

HARUN GACIGUA KARUGA

☎ +254 718397621/ +254 763397621

Email: harunkaruga22@gmail.com

PERSONAL SUMMARY

My mission is to consistently contribute my best efforts to achieve outstanding results.

EXPERIENCE

Equity Bank, Murang'a Branch, Relationship officer- Operations and service.

~ 16/12/2024 - Present

- Performing customers transactions as a teller.
- Maintaining good customer service and TAT.
- Complying to cash policies and procedures and proper management of documents.

Equity Bank, Kerugoya Branch, Marketing.

~ 7/9/2022 - 20/11/2024

- Marketing and onboarding Equitel lines and other mobile banking channels.
- Training customers on using mobile banking channels, emphasizing anti-fraud measures.

Equity Bank, Mwea Branch, FASRAT Intern.

~ 5/7/2022 - 5/9/2022.

- Conducted field mapping using GPS technology to map farmers' lands.
- Provided farmers with precise geographical data to aid in planning crop cycles, cultivation, and other farm practices.

Equity Bank, Kerugoya Branch, Wings to Fly Data Clerk.

~1/5/2021 - 30/5/2021

- Captured data from Wings to Fly forms into the EGF DMIS Portal.
- Participated in interviews and home visits for Wings to Fly applications, ensuring accurate and comprehensive data collection.

Equity Bank, Kerugoya Branch, ELP Intern.

~1/3/2020 - 1/9/2020.

- Worked as a Relationship Officer, providing excellent customer service at the teller counter.
- Assisted customers with financial transactions, including deposits, withdrawals, and account inquiries.

SKILLS

Problem Solving

Expert in making timely, well-considered decisions in challenging situations.

Attention to Detail

Keen eye for detail, capable of identifying critical specifics that, if overlooked, could negatively impact processes, activities, or outcomes.

Self-Motivated

Highly self-driven, able to deliver precise results efficiently and on time without the need for supervision.

EDUCATION

Software Engineering Program.

PLP Academy.

Software development.

~July 2025 2 to Date.

Bachelor's degree.

University of Nairobi.

Bachelor of Economics and Statistics.

~August 2020 to June 2024

Kenya Certificate of Secondary Education

Baricho boys High School under the Equity's Wings to Fly Scholarship.

~Feb 2016 to Nov 2019

Kenya Certificate of Primary Education

Gatugura Primary School.

~Jan 2008 to Nov 2015

