SHEIKH SAAD ABDULLAH

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PROFILE

Enthusiastic, eager and curious student, studying Computing Science at Saint Mary's University with experience in the Software Development and Information Technology industries. Key strengths include teamwork, adaptability and customer satisfaction. Committed to continuous self-improvement through research and learning, exploring new avenues in Computer Science. Targeting an opportunity where I can help create quality products that drive forward innovation and make customers' lives easier, using cutting-edge technology and robust development practices.

TECHNICAL SKILLS

Python Programming Language | Microsoft Azure Machine Learning | Linux Systems | Frontend Web Development
Java Programming Language | Microsoft Office | Graphic Design | Android App Development

HIGHLIGHTED SKILLS

Teamwork: Participated in a Software Engineering group project, working well with others from diverse backgrounds, cultures and levels of expertise, communicating and collaborating to deliver a polished web application within firm deadlines. Competed in the Atlantic Collegiate Programming Competition 2021 in a team of 3, developing solutions to programming problems in a fast-paced, time-limited, competitive environment.

Adaptability: Applies sensible critical thinking, careful analysis and swift decision-making skills as an international student coming to Canada, quickly adjusting to a new campus, country and culture.

Customer Satisfaction: Listens attentively and conveys information in clear, concise, and easy-to-understand terms, adjusting the message according to the customer as demonstrated when working as a Software Engineer for the Eskasoni Immersion School.

EDUCATION

Bachelor of Science (B.Sc.) with Co-op   **September 2020 – December 2024**
Saint Mary's University, Halifax, Nova Scotia

PROFESSIONAL EXPERIENCE

Computer Science Tutor   **October 2021 – Present**
Saint Mary's University Students' Association, Halifax, Nova Scotia

- Instructed a Computer Science student with a learning disability in first-year Computer Science courses through study sessions held twice a week, which helped the student understand core concepts and raised scores in labs and assignments by 40%.
- Ensured good understanding of concepts discussed in class by providing notes that are easy to follow and taught the use of external resources for practice, improving the student's code quality and learning efficiency.
- Advised student on future courses and pathways by explaining the benefits of various subsequent courses, allowing the student to make informed decisions about further academic progression.

CERTIFICATIONS

- **Artificial Intelligence on Microsoft Azure**   **December 2021**
  Coursera, California, USA

- **Cybersecurity Training Program**   **October 2021**
  Saint Mary's University, Halifax, Nova Scotia

- **RBC Talent Hub Entrepreneurial Mindset Success Certificate – Level 1**   **September 2021**
  Saint Mary's University, Halifax, Nova Scotia

VOLUNTEER EXPERIENCE

Software Engineer   **September 2021 – Present**
Eskasoni Community, Halifax, Nova Scotia

- Collaborated with peers in teams of 5 to create an app for use by children in the Eskasoni Immersion School, organizing weekly meetings to discuss progress and ensure that immersion students can use the app to learn the Mi'kmaq language in a fun and interactive way that is efficient and effective.
- Provided excellent customer service in a fast-paced environment, meeting with the clients every two weeks to present prototypes and specify further requirements to better optimize the app for use in the Immersion School classroom environment.
- Established good communication with team members by being clear, open, and accommodating, so that conflict could be avoided in most cases, or de-escalated and resolved in a civil manner within a short time.

IT Consultant   **August 2018 – August 2021**
Younique Property Management, Dhaka, Bangladesh

- Created computer specifications and monitored the assembly process to ensure proper functionality.
- Performed system updates, routine and on-demand maintenance, and installed and maintained various necessary software to ensure uninterrupted employee workflow.
- Optimized computer system by adjusting various settings at the system level and the application level.
- Improved online presence through advice on social media operations which attracted new customers and reinforced relationships with existing customers.
- Designed website prototypes to collect feedback from administration and accelerate web development process outsourced to a third-party development team.