dan Rzeszutko	N980UA	576	CID	ACCT TERRORIST SITUATION IN NYC, PLZ SHUTDOWN ALL COCKPIT ACCESS ONCE UNDERWAY.. THKS..
1329	Robert Brittain	N528UA	1523	LGA-DEN	CALL ON GROUND DEN..
1329	Sheila Layman	N982UA	482	ORD	TERRORIST ACVITY IN NY 2 ACFT LOST. PLS EXERCISE EXTREME VIGILANCE AND REPORT ANY SUSPICIOUS BEHAVIOR
1329	Vic Grace	N509UA	1235	IAD	ALERT DUE TO TWO AIRPLANES CRASHING ONE INTO EACH OF THE WORLD TRADE CENTER TOWERS WITHIN 18 MINUTES. COMPANY RECOMMENDS HIGHTENED SECURITY AND RESTRICT ACCESS TO COCKPITS.
1329	Vic Grace	N339UA	1198	ORD	ALERT DUE TO TWO AIRPLANES CRASHING ONE INTO EACH OF THE WORLD TRADE CENTER TOWERS WITHIN 18 MINUTES. COMPANY RECOMMENDS HIGHTENED SECURITY AND RESTRICT ACCESS TO COCKPITS.
1329	Vic Grace	N821UA	1499	RIC	ALERT DUE TO TWO AIRPLANES CRASHING ONE INTO EACH OF THE WORLD TRADE CENTER TOWERS WITHIN 18 MINUTES. COMPANY RECOMMENDS HIGHTENED SECURITY AND RESTRICT ACCESS TO COCKPITS.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger
CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036041

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1329	Vic Grace	N205UA	8141	IAD	ALERT DUE TO TWO AIRPLANES CRASHING ONE INTO EACH OF THE WORLD TRADE CENTER TOWERS WITHIN 18 MINUTES. COMPANY RECOMMENDS HIGHTENED SECURITY AND RESTRICT ACCESS TO COCKPITS.
1329	Vic Grace	N322UA	371	ORF	ALERT DUE TO TWO AIRPLANES CRASHING ONE INTO EACH OF THE WORLD TRADE CENTER TOWERS WITHIN 18 MINUTES. COMPANY RECOMMENDS HIGHTENED SECURITY AND RESTRICT ACCESS TO COCKPITS.
1329	Vic Grace	N385UA	604	ORD	ALERT DUE TO TWO AIRPLANES CRASHING ONE INTO EACH OF THE WORLD TRADE CENTER TOWERS WITHIN 18 MINUTES. COMPANY RECOMMENDS HIGHTENED SECURITY AND RESTRICT ACCESS TO COCKPITS.
1329	Vic Grace	N509UA	1235	IAD	ALERT DUE TO TWO AIRPLANES CRASHING ONE INTO EACH OF THE WORLD TRADE CENTER TOWERS WITHIN 18 MINUTES. COMPANY RECOMMENDS HIGHTENED SECURITY AND RESTRICT ACCESS TO COCKPITS.
1329	Vic Grace	N339UA	1198	ORD	ALERT DUE TO TWO AIRPLANES CRASHING ONE INTO EACH OF THE WORLD TRADE CENTER TOWERS WITHIN 18 MINUTES. COMPANY RECOMMENDS HIGHTENED SECURITY AND RESTRICT ACCESS TO COCKPITS.
1329	Vic Grace	N205UA	8141	IAD	ALERT DUE TO TWO AIRPLANES CRASHING ONE INTO EACH OF THE WORLD TRADE CENTER TOWERS WITHIN 18 MINUTES. COMPANY RECOMMENDS HIGHTENED SECURITY AND RESTRICT ACCESS TO COCKPITS.
1329	Vic Grace	N821UA	1499	RIC	ALERT DUE TO TWO AIRPLANES CRASHING ONE INTO EACH OF THE WORLD TRADE CENTER TOWERS WITHIN 18 MINUTES. COMPANY RECOMMENDS HIGHTENED SECURITY AND RESTRICT ACCESS TO COCKPITS.
1329	Vic Grace	N322UA	371	ORF	ALERT DUE TO TWO AIRPLANES CRASHING ONE INTO EACH OF THE WORLD TRADE CENTER TOWERS WITHIN 18 MINUTES. COMPANY RECOMMENDS HIGHTENED SECURITY AND RESTRICT ACCESS TO COCKPITS.
1329	Sheila Layman	N7459U	1215	CLE	TERRORIST ACVTY IN NY 2 ACFT LOST PLS EXERCISE EXTREME VILIGENCE AND REPORT SUSPICIOUS BEHAVIOR
1329	Eddie Simms	N501UA	1631	MCI-DEN	APPARENTLY THERE WERE TWO DIFFERENT AIRPLANES THAT FLEW INTO THE WORLD TRADE CENTER FIRST WAS A AMERICAN 757 SECOND WAS A UNITED 767 THEY THINK BUT THIS HAS NOT BEEN CONFIRMED YET ALL TRAFFIC TO NY AREA HAS BEEN STOPPED FOR SECURE REASONS SHUT DOWN ALL ACCESS TO COCKPIT.
1329	Sheila Layman	N979UA	709	MOT	TERRORIST ACVTY IN NY 2 ACFT LOST PLS EXERCISE EXTREME VILIGENCE AND REPORT SUSPICIOUS BEHAVIOR..
1329	Sheila Layman	N990UA	1625	ABE	PSBL TERRORIST ACVTY IN NY 2 ACFT LOST PLS EXERCISE EXTREME VILIGENCE AND REPORT SUSPICIOUS BEHAVIOR..
1329	Tim Hill	N7458UA	728	ONT-DEN	TWO COMMERCIAL AIRCRAFT HAVE CRASHED INTO THE WORLD TRADE CENTER ABOUT :20 APART ONE WE THINK WAS AN AAL REGIONAL JET, AND THE OTHER WAS UAL 175 BOS-LAX NEEDLESS TO SAY, TERRORISM IS SUSPECTED. BE KEENLY AWARE OF COCKPIT SECURITY.
1329	John Dexter	N823UA	1940	ATL-IAD	LIKELY TERRORIST ACT ON TRADE CENTER, NY ARPTS CLSD. ALL OTHER ARPTS OPEN CURRENTLY.

Notes: Messages from aircraft are shaded.

EB – Ed Ballinger

CM – Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036042

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1329	Jim Hansen	N412UA	1815	SMF-LAX	*** ALERT *** 2 COMMERCIAL ACRFT HAVE BEEN FLOWN TINO THE WORLD TRADE CENTER IN NYC...WE THINK ONE WAS A UAL 767... WE FEEL OTHER HIJACKINGS COULD BE IN PROGRESS... SHUT DOWN COCKPIT ACCESS BE ALERT... NYC AIRPORTS ARE CLOSED SECURITY.
1329	Jim Hansen	N377UA	2303	LAS-SFO	*** ALERT *** 2 COMMERCIAL ACRFT HAVE BEEN FLOWN TINO THE WORLD TRADE CENTER IN NYC...WE THINK ONE WAS A UAL 767. WE FEEL OTHER HIJACKINGS COULD BE IN PROGRESS... SHUT DOWN COCKPIT ACCESS BE ALERT... NYC AIRPORTS ARE CLOSED SECURITY.
1329	Jim Hansen	N398UA	2700	LAS-DEN	*** ALERT *** 2 COMMERCIAL ACRFT HAVE BEEN FLOWN TINO THE WORLD TRADE CENTER IN NYC...WE THINK ONE WAS A UAL 767... WE FEEL OTHER HIJACKINGS COULD BE IN PROGRESS... SHUT DOWN COCKPIT ACCESS BE ALERT... NYC AIRPORTS ARE CLOSED SECURITY.
1329	Jim Hansen	N372UA	2410	ONT-SFO	*** ALERT *** 2 COMMERCIAL ACRFT HAVE BEEN FLOWN TINO THE WORLD TRADE CENTER IN NYC...WE THINK ONE WAS A UAL 767... WE FEEL OTHER HIJACKINGS COULD BE IN PROGRESS... SHUT DOWN COCKPIT ACCESS BE ALERT... NYC AIRPORTS ARE CLOSED SECURITY.
1329	Jim Hansen	N390UA	2752	PHX-DEN	*** ALERT *** 2 COMMERCIAL ACRFT HAVE BEEN FLOWN TINO THE WORLD TRADE CENTER IN NYC...WE THINK ONE WAS A UAL 767... WE FEEL OTHER HIJACKINGS COULD BE IN PROGRESS... SHUT DOWN COCKPIT ACCESS BE ALERT... NYC AIRPORTS ARE CLOSED SECURITY.
1329	Jim Hansen	N376UA	2888	PHX-LAX	*** ALERT *** 2 COMMERCIAL ACRFT HAVE BEEN FLOWN TINO THE WORLD TRADE CENTER IN NYC...WE THINK ONE WAS A UAL 767... WE FEEL OTHER HIJACKINGS COULD BE IN PROGRESS... SHUT DOWN COCKPIT ACCESS BE ALERT... NYC AIRPORTS ARE CLOSED SECURITY.
1329	Jim Hansen	N336UA	2300	SFO-LAS	*** ALERT *** 2 COMMERCIAL ACRFT HAVE BEEN FLOWN TINO THE WORLD TRADE CENTER IN NYC...WE THINK ONE WAS A UAL 767... WE FEEL OTHER HIJACKINGS COULD BE IN PROGRESS... SHUT DOWN COCKPIT ACCESS BE ALERT... NYC AIRPORTS ARE CLOSED SECURITY.
1330	Sheila Layman	N429UA	1519	CLE	PSBL TERRIORIST ACVITY IN NY 2 ACFT LOST PLS EXERCISE EXTREME VILIGENCE AND REPORT SUSPICIOUS BEHAVIOR..
1330	Roger Canterbury	N650UA	971	MXP-IAD	THERE'S MAJOR PROBLEMS IN NEW YORK....TWO JETS HAVE FLOWN INTO THE WORLD TRADE CENTER...AA757 & UA737 MUST BE TERRORIST...DO NOT NOT HAVE OTHER INFO AT THIS TIME.
1330	Roger Canterbury	N794UA	921	LHR-IAD	THERE'S MAJOR PROBLEMS IN NEW YORK....TWO JETS HAVE FLOWN INTO THE WORLD TRADE CENTER...AA757 & UA737 MUST BE TERRORIST...DO NOT NOT HAVE OTHER INFO AT THIS TIME.
1330	Roger Canterbury	N652UA	999	LHR-BOS	THERE'S MAJOR PROBLEMS IN NEW YORK....TWO JETS HAVE FLOWN INTO THE WORLD TRADE CENTER...AA757 & UA737 MUST BE TERRORIST...DO NOT NOT HAVE OTHER INFO AT THIS TIME.
1330	Alice Barney	N516UA	1832	ORD-MCO	NO.. ALL AIRCRAFT
1330	Vic Grace	N902UA	602	ORD-DCA	YES I AM HEARING BOTH ARE AMERICAN.
1330	Mark Johnson	N358UA	1964	IAD	NOT SURE ABOUT REROUTE. SECURITY ISSUES IN NY/BOS. PLZ ENACT HIGH SECURITY PROCEDURES FOR COCKPIT ACCESS. UPDATE AT 1430Z. CALL ON LAND LINE FOR DETAILS.
1330	Eddie Simms	N7287U	1265	STL-DEN	APPARENTLY THERE WERE TWO DIFFERENT AIRPLANES THAT FLEW INTO THE WORLD TRADE CENTER FIRST WAS A AMERICAN 757 SECOND WAS A UNITED 767 THEY THINK BUT THIS HAS NOT BEEN

Notes: Messages from aircraft are shaded.

EB – Ed Ballinger

CM – Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036043

ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93*
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
					CONFIRMED YET ALL TRAFFIC TO NY AREA HAS BEEN STOPPED FOR SECURITY REASONS SHUT DOWN ALL ACCESS TO COCKPIT.
1330	Dan Rzeszutko	N539UA	240	DEN-ORD	HELLO TO ALL ACCT SIGNIFICANT TERRORIST SITUATION IN NYC , PLZ SHUTDOWN ALL COCKPIT ACCESS ONCE UNDERWAY..THKS.. CHIDD DAN RZESZUTKO
1330	Roger Canterbury	N122UA	1	LHR-IAD	THERE'S MAJOR PROBLEMS IN NEW YORK... TWO JETS HAVE FLOWN INTO THE WORLD TRADE CENTER...AA757 & UA737 MUST BE TERRORIST...DO NOT NOT HAVE OTHER INFO AT THIS TIME.
1330	Eddie Simms	N512UA	1615	OMA-DEN	APPARENTLY THERE WERE TWO DIFFERENT AIRPLANES THAT FLEW INTO THE WORLD TRADE CENTER FIRST WAS A AMERICAN 757 SECOND WAS A UNITED 767 THEY THINK BUT THIS HAS NOT BEEN CONFIRMED YET ALL TRAFFIC TO NY AREA HAS BEEN STOPPED FOR SECURITY REASONS SHUT DOWN ALL ACCESS TO COCKPIT.
1330	Jim Hansen	N383UA	2343	PHX-SFO	*** ALERT *** 2 COMMERCIAL ACRFT HAVE BEEN FLOWN INTO THE WORLD TRADE CENTER IN NYC..WE THINK ONE WAS A UAL 767...WE FEEL OTHER HIJACKINGS COULD BE IN PROGRESS...SHUT DOWN COCKPIT ACCESS BE ALERT... NYC AIRPORTS CLOSED SECURITY.
1331	Dan Rzeszutko	N7299U	775	MSP-DEN	HELLO TO ALL. ACCT SIGNIFICANT TERRORIST SITUATION IN NYC , PLZ SHUTDOWN ALL COCKPIT ACCESS ONCE UNDERWAY..THKS..
1331	Dan Rzeszutko	N7281U	581	CID-DEN	HELLO TO ALL. ACCT SIGNIFICANT TERRORIST SITUATION IN NYC , PLZ SHUTDOWN ALL COCKPIT ACCESS ONCE UNDERWAY..THKS..
1331	Dan Willis	N665UA	139	ORD-SFO	POSSIBLE HIJACK IN PROGRESS AT NY CTR. EWR JFK LGA ARE ALL SHUT DOWN DUE TO WORLD TRADE CTR CRASH OF TWO LARGE AC'S. POSSIBLE UAL/AMR. NOT SURE YET OF COMPANYS INVOLVED. PLS LIMIT COCKPIT ACCESS DUE TO THIS.
1331	Dan Willis	N411UA	131	ORD-SFO	POSSIBLE HIJACK IN PROGRESS AT NY CTR. EWR JFK LGA ARE ALL SHUT DOWN DUE TO WORLD TRADE CTR CRASH OF TWO LARGE AC'S. POSSIBLE UAL/AMR. NOT SURE YET OF COMPANYS INVOLVED. PLS LIMIT COCKPIT ACCESS DUE TO THIS.
1331	Dan Willis	N566UA	394	OAK-DEN	POSSIBLE HIJACK IN PROGRESS AT NY CTR. EWR JFK LGA ARE ALL SHUT DOWN DUE TO WORLD TRADE CTR CRASH OF TWO LARGE AC'S. POSSIBLE UAL/AMR. NOT SURE YET OF COMPANYS INVOLVED. PLS LIMIT COCKPIT ACCESS DUE TO THIS.
1331	Dan Willis	N537UA	1131	DEN-SFO	POSSIBLE HIJACK IN PROGRESS AT NY CTR. EWR JFK LGA ARE ALL SHUT DOWN DUE TO WORLD TRADE CTR CRASH OF TWO LARGE AC'S. POSSIBLE UAL/AMR. NOT SURE YET OF COMPANYS INVOLVED. PLS LIMIT COCKPIT ACCESS DUE TO THIS.
1331	Dan Rzeszutko	N984UA	1446	MSP-ORD	HELLO TO ALL. ACCT SIGNIFICANT TERRORIST SITUATION IN NYC , PLZ SHUTDOWN ALL COCKPIT ACCESS ONCE UNDERWAY..THKS..
1331	Tim Hill	N460UA	1032	OAK	TWO COMMERCIAL AIRCRAFT HAVE CRASHED INTO THE WORLD TRADE CENTER ABOUT:20 APART ONE WE THINK WAS AN AAL REGIONAL JET, AND THE OTHER WAS UAL 175 BOS-LAX NEEDLESS TO SAY, TERRORISM IS SUSPECTED. NATIONWIDE GROUND STOP ALL AIRPORTS
1331	Dan Willis	N355UA	1524	SMF-DEN	POSSIBLE HIJACK IN PROGRESS AT NY CTR. EWR JFK LGA ARE ALL SHUT DOWN DUE TO WORLD TRADE CTR CRASH OF TWO LARGE AC'S. POSSIBLE UAL/AMR. NOT SURE YET OF COMPANYS INVOLVED. PLS LIMIT COCKPIT ACCESS DUE TO THIS.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036044

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1331	Eddie Simms	N310UA	1187	ORD-MCI	APPARENTLY THERE WERE TWO DIFFERENT AIRPLANES THAT FLEW INTO THE WORLD TRADE CENTER FIRST WAS A AMERICAN 757 SECOND WAS A UNITED 767 THEY THINK BUT THIS HAS NOT BEEN CONFIRMED YET ALL TRAFFIC TO NY AREA HAS BEEN STOPPED FOR SECURITY REASONS SHUT DOWN ALL ACCESS TO COCKPIT
1331	AD Rogers	N591UA	93	EWR-SFO	CENTER LOOKIN FOR YA ASAP ON 133.37
1332	Dan Rzeszutko	N540UA	254	DEN-ORD	HELLO TO ALL. ACCT SIGNIFICANT TERRORIST SITUATION IN NYC , PLZ SHUTDOWN ALL COCKPIT ACCESS ONCE UNDERWAY..THKS..
1332	Robert Brittain	N591UA	93	EWR-SFO	CALLL 133.37
1332	David Hora	N672UA	717	ORD-LAS	VERY IMPORTANT: THERE HAVE BEEN 2 SABOTAGE INCIDENTS IN N.Y THERE MAY BE ADDITIONAL HIJACKINGS IN PROGRESS AND I HAVE BEEN ADVISED TO NOTIFY YOU ALL ACFT I'M RESPONSIBLE FOR TO TO IMMEDIATELY SHUT DOWN ALL COCKPIT ACCESS INFLIGHT
1332	David Hora	N424UA	1147	ORD-SAN	VERY IMPORTANT: THERE HAVE BEEN 2 SABOTAGE INCIDENTS IN N.Y THERE MAY BE ADDITIONAL HIJACKINGS IN PROGRESS AND I HAVE BEEN ADVISED TO NOTIFY YOU ALL ACFT I'M RESPONSIBLE FOR TO TO IMMEDIATELY SHUT DOWN ALL COCKPIT ACCESS INFLIGHT
1332	David Hora	N808UA	335	DEN-LAX	VERY IMPORTANT: THERE HAVE BEEN 2 SABOTAGE INCIDENTS IN N.Y THERE MAY BE ADDITIONAL HIJACKINGS IN PROGRESS AND I HAVE BEEN ADVISED TO NOTIFY YOU ALL ACFT I'M RESPONSIBLE FOR TO TO IMMEDIATELY SHUT DOWN ALL COCKPIT ACCESS INFLIGHT
1332	David Hora	N514UA	109	ORD-LAX	VERY IMPORTANT: THERE HAVE BEEN 2 SABOTAGE INCIDENTS IN N.Y THERE MAY BE ADDITIONAL HIJACKINGS IN PROGRESS AND I HAVE BEEN ADVISED TO NOTIFY YOU ALL ACFT I'M RESPONSIBLE FOR TO TO IMMEDIATELY SHUT DOWN ALL COCKPIT ACCESS INFLIGHT
1332	David Hora	N7466U	1969	ORD-PHX	VERY IMPORTANT: THERE HAVE BEEN 2 SABOTAGE INCIDENTS IN N.Y THERE MAY BE ADDITIONAL HIJACKINGS IN PROGRESS AND I HAVE BEEN ADVISED TO NOTIFY YOU ALL ACFT I'M RESPONSIBLE FOR TO TO IMMEDIATELY SHUT DOWN ALL COCKPIT ACCESS INFLIGHT
1332	David Hora	N578UA	103	ORD-LAX	VERY IMPORTANT: THERE HAVE BEEN 2 SABOTAGE INCIDENTS IN N.Y THERE MAY BE ADDITIONAL HIJACKINGS IN PROGRESS AND I HAVE BEEN ADVISED TO NOTIFY YOU ALL ACFT I'M RESPONSIBLE FOR TO TO IMMEDIATELY SHUT DOWN ALL COCKPIT ACCESS INFLIGHT
1332	Dan Rzeszutko	N344UA	593	ORD-DSM	HELLO TO ALL. ACCT SIGNIFICANT TERRORIST SITUATION IN NYC , PLZ SHUTDOWN ALL COCKPIT ACCESS ONCE UNDERWAY..THKS..
1332	Burt Schulze	N785UA	933	LHR-LAX	NOTHING YET ON BUT THE TYPE 757 AND 767
1332	John Dexter	N823UA	1940	ATL-IAD	NOT KNOWN FOR SURE
1332	Shayla Turner	N936UA	1155	IND-DEN	2 AIRPLANES CRASHED INTO THE WORLD TRADE CENTER WITHIN 18 MIN OF EACH OTHER

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036045

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1332	Alice Barney	N7265U	510	MSY-ORD	THERE IS A THREAT TO ALL ACFT AT THIS TIME
1332	Ed Ballinger	N402UA	83	EWR-LAX	HIGH SECURITY ALERT. SECURE COCKPIT
1332	Ed Ballinger	N619UA	8151	JFK-LAX	HIGH SECURITY ALERT. SECURE COCKPIT
1332	Ed Ballinger	N609UA	17	JFK	HIGH SECURITY ALERT. SECURE COCKPIT
1332	Ed Ballinger	N402UA	83	EWR-LAX	HIGH SECURITY ALERT. SECURE COCKPIT
1332	Ed Ballinger	N602UA	23	JFK	HIGH SECURITY ALERT. SECURE COCKPIT
1332	Ed Ballinger	N619UA	8151	JFK-LAX	HIGH SECURITY ALERT. SECURE COCKPIT
1332	Ed Ballinger	N609UA	17	JFK	HIGH SECURITY ALERT. SECURE COCKPIT
1332	Mark Johnson	N435UA	1947	BOS	PLZ EXERCISE HIGH SECURITY VIGILANCE FOR COCKPIT. DUE PSBLE TERRORIST ACTVITY
1332	Chuck Baughman	N825UA	1211	PHL-DEN	HOWGOZIT UPDTD
1332	Dan Rzeszutko	N539UA	240	DEN-ORD	BOTH TOWERS OF THE NYC WORLD TRADE CENTER HAVE BEEN IMPACTED BY AIRLINERS 20 MINUTES APART.. MAJOR EMERGENCY..PROBABLE TERRORIST ACTION..CANNOT CONFIRM BUT ONE ACFT MAY BE ONE OF OURS..BOTH ACFT WENT IN APPRX 2/3RDS OF THE WAY UP THE TOWERS..VERY SHOCKING AND CATASTROPHIC
1332	Ed Ballinger	N613UA	8155	JFK-SFO	HIGH SECURITY ALERT. SECURE COCKPIT
1332	Ed Ballinger	N601UA	8179	JFK	HIGH SECURITY ALERT. SECURE COCKPIT
1332	Ed Ballinger	N562UA	161	BOS	HIGH SECURITY ALERT. SECURE COCKPIT
1332	Ed Ballinger	N591UA	83	EWR-SFO	HIGH SECURITY ALERT. SECURE COCKPIT
1332	Ed Ballinger	N471UA	283	YYZ-SFO	HIGH SECURITY ALERT. SECURE COCKPIT

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036046

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1332	Ed Ballinger	N828UA	8117	IAD	HIGH SECURITY ALERT. SECURE COCKPIT
1332	Ed Ballinger	N447UA	27	JFK-SEA	HIGH SECURITY ALERT. SECURE COCKPIT
1333	EB	EB	EB	EB	
1333	EB	EB	EB	EB	
1333	Dan Rzeszutko	N7299U	775	MSP-DEN	BOTH TOWERS OF THE NYC WORLD TRADE CENTER HAVE BEEN IMPACTED BY AIRLINERS 20 MINUTES APART.. MAJOR EMERGENCY..PROBABLE TERRORIST ACTION..CANNOT CONFIRM BUT ONE ACFT MAY BE ONE OF OURS..BOTH ACFT WENT IN APPRX 2/3RDS OF THE WAY UP THE TOWERS..VERY SHOCKING AND CATASTROPHIC
1333	Mark Johnson	N531UA	1490	ORD	PLZ EXERCISE HIGH SECURITY VIGILANCE FOR COCKPIT. DUE PSBLE TERRORIST ACTVTY
1333	Roger Canterbury	N794UA	921	LHR-IAD	THERE'S MAJOR PROBLEMS IN NEW YORK...TWO JETS HAVE FLOWN INTO THE WORLD TRADE CENTER...AA757 & UA737 MUST BE TERRORIST...DO NOT NOT HAVE OTHER INFO AT THIS TIME.
1333	Ed Ballinger	N570UA	91	EWR	HIGH SECURITY ALERT. SECURE COCKPIT
1333	Ed Ballinger	N611UA	8146	JFK-SFO	HIGH SECURITY ALERT. SECURE COCKPIT
1333	Ed Ballinger	N526UA	163	BOS-SFO	HIGH SECURITY ALERT. SECURE COCKPIT
1333	Ed Ballinger	N520UA	81	EWR-SFO	HIGH SECURITY ALERT. SECURE COCKPIT
1333	Ed Ballinger	N586UA	167	BOS	HIGH SECURITY ALERT. SECURE COCKPIT
1333	Dan Rzeszutko	N7261U	581	CID-DEN	BOTH TOWERS OF THE NYC WORLD TRADE CENTER HAVE BEEN IMPACTED BY AIRLINERS 20 MINUTES APART.. MAJOR EMERGENCY..PROBABLE TERRORIST ACTION..CANNOT CONFIRM BUT ONE ACFT MAY BE ONE OF OURS..BOTH ACFT WENT IN APPRX 2/3RDS OF THE WAY UP THE TOWERS..VERY SHOCKING AND CATASTROPHIC
1333	Colleen Phillips	N456UA	1592	JAC	NATIONWIDE GROUND STOP ALL DEPARTURES TO ALL DESTINATION, CALL ME ON THE LANDLINE.
1333	Mark Johnson	N532UA	1031	PVD	PLZ EXERCISE HIGH SECURITY VIGILANCE FOR COCKPIT. DUE PSBLE TERRORIST ACTVTY

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036047

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1333	Dan Rzeszutko	N540UA	254	DEN-ORD	BOTH TOWERS OF THE NYC WORLD TRADE CENTER HAVE BEEN IMPACTED BY AIRLINERS 20 MINUTES APART.. MAJOR EMERGENCY..PROBABLE TERRORIST ACTION..CANNOT CONFIRM BUT ONE ACFT MAY BE ONE OF OURS..BOTH ACFT WENT IN APPRX 2/3RDS OF THE WAY UP THE TOWERS..VERY SHOCKING AND CATASTROPHIC
1333	Burt Schultze	N782UA	915	CDG-IAD	WE ARE LOOKING AT IT AND WILL ADVISE
1333	Dan Rzeszutko	N344UA	593	ORD-DSM	BOTH TOWERS OF THE NYC WORLD TRADE CENTER HAVE BEEN IMPACTED BY AIRLINERS 20 MINUTES APART.. MAJOR EMERGENCY..PROBABLE TERRORIST ACTION..CANNOT CONFIRM BUT ONE ACFT MAY BE ONE OF OURS..BOTH ACFT WENT IN APPRX 2/3RDS OF THE WAY UP THE TOWERS..VERY SHOCKING AND CATASTROPHIC
1333	Mark Johnson	N7280U	1180	ORD	PLZ EXERCISE HIGH SECURITY VIGILANCE FOR COCKPIT. DUE PSBLE TERRORIST ACTVY
1333	Alice Barney	N171UA	9873	MOB	IF YOU HAVENT DEPARTED DO NOT DEPART THE GATE
1333	Dan Willis	N356UA	1524	SMF-DEN	NATION WIDE GRND STOP IN PROCESS. ALL AC
1333	Sheila Layman	N986UA	1723	ORD	EVERYTHING GROUND STOP INDEFINITELY
1333	Sheila Layman	N523UA	521	EWR-DEN	EVERYTHING GROUND STOP INDEFINITELY
1333	Sheila Layman	N307UA	1148	PIT	EVERYTHING GROUND STOP INDEFINITELY
1333	Sheila Layman	N952UA	641	EWR-ORD	EVERYTHING GROUND STOP INDEFINITELY
1333	Sheila Layman	N982UA	482	ORD	EVERYTHING GROUND STOP INDEFINITELY
1333	Sheila Layman	N7459U	1215	CLE	EVERYTHING GROUND STOP INDEFINITELY
1333	Sheila Layman	N979UA	709	MDT	EVERYTHING GROUND STOP INDEFINITELY
1333	Sheila Layman	N7287U	643	EWR	EVERYTHING GROUND STOP INDEFINITELY
1333	Sheila Layman	N905UA	638	ORD	EVERYTHING GROUND STOP INDEFINITELY

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036048

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1333	Mark Johnson	N461UA	8139	BOS-ORD	PLZ EXERCISE HIGH SECURITY VIGILANCE FOR COCKPIT. DUE PSBLE TERRORIST ACTVTY
1333	Shayla Turner	N341UA	1443	IND	DUE TO THE THE CRISIS IN NEW YORK WE A VISE TO SHUT DOWN ALL COCKPIT ACCESS AND TO STAY ON ALERT
1333	David Hora	N466UA	1603	SEA-LAX	VERY IMPORTANT: THERE HAVE BEEN 2 SABOTAGE INCIDENTS IN N.Y THERE MAY BE ADDITIONAL HIJACKINGS IN PROGRESS AND I HAVE BEEN ADVISED TO NOTIFY YOU ALL ACFT I'M RESPONSIBLE FOR TO IMMEDIATELY SHUT DOWN ALL COCKPIT ACCESS
1334	Alice Barney	N7443U	1491	IAD	IF YOU HAVENT DEPARTED DO NOT DEPART THE GATE
1334	Carl Conant	N405UA	868	NAS	THERE HAS BEEN SOME TYPE OF ACCIDENT INVOLVING AN AIRPLANE & THE WORLD TRADE CENTER-PSBL HIJACKING...PLZ BE VIGILANT
1334	Mark Johnson	N812UA	504	ORD-BOS	PLZ EXERCISE HIGH SECURITY VIGILANCE FOR COCKPIT. DUE PSBLE TERRORIST ACTVTY
1334	Dan Willis	N665UA	139	ORD-SFO	NATION WIDE GRND STOP IN PROGRESS. ALL AC.
1334	Dan Willis	N411UA	131	ORD-SFO	NATION WIDE GRND STOP IN PROGRESS. ALL AC.
1334	Dan Willis	N573UA	1131	DEN-SFO	NATION WIDE GRND STOP IN PROGRESS. ALL AC
1334	Dan Willis	N566UA	394	OAK-DEN	NATION WIDE GRND STOP IN PROGRESS. ALL AC
1334	Alice Barney	N903UA	1719	IAD	IF YOU HAVENT DEPARTED DO NOT DEPART THE GATE
1334	Ed Ballinger	N520UA	81	EWR-SFO	HIGH SECURITY ALERT. SECURE COCKPIT TWO AIRLINER HIT NY TRADE CENTER, AND 1 AIRCRAFT IN IAD MISSING
1334	Ed Ballinger	N828UA	8117	IAD	HIGH SECURITY ALERT. SECURE COCKPIT TWO AIRLINER HIT NY, TRADE CENTER, AND 1 AIRCRAFT IN IAD MISSING
1334	Sandy Reedy	N192UA	858	PVG-SFO	THERE HAS BEEN AN APPARENT ACT OF TERRORISM IN NEW YORK. WE HAVE BEEN ADVISED THAT THERE MAY BE ADDITION HIJACKINGS IN PROGRESS AND YOU SHOULD BE ON ALERT AND SHUT DOWN ALL COCKPIT ACCESS IN FLIGHT.
1334	Sandy Reedy	N173UA	816	SYD-LAX	THERE HAS BEEN AN APPARENT ACT OF TERRORISM IN NEW YORK. WE HAVE BEEN ADVISED THAT THERE MAY BE ADDITION HIJACKINGS IN PROGRESS AND YOU SHOULD BE ON ALERT AND SHUT DOWN ALL COCKPIT ACCESS IN FLIGHT.
1334	Sandy Reedy	N104UA	826	NRT-HNL	THERE HAS BEEN AN APPARENT ACT OF TERRORISM IN NEW YORK. WE HAVE BEEN ADVISED THAT THERE MAY BE ADDITION HIJACKINGS IN PROGRESS AND YOU SHOULD BE ON ALERT AND SHUT DOWN ALL COCKPIT ACCESS IN FLIGHT.

Notes: Messages from aircraft are shaded.

EB – Ed Ballinger

CM – Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036049

ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
 Messages to Flights 93*
 Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1334	Alice Barney	N978UA	540	ORD	DO NOT DEPART THE GATE
1334	Mark Johnson	N431UA	505	BOS-DEN	PLZ EXERCISE HIGH SECURITY VIGILANCE FOR COCKPIT. DUE PSBLS TERRORIST ACTVTY
1334	Roger Canterbury	N659UA	951	BRU-IAD	THERE'S MAJOR PROBLEMS IN NEW YORK....TWO JETS HAVE FLOWN INTO THE WORLD TRADE CENTER...AA757 & UA737 MUST BE TERRORIST...DO NOT NOT HAVE OTHER INFO AT THIS TIME.
1334	Vic Grace	N356UA	604	ORD	UPDATE ALL FLTS ARE GROUND STOPPED NATIONWIDE.
1334	Vic Grace	N509UA	1235	IAD	UPDATE ALL FLTS ARE GROUND STOPPED NATIONWIDE.
1334	Vic Grace	N339UA	1198	ORD	UPDATE ALL FLTS ARE GROUND STOPPED NATIONWIDE.
1334	Vic Grace	N821UA	1499	RIC	UPDATE ALL FLTS ARE GROUND STOPPED NATIONWIDE.
1334	Vic Grace	N205UA	8141	IAD	UPDATE ALL FLTS ARE GROUND STOPPED NATIONWIDE.
1334	Vic Grace	N322UA	371	ORF	UPDATE ALL FLTS ARE GROUND STOPPED NATIONWIDE.
1334	Alice Barney	N346UA	1579	RDU	DO NOT DEPART THE GATE
1335	A. Baumgardt	N196UA	896	HKG-ORD	THERE HAS BEEN A TERRORIST ATTACK AGAINST UAL AND AAL AIRCRAFT. WE ARE AT HIGH ALERT. WE ARE ADVD THERE MAY BE ADDTL HIJACKINGS IN PROCESS. SHUTDOWN ALL ACCESS TO FLIGHT DECK. UNABLE TO ELABORATE FURTHER.
1335	A. Baumgardt	N219UA	875	NRT-BKK	THERE HAS BEEN A TERRORIST ATTACK AGAINST UAL AND AAL AIRCRAFT. WE ARE AT HIGH ALERT. WE ARE ADVD THERE MAY BE ADDTL HIJACKINGS IN PROCESS. SHUTDOWN ALL ACCESS TO FLIGHT DECK. UNABLE TO ELABORATE FURTHER.
1335	A. Baumgardt	N193UA	844	TPE-SFO	THERE HAS BEEN A TERRORIST ATTACK AGAINST UAL AND AAL AIRCRAFT. WE ARE AT HIGH ALERT. WE ARE ADVD THERE MAY BE ADDTL HIJACKINGS IN PROCESS. SHUTDOWN ALL ACCESS TO FLIGHT DECK. UNABLE TO ELABORATE FURTHER.
1335	A. Baumgardt	N177UA	841	LAX-AKL	THERE HAS BEEN A TERRORIST ATTACK AGAINST UAL AND AAL AIRCRAFT. WE ARE AT HIGH ALERT. WE ARE ADVD THERE MAY BE ADDTL HIJACKINGS IN PROCESS. SHUTDOWN ALL ACCESS TO FLIGHT DECK. UNABLE TO ELABORATE FURTHER.
1335	A. Baumgardt	N191UA	890	NRT-LAX	THERE HAS BEEN A TERRORIST ATTACK AGAINST UAL AND AAL AIRCRAFT. WE ARE AT HIGH ALERT. WE ARE ADVD THERE MAY BE ADDTL HIJACKINGS IN PROCESS. SHUTDOWN ALL ACCESS TO FLIGHT DECK. UNABLE TO ELABORATE FURTHER.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inscribed at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036050

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1335	A. Baumgardt	N107UA	806	ICN-SFO	THERE HAS BEEN A TERRORIST ATTACK AGAINST UAL AND AAL AIRCRAFT. WE ARE AT HIGH ALERT. WE ARE ADVD THERE MAY BE ADDTL HIJACKINGS IN PROCESS. SHUTDOWN ALL ACCESS TO FLIGHT DECK. UNABLE TO ELABORATE FURTHER.
1335	Chuck Baughman	N587UA	1522	ORD-BDL	CALL ON GROUND
1335	Chuck Baughman	N847UA	1237	HPN-ORD	CALL ON GROUND
1335	Chuck Baughman	N994UA	1141	PHL-ORD	CALL ON GROUND
1335	Chuck Baughman	N939UA	1854	ORD-PHL	CALL ON GROUND
1335	Chuck Baughman	N592UA	395	BWI-DEN	CALL ON GROUND
1335	Dorie Shrago	N392UA	2155	EUG	LAX GROUND STOP TILL 20Z ALL CENTERS NOW IM HEARING GROUND STOP EVERYWHERE PLEASE RETURN TO THE GATE IN EUG ASAP
1335	Ed Ballinger	N828UA	8117	IAD	HIGH SECURITY ALERT. SECURE COCKPIT TWO AIRLINER HIT NY TRADE CENTER, AND 1 AIRCRAFT IN IAD MISSING AND ONE IN EWR MISSING... TOO
1335	Robert Brittain	N725UA	692	ORD	ACYZZYA 111330 ATCSCC ADVZY 031 DCC 09/11/01 GROUND STOP ALL DEPARTURES DESTINATION AIRPORT: ALL FACILITIES INCLUDED: ALL EXPECT UPDATE: 1500Z REASON: DUE TO NATIONAL EMERGENCY, GROUND STOP ALL DEPARTURES REGARDLESS OF DESTINATION.....REPEAT GROUND STOP ALL DEPARTURES
1335	Robert Brittain	N727UA	694	ORD	ACYZZYA 111330 ATCSCC ADVZY 031 DCC 09/11/01 GROUND STOP ALL DEPARTURES DESTINATION AIRPORT: ALL FACILITIES INCLUDED: ALL EXPECT UPDATE: 1500Z REASON: DUE TO NATIONAL EMERGENCY, GROUND STOP ALL DEPARTURES REGARDLESS OF DESTINATION.....REPEAT GROUND STOP ALL DEPARTURES
1335	Robert Brittain	N542UA	8002	DEN	ACYZZYA 111330 ATCSCC ADVZY 031 DCC 09/11/01 GROUND STOP ALL DEPARTURES DESTINATION AIRPORT: ALL FACILITIES INCLUDED: ALL EXPECT UPDATE: 1500Z REASON: DUE TO NATIONAL EMERGENCY, GROUND STOP ALL DEPARTURES REGARDLESS OF DESTINATION.....REPEAT GROUND STOP ALL DEPARTURES
1335	Robert Brittain	N352UA	1405	SYR	ACYZZYA 111330 ATCSCC ADVZY 031 DCC 09/11/01 GROUND STOP ALL DEPARTURES DESTINATION AIRPORT: ALL FACILITIES INCLUDED: ALL EXPECT UPDATE: 1500Z REASON: DUE TO NATIONAL EMERGENCY, GROUND STOP ALL DEPARTURES REGARDLESS OF DESTINATION.....REPEAT GROUND STOP ALL DEPARTURES
1335	Robert Brittain	N942UA	374	ORD	ACYZZYA 111330 ATCSCC ADVZY 031 DCC 09/11/01 GROUND STOP ALL DEPARTURES DESTINATION AIRPORT: ALL FACILITIES INCLUDED: ALL EXPECT UPDATE: 1500Z REASON: DUE TO NATIONAL EMERGENCY, GROUND STOP ALL DEPARTURES REGARDLESS OF DESTINATION.....REPEAT GROUND STOP ALL DEPARTURES

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

**WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION**

UASSI100036051

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1335	Ed Ballinger	N619UA	8151	JFK-LAX	HIGH SECURITY ALERT. SECURE COCKPIT TWO AIRLINER HIT NY TRADE CENTER, AND 1 AIRCAFT IN IAD MISSING AND ONE IN EWR MISSING...TOO
1335	Chad McCurdy	N591UA	93	EWR-SFO	HOWS THE WX. CAN DISPATCH BE OF ANY ASSISTANCE?
1335	David Hora	N578UA	103	ORD-LAX	I CANT CONFIRM AT THIS TIME PLEASE CALL AFTER YOU ARRIVE FOR FURTHER DETAILS.
1335	Tom Radke	N826UA	738	SEA	I DONT THINK SO.. NATIONAL GROUNDSTOP REGARDLESS DESTINATION THROUGH AT LEAST 1500Z.. FAA IS CALLING IT NATIONAL EMRGNCY
1335	Dorie Shrago	N392UA	2155	EUG	LAX GROUND STOP TILL 20Z ALL CENTERS NOW IM HEARING GROUND STOP EVERYWHERE PLEASE RETURN TO THE GATE IN EUG ASAP
1335	Ed Ballinger	N613UA	8155	JFK-SFO	HIGH SECURITY ALERT. SECURE COCKPIT TWO AIRLINER HIT NY TRADE CENTER, AND 1 AIRCAFT IN IAD MISSING AND ONE IN EWR MISSING...TOO
1335	Robert Brittain	N817UA	781	LGA-DEN	CALL ON GROUND DEN..
1335	Dorie Shrago	N392UA	2155	EUG	LAX GROUND STOP TILL 20Z ALL CENTERS NOW IM HEARING GROUND STOP EVERYWHERE PLEASE RETURN TO THE GATE IN EUG ASAP
1335	Alice Barney	N831UA	1563	MSY-DEN	SECURITY THREAT.. ALL ACFT ARE BEING HELD ON THE GROUND.
1335	A. Baumgardt	N186UA	883	NRT-ICN	THERE HAS BEEN A TERRORIST ATTACK AGAINST UAL AND AAL AIRCRAFT. WE ARE AT HIGH ALERT. WE ARE ADVD THERE MAY BE ADDTL HIJACKINGS IN PROCESS. SHUTDOWN ALL ACCESS TO FLIGHT DECK. UNABLE TO ELABORATE FURTHER.
1336	Sheila Layman	N7297U	843	EWR	CNN RPTG OTHERWISE
1336	John Dexter	N7262U	570	ORD-FLL	ATC WILL BE STOPPING ALL ACFT WHEN ON THE GRND.
1336	Den Rzeszutko	N557UA	1452	DSM	HELLO TO ALL.. ACCT SIGNIFICANT TERRORIST SITUATION IN NYC, DO NOT DEPART YOUR GATE..YOU ARE GRND STOPPED UFN..
1336	Ed Ballinger	N613UA	8155	JFK-SFO	HIGH SECURITY ALERT. SECURE COCKPIT TWO AIRLINER HIT NY, TRADE CENTER, AND 1 AIRCAFT IN IAD MISSING AND ONE IN EWR MISSING ...TOO UAL 175/93- MISSING
1336	Sheila Layman	N946UA	636	ORD-ORD	DO YOU KNOW WHAT FLT??
1336	Den Rzeszutko	N7284U	9877	DEN	HELLO TO ALL.. ACCT SIGNIFICANT TERRORIST SITUATION IN NYC, DO NOT DEPART YOUR GATE..YOU ARE GRND STOPPED UFN..

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

**WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION**

UASSI100036052

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1338	David Hora	N808UA	335	DEN-LAX	NO ACCESS MEANS FA'S TOO..
1338	David Hora	N514UA	109	ORD-LAX	NO ACCESS MEANS FA'S TOO..
1336	David Hora	N672UA	717	ORD-LAS	NO ACCESS MEANS FA'S TOO..
1336	David Hora	N424UA	1147	ORD-SAN	NO ACCESS MEANS FA'S TOO..
1336	David Hora	N578UA	103	ORD-LAX	NO ACCESS MEANS FA'S TOO..
1336	David Hora	N466UA	1603	SEA-LAX	NO ACCESS MEANS FA'S TOO..
1336	David Hora	N7466U	1969	ORD-PHX	NO ACCESS MEANS FA'S TOO..
1336	Ed Ballinger	N402UA	83	EWR-LAX	HIGH SECURITY ALERT. SECURE COCKPIT TWO AIRLINER HIT NY. TRADE CENTER, AND 1 AIRCAFT IN IAD MISSING AND ONE IN EWR MISSING ... TOO UAL 175/93- MISSING
1336	Roger Canterbury	N656UA	976	JFK	HELLO...ANYONE THERE ???
1336	A. Baumgardt	N189UA	805	HKG-SIN	THERE HAS BEEN A TERRORIST ATTACK AGAINST UAL AND AAL AIRCRAFT. WE ARE AT HIGH ALERT. WE ARE ADVD THERE MAY BE ADDTL HIJACKINGS IN PROCESS. SHUTDOWN ALL ACCESS TO FLIGHT DECK. UNABLE TO ELABORATE FURTHER.
1336	David Hora	N808UA	335	DEN-LAX	NOBODY AT ALL BUT YOU
1336	David Hora	N514UA	109	ORD-LAX	NOBODY AT ALL BUT YOU
1336	David Hora	N672UA	717	ORD-LAS	NOBODY AT ALL BUT YOU
1336	David Hora	N578UA	103	ORD-LAX	NOBODY AT ALL BUT YOU
1336	David Hora	N7466U	1969	ORD-PHX	NOBODY AT ALL BUT YOU
1336	David Hora	N424UA	1147	ORD-SAN	NOBODY AT ALL BUT YOU

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

**WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION**

UASSI100036053

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1336	David Hora	N466UA	1603	SEA-LAX	NOBODY AT ALL BUT YOU
1336	Dan Rzeszutko	N980UA	576	CID	HELLO TO ALL.. ACCT SIGNIFICANT TERRORIST SITUATION IN NYC. DO NOT DEPART YOUR GATE..YOU ARE GRND STOPPED UFN..
1336	Chuck Baughman	N587UA	1522	ORD-BDL	BE SURE TO LIMIT COCKPIT ACCESS
1336	Chuck Baughman	N947UA	1237	HPN-ORD	BE SURE TO LIMIT COCKPIT ACCESS
1336	Chuck Baughman	N939UA	1854	ORD-PHL	BE SURE TO LIMIT COCKPIT ACCESS
1336	Chuck Baughman	N994UA	1141	PHL-ORD	BE SURE TO LIMIT COCKPIT ACCESS
1336	Chuck Baughman	N592UA	395	BWI-DEN	BE SURE TO LIMIT COCKPIT ACCESS
1336	Sandy Reedy	N178UA	810	KIX-SFO	THERE HAS BEEN AN APPARENT ACT OF TERRORISM IN NEW YORK. WE HAVE BEEN ADVISED THAT THERE MAY BE ADDITION HIJACKINGS IN PROGRESS AND YOU SHOULD BE ON ALERT AND SHUT DOWN ALL COCKPIT ACCESS IN FLIGHT.
1336	Sandy Reedy	N121UA	884	NRT-ORD	THERE HAS BEEN AN APPARENT ACT OF TERRORISM IN NEW YORK. WE HAVE BEEN ADVISED THAT THERE MAY BE ADDITION HIJACKINGS IN PROGRESS AND YOU SHOULD BE ON ALERT AND SHUT DOWN ALL COCKPIT ACCESS IN FLIGHT.
1336	Sandy Reedy	N108UA	882	NRT-ORD	THERE HAS BEEN AN APPARENT ACT OF TERRORISM IN NEW YORK. WE HAVE BEEN ADVISED THAT THERE MAY BE ADDITION HIJACKINGS IN PROGRESS AND YOU SHOULD BE ON ALERT AND SHUT DOWN ALL COCKPIT ACCESS IN FLIGHT.
1336	Dan Rzeszutko	N669UA	242	DEN	HELLO TO ALL.. ACCT SIGNIFICANT TERRORIST SITUATION IN NYC. DO NOT DEPART YOUR GATE..YOU ARE GRND STOPPED UFN..
1337	EB	EB	EB	EB	EB
1337	Ed Ballinger	N471UA	283	YYZ-SFO	HIGH SECURITY ALERT. SECURE COCKPIT TWO AIRLINER HIT NY, TRADE CENTER, AND 1 AIRCAFT IN IAD MISSING AND ONE IN EWR MISSING ... TOO UAL 175/93- MISSING
1337	Sandy Reedy	N199UA	815	LAX-SYD	THERE HAS BEEN AN APPARENT ACT OF TERRORISM IN NEW YORK. WE HAVE BEEN ADVISED THAT THERE MAY BE ADDITION HIJACKINGS IN PROGRESS AND YOU SHOULD BE ON ALERT AND SHUT DOWN ALL COCKPIT ACCESS IN FLIGHT.
1337	David Hora	N7486U	1969	ORD-PHX	ALL THE WAY VERY CRITICAL I REPEAT CRITICAL..
1337	Dan Rzeszutko	N476UA	1726	DEN	HELLO TO ALL.. ACCT SIGNIFICANT TERRORIST SITUATION IN NYC. DO NOT DEPART YOUR GATE..YOU ARE GRND STOPPED UFN..

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036054

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1337	Ed Ballinger	N526UA	163	BOS-SFO	HIGH SECURITY ALERT. SECURE COCKPIT TWO AIRLINER HIT NY, TRADE CENTER, AND 1 AIRCAFT IN IAD MISSING AND ONE IN EWR MISSING ... TOO UAL 175/93- MISSING
1338	Dan Rzeszutko	N7263U	748	MSP	HELLO TO ALL.. ACCT SIGNIFICANT TERRORIST SITUATION IN NYC, DO NOT DEPART YOUR GATE..YOU ARE GRND STOPPED UFN..
1338	Jeff Eldred	N358UA	2002	LAX-SFO	LOCK YOUR COCKPIT DOOR IMMEDIATELY. DO NOT ASK WHY. YOU CAN CALL ME ON GROUND. REPEAT...LOCK YOUR COCKPIT DOOR IMMEDIATELY. THIS IS NO JOKE. JEFF ELDRED.
1338	Jeff Eldred	N393UA	2001	SFO-LAX	LOCK YOUR COCKPIT DOOR IMMEDIATELY. DO NOT ASK WHY. YOU CAN CALL ME ON GROUND. REPEAT...LOCK YOUR COCKPIT DOOR IMMEDIATELY. THIS IS NO JOKE. JEFF ELDRED.
1338	Jeff Eldred	N318UA	1821	LAX-LAX	LOCK YOUR COCKPIT DOOR IMMEDIATELY. DO NOT ASK WHY. YOU CAN CALL ME ON GROUND. REPEAT...LOCK YOUR COCKPIT DOOR IMMEDIATELY. THIS IS NO JOKE. JEFF ELDRED.
1338	Ed Ballinger	N520UA	81	EWR-SFO	HIGH SECURITY ALERT. SECURE COCKPIT TWO AIRLINER HIT NY, TRADE CENTER, AND 1 AIRCAFT IN IAD MISSING AND ONE IN EWR MISSING ... TOO UAL 175/93- MISSING
1338	John Baehman	N819UA	511	DFW	TO ALL UAL ACFT.....STAY ON ALERT FOR PSBL HIJACKINGS.....2 COMMERCIAL ACFT HAVE CRASHED INTO EACH OF THE WORLD TRADE CENTERS. PLEASE CUT OFF ALL COCKPIT ACCESS INFLT.
1338	John Baehman	N901UA	525	SAT-DEN	TO ALL UAL ACFT.....STAY ON ALERT FOR PSBL HIJACKINGS.....2 COMMERCIAL ACFT HAVE CRASHED INTO EACH OF THE WORLD TRADE CENTERS. PLEASE CUT OFF ALL COCKPIT ACCESS INFLT.
1338	Roger Canterbury	N656UA	976	JFK	DO NOT LEAVE...ALL FLTS ON THE GROUND....STAY ON THE GROUND....
1338	Roger Canterbury	N656UA	976	JFK	DO NOT LEAVE...ALL FLTS ON THE GROUND....STAY ON THE GROUND....
1338	David Faber	N820UA	205	IAD-SJC	NO THREATS TO ANYONE. RESTRICT ACCESS TO COCKPIT BY EVERYONE. HIGHEST LEVEL OF SECURITY IS ADVISED.
1338	Dan Rzeszutko	N976UA	1757	ORD	HELLO TO ALL.. ACCT SIGNIFICANT TERRORIST SITUATION IN NYC, DO NOT DEPART YOUR GATE..YOU ARE GRND STOPPED UFN..
1338	Colleen Phillips	N584UA	243	ORD-DEN	WE DONT KNOW YET
1338	John Baehman	N819UA	1706	ORD	ALL ACFT IN USA ARE GROUND STOPPED INDEFINATELY.
1338	Robert Brittain	N445UA	1577	YYZ	ACYZZYA 111330 ATCSOC ADVZY 031 DCC 09/11/01 GROUND STOP ALL DEPARTURES DESTINATION AIRPORT: ALL FACILITIES INCLUDED: ALL EXPECT UPDATE: 1500Z REASON: DUE TO NATIONAL EMERGENCY, GROUND STOP ALL DEPARTURES REGARDLESS OF DESTINATION.....REPEAT GROUND STOP ALL DEPARTURES
1338	John Baehman	N901UA	525	SAT-DEN	ALL ACFT IN USA ARE GROUND STOPPED INDEFINATELY.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036055

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1338	Dan Rzeszutko	N991UA	1871	ORD	HELLO TO ALL.. ACCT SIGNIFICANT TERRORIST SITUATION IN NYC. DO NOT DEPART YOUR GATE..YOU ARE GRND STOPPED UFN..
1338	Sandy Reedy	N184UA	1		DO NOT DEPART HKG.... THERE HAS BEEN AN APPARENT ACT OF TERRORISM IN NEW YORK. WE HAVE BEEN ADVISED THAT THERE MAY BE ADDITION HIJACKINGS IN PROGRESS AND YOU SHOULD BE ON ALERT AND SHUT DOWN ALL COCKPIT ACCESS IN FLIGHT.
1338	Chuck Baughman	N592UA	395	BWI-DEN	TWO PLANES HAVE CRASHED INTO WORL TRADE CENTER
1339	Dorie Shrago	N369UA	2920	COS	THERE IS A NATIONWIDE GROUND STOP IN EFFECT ALL DESTINATIONS DO NOT DEPART
1339	A. Baumgardt	N185UA	897	NRT-SIN	THERE HAS BEEN A TERRORIST ATTACK AGAINST UAL AND AAL AIRCRAFT. WE ARE AT HIGH ALERT. WE ARE ADVO THERE MAY BE ADDTL HIJACKINGS IN PROCESS. SHUTDOWN ALL ACCESS TO FLIGHT DECK. UNABLE TO ELABORATE FURTHER.
1339	Dorie Shrago	N369UA	2920	COS	THERE IS A NATIONWIDE GROUND STOP IN EFFECT ALL DESTINATIONS DO NOT DEPART
1339	Alice Barney	N503UA	1502	MCO-IAD	HOW ARE YOU DOING?
1339	John Dexter	N554UA	1461	MIA-ORD	NATIONWIDE GRND STOP IN EFFECT DUE NATIONAL EMERGENCY.
1339	Gary Schlaiss	N928UA	2251	PDX-SFO	THERE HAVE HAVE BEEN TWO COMMERCIAL HIJACKINGS... STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...
1339	Ed Ballinger	N619UA	8151	JFK-LAX	HIGH SECURITY ALERT. SECURE COCKPIT TWO AIRLINER HIT NY, TRADE CENTER, AND 1 AIRCAFT IN IAD MISSING AND ONE IN EWR MISSING ... TOO UAL 175/93- MISSING
1339	Robert Brittain	N801UA	693	LGA-ORD	CALL ON GROUND ORD
1339	Gary Schlaiss	N399UA	2101	SEA-SFO	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS... STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...
1339	David Faber	N543UA	57	IAD-LAX	ACCIDENT AT WORLD TRADE CTR DUE TO TERRORIST ACTIVITY. ACCESS IS RESTRICTED TO COCKPIT BY EVERYONE. HIGHEST LEVEL OF SECURITY PLZ.
1339	David Faber	N474UA	1233	MSY-SFO	ACCIDENT AT WORLD TRADE CTR DUE TO TERRORIST ACTIVITY. ACCESS IS RESTRICTED TO COCKPIT BY EVERYONE. HIGHEST LEVEL OF SECURITY PLZ.
1339	David Faber	N798UA	732	MIA-LAX	ACCIDENT AT WORLD TRADE CTR DUE TO TERRORIST ACTIVITY. ACCESS IS RESTRICTED TO COCKPIT BY EVERYONE. HIGHEST LEVEL OF SECURITY PLZ.
1339	David Faber	N468UA	1001	MSY-LAX	ACCIDENT AT WORLD TRADE CTR DUE TO TERRORIST ACTIVITY. ACCESS IS RESTRICTED TO COCKPIT BY EVERYONE. HIGHEST LEVEL OF SECURITY PLZ.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036056

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1339	David Faber	N841UA	301	ATL-SFO	ACCIDENT AT WORLD TRADE CTR DUE TO TERRORIST ACTIVITY. ACCESS IS RESTRICTED TO COCKPIT BY EVERYONE. HIGHEST LEVEL OF SECURITY PLZ.
1339	David Faber	N454UA	179	IAD-SFO	ACCIDENT AT WORLD TRADE CTR DUE TO TERRORIST ACTIVITY. ACCESS IS RESTRICTED TO COCKPIT BY EVERYONE. HIGHEST LEVEL OF SECURITY PLZ.
1339	David Faber	N401UA	297	BWI-SFO	ACCIDENT AT WORLD TRADE CTR DUE TO TERRORIST ACTIVITY. ACCESS IS RESTRICTED TO COCKPIT BY EVERYONE. HIGHEST LEVEL OF SECURITY PLZ.
1339	David Faber	N832UA	289	PHL-SFO	ACCIDENT AT WORLD TRADE CTR DUE TO TERRORIST ACTIVITY. ACCESS IS RESTRICTED TO COCKPIT BY EVERYONE. HIGHEST LEVEL OF SECURITY PLZ.
1339	David Faber	N839UA	307	ATL-LAX	ACCIDENT AT WORLD TRADE CTR DUE TO TERRORIST ACTIVITY. ACCESS IS RESTRICTED TO COCKPIT BY EVERYONE. HIGHEST LEVEL OF SECURITY PLZ.
1339	David Faber	N469UA	278	MCO-LAX	ACCIDENT AT WORLD TRADE CTR DUE TO TERRORIST ACTIVITY. ACCESS IS RESTRICTED TO COCKPIT BY EVERYONE. HIGHEST LEVEL OF SECURITY PLZ.
1339	David Faber	N579UA	275	MCO-SFO	ACCIDENT AT WORLD TRADE CTR DUE TO TERRORIST ACTIVITY. ACCESS IS RESTRICTED TO COCKPIT BY EVERYONE. HIGHEST LEVEL OF SECURITY PLZ.
1339	David Faber	N663UA	984	MIA-SFO	ACCIDENT AT WORLD TRADE CTR DUE TO TERRORIST ACTIVITY. ACCESS IS RESTRICTED TO COCKPIT BY EVERYONE. HIGHEST LEVEL OF SECURITY PLZ.
1339	David Faber	N836UA	95	PHL-LAX	ACCIDENT AT WORLD TRADE CTR DUE TO TERRORIST ACTIVITY. ACCESS IS RESTRICTED TO COCKPIT BY EVERYONE. HIGHEST LEVEL OF SECURITY PLZ.
1339	Ed Ballinger	N562UA	161	BOS	HIGH SECURITY ALERT. SECURE COCKPIT TWO AIRLINER HIT NY, TRADE CENTER, AND 1 AIRCRAFT IN IAD MISSING AND ONE IN EWR MISSING ... TOO UAL 175/93- MISSING
1339	Vic Grace	N446UA	8176	DCA	SECURITY ALERT NATIONWIDE GROUND STOP DUE TO TWO AIRPLANES CRASHING ONE INTO EACH OF THE WORLD TRADE CENTER TOWERS WITHIN 18 MINUTES. COMPANY RECOMMENDS HEIGHTENED SECURITY AND RESTRICT ACCESS TO COCKPITS.
1339	Vic Grace	N844UA	1202	DEN	SECURITY ALERT NATIONWIDE GROUND STOP DUE TO TWO AIRPLANES CRASHING ONE INTO EACH OF THE WORLD TRADE CENTER TOWERS WITHIN 18 MINUTES. COMPANY RECOMMENDS HEIGHTENED SECURITY AND RESTRICT ACCESS TO COCKPITS.
1339	Vic Grace	N908UA	811	DCA	SECURITY ALERT NATIONWIDE GROUND STOP DUE TO TWO AIRPLANES CRASHING ONE INTO EACH OF THE WORLD TRADE CENTER TOWERS WITHIN 18 MINUTES. COMPANY RECOMMENDS HEIGHTENED SECURITY AND RESTRICT ACCESS TO COCKPITS.
1339	Vic Grace	N8449U	1115	IAD	SECURITY ALERT NATIONWIDE GROUND STOP DUE TO TWO AIRPLANES CRASHING ONE INTO EACH OF THE WORLD TRADE CENTER TOWERS WITHIN 18 MINUTES. COMPANY RECOMMENDS HEIGHTENED SECURITY AND RESTRICT ACCESS TO COCKPITS.
1339	Tim Hill	N837UA	601	ORD-SNA	TWO COMMERCIAL AIRCRAFT HAVE CRASHED INTO THE WORLD TRADE CENTER ABOUT :20 APART ONE WE THINK WAS AN AAL REGIONAL JET, AND THE OTHER WAS UAL 175 BOS-LAX NEEDLESS TO SAY, TERRORISM IS SUSPECTED. ***BE KEENLY AWARE OF COCKPIT SECURITY PROCEDURES.

Notes: Messages from aircraft are shaded.

EB ~ Ed Ballinger

CM ~ Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036057

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1339	Dan Rzeszutko	N354UA	437	MSP	HELLO TO ALL..ACCT SIGNIFICANT TERRORIST SITUATION IN NYC, DO NOT DEPART YOUR GATE..YOU ARE GRND STOPPED UFN..
1339	Mark Johnson	N431UA	505	BOS-DEN	YES.PLZ LAND IN DTW
1339	Burt Schultze	N788UA	939	IHR-ORD	NOT AT THIS TIME...WE HAVE GROUND STOP THE WHOLE COUNTRY TIL 1500Z. GATES MAY BE A PROBLEM.
1339	Chuck Baughman	N592UA	395	BWI-DEN	TO COCKPIT INFLIGHT AND CALL ME ON THE GROUND. THX.
1339	Gary Schlaiss	N380UA	2258	SFO-PDX	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS...STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...
1340	Mark Johnson	N812UA	504	ORD-BOS	PLZ RETURN TO ORD
1340	Gary Schlaiss	N337UA	2875	SLC-LAX	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS...STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE....
1340	Dan Rzeszutko	N557UA	1452	DSM	RETURN TO THE GATE IMMEDIATELY
1340	Gary Schlaiss	N384UA	2102	SFO-SEA	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS...STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...
1340	Dan Rzeszutko	N557UA	1452	DSM	RETURN TO THE GATE IMMEDIATELY..AND DEPLANE..
1340	Gary Schlaiss	N371UA	2902	BOI-DEN	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS...STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...
1340	Sheila Layman	N952UA	641	EWR-ORD	RPTS OF BUMPY AIR AHEAD. HAVE YOU ENCOUNTERED ANY TURB??
1340	Sheila Layman	N523UA	521	EWR-DEN	RPTS OF BUMPY AIR AHEAD. HAVE YOU ENCOUNTERED ANY TURB??
1340	Gary Schlaiss	N353UA	1824	GEG-DEN	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS...STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...
1340	David Faber	N556UA	185	IAD	PLZ RETURN TO GATE.
1340	Alice Barney	N346UA	1579	RDU	I DON'T THINK WERE GOING ANYWHERE SOON
1340	Shayla Turner	N7460U	715	CMH	WE ARE ON A NATIONAL GROUND STOP DO NOT DEPART WE ADVISE NOT TO LET ANYONE HAVE ASCESS TO THE COCKPIT

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

**WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION**

UASSI100036058

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1340	Chuck Baughman	N939UA	1854	ORD-PHL	TWO PLANES HAVE CRASHED INTO WORLD TRADE CENTER
1340	Chuck Baughman	N947UA	1237	HPN-ORD	TWO PLANES HAVE CRASHED INTO WORLD TRADE CENTER
1340	John Dexter	N354UA	1585	ATL-DEN	ALL ACFT WILL BE STOPPED WHWN ON THE GRND. NATIONWIDE GRNDSTOP.
1340	Dorie Shrago	N925UA	2944	TUS	RETURN TO THE GATE NATIONWIDE GROUND STOP.
1340	Sandy Reedy	N184UA	1		DETAILS ARE STILL NOT CLEAR. WE ARE ON HIGH ALERT AND HAVE SHUT DOWN ALL FLIGHTS STILL ON THE GROUND
1340	Ed Ballinger	N591UA	93	EWR-SFO	HIGH SECURITY ALERT. SECURE COCKPIT TWO AIRLINER HIT NY, TRADE CENTER, AND 1 AIRCAFT IN IAD MISSING AND ONE IN EWR MISSING ... TOO UAL 175/93- MISSING
1340	Dan Rzeszutko	N557UA	1452	DSM	PLZ CALMLY DEPLANE THE PAX
1341	AD Rogers	N368UA	399	IAD-DEN	DEN CENTER LOOKIN FOR YA ASAP 134.12
1341	Jeff Eldred	N358UA	2002	LAX-SFO	CALL ME ON GROUND. SORRY.
1341	Ed Ballinger	N591UA	93	EWR-SFO	HIGH SECURITY ALERT. SECURE COCKPIT TWO AIRLINER HIT NY, TRADE CENTER, AND 1 AIRCAFT IN IAD MISSING AND ONE IN EWR MISSING ... TOO UAL 175 93 FOUND
1341	John Baehman	N943UA	1968	DFW-IAD	EMMERGENCY.....ALL US ACFT HAVE BEEN GROUNDED. TERRORIST ACTIVITIES IN NYC AND POSSIBLY IAD...RETURN TO DFW AT THIS TIME.
1341	Carl Conant	N409UA	1748	ORD	NATIONAL SECURITY BREACH. ALL ARVL'S & DEPARTURES STOPPED. POSSIBLE TERRORISM (NY AREA) BE VIGILANT.
1341	David Faber	N543UA	57	IAD-LAX	2 AIRCRAFT HAVE CRASHED INTO WTC. AA 757 WAS ONE. OTHER UNKNOWN.
1341	Larry Kelly	N195UA	931		REF WORLD TRADE CNTR CRASH: IT WAS A HIJACKING ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE
1341	David Faber	N798UA	732	MIA-LAX	2 AIRCRAFT HAVE CRASHED INTO WTC. AA 757 WAS ONE. OTHER UNKNOWN.
1341	Larry Kelly	N773UA	917	FRA-IAD	REF WORLD TRADE CNTR CRASH: IT WAS A HIJACKING ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE
1341	David Faber	N474UA	1233	MSY-SFO	2 AIRCRAFT HAVE CRASHED INTO WTC. AA 757 WAS ONE. OTHER UNKNOWN.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1341	Larry Kelly	N645UA	963	MUC-IAD	REF WORLD TRADE CNTR CRASH: IT WAS A HIJACKING ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADV/ZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE
1341	David Faber	N468UA	1001	MSY-LAX	2 AIRCRAFT HAVE CRASHED INTO WTC. AA 757 WAS ONE. OTHER UNKNOWN.
1341	David Faber	N454UA	179	IAD-SFO	2 AIRCRAFT HAVE CRASHED INTO WTC. AA 757 WAS ONE. OTHER UNKNOWN.
1341	David Faber	N841UA	301	ATL-SFO	2 AIRCRAFT HAVE CRASHED INTO WTC. AA 757 WAS ONE. OTHER UNKNOWN.
1341	Larry Kelly	N660UA	975	LHR-SFO	REF WORLD TRADE CNTR CRASH: IT WAS A HIJACKING ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADV/ZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE
1341	David Faber	N401UA	297	BWI-SFO	2 AIRCRAFT HAVE CRASHED INTO WTC. AA 757 WAS ONE. OTHER UNKNOWN.
1341	Larry Kelly	N208UA	955	LHR-SFO	REF WORLD TRADE CNTR CRASH: IT WAS A HIJACKING ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADV/ZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE
1341	David Faber	N832UA	289	PHL-SFO	2 AIRCRAFT HAVE CRASHED INTO WTC. AA 757 WAS ONE. OTHER UNKNOWN.
1341	David Faber	N839UA	307	ATL-LAX	2 AIRCRAFT HAVE CRASHED INTO WTC. AA 757 WAS ONE. OTHER UNKNOWN.
1341	Larry Kelly	N791UA	901	FRA-SFO	REF WORLD TRADE CNTR CRASH: IT WAS A HIJACKING ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADV/ZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE
1341	David Faber	N469UA	279	MCO-LAX	2 AIRCRAFT HAVE CRASHED INTO WTC. AA 757 WAS ONE. OTHER UNKNOWN.
1341	David Faber	N579UA	275	MCO-SFO	2 AIRCRAFT HAVE CRASHED INTO WTC. AA 757 WAS ONE. OTHER UNKNOWN.
1341	David Faber	N663UA	984	MIA-SFO	2 AIRCRAFT HAVE CRASHED INTO WTC. AA 757 WAS ONE. OTHER UNKNOWN.
1341	David Faber	N838UA	95	PHL-LAX	2 AIRCRAFT HAVE CRASHED INTO WTC. AA 757 WAS ONE. OTHER UNKNOWN.
1341	David Hora	N583UA	1168	SAN	ALL AIR TRFC STOPPED....2 HIJACKINGS IN N.Y...
1341	Dan Rzeszutko	N669UA	242	DEN	HELLO TO ALL..ACCT SIGNIFICANT TERRORIST SITUATION IN NYC. DO NOT DEPART YOUR GATE..YOU ARE GRND STOPPED UFN..
1341	Tom Radtke	N789UA	551	ORD	IT IS VERY VERY BAD..UNOFFICIAL AT LEAST 2 COMMERCIAL ACFT HAVE STRUCK WRLD TRADE CENTER..IT IS VERY OBVIOUSLY A COORDINATED TERRORIST ACT..ALL FLIGHTS REGARDLESS

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036060

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
					DESTINATION ARE GROUND STOPPED THRU AT LEAST 1500Z..
1341	Sheila Layman	N952UA	641	EWR-ORD	GREAT. IS YOUR TRIP GOING OK THEN? NO DLYS ON ARRIVAL.
1341	Sheila Layman	N523UA	521	EWR-DEN	GREAT. IS YOUR TRIP GOING OK THEN? NO DLYS ON ARRIVAL.
1341	Mark Johnson	N461UA	8139	BOS-ORD	SECURITY ISSUES. PLZ LAND AT THE NEAREST SUITABLE AIRPORT.
1341	John Baehman	N7258U	741	DFW-DEN	ALL USA ACFT ARE GROUND STOPPED DUE TO TERRORISTS ACTIVITIES.
1341	Dorie Shrago	N442UA	9875	SFO	TOLD U MUST CALL ON THE GROUND NOT ON THE AIRCRAFT AND PLEASE RETURN THE THE GATE NO MORE FLYING TODAY. RETURN TO THE GATE
1342	David Faber	N423UA	291	PHL	RETURN TO GATE
1342	Colleen Phillips	N419UA	1220	PDX-DEN	PLZ RETURN TO PDX ASAP. WILL ADVISE MORE INFO AFTER LANDING. PLZ RETURN TO PDX.
1342	John Dexter	N983UA	454	ORD	NATIONWIDE GRNDSTOP DUE TERRORORIST ATTACK ON TRADE CNTR.
1342	John Baehman	N475UA	1559	IAH-SFO	ALL USA ACFT ARE GROUND STOPPED DUE TO TERRORISTS ACTIVITIES.
1342	Alice Barney	N955UA	1966	TPA-IAD	DIVERT TO THE NEAREST SUITABLE AIRPORT AT THIS TIME..SUGGET RDU/RIC (msg follows with weather information for these airports)
1342	Jeff Eldred	N318UA	1821	LAS-LAX	PLZ RESPOND IMMEDIATE. ACKNOWLEDGE RESPONSE OF THIS MESSAGE.
1342	Dorie Shrago	N925UA	2944	TUS	RETURN TO THE GATE ! NO MORE FLYING TODAY
1342	Eddie Simms	N368UA	399	IAD-DEN	ATC WANTS YOU ON FREQ 134.12
1342	Robert Brittain	N904UA	1497	YYZ-DEN	NEED U TO CONFIRM THAT ALL'S WELL AND DO NOT ALLOW COCKPIT ACCESS FOR REST OF FLT...
1342	Robert Brittain	N567UA	773	LGA-DEN	NEED U TO CONFIRM THAT ALL'S WELL AND DO NOT ALLOW COCKPIT ACCESS FOR REST OF FLT...
1342	John Baehman	N943UA	1966	DFW-IAD	PLEASE RESPONT TO THIS MSG ASAP

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036061

ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93*
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1342	Dan Rzeszutko	N538UA	240	DEN-ORD	PLZ GET CLEARANCE TO LAND IMMEDIATELY OMA ACCT THIS EMERGENCY SITUATION.. LET ME KNOW ONCE YOU ARE ENRTE TO OMA.. AND CALMLY DEPLANE PAX ONCE INTO OMA TERMINAL..THKS..
1342	Alice Barney	N555UA	1569	MCO-ORD	YOU ARE TO RETURN TO MCO AT THIS TIME...
1342	Shayla Turner	N341UA	1443	IND	WE ARE ON A NATIONAL GROUND STOP DO NOT DEPART WE ADVISE NOT TO LET ANYONE HAVE ASCCESS TO THE COCKPIT
1343	EB-Bailey	N520UA	EB	DISPOSED	DISPOSED
1343	A. Baumgardt	N185UA	897	NRT-SIN	THIS IS NOT A JOKING MATTER.
1343	Dorie Shrago	N373UA	2150	SAN	RETURN TO THE GATE SAN ASAP
1343	Shayla Turner	N440UA	1437	CMH	WE ARE ON A NATIONAL GROUND STOP DO NOT DEPART WE ADVISE NOT TO LET ANYONE HAVE ASCCESS TO THE COCKPIT
1343	Tim Hill	N507UA	106	LAX-ORD	UAL WANTS ALL COMPANY AIRCRAFT ON THE GROUND NOW..RETURN TO LAX OR GO TO LAS.. I WOULD SUGGEST RETURNING TO LAX..YOUR CHOICE.
1343	Alice Barney	N7465U	517	MCO-DEN	YOU ARE TO RETURN TO MCO AT THIS TIME...
1343	Tim Hill	N7458UA	728	ONT-DEN	UAL WANTS ALL COMPANY AIRCRAFT ON THE GROUND NOW..RETURN TO ONT OR GO TO LAS.. I WOULD SUGGEST RETURNING TO ONT..YOUR CHOICE.
1343	Alice Barney	N7444A	1087	TPA-DEN	YOU ARE TO RETURN TO TPA AT THIS TIME..
1344	Alice Barney	N7444U	1087	TPA-DEN	YOU ARE TO RETURN TO TPA AT THIS TIME..
1344	Larry Kelly	N648UA	963		PLZ DO NOT DEPART UNTIL WE SPEAK..WE HAVE A SECURITY ALERT...PLZ CALL
1344	Dorie Shrago	N373UA	2150	SAN	NO MORE FLYING TODAY RETURN TO THE GATE
1344	Tim Hill	N837UA	601	ORD-SNA	UA WANTS ALL COMPANY AIRCRAFT ON THE GROUND NOW..RETURN TO ORD.
1344	Chuck Baughman	N825UA	1211	PHL-DEN	WE NEED YOU TO LAND PIT NOW. NATIONWIDE GRND STOP
1344	Shayla Turner	N304UA	1636	CVG	WE ARE ON A NATIONAL GROUND STOP DO NOT DEPART WE ADVISE NOT TO LET ANYONE HAVE ASCCESS TO THE COCKPIT

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036062

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1344	Chuck Baughman	N997UA	1141	PHL-ORD	WE NEED YOU TO LAND PIT NOW. NATIONWIDE GRND STOP
1344	Larry Kelly	N648UA	953		PLZ DO NOT DEPART UNTIL WE SPEAK..WE HAVE A SECURITY ALERT...PLZ CALL
1344	Jeff Eldred	N318UA	1821	LAS-LAX	DIVERT IMMEDIATELY TO ONT. THIS IS NO JOKE. LAND ONT IMMEDIATELY. LAND ONT IMMEDIATELY.
1344	Chad McCurdy	N619UA	8151	JFK-LAX	DIVERT TO STL NOW. DIVERT TO STL NOW!!
1344	Jeff Eldred	N318UA	1821	LAS-LAX	DIVERT IMMEDIATELY TO ONT. THIS IS NO JOKE. LAND ONT IMMEDIATELY. LAND ONT IMMEDIATELY.
1344	Dorie Shrago	N388UA	2876	MFR-LAX	DIVERT BACK TO MFR ASAP !
1344	Alice Barney	N333UA	1876	ORD-TPA	DIVERT TO IND AT THIS TIME
1344	Alice Barney	N516UA	1832	ORD-MCO	DIVERT TO IND AT THIS TIME
1344	Robert Brittain	N7271U	694	ORD	ALL LGA/EWR FLTS CANCELLED FOR BALANCE OF DAY
1344	Robert Brittain	N7254U	692	ORD	ALL LGA/EWR FLTS CANCELLED FOR BALANCE OF DAY
1344	Dan Willis	N355UA	1524	SMF-DEN	PLS RETURN TO FIELD AS DUE TO BOMBINGS OF AC IN NY. UAL WANTS ALL AC ON GRND ASAP
1344	Robert Brittain	N542UA	8002	DEN	ALL LGA/EWR FLTS CANCELLED FOR BALANCE OF DAY
1344	Dan Willis	N566UA	394	OAK-DEN	PLS RETURN TO FIELD AS DUE TO BOMBINGS OF AC IN NY. UAL WANTS ALL AC ON GRND ASAP
1344	Chuck Baughman	N947UA	1237	HPN-ORD	WE NEED YOU TO LAND DTW NOW. NATIONWIDE GRND STOP
1344	Larry Kelly	N195UA	931		PLZ DO NOT DEPART UNTIL WE SPEAK..WE HAVE A SECURITY ALERT...PLZ CALL
1344	Dan Willis	N411UA	131	ORD-SFO	PLS RETURN TO FIELD AS DUE TO BOMBINGS OF AC IN NY. UAL WANTS ALL AC ON GRND ASAP
1344	David Faber	N474UA	1233	MSY-SFO	OTHER BOMB THREATS GOING ON. NEED U TO DIVERT TO NEAREST SUITABLE AIRPORT. ADVISE WHERE U ARE GOING.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1344	David Faber	N543UA	57	IAD-LAX	OTHER BOMB THREATS GOING ON. NEED U TO DIVERT TO NEAREST SUITABLE AIRPORT. ADVISE WHERE U ARE GOING.
1344	David Faber	N798UA	732	MIA-LAX	OTHER BOMB THREATS GOING ON. NEED U TO DIVERT TO NEAREST SUITABLE AIRPORT. ADVISE WHERE U ARE GOING.
1344	David Faber	N468UA	1001	MSY-LAX	OTHER BOMB THREATS GOING ON. NEED U TO DIVERT TO NEAREST SUITABLE AIRPORT. ADVISE WHERE U ARE GOING.
1344	David Faber	N454UA	179	IAD-SFO	OTHER BOMB THREATS GOING ON. NEED U TO DIVERT TO NEAREST SUITABLE AIRPORT. ADVISE WHERE U ARE GOING.
1344	David Faber	N841UA	301	ATL-SFO	OTHER BOMB THREATS GOING ON. NEED U TO DIVERT TO NEAREST SUITABLE AIRPORT. ADVISE WHERE U ARE GOING.
1344	David Faber	N401UA	297	BWI-SFO	OTHER BOMB THREATS GOING ON. NEED U TO DIVERT TO NEAREST SUITABLE AIRPORT. ADVISE WHERE U ARE GOING.
1344	David Faber	N839UA	307	ATL-LAX	OTHER BOMB THREATS GOING ON. NEED U TO DIVERT TO NEAREST SUITABLE AIRPORT. ADVISE WHERE U ARE GOING.
1344	David Faber	N832UA	289	PHL-SFO	OTHER BOMB THREATS GOING ON. NEED U TO DIVERT TO NEAREST SUITABLE AIRPORT. ADVISE WHERE U ARE GOING.
1344	David Faber	N469UA	279	MCO-LAX	OTHER BOMB THREATS GOING ON. NEED U TO DIVERT TO NEAREST SUITABLE AIRPORT. ADVISE WHERE U ARE GOING.
1344	David Faber	N579UA	275	MCO-SFO	OTHER BOMB THREATS GOING ON. NEED U TO DIVERT TO NEAREST SUITABLE AIRPORT. ADVISE WHERE U ARE GOING.
1344	David Faber	N663UA	984	MIA-SFO	OTHER BOMB THREATS GOING ON. NEED U TO DIVERT TO NEAREST SUITABLE AIRPORT. ADVISE WHERE U ARE GOING.
1344	David Faber	N836UA	95	PHL-LAX	OTHER BOMB THREATS GOING ON. NEED U TO DIVERT TO NEAREST SUITABLE AIRPORT. ADVISE WHERE U ARE GOING.
1344	Dorie Shrago	N369UA	2920	COS	NO!
1344	Dan Willie	N662UA	809	ORD-SFO	PLS RETURN TO FIELD AS DUE TO BOMBINGS OF AC IN NY. UAL WANTS ALL AC ON GRND ASAP
1344	Chuck Baughman	N939UA	1854	ORD-PHL	WE NEED YOU TO LAND CLE NOW. NATIONWIDE GRND STOP
1344	Burt Schultze	N120UA	959	LHR-ORD	WITH THE PROBLEM IN THE US PLEASE DVRT BACK TO LHR...PLEASE BE CAREFUL
1344	Colleen Phillips	N771UA	742	LAX-DEN	I WOULD LIKE YOU TO LAND ASAP. PLZ LAND AT LAS AND CALMLY DEPLANE AIRCRAFT. THIS IS PRECAUTIONARY.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

**WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION**

UASSI100036064

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1344	Dorie Shrago	N369UA	2920	COS	ALL UNITED FLIGHTS SAY ON THE GROUND
1344	John Dexter	N7291U	1088	ORD-MIA	NEED U TO DIVERT TO IND. NATIONWIDE GRNDSTOP DUE TO NATIONAL SECURITY.
1345	EB	N7291U	EB	EWX-LAX	ED BALLINGER
1345	John Bashman	N816UA	1870	DFW-LAX	RETURN TO DFW AT THIS TIME. MAJOR TERRORIST ACTIVITY THRU USA AT THIS TIME. ALL US ACFT GROUND STOPPED AT THIS TIME. RESPOND TO THIS MESSAGE ASAP.
1345	Jeff Eldred	N393UA	2001	SFO-LAX	LAND SBA IMMEDIATELY. LAND SBA IMMEDIATELY. NO JOKE. NO JOKE. LAND SBA IMMEDIATELY.
1345	Chad McCurdy	N402UA	83	EWR-LAX	DIVERT TO MCI NOW. DIVERT TO MCI NOW!!
1345	Roger W. Canterbury	N652UA	999	LHR-BOS	AMEND RLS TO SHOW RETURNING TO LHR...
1345	Chuck Baughman	N349UA	487	BDL-DEN	WE NEED YOU TO LAND IND NOW. NATIONWIDE GRND STOP
1345	Chuck Baughman	N592UA	395	BWI-DEN	WE NEED YOU TO LAND IND NOW. NATIONWIDE GRND STOP
1345	John Dexter	N413UA	1206	ORD-RSW	NEED U TO DIVERT TO IND. NATIONWIDE GRNDSTOP DUE TO NATIONAL SECURITY.
1345	Shayla Turner	N335UA	1149	CMH-DEN	YOU ARE DIVERTING TO STL NOW
1345	Gary Schlaik	N367UA	2377	SLC	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS...STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...
1345	Gary Schlaik	N912UA	2476	SFO	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS...STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...
1345	Eddie Simms	N342UA	1681	ORD-OMA	WE HAVE A NATIONAL GROUND STOP ON ALL FLTS NOW LAND QUICKLY
1345	David Hora	N7466U	1869	ORD-PHX	DIVERT BACK TO ORD NOW DUE TO SABOTAGE THAT HAS OCCURRED...THIS IS NO JOKE. AGAIN DIVERT BACK TO ORD.
1345	David Hora	N672UA	717	ORD-LAS	DIVERT BACK TO ORD NOW DUE TO SABOTAGE THAT HAS OCCURRED...THIS IS NO JOKE. AGAIN DIVERT BACK TO ORD.
1345	David Hora	N578UA	103	ORD-LAX	DIVERT BACK TO ORD NOW DUE TO SABOTAGE THAT HAS OCCURRED...THIS IS NO JOKE. AGAIN DIVERT BACK TO ORD.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1345	David Hora	N424UA	1147	ORD-SAN	DIVERT BACK TO ORD NOW DUE TO SABOTAGE THAT HAS OCCURRED...THIS IS NO JOKE. AGAIN DIVERT BACK TO ORD.
1345	Gary Schlais	N381UA	2803	DEN	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS...STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...
1345	Jeff Eldred	N358UA	2002	LAX-SFO	LAND SJC IMMEDIATELY. LAND SJC IMMEDIATELY. NO JOKE. NO JOKE. ACKNOWLEDGE.
1345	Tom Radtke	N340UA	1176	EUG-DEN	PLEASE RETURN TO EUG IMMEDIATELY NATIONAL EMERGENCY NO TIME TO GIVE DETAILS.. NO SPECIFIC THREAT TO YOURE FLIGHT BUT ALL UAL FLIGHTS MUST LAND., CORPORATE DCSN..PLS ACK WITH ETA TO EUG..
1345	Gary Schlais	N834UA	2116	SFO	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS...STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...
1345	John Dexter	N725UA	1535	ATL	STOP IS INDEF.
1345	Gary Schlais	N957UA	2804	SLC	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS...STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...
1345	Chad McCurdy	N402UA	83	EWR-LAX	MORE INFO ON GROUND. AGAIN RESTRICT ANY COCKPIT ACCESS!
1346	Gary Schlais	N382UA	2673	PDX	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS...STAY ALERT..SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...
1346	Ed Ballinger	NS26UA	163	BOS-SFO	LAND ASAP AT NEAREST UAL AIRPORT...TWO ASP
1346	Vic Grace	N453UA	1564	ORD	SECURITY ALERT NATIONWIDE GROUND STOP OF ALL DEPARTURES UFN DUE TO TWO AIRPLANES CRASHING ONE INTO EACH OF THE WORLD TRADE CENTER TOWERS WITHIN 18 MINUTES. COMPANY RECOMMENDS HEIGHTENED SECURITY AND RESTRICT ACCESS TO COCKPITS.
1346	Dorie Shrago	N388UA	2676	MFR-LAX	COMPANY WANTS U TO LAND ASAP LET ME KNOW IF U R WILLING TO RETURN TO MFR ACCT NO MORE FLYING TODAY SO BEST TO GET EVERYONE BACK TO MFR
1346	Chad McCurdy	N819UA	8151	JFK-LAX	MORE INFO ON GROUND. AGAIN RESTRICT ANY COCKPIT ACCESS!
1346	Gary Schlais	N814UA	2157	SEA	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS...STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...
1346	Shayla Turner	N985UA	1552	ORD-DAY	WE ARE ON A NATIONAL GROUND STOP DO NOT DEPART WE ADVISE NOT TO LET ANYONE HAVE ACCESS TO THE COCKPIT
1346	Tom Radtke	N348UA	1508	SEA-DEN	PLEASE RETURN TO SEA IMMEDIATELY NATIONAL EMERGENCY NO TIME TO GIVE DETAILS.. NO SPECIFIC THREAT TO YOURE FLIGHT BUT ALL UAL FLIGHTS MUST LAND., CORPORATE DCSN..PLS ACK WITH ETA TO SEA..

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

38

UASSI100036066

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1346	Gary Schleis	N337UA	2600	LAX	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS...STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...
1346	Larry Kelly	N857UA	974	SFO-LHR	REF WORLD TRADE CNTR CRASH: IT WAS A HIJACKING ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE
1346	Larry Kelly	N194UA	945	FRA-ORD	REF WORLD TRADE CNTR CRASH: IT WAS A HIJACKING ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE
1346	Larry Kelly	N845UA	963	MUC-IAD	REF WORLD TRADE CNTR CRASH: IT WAS A HIJACKING ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE
1346	David Faber	N798UA	732	MIA-LAX	DIVERT. JUST TELL ME WHERE.
1346	Alice Barney	N555UA	1569	MCO-ORD	ALL FLIGHTS ARE BEING THREATENED AT THIS TIME
1346	David Hora	N7466U	1869	ORD-PHX	THE THREATS ARE NOT AGAINST UR ACFT UAL SENIOR MGMT WANTS ALL ACFT ON THE GROUND...
1346	David Hora	N672UA	717	ORD-LAS	THE THREATS ARE NOT AGAINST UR ACFT UAL SENIOR MGMT WANTS ALL ACFT ON THE GROUND...
1346	David Hora	N424UA	1147	ORD-SAN	THE THREATS ARE NOT AGAINST UR ACFT UAL SENIOR MGMT WANTS ALL ACFT ON THE GROUND...
1346	David Hora	N578UA	103	ORD-LAX	THE THREATS ARE NOT AGAINST UR ACFT UAL SENIOR MGMT WANTS ALL ACFT ON THE GROUND...
1346	Shayla Turner	N479UA	1283	IND	WE ARE ON A NATIONAL GROUND STOP DO NOT DEPART WE ADVISE NOT TO LET ANYONE HAVE ASCESS TO THE COCKPIT
1346	Gary Schleis	N397UA	2254	BUR	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS...STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...
1346	Colleen Phillips	N223UA	380	SFO-DEN	I WOULD LIKE YOU TO LAND ASAP. PLZ LAND AT RNO AND CALMLY DEPLANE AIRCRAFT. THIS IS PRECAUTIONARY. FOR SECURITY REASONS NOT DEIRECTLY INVOLVING YOUR ACFT.
1346	Colleen Phillips	N364UA	1078	SFO-DEN	I WOULD LIKE YOU TO LAND ASAP. PLZ LAND AT RNO AND CALMLY DEPLANE AIRCRAFT. THIS IS PRECAUTIONARY. FOR SECURITY REASONS NOT DEIRECTLY INVOLVING YOUR ACFT.
1346	David Faber	N543UA	57	IAD-LAX	DIVERT. JUST TELL ME WHERE.
1346	Robert Brittain	N801UA	693	LGA-ORD	SUGGEST YOU KEEP COCKPIT ACCESS CLOSED TILL ON GROUND.
1346	Gary Schleis	N928UA	2104	SFO	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS...STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036067

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1346	Dan Willis	N355UA	1524	SMF-DEN	THIS IS THE REAL THING. DO NOT KNOW WHAT IS HAPPENING IN NY CTR NOW BUT TWO AC ONE OURS HAS HIT THE TRADE CTRS AND NOW THEY WANT ALL AC ON THE GRND ASAP
1346	Dan Willis	N566UA	394	OAK-DEN	THIS IS THE REAL THING. DO NOT KNOW WHAT IS HAPPENING IN NY CTR NOW BUT TWO AC ONE OURS HAS HIT THE TRADE CTRS AND NOW THEY WANT ALL AC ON THE GRND ASAP
1346	Dan Willis	N662UA	809	ORD-SFO	THIS IS THE REAL THING. DO NOT KNOW WHAT IS HAPPENING IN NY CTR NOW BUT TWO AC ONE OURS HAS HIT THE TRADE CTRS AND NOW THEY WANT ALL AC ON THE GRND ASAP
1346	Dan Willis	N411UA	131	ORD-SFO	THIS IS THE REAL THING. DO NOT KNOW WHAT IS HAPPENING IN NY CTR NOW BUT TWO AC ONE OURS HAS HIT THE TRADE CTRS AND NOW THEY WANT ALL AC ON THE GRND ASAP
1346	Tim Hill	N507UA	106	LAX-ORD	U GET MY MESSAGE?
1346	Tim Hill	N7458U	728	ONT-DEN	U GET MY MESSAGE?
1346	Tom Radtke	N348UA	1508	SEA-DEN	PLEASE RETURN TO YVR IMMEDIATELY NATIONAL EMERGENCY NO TIME TO GIVE DETAILS..NO SPECIFIC THREAT TO YOURE FLIGHT BUT ALL UAL FLIGHTS MUST LAND..CORPORATE DCSN.. PLEASE ACK WITH ETA TO YVR
1346	Roger W. Canterbury	N794UA	921	LHR-IAD	AMEND RLS TO SHOW RETURNING TO LHR...
1346	Gary Schlaiss	N378UA	2888	PHX-LAX	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS...STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...
1346	David Faber	N469UA	279	MCO-LAX	DIVERT NOW. JUST TELL ME WHERE.
1346	Gary Schlaiss	N390UA	2805	DEN	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS...STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...
1346	Larry Kelly	N791UA	901	FRA-SFO	REF WORLD TRADE CNTR CRASH: IT WAS A HIJACKING ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE
1346	Chuck Baughman	N7260U	1729	BDL	STAY ON GROUND NATIONWIDE GRND STOP
1346	Chuck Baughman	N670UA	1775	BWI	STAY ON GROUND NATIONWIDE GRND STOP
1346	Chuck Baughman	N974UA	1856	ORD	STAY ON GROUND NATIONWIDE GRND STOP.
1346	Chuck Baughman	N565UA	1052	ORD	STAY ON GROUND NATIONWIDE GRND STOP

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger
CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036068

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Sorted by TIME FROM 1500-1400Z					
Time	MSG FROM	A/C	MSG TO	Route	Full text message
1346	Chuck Baughman	N484UA	123	PHL	STAY ON GROUND NATIONWIDE GRND STOP
1346	Sheila Layman	N952UA	641	EWR-ORD	BURN TO DTW 2.3 WX TO PRINTER. PLS DIVER TO DTW PLS ACK...
1346	SFOLM	N591UA	93	EWR-SFO	PLZ CONFIRM ALL IS NMIL...THX
1346	Jim Hansen	N383UA	2343	PHX-SFO	**** FOR SECURITY REASONS *****DIVERT TO CLOSEST AIRPORT ASP
1346	Jim Hansen	N376UA	2888	PHX-LAX	**** FOR SECURITY REASONS *****DIVERT TO CLOSEST AIRPORT ASP
1346	Jim Hansen	N390UA	2752	PHX-DEN	**** FOR SECURITY REASONS *****DIVERT TO CLOSEST AIRPORT ASP
1346	Jim Hansen	N398UA	2700	LAS-DEN	**** FOR SECURITY REASONS *****DIVERT TO CLOSEST AIRPORT ASP
1346	Jim Hansen	N412UA	1815	SMF-LAX	**** FOR SECURITY REASONS *****DIVERT TO CLOSEST AIRPORT ASP
1346	Jim Hansen	N336UA	2300	SFO-LAS	**** FOR SECURITY REASONS *****DIVERT TO CLOSEST AIRPORT ASP
1346	Jim Hansen	N377UA	2303	LAS-SFO	**** FOR SECURITY REASONS *****DIVERT TO CLOSEST AIRPORT ASP
1346	Jim Hansen	N372UA	2410	ONT-SFO	**** FOR SECURITY REASONS *****DIVERT TO CLOSEST AIRPORT ASP
1347	EDEN	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
1347	EDEN	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
1347	John Dexter	N7282U	570	ORD-FLL	NEED U TO DIVERT TO TYS. NATIONWIDE GRNDSTOP DUE TO NATIONAL SECURITY.
1347	Dorie Shrago	N388UA	2676	MFR-LAX	ALL UAL FLIGHTS NEED TO LAND I CANT GIVE U LOTS OF INFO IN THE AIR THERE WAS AN INCIDENT EAST COAST INVOLVING UNITED AND WE NEED ALL UAL FLIGHTS ON THE GROUND
1347	Chuck Baughman	N468UA	1449	PHL	STAY ON GROUND NATIONWIDE GRND STOP
1347	Mark Johnson	N461UA	8139	BOS-ORD	ARINC FREQ TIED UP WILL KEEP TRYING PLZ DVRT TO BUF AT THIS TIME DUE SECURITY ISSUES PLZ MAINTAIN HIGH SECURITY FOR COCKPIT ACCESS

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

**WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION**

UASSI100036069

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1347	Tom Radtke	N937UA	1618	YYC	DO NOT TKOF ALL UAL FLIGHTS ARE LANDING IMMEDIATELY
1347	Gary Schlaiss	N399UA	2101	SEA-SFO	CALL AFTER LANDING...VERY BUSY.
1347	Chad McCurdy	N619UA	8151	JFK-LAX	DIVERT TO SYR NOW! AGAIN RESTRICT ANY COCKPIT ACCESS!
1347	Tom Radtke	N671UA	1458	SEA-DEN	PLEASE RETURN TO SEA IMMEDIATELY NATIONAL EMERGENCY NO TIME TO GIVE DETAILS.. NO SPECIFIC THREAT TO YOURE FLIGHT BUT ALL UAL FLIGHTS MUST LAND,, CORPORATE DCSN..PLEASE ACK WITH ETA TO SEA..
1347	Alice Barney	N518UA	1832	ORD-MCO	NATIONAL SECURITY THREAT
1347	Alice Barney	N7444U	1087	TPA-DEN	NATIONAL SECURITY THREAT
1347	Colleen Phillips	N223UA	380	SFO-DEN	PLZ CONFIRM RECEIPT OF THIS MESSAGE
1347	Colleen Phillips	N364UA	1078	SFO-DEN	PLZ CONFIRM RECEIPT OF THIS MESSAGE
1347	Chad McCurdy	N619UA	8151	JFK-LAX	DISREGARD LAST FOR SYR SORRY
1347	Tom Radtke	N810UA	1714	SFO	DO NOT TKOF ALL UAL FLIGHTS ARE LANDING IMMEDIATELY
1347	Chuck Baughman	N939UA	1854	ORD-PHL	AFFIRMATIVE NEED YOU LAND ASAP
1347	Ed Ballinger	N526UA	163	BOS-SFO	LAND ASP AT NEAREST UAL AIRPORT...TWO ASP MCI/STL/MLI TERRORIST. NO ONE IN TO COCKPIT....LAND ASP
1347	Colleen Phillips	N419UA	1220	PDX-DEN	PLZ CONFIRM RECEIPT OF LAST MESSAGE
1347	Larry Kelly	N660UA	975	LHR-SFO	REF WORLD TRADE CNTR CRASH: IT WAS A HIJACKING ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE
1347	Vic Grace	N363UA	1532	DEN-IAD	DUE TO NATIONAL EMERGENCY WE ARE LANDING ALL FLTS SHORT PLS REQUEST CLRNCIE TO MCI NOW. AND NORMALLY DEPLANE PSGR.
1347	Gary Schlaiss	N918UA	2921	DEN	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS...STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger
CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

42

UASSI100036070

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1340	EDBALLINGER	N611UA	EB	MXP-DEN	DO NOT DIVERT TO DEN
1348	Gary Schlaes	N371UA	2573	DEN	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS...STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...
1348	Tom Radtke	N515UA	543	DEN	DO NOT TKOF ALL UAL FLIGHTS ARE LANDING IMMEDIATELY
1348	Dorie Shrago	N388UA	2676	MFR-LAX	PLEASE RETURN TO MFR ASAP NOTHING SPECIFIC FOR YOUR FLIGHT ALL UNITED ON THE GROUND AND THEN U WILL GET THE BAD NEWS ABOUT UNITED FLIGHT EAST COAST
1348	Dan Willis	N411UA	131	ORD-SFO	SLC IS OKAY BY ME
1348	Roger W. Canterbury	N659UA	951	BRU-IAD	AMEND RLS TO SHOW RETURNING TO BRU CHI4BD RWC
1348	Gary Schlaes	N384UA	8144	SEA	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS...STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...
1348	Gary Schlaes	N380UA	2253	PDX	THERE HAVE BEEN TWO COMMERCIAL HIJACKINGS...STAY ALERT...SHUT DOWN AS MUCH COCKPIT ACCESS INFLIGHT AS POSSIBLE...
1348	Roger W. Canterbury	N769UA	947	AMS-IAD	AMEND RLS TO SHOW RETURNING TO AMS...CHI4BD RWC
1348	Dan Willis	N411UA	131	ORD-SFO	NEARST STATION
1348	Roger W. Canterbury	N769UA	947	AMS-IAD	AMEND RLS TO SHOW RETURNING TO AMS...CHI4BD RWC
1348	David Hora	N466UA	1603	SEA-LAX	PLEASE DIVERT TO EUG NOW UAL SENIOR MGMNT WANTS ALL ACFT ON THE GROUND ASAP DUE TO SABOTAGE THAT HAS OCCURRED. THERE HAS NOT BEEN A THREAT TO UR ACFT BUT THERE ARE OTHER UNCONFIRMED INCIDENTS.
1348	Gene Kim	N611UA	8146	JFK-SFO	ATTN CLT CRW. CRISIS SITUATION. NATIONWIDE GRD STOP. PLS DIVERT IMMEDIATELY TO IND
1348	Roger W. Canterbury	N335UA	971	MXP-IAD	AMEND RLS TO SHOW RETURNING TO AMS...CHI4BD RWC
1348	Shayla Turner	N335UA	1149	CMH-DEN	YOU ARE DIVERTING ALL OF THE FLEET I FEEL THAT YOU ARE CLOSE ENUFF TO DEN THAT IT IS OK TO PROCEDE
1348	Ed Ballinger	N611UA	8146	JFK-SFO	LAND ASP AT NEAREST UAL AIRPORT..TERRORIST..NO ONE IN TO COCKPIT..LAND ASP

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1348	Chad McCurdy	N582UA	161	BOS	DIVERT TO SYR NOW DIVERT TO SYR NOW! AGAIN RESTRICT ALL COCKPIT ACCESS!
1348	David Faber	N579UA	275	MCO-SFO	DIVERT NOW. JUST TELL ME WHERE.
1348	Shayla Turner	N335UA	1149	CMH-DEN	DISREGARD LAST MSB GO ON TO STL
1348	David Hora	N672UA	717	ORD-LAS	PLEASE CONFIRM YOU COPY...DAVE
1348	David Hora	N578UA	103	ORD-LAX	PLEASE CONFIRM YOU COPY...DAVE
1348	David Hora	N424UA	1147	ORD-SAN	PLEASE CONFIRM YOU COPY...DAVE
1348	David Hora	N7468U	1869	ORD-PHX	PLEASE CONFIRM YOU COPY...DAVE
1348	Dan Willis	N662UA	809	ORD-SFO	TRY RFD IF POSSIBLE
1348	Shayla Turner	N326UA	759	DTW-DEN	YOU ARE DIVERTING ALL OF THE FLEET I FEEL THAT YOU ARE CLOSE ENUFF TO DEN THAT IT IS OK TO PROCEDE
1348	Shayla Turner	N936UA	1155	IND-DEN	YOU ARE DIVERTING ALL OF THE FLEET I FEEL THAT YOU ARE CLOSE ENUFF TO DEN THAT IT IS OK TO PROCEDE
1348	Dorie Shrago	N397UA	2254	BUR	GOOD NO MORE FLYING TODAY
1349	EB - Ed Ballinger	████████	████	████████/SFO	ED BALLINGER
1349	David Hora	N454UA	179	IAD-SFO	DIVERT NOW. JUST TELL ME WHERE.
1349	Jim Hansen	N374UA	2658	LAX	***** SECURITY ALERT *****
1349	Jim Hansen	N396UA	2702	LAS	*** SECURITY ALERT *** DO NOT DEPART....STAY ON THE GROUND
1349	Jim Hansen	N387UA	2725	DEN	*** SECURITY ALERT *** DO NOT DEPART....STAY ON THE GROUND
1349	Jim Hansen	N375UA	2772	PHX	*** SECURITY ALERT *** DO NOT DEPART....STAY ON THE GROUND

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036072

ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
 Messages to Flights 93*
 Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1349	Jim Hansen	N386UA	2753	DEN	**** SECURITY ALERT **** DO NOT DEPART....STAY ON THE GROUND
1349	Jim Hansen	N7279U	1826	LAX	**** SECURITY ALERT **** DO NOT DEPART....STAY ON THE GROUND
1349	Jim Hansen	N378UA	2411	RNO-SFO	**** SECURITY ALERT **** DO NOT DEPART....STAY ON THE GROUND
1349	Jim Hansen	N336UA	2307	LAS	**** SECURITY ALERT **** DO NOT DEPART....STAY ON THE GROUND
1349	Jim Hansen	N953UA	2302	SFO	**** SECURITY ALERT **** DO NOT DEPART....STAY ON THE GROUND
1349	Jim Hansen	N369UA	2793	DEN	**** SECURITY ALERT **** DO NOT DEPART....STAY ON THE GROUND
1349	Dorie Shrago	N397UA	2254	BUR	STAY DEPLANED AND ON THE GROUND
1349	John Dexter	N577UA	1833	IAD-MIA	NEED U TO DIVERT TO CLT DUE NATIONAL SECURITY ALERT.
1349	Robert Brittain	N352UA	1405	SYR	DO NOT LAUNCH A/C STAY IN SYR...
1349	Gene Kim	N447UA	27	JFK-SEA	*** ATTN **** CRISIS SITUATION. NATIONWIDE GRD STOP. PLS DIVERT IMMEDIATELY TO OMA. THIS IS NOT A DRILL.
1349	Jim Hansen	N385UA	2704	LAS	**** SECURITY ALERT **** DO NOT DEPART....STAY ON THE GROUND
1349	Roger W. Canterbury	N651UA	957	LHR-JFK	AMEND RLS TO SHOW DIVER TO SYR.....CHI48D RWC
1349	Roger W. Canterbury	N768UA	907	LHR-EWR	AMEND RLS TO SHOW DIVERT TO SYR.....CHI48D RWC
1349	Jim Hansen	N374UA	2754	PHX	**** SECURITY ALERT **** DO NOT DEPART....STAY ON THE GROUND
1349	Chad McCurdy	N613UA	8155	JFK-SFO	DIVERT TO MCI NOW DIVERT TO MCI NOW AGAIN RESTRICT ALL COCKPIT ACCESS!
1350	Shayla Turner	N985UA	703	DAY	WE ARE ON A NATIONAL GROUND STOP DO NOT DEPART WE ADVISE NOT TO LET ANYONE HAVE ASCESS TO THE COCKPIT
1350	Tom Radtke	N455UA	1695	YVR-SFO	PLEASE RETURN TO YVR OR LAND SEA..IM TOO BUSY TO GIVE DETAILS ITS VER VERY BAD IN NEW YORK..PLEASE ACK WITH ETA TO YVR OR SEA..

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036073

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1350	Dan Willis	N566UA	394	OAK-DEN	OAK IS OKAY BY ME
1350	Vic Grace	N477UA	1279	IAD-DEN	DUE TO NATIONAL EMERGENCY WE ARE LANDING ALL FLTS SHORT PLS LAND AT PIT ASAP AND NORMALLY DEPLANE PSGR.
1350	Colleen Phillips	N221UA	245	ORD-DEN	PLZ LAND ASAP THIS IS PRECAUTIONARY FOR SECURITY. IF UNABLE OMA PLZ LAND OMA AND CALMLY DEPLANE PASSENGERS. THIS DOES NOT DIRECTLY INVOLVE YOUR ACFT. PLZ CONFIRM RECEIPT OF MESSAGE.
1350	Mark Johnson	N462UA	500	ALB	NATIONWIDE. DO NOT DEPART. MAINTAIN HIGH SECURITY ACCESS FOR COCKPIT. **DO NOT DEPART**
1350	David Hora	N514UA	109	ORD-LAX	PLEASE DIVERT TO LAS NOW CLOSEST UAL SENIOR MGMNT WANTS ALL ACFT ON THE GROUND ASAP DUE TO SABOTAGE THAT HAS OCCURRED. THERE HAS NOT BEEN A THREAT TO UR ACFT BUT THERE ARE OTHER UNCONFIRMED INCIDENTS.
1350	Chad McCurdy	N562UA	161	BOS	MORE INFO ON GROUND. AGAIN RESTRICT ANY COCKPIT ACCESS!
1350	Jim Hansen	N390UA	2752	PHX-DEN	OK ABQ
1350	John Dexter	N564UA	1461	MIA-ORD	DIVERT IND. THNX
1350	Ed Ballinger	N591UA	93	EWR-SFO	LAND ASP AT NEAREST UAL AIRPORT..ORD TERRORIST. NO ONE IN TO COCKPIT...LAND ASP
1350	Dan Willis	N665UA	139	ORD-SFO	PLS GO TO DEN ASAP
1350	Roger Canterbury	N652UA	999	LHR-BOS	DIVERT/RETURN TO LHR ...NOW
1350	Doris Shrego	N392UA	2155	EUG	DO NOT DEPART DO NOT DEPART
1350	Chuck Baughman	N939UA	1854	ORD-PHL	WOULD LIKE YOU TO LAND NOW - PLS CALL ME ON GOUND. THX
1350	Tom Radtke	N348UA	1508	SEA-DEN	NO DRILL. FLIGHTS WITHIN 45 MINUTES OF DEST MAY CONTINUE OTHERS NEED TO LAN..ITS VER VERY BAD..
1350	A Baumgardt	N184UA	897	HRT-SIN	ALL ACCESS.
1350	Robert Brittain	N528UA	1523	LGA-DEN	STAND BY ON 129.35

Notes: Messages from aircraft are shaded.

EB – Ed Ballinger

CM – Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036074

ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
 Messages to Flights 93*
 Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1350	John Dexter	N554UA	1461	MIA-ORD	NATIONAL EMERGENCY
1350	Jim Hansen	N372UA	2410	ONT-SFO	OK SFO
1350	David Hora	N872UA	717	ORD-LAS	BASED ON UR LOCATION GO TO OMA
1350	John Bashman	N816UA	1870	DFW-DFW	DID YOU GET MSG TO RETURN TO DFW....
1350	Ed Ballinger	N591UA	93	EWR-SFO	LAND ASP AT NEAREST --NEAREST AIRPORT.ASP.ASP ON GROND.ANYWERE.
1351	EB-BI	N652UA	EB	VERSUS	EB
1351	EB-BI	N652UA	EB	VERSUS	EB
1351	Roger Canterbury	N659UA	951	BRU-IAD	DIVERT/RETURN TO BRI..CONFIRMED...RWC
1351	Chuck Baughman	N349UA	467	BDL-DEN	NATIONWIDE GRND STOP. PLS LAND
1351	Larry Kelly	N660UA	975	LHR-SFO	REF WORLD TRADE CNTR CRASH: TWO A/C WERE HIJACKED THIS MORNING AND THEY BOTH CRASHED INTO THE WORLD TRADE CNTR IN NEW YORK ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE.
1351	Larry Kelly	N791UA	901	FRA-SFO	REF WORLD TRADE CNTR CRASH: TWO A/C WERE HIJACKED THIS MORNING AND THEY BOTH CRASHED INTO THE WORLD TRADE CNTR IN NEW YORK ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE.
1351	Larry Kelly	N208UA	955	LHR-SFO	REF WORLD TRADE CNTR CRASH: TWO A/C WERE HIJACKED THIS MORNING AND THEY BOTH CRASHED INTO THE WORLD TRADE CNTR IN NEW YORK ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE.
1351	Larry Kelly	N657UA	974	SFO-LHR	REF WORLD TRADE CNTR CRASH: TWO A/C WERE HIJACKED THIS MORNING AND THEY BOTH CRASHED INTO THE WORLD TRADE CNTR IN NEW YORK ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE.
1351	Larry Kelly	N184UA	945	FRA-ORD	REF WORLD TRADE CNTR CRASH: TWO A/C WERE HIJACKED THIS MORNING AND THEY BOTH CRASHED INTO THE WORLD TRADE CNTR IN NEW YORK ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE.
1351	Larry Kelly	N648UA	983	MUC-IAD	REF WORLD TRADE CNTR CRASH: TWO A/C WERE HIJACKED THIS MORNING AND THEY BOTH CRASHED INTO THE WORLD TRADE CNTR IN NEW YORK ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1351	Larry Kelly	N773UA	917	FRA-IAD	REF WORLD TRADE CNTR CRASH: TWO A/C WERE HIJACKED THIS MORNING AND THEY BOTH CRASHED INTO THE WORLD TRADE CNTR IN NEW YORK ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE.
1351	Larry Kelly	N195UA	84	FRA-ORD	REF WORLD TRADE CNTR CRASH: TWO A/C WERE HIJACKED THIS MORNING AND THEY BOTH CRASHED INTO THE WORLD TRADE CNTR IN NEW YORK ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE.
1351	Larry Kelly	N781UA	901	FRA-SFO	REF WORLD TRADE CNTR CRASH: TWO A/C WERE HIJACKED THIS MORNING AND THEY BOTH CRASHED INTO THE WORLD TRADE CNTR IN NEW YORK ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE.
1351	Roger Canterbury	N650UA	971	MXP-IAD	DIVERT/RETURN TO MXP..CONFIRMED..RWC
1351	Ed Ballinger	N619UA	8151	JFK-LAX	LAND ASP AT NEAREST -NEAREST AIRPORT.ASP.ASP ON GROND.ANYWERE.
1351	Ed Ballinger	N612UA	175	BOS-LAX	LAND ASP AT NEAREST -NEAREST AIRPORT.ASP.ASP ON GROND.ANYWERE.
1351	Ed Ballinger	N402UA	83	EWR-LAX	LAND ASP AT NEAREST -NEAREST AIRPORT.ASP.ASP ON GROND.ANYWERE.
1351	Ed Ballinger	N609UA	17	JFK	LAND ASP AT NEAREST -NEAREST AIRPORT.ASP.ASP ON GROND.ANYWERE.
1351	David Faber	N663UA	984	MIA-SFO	DIVERT NOW. JUST TELL ME WHERE.
1351	Roger Canterbury	N659UA	951	BRU-IAD	DIVERT/RETURN TO BRU..CONFIRMED...RWC
1351	Ed Ballinger	N526UA	163	BOS-SFO	LAND ASP AT NEAREST -NEAREST AIRPORT.ASP.ASP ON GROND.ANYWERE.
1351	Ed Ballinger	N611UA	8146	JFK-SFO	LAND ASP AT NEAREST -NEAREST AIRPORT.ASP.ASP ON GROND.ANYWERE.
1351	Ed Ballinger	N447UA	27	JFK-SEA	LAND ASP AT NEAREST -NEAREST AIRPORT.ASP.ASP ON GROND.ANYWERE.
1351	Ed Ballinger	N613UA	8155	JFK-SFO	LAND ASP AT NEAREST -NEAREST AIRPORT.ASP.ASP ON GROND.ANYWERE.
1351	Ed Ballinger	N520UA	81	EWR-SFO	LAND ASP AT NEAREST -NEAREST AIRPORT.ASP.ASP ON GROND.ANYWERE.
1351	Ed Ballinger	N591UA	93	EWR-SFO	LAND ASP AT NEAREST -NEAREST AIRPORT.ASP.ASP ON GROND.ANYWERE.

Notes: Messages from aircraft are shaded.

EB – Ed Ballinger
CM – Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

**WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION**

ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
 Messages to Flights 93*
 Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1351	Mark Johnson	N461UA	8139	BOS-ORD	IF YOU CAN GO TO YYZ ASAP...LAND AT YYZ
1351	Ed Ballinger	N526UA	163	BOS-SFO	LAND ASP AT NEAREST --NEAREST AIRPORT.ASP.ASP ON GROND.ANYWERE.
1351	Ed Ballinger	N562UA	161	BOS	LAND ASP AT NEAREST --NEAREST AIRPORT.ASP.ASP ON GROND.ANYWERE.
1351	Ed Ballinger	N611UA	8148	JFK-SFO	LAND ASP AT NEAREST --NEAREST AIRPORT.ASP.ASP ON GROND.ANYWERE.
1351	Ed Ballinger	N447UA	27	JFK-SEA	LAND ASP AT NEAREST --NEAREST AIRPORT.ASP.ASP ON GROND.ANYWERE.
1351	Ed Ballinger	N520UA	81	EWR-SFO	LAND ASP AT NEAREST --NEAREST AIRPORT.ASP.ASP ON GROND.ANYWERE.
1351	Ed Ballinger	N613UA	8155	JFK-SFO	LAND ASP AT NEAREST --NEAREST AIRPORT.ASP.ASP ON GROND.ANYWERE.
1351	John Dexter	N7291UA	1088	ORD-MIA	ON THE GRND ASAP.
1351	Ed Ballinger	N591UA	93	EWR-SFO	LAND ASP AT NEAREST --NEAREST AIRPORT.ASP.ASP ON GROND.ANYWERE.
1351	Burt Schultze	N120UA	959	LHR-ORD	TWO AIRLINES HIT TRADE CENTER AND SEEKS THAT WE HAVE HIJACKING GOING ON...THEY HAVE STARTED TO SHUT DOWN ALL AIRPORTS...
1351	Larry Kelly	N660UA	975	LHR-SFO	REF WORLD TRADE CNTR CRASH: TWO A/C WERE HIJACKED THIS MORNING AND THEY BOTH CRASHED INTO THE WORLD TRADE CNTR IN NEW YORK ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE.
1351	Larry Kelly	N791UA	901	FRA-SFO	REF WORLD TRADE CNTR CRASH: TWO A/C WERE HIJACKED THIS MORNING AND THEY BOTH CRASHED INTO THE WORLD TRADE CNTR IN NEW YORK ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE.
1351	Larry Kelly	N194UA	945	FRA-ORD	REF WORLD TRADE CNTR CRASH: TWO A/C WERE HIJACKED THIS MORNING AND THEY BOTH CRASHED INTO THE WORLD TRADE CNTR IN NEW YORK ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE.
1351	Larry Kelly	N857UA	974	SFO-LHR	REF WORLD TRADE CNTR CRASH: TWO A/C WERE HIJACKED THIS MORNING AND THEY BOTH CRASHED INTO THE WORLD TRADE CNTR IN NEW YORK ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE.
1351	Larry Kelly	N645UA	963	MUC-IAD	REF WORLD TRADE CNTR CRASH: TWO A/C WERE HIJACKED THIS MORNING AND THEY BOTH CRASHED INTO THE WORLD TRADE CNTR IN NEW YORK ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
 Messages to Flights 93*
 Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1351	Rick Powell	N174UA	806	HKG-SFO	THERE HAS BEEN AN APPARENT ACT OF TERRORISM IN NEW YORK. WE HAVE BEEN ADVISED THAT THERE MAY BE ADDITIONAL HIJACKINGS IN PROGRESS AND YOU SHOULD BE AWARE AND ON ALERT AND SHUT DOWN ALL A/C COCKPIT ACCESS IN FLT. UAL HAS GROUNDED ALL FLIGHTS. BE ADVISED, ANY A/C ENROUTE TO SFO AND LAX FROM THE PACIFIC MAY HAVE TO DIVERT TO A SMALLER AIRPORT..(SMF/OAK/ONT) WE ARE ATTEMPTING TO KEEP OUT OF MAJOR AIRPORTS ASAP. ALL A/C IN THE U.S. ARE BEING ADVISED TO LAND ASAP AT 1ST SUITABLE AIRPORT AN AMERICAN JET HAS BEEN HIJACKED IN THE CLE AREA AND RPORTS OF THE PENTAGON BEING BOMBED IN THE LAST FEW MINUTES IS BEING INVESTIGATED.
1351	Larry Kelly	N208UA	855	LHR-SFO	REF WORLD TRADE CNTR CRASH: TWO A/C WERE HIJACKED THIS MORNING AND THEY BOTH CRASHED INTO THE WORLD TRADE CNTR IN NEW YORK ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE.
1351	Larry Kelly	N773UA	917	FRA-IAD	REF WORLD TRADE CNTR CRASH: TWO A/C WERE HIJACKED THIS MORNING AND THEY BOTH CRASHED INTO THE WORLD TRADE CNTR IN NEW YORK ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE.
1351	Rick Powell	N106UA	2	HKG-LAX	THERE HAS BEEN AN APPARENT ACT OF TERRORISM IN NEW YORK. WE HAVE BEEN ADVISED THAT THERE MAY BE ADDITIONAL HIJACKINGS IN PROGRESS AND YOU SHOULD BE AWARE AND ON ALERT AND SHUT DOWN ALL A/C COCKPIT ACCESS IN FLT. UAL HAS GROUNDED ALL FLIGHTS. BE ADVISED, ANY A/C ENROUTE TO SFO AND LAX FROM THE PACIFIC MAY HAVE TO DIVERT TO A SMALLER AIRPORT..(SMF/OAK/ONT) WE ARE ATTEMPTING TO KEEP OUT OF MAJOR AIRPORTS ASAP. ALL A/C IN THE U.S. ARE BEING ADVISED TO LAND ASAP AT 1ST SUITABLE AIRPORT AN AMERICAN JET HAS BEEN HIJACKED IN THE CLE AREA AND RPORTS OF THE PENTAGON BEING BOMBED IN THE LAST FEW MINUTES IS BEING INVESTIGATED.
1351	Larry Kelly	N797UA	941	FRA-ORD	REF WORLD TRADE CNTR CRASH: TWO A/C WERE HIJACKED THIS MORNING AND THEY BOTH CRASHED INTO THE WORLD TRADE CNTR IN NEW YORK ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE.
1351	Rick Powell	N179UA	852	NRT-SFO	THERE HAS BEEN AN APPARENT ACT OF TERRORISM IN NEW YORK. WE HAVE BEEN ADVISED THAT THERE MAY BE ADDITIONAL HIJACKINGS IN PROGRESS AND YOU SHOULD BE AWARE AND ON ALERT AND SHUT DOWN ALL A/C COCKPIT ACCESS IN FLT. UAL HAS GROUNDED ALL FLIGHTS. BE ADVISED, ANY A/C ENROUTE TO SFO AND LAX FROM THE PACIFIC MAY HAVE TO DIVERT TO A SMALLER AIRPORT..(SMF/OAK/ONT) WE ARE ATTEMPTING TO KEEP OUT OF MAJOR AIRPORTS ASAP. ALL A/C IN THE U.S. ARE BEING ADVISED TO LAND ASAP AT 1ST SUITABLE AIRPORT AN AMERICAN JET HAS BEEN HIJACKED IN THE CLE AREA AND RPORTS OF THE PENTAGON BEING BOMBED IN THE LAST FEW MINUTES IS BEING INVESTIGATED.
1351	Larry Kelly	N791UA	901	FRA-SFO	REF WORLD TRADE CNTR CRASH: TWO A/C WERE HIJACKED THIS MORNING AND THEY BOTH CRASHED INTO THE WORLD TRADE CNTR IN NEW YORK ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE.
1351	Rick Powell	N128UA	838	NRT-SFO	THERE HAS BEEN AN APPARENT ACT OF TERRORISM IN NEW YORK. WE HAVE BEEN ADVISED THAT THERE MAY BE ADDITIONAL HIJACKINGS IN PROGRESS AND YOU SHOULD BE AWARE AND ON ALERT AND SHUT DOWN ALL A/C COCKPIT ACCESS IN FLT. UAL HAS GROUNDED ALL FLIGHTS. BE ADVISED, ANY A/C ENROUTE TO SFO AND LAX FROM THE PACIFIC MAY HAVE TO DIVERT TO A SMALLER

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

50

UASSI100036078

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
					AIRPORT..(SMF/OAK/ONT) WE ARE ATTEMPTING TO KEEP OUT OF MAJOR AIRPORTS ASAP. ALL A/C IN THE U.S. ARE BEING ADVISED TO LAND ASAP AT 1ST SUITABLE AIRPORT AN AMERICAN JET HAS BEEN HIJACKED IN THE CLE AREA AND REPORTS OF THE PENTAGON BEING BOMBED IN THE LAST FEW MINUTES IS BEING INVESTIGATED.
1351	Larry Kelly	N648UA	853		REF WORLD TRADE CNTR CRASH: TWO A/C WERE HIJACKED THIS MORNING AND THEY BOTH CRASHED INTO THE WORLD TRADE CNTR IN NEW YORK ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE.
1351	Larry Kelly	N797UA	941		REF WORLD TRADE CNTR CRASH: TWO A/C WERE HIJACKED THIS MORNING AND THEY BOTH CRASHED INTO THE WORLD TRADE CNTR IN NEW YORK ONE AA & ONE UA BOTH FLTS WERE FROM BOS. ALL ACFT ARE ADVZD TO LIMIT COCKPIT ACCESS. A/C SECURITY ON HIGH ALERT NATION-WIDE.
1351	Jim Hansen	N377UA	2303	LAS-SFO	ROG FAT
1351	Rick Powell	N222UA	850	PEK-ORD	THERE HAS BEEN AN APPARENT ACT OF TERRORISM IN NEW YORK. WE HAVE BEEN ADVISED THAT THERE MAY BE ADDITIONAL HIJACKINGS IN PROGRESS AND YOU SHOULD BE AWARE AND ON ALERT AND SHUT DOWN ALL A/C COCKPIT ACCESS IN FLT. UAL HAS GROUNDED ALL FLIGHTS. BE ADVISED, ANY A/C ENROUTE TO SFO AND LAX FROM THE PACIFIC MAY HAVE TO DIVERT TO A SMALLER AIRPORT..(SMF/OAK/ONT) WE ARE ATTEMPTING TO KEEP OUT OF MAJOR AIRPORTS ASAP. ALL A/C IN THE U.S. ARE BEING ADVISED TO LAND ASAP AT 1ST SUITABLE AIRPORT AN AMERICAN JET HAS BEEN HIJACKED IN THE CLE AREA AND REPORTS OF THE PENTAGON BEING BOMBED IN THE LAST FEW MINUTES IS BEING INVESTIGATED.
1351	John Beahman	N475UA	1559	IAH-SFO	PLZ RETURN TO IAH IMMEDIATELY DUE TO TERRORIST ACTIVITY IN NYC/IAD. THIS IS AN EMMERGENCY....PLEASE RESPOND TO THIS MSG ASAP....
1351	Dan Willis	N355UA	1524	SMF-DEN	NEARST SUITABLE AIRPORT.
1351	Dan Willis	N586UA	394	OAK-DEN	NEAREST SUITABLE AIRPORT
1351	Burt Schultz	N782UA	915	CDG-IAD	DO NOT KNOW FOR SURE..
1351	Jim Hansen	N378UA	2888	PHX-LAX	OK LAX
1352	Roger W. Canterbury	N769UA	947	AMS-IAD	DIVERT/RETURN TO AMS..CONFIRMED..RWC
1352	Shayla Turner	N836UA	1155	IND-DEN	WE HAVE MULTIPLE REPORTS OF BOMBS ON BOARD ATC WANTS ALL FLTS ON THE GROUND
1352	Shayla Turner	N326UA	759	DTW-DEN	WE HAVE MULTIPLE REPORTS OF BOMBS ON BOARD ATC WANTS ALL FLTS ON THE GROUND

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger
CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1352	Shayla Turner	N335UA	1149	CMH-DEN	WE HAVE MULTIPLE REPORTS OF BOMBS ON BOARD ATC WANTS ALL FLTS ON THE GROUND
1352	John Dexter	N767UA	391	MIA-DEN	NEED U TO DIVERT TO BHM DUE NATIONAL SECURITY ALERT.
1352	Jim Hansen	N380UA	2752	PHX-DEN	OK DEN
1352	Robert Brittain	N817UA	781	LGA-DEN	SUGGEST WE PUT DOWN IN LNK LNK 1259 111254Z 18009KT 10SM CLR 14/11 A30109 RMK A02 SLP219 T01390106 SEND ETA TO LNK
1352	Roger Canterbury	N778UA	905	LHR-JFK	DIVERT/RETURN TO LHR..CONFIRMED..RWC
1352	Vic Grace	N363UA	1532	DEN-IAD	SECURITY ALERT NATIONWIDE GROUND STOP OF ALL DEPARTURES UFN DUE TO TWO AIRPLANES CRASHING ONE INTO EACH OF THE WORLD TRADE CENTER TOWERS WITHIN 16 MINUTES. COMPANY RECOMMENDS HEIGHTENED SECURITY AND RESTRICT ACCESS TO COCKPITS.
1352	David Hora	N578UA	103	ORD-LAX	ORD.....
1352	David Hora	N424UA	1147	ORD-SAN	ORD.....
1352	David Hora	N7455U	1969	ORD-PHX	ORD.....
1352	Leonard Briggs	N448UA	8166	LAX	ALL US AIRCRAFT AIRBORN HAVE BEEN INSTRUCTED TO LAND AT THE CLOSEST SUITABLE AIRPORT
1352	David Faber	N832UA	289	PHL-SFO	NO. DIVERT AND TELL ME WHERE
1352	Alice Barney	N303UA	1403	TPA-ORD	CLOSEST AIRPORT.
1352	John Dexter	N554UA	1461	MIA-ORD	IND PLZ.
1352	John Baehman	N475UA	1559	IAH-SFO	PLZ RETURN TO IAH IF ABLE. ASAP.
1352	Ed Ballinger	N526UA	163	BOS-SFO	NEAREST AIRPORT IN TIME AND DISTANCE..ANY AIRPORT. ASP
1352	David Faber	N454UA	179	IAD-SFO	JSUT TELL ME WHERE.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger
CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1352	Carl Conant	N443UA	1010	MEX-SFO	THX. FOR YOUR INFO: THERE HAS BEEN SOME TYPE OF ACCIDENT INVOLVING AN AIRPLANE & THE WORLD TRADE CENTER- PSBL HIJACKING. TERRORISM AT OTHER MAJOR LOCATIONS PSBL. NATIONAL SECURITY BREACH- ALL DEPARTURES STOPPED. BE VIGILANT.
1352	Ed Ballinger	N526UA	163	BOS-SFO	NEAREST AIRPORT IN TIME AND DISTANCE..ANY AIRPORT. ASP
1352	Burt Schultze	N120UA	959	LHR-ORD	ROGER UNABLE TO CALL YOU ON SATPHONE..PLEASE SEND ME ETA FOR LHR..I HAVE ADVISE LHR OF YOUR ARRIVAL..
1353	EB2002	N402UA	EB	EB-2002	NOVEMBER 11 2001
1353	EB2002	N402UA	EB	EB-2002	NOVEMBER 11 2001
1353	Ed Ballinger	N402UA	83	EWR-LAX	NEAREST AIRPORT IN TIME AND DISTANCE...ANY AIRPORT ASP
1353	Roger Canterbury	N794UA	921	LHR-IAD	I DONT HAVE TIME TO CALL YOUE ..RWC RETURN TO LHR..CHI48D ROGER W. CANTERBURY
1353	Robert Britain	N817UA	781	LGA-DEN	ALL RADIO TRAFFIC UNREADABLE SUGGEST WE WORK THRU ACARS AND PUT DOWN IN LNK INSTEAD OF ORD..DO U CONCUR..(LNK wx info follows)
1353	Rick Powell	N128UA	838	NRT-SFO	THE 757 MAY BE OURS..FLT 175 BOS-LAX. NOT POSITIVE
1353	Terry Nichols	N216UA	876	NRT-SEA	THERE MAY BE ADDNL HIJACKINGS IN PROGRESS.. YOU MAY WANT TO ADVISE YOUR FLTS TO STAY ON ALERT AND SHUT DOWN ALL COCKPIT ACES.
1353	Roger Canterbury	N794UA	921	LHR-IAD	I DONT HAVE TIME TO CALL YOU RETURN TO LHR..CHI48D ROGER W. CANTERBURY
1353	Ed Ballinger	N526UA	163	BOS-SFO	NEAREST AIRPORT IN TIME AND DISTANCE..ANY AIRPORT. ASP
1353	Chad McCurdy	N613UA	8155	JFK-SFO	LAND ANY AIRPORT NOW LAND ANYAIRPORT NOW! ALL US TRAFFIC AIRBORNE IS TO DIVERT TO NEAREST AIRPORT NOW!
1353	Chad McCurdy	N619UA	8151	JFK-LAX	LAND ANY AIRPORT NOW LAND ANYAIRPORT NOW! ALL US TRAFFIC AIRBORNE IS TO DIVERT TO NEAREST AIRPORT NOW!
1353	Chad McCurdy	N402UA	83	EWR-LAX	LAND ANY AIRPORT NOW LAND ANYAIRPORT NOW! ALL US TRAFFIC AIRBORNE IS TO DIVERT TO NEAREST AIRPORT NOW!
1353	Alice Barney	N303UA	1403	TPA-ORD	MAY WANT TO JUST GET ON THE GROUND AT IND.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1353	John Dexter	N823UA	1940	ATL-IAD	COPY..DIVERT RDU. NATIONAL SECURITY.
1353	Chad McCurdy	N562UA	161	BOS	LAND ANY AIRPORT NOW LAND ANYAIRPORT NOW! ALL US TRAFFIC AIRBORNE IS TO DIVERT TO NEAREST AIRPORT NOW!
1353	David Hora	N672UA	717	ORD-LAS	I'VE BEEN DIRECTED NEAREST SUITABLE...ASAP...OMA...IF AGREEABLE NATIONAL EMERGENCY ORDER HAS BEEN DIRECTED
1353	Sheila Layman	N523UA	521	EWR-DEN	ATC IS SAYING LAND AT NEAREST SUITABLE AIRPORT. RIGHT NOW DO YOU WANT TO CONTINUE TO DEN OR LAND BFF
1353	Eddie Simms	N512UA	1615	OMA-DEN	THIS IS TRUE WE ARE LANDING ALL AIRCRAFT AT THE CLOSEST AIRPORT DEN WILL BE GOOD FOR YOU ALL OUTBOUND FLTS ARE GROUND FOR NOW
1353	Ed Ballinger	N619UA	8151	JFK-LAX	NEAREST AIRPORT IN TIME AND DISTANCE..ANY AIRPORT. ASP
1353	Colleen Phillips	N223UA	380	SFO-DEN	DISREGARD....VERY SORRY. DVRT TO SMF.
1353	Alice Barney	N7465U	517	MCO-DEN	NEED TO DIVERT..BHM IS AVAILABLE
1353	Vic Grace	N477UA	1279	IAD-DEN	HOW ABOUT CLE.
1353	Robert Brittain	N528UA	1523	LGA-DEN	ALL RADIO TRAFFIC UNREADABLE SUGGEST WE WORK THRU ACARS AND PUT DOWN IN ORD..DO U CONCUR..(LNK wx info follows) **SUGGEST U KEEP COCKPIT STERILE TIL ON GROUND**
1353	Ed Ballinger	N611UA	8146	JFK-SFO	NEAREST AIRPORT IN TIME AND DISTANCE..ANY AIRPORT. ASP NOW
1353	Colleen Phillips	N223UA	380	SFO-DEN	VERIFY SMF WHEN ABLE.
1353	David Faber	N401UA	297	BWI-LNK	NO THREATS.
1353	John Dexter	N995UA	457	ATL-ORD	COPY DIVERT TYS. NATIONAL SECURITY.
1353	Burt Schultze	N788UA	939	LHR-ORD	ROGER... WE ARE PUT EVERTHING ON THE GROUND SO FAR..KEEP COMING TO ORD...
1353	Ed Ballinger	N526UA	163	BOS-SFO	NEAREST AIRPORT IN TIME AND DISTANCE..ANY AIRPORT. ASP NOW
1353	EB	N526UA	163	EDB936082	EDB936082

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036082

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1354	EDB103	N402UA	EB	EWR-SFO	NEAREST AIRPORT IN TIME AND DISTANCE..ANY AIRPORT. ASP NOW
1354	Ed Ballinger	N447UA	27	JFK-SEA	NEAREST AIRPORT IN TIME AND DISTANCE..ANY AIRPORT. ASP NOW
1354	Robert Brittain	N817UA	781	LGA-DEN	THAT AFFIRMATIVE, SEND ETA TO LNK AS SOON AS PSBL...
1354	David Faber	N863UA	984	MIA-SFO	NO. OKC IS GOOD.
1354	Tim Hill	N305UA	1670	BIL	TWO COMMERCIAL AIRCRAFT HAVE CRASHED INTO THE WORLD TRADE CENTER ABOUT 20 APART ONE WE THINK WAS AN AAL REGIONAL JET, AND THE OTHER WAS UAL 175 BOS-LAX NEEDLESS TO SAY, TERRORISM IS SUSPECTED. ***NATIONWIDE EMERGENCY, GROUND STOP FOR ALL AIRPORTS***
1354	Jim Detwiler	N515UA	543	DEN	AFFIRMATIVE ALL UAL FLIGHTS MUST LAND UNLESS WITHIN 45M OF DEST..NO SPECIFIC THREAT TO YOU HOWEVER IT IS A NATIONAL EMERGENCY ..ETA ORD WHEN ABLE..
1354	Terry Nichols	N209UA	800	NRT-JFK	THERE MAY BE ADDNL HIJACKINGS IN PROGRESS.. YOU MAY WANT TO ADVISE YOUR FLTS TO STAY ON ALERT AND SHUT DOWN ALL COCKPIT ACCESS. NOTE...IM GOING TO HAVE YOU PUT DOWN IN DTW..WE ARE GROUNDING THE ENTIRE FLEET.....IT MUCH WORSE THEN WE ARE MENTIONING HERE..
1354	Vic Grace	N477UA	1279	IAD-DEN	OR EVEN IND WUD BE BETTER
1354	John Dexter	N7262U	570	ORD-FLL	SDF IS GOOD.
1354	A. Baumgardt	N196UA	896	HKG-ORD	DISREGARD SECAL. FREQUENCY IS BUSY. MULTIPLE U.S. TARGETS HIT. JUST WANTED TO ADVISE YOU THAT WE MAY NOT BE ABLE TO LAND ORD.
1354	Ed Ballinger	N520UA	81	EWR-SFO	NEAREST AIRPORT IN TIME AND DISTANCE..ANY AIRPORT. ASP NOW ASP ANY AIRPORT NOW
1354	Roger Canterbury	N859UA	951	BRU-IAD	PLZ CONFIRM DESTINATION..WE ARE RETURNING ALL FLTS TO ORIGIN STATION WHERE POSSIBLE TO DO SO..
1354	Robert Brittain	N482UA	1523	LGA-DEN	SEND ETA TO ORD ASAP..
1354	Roger Canterbury	N769UA	947	AMS-IAD	PLZ CONFIRM DESTINATION..WE ARE RETURNING ALL FLTS TO ORIGIN STATION WHERE POSSIBLE TO DO SO..
1354	Roger Canterbury	N650UA	971	MXP-IAD	PLZ CONFIRM DESTINATION..WE ARE RETURNING ALL FLTS TO ORIGIN STATION WHERE POSSIBLE TO DO SO..
1354	Terry Nichols	N176UA	863	SFO-SYD	THERE MAY BE ADDNL HIJACKINGS IN PROGRESS.. YOU MAY WANT TO ADVISE YOUR FLTS TO STAY ON ALERT AND SHUT DOWN ALL COCKPIT ACCESS.

Notes: Messages from aircraft are shaded.

EB – Ed Ballinger

CM – Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036083

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1354	Doris Shrago	N370UA	2153	SFO-SAN	IF LAX WILL LET U IN THERE IS A GROUND STOP LAX AND SFO ARRIVALS
1354	Dan Rzeszutko	N539UA	240	DEN-OMA	CPY..SENT METER TO OMA TELLING THEM YOU'LL BE THERE.. AS EARLIER STATED, SUGGEST CALMLY DEPLANE PAX UNLESS OMA PORT AUTHORITY SECURITY HAS DIFFERENT DIRECTIONS..ALL ENRT ACFT ARE BEING DIVERTED ALONG THE WAY AND THINGS MAY BE CONFUSING..
1354	Terry Nichols	N105UA	842	AKL-LAX	THERE MAY BE ADDNL HIJACKINGS IN PROGRESS.. YOU MAY WANT TO ADVISE YOUR FLTS TO STAY ON ALERT AND SHUT DOWN ALL COCKPIT ACCESS.
1354	Carl Conant	N405UA	868	CCS-MIA	THERE HAS BEEN SOME TYPE OF ACCIDENT INVOLVING AN AIRPLANE & THE WORLD TRADE CENTER-PSBL HIJACKING. TERRORISM AT OTHER MAJOR LOCATIONS PSBL. NATIONAL SECURITY BREACH - ALL DEPARTURES STOPPED. BE VIGILANT.
1354	Doris Shrago	N203UA	2203	SFO-BUR	YES LAND BUR ASAP AND CALL ON THE GROUND.
1354	Shayla Turner	N335UA	1149	CMH-DEN	QU ATCQFUA CHIDDUA .BOSZZYA 111344 TORONTO TMU ADVZY 005 CYYZ/CZY ALL A/C DESTINED TO /OR THROUGH USA ARE GROUND STOPPED UFN. A/C AIRBORNE CLEAR OF AMERICAN AIRSPACE WILL LAND ASAP OUTSIDE OF CONTINENTAL USA. 1/9/11 13:44 TORONTO. /NFS/WKSTN02 905-676-3528.
1354	Shayla Turner	N936UA	1155	IND-DEN	QU ATCQFUA CHIDDUA .BOSZZYA 111344 TORONTO TMU ADVZY 005 CYYZ/CZY ALL A/C DESTINED TO /OR THROUGH USA ARE GROUND STOPPED UFN. A/C AIRBORNE CLEAR OF AMERICAN AIRSPACE WILL LAND ASAP OUTSIDE OF CONTINENTAL USA. 1/9/11 13:44 TORONTO. /NFS/WKSTN02 905-676-3528.
1354	David Faber	N839UA	307	ATL-LAX	TUL GOOD.
1355	Roger Canterbury	N651UA	957	LHR-JFK	DID YOU RECEIVE SYR AS DIVER STATION...
1355	Roger Canterbury	N768UA	907	LHR-EWR	DID YOU RECEIVE SYR AS DIVER STATION...
1355	John Dexter	N995UA	457	ATL-ORD	DIVERT TYS DUE NATNL SECURITY.
1355	Jim Detwiler	N340UA	1176	EUG-DEN	THAT IS FINE NO EMERGENCY FOR YOU SPECIFICALLY WAS THINKING EUG PASSENGERS COULD GO HOME BUT BOI FINE IF YOU PREFER..
1355	Robert Britain	N528UA	1523	LGA-DEN	ALL RADIO TRAFFIC UNREADABLE SUGGEST WE WORK THRU ACARS AND PUT DOWN IN ORD..DO YOU CONCUR..(LNK wx info follows) **SUGGEST U KEEP COCKPIT STERILE TILL ON GROUND** SEND ETA TO ORD ASP
1355	Carl Conant	N644UA	979	JFK-EZE	THERE HAS BEEN SOME TYPE OF ACCIDENT INVOLVING AN AIRPLANE & THE WORLD TRADE CENTER-PSBL HIJACKING. TERRORISM AT OTHER MAJOR LOCATIONS PSBL. NATIONAL SECURITY BREACH - ALL DEPARTURES STOPPED. BE VIGILANT.
1355	John Baehman	N816UA	1870	DFW-DFW	YOU WILL BE THERE ALL DAY...IF YOU FEEL IT IS SAFER TO GO TO ABQ. ALL ACFT WILL BE GROUNDED THRU DAY.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

**WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION**

UASSI100036084

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1356	EB	N601UA	EB	JFK	REMOVED FROM DISPATCHER PILOTS 93
1356	John Baehman	N818UA	1870	DFW-DFW	LET ME KNOW....
1356	Eddie Simms	N7294U	1167	ORD	THERE IS A NATIONAL GROUND STOP DUE TO SECURITY REASONS NOTHING TAKES OFF UNTIL YOU HEAR FROM US
1356	John Baehman	N7278U	1128	DFW-ORD	DVRT ORD IF PSBL. LET ME KNOW.
1356	Eddie Simms	N7286U	574	DEN	THERE IS A NATIONAL GROUND STOP DUE TO SECURITY REASONS NOTHING TAKES OFF UNTIL YOU HEAR FROM US
1356	Carl Conant	N443UA	1010	MEX-SFO	YES...RETURN TO MEX
1356	John Dexter	N554UA	1461	MIA-ORD	COPY IND..THNX
1356	David Hora	N808UA	335	DEN-LAX	NEGATIVE...DO LAX
1356	Sandy Reedy	N184UA	1		I AM UNABLE TO GET THRU TO YOU ON SATCOM PLAN ON YOUR FLIGHT BEING CANCELLED.
1356	David C. Faber	N474UA	1233	MSY-SFO	GO TO ABQ
1356	Dan Willis	N355UA	1524	SMF-SMF	WHERE ARE YOU GOING? SLC?
1356	Dorie Shrage	N392UA	2155	EUG-DEN	RETURN 2 GATE DEPLANE CREW AND PASSENGERS U CAN CALL OF THE PLANE WE HAVE A MESS HERE JUST DO IT.
1357	Shayla Turner	N938UA	1155	IND-DEN	JUST TO CLARIFY THE REORTS OF BOMBS ON BOARD WAS NOT FOR YOUR FLIGHT.
1357	Shayla Turner	N335UA	1149	CMH-DEN	JUST TO CLARIFY THE REORTS OF BOMBS ON BOARD WAS NOT FOR YOUR FLIGHT.
1357	Dan Willis	N662UA	809	ORD-SFO	ARE YOU GOING TO ORD OR RFD
1357	Shayla Turner	N326UA	759	DTW-DEN	JUST TO CLARIFY THE REORTS OF BOMBS ON BOARD WAS NOT FOR YOUR FLIGHT.
1357	Mark Johnson	N584UA	507	ORD	GRND STOP FOR ENTIRE USA.MAINTAIN HIGHEST LEVEL OF SECURITY FOR COCKPIT ACCESS..ALL FLTS WILL NEED TO BE ON GROUND...DO NOT DEPART..COPY THAT U ARE INBOUND TO ORD ON GROUND

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1357	Vic Graca	N363UA	1532	DEN-IAD	ROGER MCI
1357	Gary Schlaits	N384UA	2102	SFO-SEA	YOUR CLEARED TO
1357	Leonard Briggs	N448UA	8166	LAX	ALL US AIRCRAFT AIRBORN HAVE BEEN GROUNDED UFN
1357	Leonard Briggs	N470UA	180	SFO	ALL US AIRCRAFT AIRBORN HAVE BEEN GROUNDED UFN
1357	Leonard Briggs	N118UA	8180	LAX	ALL US AIRCRAFT AIRBORN HAVE BEEN GROUNDED UFN
1357	Leonard Briggs	N420UA	282	SFO	ALL US AIRCRAFT AIRBORN HAVE BEEN GROUNDED UFN
1357	Leonard Briggs	N779UA	8147	SFO	ALL US AIRCRAFT AIRBORN HAVE BEEN GROUNDED UFN
1357	Leonard Briggs	N808UA	278	LAX	ALL US AIRCRAFT AIRBORN HAVE BEEN GROUNDED UFN
1357	Leonard Briggs	N416UA	282	LAX	ALL US AIRCRAFT AIRBORN HAVE BEEN GROUNDED UFN
1357	Leonard Briggs	N641UA	8148	SFO	ALL US AIRCRAFT AIRBORN HAVE BEEN GROUNDED UFN
1357	Leonard Briggs	N407UA	234	TUS	ALL US AIRCRAFT AIRBORN HAVE BEEN GROUNDED UFN
1357	John Dexter	N767UA	391	MIA-DEN	DIVERT TO BHM IS DUE NATIONAL EMERGENCY.
1357	Leonard Briggs	N428UA	94	LAX	ALL US AIRCRAFT AIRBORN HAVE BEEN GROUNDED UFN
1357	Leonard Briggs	N772UA	180	LAX	ALL US AIRCRAFT AIRBORN HAVE BEEN GROUNDED UFN
1357	Sheila Layman	N952UA	641	EWR-DTW	ROGER FNT..
1357	David Faber	N841UA	301	ATL-SFO	NO THREAT TO U. DIVERT TO DEN.
1357	Doris Shrago	N392UA	2155	EUG	AND GIVE ME A BREAK PLEASE WE HAVE AN EMERGENCY IN PROGRESS

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

**WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION**

UASSI100036086

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1357	Eddie Simms	N7447U	508	ORD	APPARENTLY THERE WERE TWO DIFFERENT AIRPLANES THAT FLEW INTO THE WORLD TRADE CENTER FIRST WAS A AMERICAN 757 SECOND WAS A UNITED 767 THEY THINK BUT THIS HAS NOT BEEN CONFIRMED YET ALL TRAFFIC TO NY AREA HAS BEEN STOPPED FOR SECURITY REASONS SHUT DOWN ALL ACCESS TO COCKPIT. ****THERE IS A NATIONAL GROUND STOP ON ALL FLTS DO NOT TAK-OFF UNTIL YOU HEAR FROM US.
1357	Larry Kelly	N660UA	975	LHR-SFO	PLAN TO OP AS NORMAL FOR NOW. ONLY AIRPORT AFFECTED AS YET IS EWR/JFK
1357	Larry Kelly	N194UA	945	FRA-ORD	PLAN TO OP AS NORMAL FOR NOW. ONLY AIRPORT AFFECTED AS YET IS EWR/JFK
1357	Larry Kelly	N791UA	901	FRA-SFO	PLAN TO OP AS NORMAL FOR NOW. ONLY AIRPORT AFFECTED AS YET IS EWR/JFK
1357	Larry Kelly	N208UA	955	LHR-SFO	PLAN TO OP AS NORMAL FOR NOW. ONLY AIRPORT AFFECTED AS YET IS EWR/JFK
1357	Larry Kelly	N657UA	974	SFO-LHR	PLAN TO OP AS NORMAL FOR NOW. ONLY AIRPORT AFFECTED AS YET IS EWR/JFK
1357	Gary Schlais	N384UA	2102	SFO-SEA	YOUR CLEARED TO EUG..WX GOOD NA REQUIRED.
1357	Larry Kelly	N645UA	963	MUC-IAD	PLAN TO OP AS NORMAL FOR NOW. ONLY AIRPORT AFFECTED AS YET IS EWR/JFK
1357	Larry Kelly	N773UA	917	FRA-IAD	PLAN TO OP AS NORMAL FOR NOW. ONLY AIRPORT AFFECTED AS YET IS EWR/JFK
1357	Larry Kelly	N791UA	901	FRA-SFO	PLAN TO OP AS NORMAL FOR NOW. ONLY AIRPORT AFFECTED AS YET IS EWR/JFK
1357	Larry Kelly	N797UA	941	FRA-ORD	PLAN TO OP AS NORMAL FOR NOW. ONLY AIRPORT AFFECTED AS YET IS EWR/JFK
1357	Alice Barney	N7465U	517	MCO-DEN	NATIONAL SECURITY THREAT. MANY ACFT HAVE BEEN THREATENED.
1358	Eddie Simms	N7441U	1601	ORD	THERE IS A NATIONAL GROUND STOP DUE TO SECURITY REASONS NOTHING TAKES OFF UNTIL YOU HEAR FROM US
1358	Carl Conant	N451UA	1012	SJO-MEX	THERE HAS BEEN SOME TYPE OF ACCIDENT INVOLVING AN AIRPLANE & THE WORLD TRADE CENTER- PSBL HIJACKING. TERRORISM AT OTHER MAJOR LOCATIONS PSBL. NATIONAL SECURITY BREACH - ALL DEPARTURES STOPPED. BE VIGILANT.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036087

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93*
Sorted by time from 1300-1408Z**

Sorted by TIME FROM 1500-1400Z					
Time	MSG FROM	A/C	MSG TO	Route	Full text message
1358	Roger Canterbury	N651UA	957	LHR-JFK	PLZ..JUST GO YO SYR
1358	Chuck Baughman	N825UA	1211	PHL-DEN	CALL ON GRND. THIS DUE NYC.
1358	Eddie Simms	N364UA	1078	SFO-RNO	THERE IS A NATIONAL GROUND STOP DUE TO SECURITY REASONS NOTHING TAKES OFF UNTIL YOU HEAR FROM US
1358	A. Baumgardt	N193UA	844	TPE-SFO	MAJOR U.S. AIRPORTS ARE BEING SHUTDOWN. WE WILL PROBABLY LAND AT OTHER THEN PLANNED DESTINATION. WE ARE WORKING ON COMING UP WITH A PLAN.
1358	A. Baumgardt	N191UA	890	NRT-LAX	MAJOR U.S. AIRPORTS ARE BEING SHUTDOWN. WE WILL PROBABLY LAND AT OTHER THEN PLANNED DESTINATION. WE ARE WORKING ON COMING UP WITH A PLAN.
1358	A. Baumgardt	N107UA	808	ICN-SFO	MAJOR U.S. AIRPORTS ARE BEING SHUTDOWN. WE WILL PROBABLY LAND AT OTHER THAN PLANNED DESTINATION. WE ARE WORKING ON COMING UP WITH A PLAN.
1358	Colleen Phillips	N419UA	1220	PDX-PDX	YES RETURN TO PDX THSNK
1358	Mark Johnson	N461UA	8139	BOS-BUF	COPY IN LINE...ETA? WANT U TO BE ON ALERT FOR ANYTHING SUSPICIOUS.
1358	John Baehman	N616UA	1670	DFW-DFW	ABQ IS PROB BEST AIRPORT. WE NEED TO GET ON GROUND. ILL LET THEM KNOW YOU ARE COMMING TO ABQ.
1359	Vic Grace	N441UA	607	DCA-ORD	SECURITY ALERT DUE TO TWO AIRPLANES CRASHING ONE INTO EACH OF THE WORLD TRADE CENTER TOWERS WITHIN 18 MINUTES. PRACTICE HEIGHTENED SECURITY AND RESTRICT ACCESS TO COCKPITS.
1359	John Baehman	N7278UA	1126	DFW-ORD	CID IS BEETER.....
1359	Doris Shrago	N925UA	2944	TUS	RETURN TO THE GATE ! RETURN TO THE GATE! ALL UAL FLIGHTS ARE CANCELLED
1359	Ed Ballinger	N562UA	161	BOS	WHERE ARE YOU GOING TO LAND...? ASO
1359	Ed Ballinger	N562UA	161	BOS	WHERE ARE YOU GOING TO LAND...? ASO
1359	John Baehman	N616UA	1670	DFW-DFW	ABQ IS PROB BEST AIRPORT. WE NEED TO GET ON GROUND. ILL LET THEM KNOW YOU ARE COMMING TO ABQ.

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

**WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION**

UASSI100036088

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1400	Robert Brittain	N528UA	1523	LGA-DEN	ETA ON GROUND ORD ???
1400	Sandy Reedy	N173UA	816	SYD-LAX	WE ARE ON HIGH ALERT ALL PLANES ARE BEING KEPT ON THE GROUND MAJOR U.S. AIRPORTS ARE BEING SHUT DOWN. YOU MAY NOT MAKE IT INTO LAX. WE ARE WORKING ON A PLAN NOW.
1400	Sheila Layman	N952UA	641	EWR-FNT	WHERE EVER YOU CAN LAND QUICKEST AND PLS LET ME KNOW..
1400	Mark Johnson	N812UA	504	ORD-BUF	COPY ROC. THAT WILL WORK PLZ LAND ASAP
1400	Eddie Simms	N998UA	393	ORD	THERE IS A NATIONAL GROUND STOP DUE TO SECURITY REASONS NOTHING TAKES OFF UNTIL YOU HEAR FROM US
1400	Ed Ballinger	N447UA	27	JFK-SEA	WHERE ARE YOU GOING TO LAND...? ASO
1400	David Hora	N7466U	1969	ORD-MLI	COPY WILL BE LIKE THAT
1400	Doris Shrago	N833UA	2151	SFO	U R CANCELLED ALL UNITED FLIGHTS NOT TO DEPART
1400	Dan Wilks	N662UA	809	ORD-SFO	NEED TO KNOW RFD OR ORD
1400	Colleen Phillips	N117UA	130	SFO	STAY PUT
1400	David Hora	N7466U	1969	ORD-MLI	COPY WILL BE LIKE THAT FOR A LOT OF ACFT TODAY....
1400	EB	████████	████	████████	████████
1401	Jim Detwiler	N348UA	1508	SEA-DEN	SEA IF YOU PREFER..IF I SAID YVR MY ERROR BACK TO DPTR AIRPT..
1401	Doris Shrago	N921UA	2138	SAN	DO NOT DEPART DO NOT BOARD PASSENGERS
1401	Doris Shrago	N921UA	2138	SAN	DO NOT DEPART DO NOT BOARD PASSENGERS
1401	Robert Brittain	N528UA	1523	LGA-DEN	WILL PLAN U ON GROUND AT ABOUT 1430Z
1401	Roger W. Canterbury	N786UA	907	LHR-EWR	COPY...AMEND RLS UA907 DIVERT TO YHZ CHI 48D R.W. CANTERBURY

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger
CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036089

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1401	Dorie Shrago	N358UA	2434	SFO	DO NOT DEPART DO NOT BOARD PASSENGERS
1401	David Faber	N820UA	205	IAD-SJC	DIVERT NOW TO NEAREST AIRPORT. NO THREAT AGAINST U. NEED TO GET U ON THE GRND.
1402	A. Baumgardt	N196UA	896	HKG-ORD	LET'S PLAN MKE IF YOU ENCOUNTER ANY DELAY.
1402	Eddie Simms	N993UA	360	ORD	I HAVE NO IDEA I AM BUSY TALKING TO FLTS IN THE AIR AND HOLDING EVERYONE ON THE GROUND.. I WILL TRY TO FIND OUT FOR YOU WHEN I AM CAUGHT UP
1402	Dorie Shrago	N930UA	2554	SAN	DO NOT DEPART DO NOT BOARD PASSENGERS
1402	Jim Hansen	N383UA	2343	PHX-PHX	THANKS...I SAW YA
1402	Eddie Simms	N945UA	795	ORD	THERE IS A NATIONAL GROUND STOP DUE TO SECURITY REASONS NOTHING TAKES OFF UNTIL YOU HEAR FROM US
1402	Terry Nichols	N216UA	878	NRT-SEA	ALERT....THIS IS NO DRILL.....2 COMMERCIAL FLTS HAVE CRASHED INTO THE WORLD TRADE CNTRS..ONE AMERICAN...AND ONE UNITED...(FLT 175) OTHER HIJACKINGS IN PROGRESS....THE PENTAGON HAS BEEN BOMBED...WE ARE GROUNDING EVERYTHING AND U.S AIRSPACE WILL BE CLSD. THIS IS VERY BAD BE VERY ALERT.....
1402	Burt Schultze	N788UA	939	LHR-ORD	THEY JUST CLOSED US AIRSPACE PLEASE DVRT TO YYZ...PLEASE GIVE ETA
1403	Terry Nichols	N209UA	800	NRT-JFK	ALERT....THIS IS NO DRILL.....2 COMMERCIAL FLTS HAVE CRASHED INTO THE WORLD TRADE CNTRS..ONE AMERICAN...AND ONE UNITED...(FLT 175) OTHER HIJACKINGS IN PROGRESS....THE PENTAGON HAS BEEN BOMBED...WE ARE GROUNDING EVERYTHING AND U.S AIRSPACE WILL BE CLSD. THIS IS VERY BAD BE VERY ALERT.....
1403	Terry Nichols	N105UA	842	AKL-LAX	ALERT....THIS IS NO DRILL.....2 COMMERCIAL FLTS HAVE CRASHED INTO THE WORLD TRADE CNTRS..ONE AMERICAN...AND ONE UNITED...(FLT 175) OTHER HIJACKINGS IN PROGRESS....THE PENTAGON HAS BEEN BOMBED...WE ARE GROUNDING EVERYTHING AND U.S AIRSPACE WILL BE CLSD. THIS IS VERY BAD BE VERY ALERT.....
1403	Eddie Simms	N7272U	1931	STL	THERE IS A NATIONAL GROUND STOP DUE TO SECURITY REASONS NOTHING TAKES OFF UNTIL YOU HEAR FROM US
1403	Mark Johnson	N531UA	1490	ORD	INDEF DECSN AT THIS POINT PLZ MAKE SURE EVERYTHING IS DONE FOR PAX...NO EXPENSES AT THIS POINT PLZ COME BACK TO GATE AND DO NOT DEPART.
1403	David C. Faber	N663UA	984	MIA-OKC	NOTHING AGAINST U.
1403	Larry Kelly	N195UA	931		IT WAS A HIJACKING ONE AA & ONE UA BOTH FLT WERE FROM BOS PLZ CALL AFTER LANDING FOR DETAILS.../TNX HEYUS 953 931 TWO HIJACKING THIS MORNING FROM BOS ONE AA B757 & ONE UA 767

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036090

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
					CRASHED INTO THE WORLD TRADE CENTR. ALL ACFT THAT HAVE NOT DEPARTED ARE ASKED TO NOT LEAVE UNTIL FURTHER NOTICE. ALL A/C ARE ADVISED TO LIMIT COCKPIT ACCESS, WE ARE ON FULL SECURITY ALERT.
1403	Larry Kelly	N648UA	953		IT WAS A HIJACKING ONE AA & ONE UA BOTH FLT WERE FROM BOS PLZ CALL AFTER LANDING FOR DETAILS.../TNX HEYUS 953 931 TWO HIJACKING THIS MORNING FROM BOS ONE AA B757 & ONE UA 767 CRASHED INTO THE WORLD TRADE CENTR. ALL ACFT THAT HAVE NOT DEPARTED ARE ASKED TO NOT LEAVE UNTIL FURTHER NOTICE. ALL A/C ARE ADVISED TO LIMIT COCKPIT ACCESS, WE ARE ON FULL SECURITY ALERT.
1403	Terry Nichols	N176UA	863	SFO-SYD	ALERT....THIS IS NO DRILL.....2 COMMERCIAL FLTS HAVE CRASHED INTO THE WORLD TRADE CNTRS..ONE AMERICAN...AND ONE UNITED...(FLT 175) OTHER HIJACKINGS IN PROGRESS....THE PENTAGON HAS BEEN BOMBED...WE ARE GROUNDING EVERYTHING AND U.S AIRSPACE WILL BE CLSD. THIS IS VERY BAD BE VERY ALERT....
1403	Alice Barney	N7265UA	510	MSY-PIA	MOLINE?
1403	Vic Grace	N477UA	1279	IAD-IND	ROGER IND ETA..THANKS PLS DEPLANE ALL PSGRS AND CREW IN THE NORMAL MANNER.
1403	David C. Faber	N820UA	205	IAD-SJC	COPY GO TO PIT.
1404	Chad McCurdy	N402UA	83	EWR-LAX	VERIFY LANDING MCI
1404	Shayla Turner	N569UA	1581	DTW	WE ARE ON A NATIONAL GROUND STOP DO NOT DEPART WE ADVISE NOT TO LET ANYONE HAVE ASCESS TO THE COCKPIT.
1404	Carl Conant	N451UA	1012	SJO-MEX	UNITED STATES AIRSPACE IS CLOSED.
1404	Shayla Turner	N7287U	501	DTW	WE ARE ON A NATIONAL GROUND STOP DO NOT DEPART WE ADVISE NOT TO LET ANYONE HAVE ASCESS TO THE COCKPIT.
1404	Larry Kelly	N208UA	955	LHR-SFO	TWO HIJACKING THIS MORNING FROM BOS, ONE AA B757 & ONE UA 767 CRASHED INTO THE WORLD TRADE CNTR.
1404	Terry Nichols	N209UA	800	NRT-JFK	...WE NEED YOU TO DIVRT TO ANC....U.S AIRSPACE SHUT DOWN...
1404	John Baahman	N816UA	1870	DFW-DFW	OK, THNX FOR REPLY.
1404	Carl Conant	N409UA	1748	ORD	YES & BE VIGILANT. COCKPIT DOOR CLSED TO EVERYONE.
1404	David Hora	N583UA	1168	SAN	RETURN TO GATE GET ALL PEOPLE OFF ACFT ASAP. PER SENIOR MGMT

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

**WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION**

UASSI100036090.01

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1404	David Faber	N579UA	275	MCO-SFO	GO TO NEAREST AIRPORT NOW. NO THREAT AGAINST U.
1405	Shayla Turner	N807UA	1862	GRR	WE ARE ON A NATIONAL GROUND STOP DO NOT DEPART WE ADVISE NOT TO LET ANYONE HAVE ASCESS TO THE COCKPIT.
1405	Ed Ballinger	N402UA	83	EWR-LAX	CONFIRM...LANDING
1405	Chuck Baughman	N825UA	1211	PHL-DEN	YNG NOT AUTH. MUST USE YOUR EMERGENCY AUTH. SEE IF YOU CAN GO CAK-AKRON
1405	Shayla Turner	N842UA	9867	IND	WE ARE ON A NATIONAL GROUND STOP DO NOT DEPART WE ADVISE NOT TO LET ANYONE HAVE ASCESS TO THE COCKPIT.
1405	David Hora	N583UA	1168	SAN	PLEASE COORDINATE WITH LOCAL ATC NATIONAL SECURITY IT WILL BE TIGHT BUT WE WANT ALL OFF THE ACFT AND BACK AT THE GATE..
1405	Colleen T. Phillips	N117UA	130	SFO	YES IT IS
1405	Dan Willis	N573UA	1131	DEN-SFO	CONTINUE ON TO SFO RIGHT NOW.GET THERE ASAP DUE TO THE ATTACKS ON WORLD TRADE CTR.ATC SHUD BE ABLE TO GET YOU ON QUICKLY. THEY ARE DVRTING AC TO NEARST SUITABLE AIRPORTS. U ARE WITHIN 45 MINS SO U ARE ALLOWED TO CONTINUE ON.
1405	Terry Nichols	N104UA	842	AKL-LAX	...WE NEED YOU TO DIVRT TO LAS....U.S. AIRSPACE SHUT DOWN...
1405	Burt Schultz	N788UA	939	LHR-YYZ	ROGER
1405	David C. Faber	N579UA	275	MCO-SFO	AMA IS CLOSER.
1405	Terry Nichols	N216UA	876	NRT-SEA	WE NEED YOU TO DVRT TO ANC....U.S AIRSPACE SHUT DOWN...
1405	EB	EB	EB	EB	EB
1405	EB	EB	EB	EB	EB
1406	Shayla Turner	N479UA	1283	IND	WE ARE ON A NATIONAL GROUND STOP DO NOT DEPART WE ADVISE NOT TO LET ANYONE HAVE ASCESS TO THE COCKPIT.
1406	Roger W. Canterbury	N122UA	1	LHR-IAD	AMEND RLS 1-09 TO SHOW RETURNING TO LHR., CHI48D R.W. CANTERBURY

Notes: Messages from aircraft are shaded.

EB – Ed Ballinger

CM – Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036090.02

**ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
Messages to Flights 93***
Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
1406	Mark Johnson	N531UA	1490	ORD	ONCE IN GATE PLZ REMOVE ALL PAX AND SECURE A/C
1406	Ed Ballinger	N562UA	161	BOS	CONFIRM...LANDING
1406	Vic Grace	N441UA	607	DCA-ORD	CVG IS GOOD I SPOKE WITH THEM PLS PROCEED TO CVG AND DEPLANE ALL PSGRS AND CREW IN THE NORMAL MANNER
1406	Doris Shrago	N929UA	2528	TUS-LAX	AFTER U LAND IN LAX ALL UAL FLIGHTS NATIONWIDE NO MORE FLYING TODAY WILL ADVISE FURTHER ON THE GROUND
1406	Roger W. Canterbury	N794UA	921	LHR-IAD	IT IS AN EMERGENCY
1406	Mark Johnson	N461UA	8139	BOS-YYZ	WHAT IS YOUR STATUS ETA?
1406	Colleen Phillips	N419UA	1220	PDX-PDX	I AM DOING MY BEST TO GIVE STN A HEADS UP THAT YOU ARE COMING. BUT LINES ARE VERY TIED UP. THEY MAY NOT KNOW YOU ARE ARRIVING.
1406	Colleen Phillips	N223UA	380	SFO-SMF	I AM DOING MY BEST TO GIVE STN A HEADS UP THAT YOU ARE COMING. BUT LINES ARE VERY TIED UP. THEY MAY NOT KNOW YOU ARE ARRIVING.
1406	Colleen Phillips	N364UA	1078	SFO-RNO	I AM DOING MY BEST TO GIVE STN A HEADS UP THAT YOU ARE COMING. BUT LINES ARE VERY TIED UP. THEY MAY NOT KNOW YOU ARE ARRIVING.
1407	Carl Conant	N451UA	1012	SJO-MEX	AIRLINER...NO MORE QUESTIONS PLZ...KEEP YOUR COCKPIT DOOR LOCKED.
1407	Roger W. Canterbury	N794UA	921	LHR-IAD	YOU NEED TO GET A CLRNC E FROM ATC
1407	Shayla Turner	N335UA	1149	CMH-STL	WHEN YOU LAND GO TO THE GATE AND EVERYONE OFF THE PLANE
1407	John Baehman	N935UA	608	IAH-MCI	OK, MCI....ILL LET THEM KNOW U R COMING....
1408	John Baehman	N7278U	1128	DFW-CID	OK, CID.....ILL LET THEM KNOW U R COMING....
1408	Eddie Simms	N601UA	1631	DEN	ONCE YOU ARE AT THE GATE ALL PAX ARE TO DEPLANE THE AIRCRAFT
1408	Terry Nichols	N105UA	842	AKL-LAX	GOOD IDEA...WE ARE IN A MESS HERE...DVRT HNL...THANKS
1408	Jim Detwiler	N419UA	1220	PDX-PDX	PLEASE USE ANY MEANS NECESSARY TO SECURE COCKPIT UNTIL SAFELY ON GROUND AND UNDER CONTROLL OF LOCAL AUTORITIES.,THIS IS APPARENTLY NOT OVER..IT IS VERY VERY BAD THOUGH !

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036090.03

ACARS Messages From Dispatch; Messages from Aircraft to Ed Ballinger and Chad McCurdy; and
 Messages to Flights 93*
 Sorted by time from 1300-1408Z

Time	MSG FROM	A/C	MSG TO	Route	Full text message
					HAVE NO SPECIFIC THREATS TO ANY OF YOU..
1408	Jim Detwiler	N340UA	1178	EUG-DEN	PLEASE USE ANY MEANS NECESSARY TO SECURE COCKPIT UNTIL SAFELY ON GROUND AND UNDER CONTROLL OF LOCAL AUTORITIES,, THIS IS APPARENTLY NOT OVER..IT IS VERY VERY BAD THOUGH I HAVE NO SPECIFIC THREATS TO ANY OF YOU..
1408	Jim Detwiler	N671UA	1458	SEA-SEA	PLEASE USE ANY MEANS NECESSARY TO SECURE COCKPIT UNTIL SAFELY ON GROUND AND UNDER CONTROLL OF LOCAL AUTORITIES,, THIS IS APPARENTLY NOT OVER..IT IS VERY VERY BAD THOUGH I HAVE NO SPECIFIC THREATS TO ANY OF YOU..
1408	Jim Detwiler	N348UA	1508	SEA-DEN	PLEASE USE ANY MEANS NECESSARY TO SECURE COCKPIT UNTIL SAFELY ON GROUND AND UNDER CONTROLL OF LOCAL AUTORITIES,, THIS IS APPARENTLY NOT OVER..IT IS VERY VERY BAD THOUGH I HAVE NO SPECIFIC THREATS TO ANY OF YOU..
1408	Jim Detwiler	N835UA	453	ORD	PLEASE USE ANY MEANS NECESSARY TO SECURE COCKPIT UNTIL SAFELY ON GROUND AND UNDER CONTROLL OF LOCAL AUTORITIES,, THIS IS APPARENTLY NOT OVER..IT IS VERY VERY BAD THOUGH I HAVE NO SPECIFIC THREATS TO ANY OF YOU..
1408	Dorie Shragg	N388UA	2676	MFR-MFR	AFTER U LAND IN MFR ALL UAL FLIGHTS NATIONWIDE NO MORE FLYING TODAY WILL ADVISE FURTHER ON THE GROUND
1408	Gary Schlaes	N399UA	2101	SEA-MFR	YOUR CLEARED TO MFR NO ALTN REQD....
1408	Eddie Simms	N7287U	1265	STL-DEN	ONCE YOU ARE AT THE GATE ALL PAX ARE TO DEPLANE THE AIRCRAFT
1408	Chuck Baughman	N825UA	1211	PHL-BUF	PLS HAVE PASSENGERS DEPLANE AFTER LDG.
1408	Chuck Baughman	N582UA	395	BWI-DEN	PLS HAVE PASSENGERS DEPLANE AFTER LDG.
1408	Chuck Baughman	N349UA	467	BDL-DEN	PLS HAVE PASSENGERS DEPLANE AFTER LDG.
1408	Chuck Baughman	N939UA	1854	ORD-PHL	PLS HAVE PASSENGERS DEPLANE AFTER LDG.
1408	Roger Canterbury	N651UA	957	LHR-JFK	WHATS NEAR YOU...YHZ?
1408	John Dexter	N413UA	1206	ORD-IND	PLAN IND FOR NOW..IF EXTENDED HOLDS LOOKS LIKELY WILL LOOK AT ORD
1408	Mark Johnson	N532UA	1031	PVD	PLSZ RETURN TO GATE AND DEPLANE PAX IF NOT DONE ALREADY AND SECURE A/C
1408	Dan Willis	N662UA	809	RFD	WHERE ARE U?

Notes: Messages from aircraft are shaded.

EB - Ed Ballinger

CM - Chad McCurdy

* Because the times were not broken down into seconds, the messages from the aircraft were inserted at the beginning of each minute in this chart.

WARNING
THIS DOCUMENT CONTAINS
SENSITIVE SECURITY
INFORMATION

UASSI100036090.04