

# Kaggle-No-show-Analysis

January 22, 2019

## 1 Dataset : Hospital No-show Analysis

### 1.1 Step 0: Importing Libraries

```
In [1]: import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
%matplotlib inline
```

### 1.2 Step 1: Questions

1.2.1 What factors are important for us to know in order to predict if a patient will show up for their scheduled appointment?

### 1.3 Step 2: Wrangle Data

```
In [64]: df = pd.read_csv('data.csv', parse_dates=['ScheduledDay', 'AppointmentDay'])
df.head()
```

```
Out[64]:
```

	PatientId	AppointmentID	Gender	ScheduledDay	AppointmentDay	Age	\
0	2.987250e+13	5642903	F	2016-04-29 18:38:08	2016-04-29	62	
1	5.589978e+14	5642503	M	2016-04-29 16:08:27	2016-04-29	56	
2	4.262962e+12	5642549	F	2016-04-29 16:19:04	2016-04-29	62	
3	8.679512e+11	5642828	F	2016-04-29 17:29:31	2016-04-29	8	
4	8.841186e+12	5642494	F	2016-04-29 16:07:23	2016-04-29	56	

	Neighbourhood	Scholarship	Hipertension	Diabetes	Alcoholism	\
0	JARDIM DA PENHA	0	1	0	0	
1	JARDIM DA PENHA	0	0	0	0	
2	MATA DA PRAIA	0	0	0	0	
3	PONTAL DE CAMBURI	0	0	0	0	
4	JARDIM DA PENHA	0	1	1	0	

	Handcap	SMS_received	No-show
0	0	0	No
1	0	0	No
2	0	0	No

3	0	0	No
4	0	0	No

In [65]: df.describe()

```
Out[65]:
```

	PatientId	AppointmentID	Age	Scholarship	\
count	1.105270e+05	1.105270e+05	110527.000000	110527.000000	
mean	1.474963e+14	5.675305e+06	37.088874	0.098266	
std	2.560949e+14	7.129575e+04	23.110205	0.297675	
min	3.921784e+04	5.030230e+06	-1.000000	0.000000	
25%	4.172614e+12	5.640286e+06	18.000000	0.000000	
50%	3.173184e+13	5.680573e+06	37.000000	0.000000	
75%	9.439172e+13	5.725524e+06	55.000000	0.000000	
max	9.999816e+14	5.790484e+06	115.000000	1.000000	

	Hipertension	Diabetes	Alcoholism	Handcap	\
count	110527.000000	110527.000000	110527.000000	110527.000000	
mean	0.197246	0.071865	0.030400	0.022248	
std	0.397921	0.258265	0.171686	0.161543	
min	0.000000	0.000000	0.000000	0.000000	
25%	0.000000	0.000000	0.000000	0.000000	
50%	0.000000	0.000000	0.000000	0.000000	
75%	0.000000	0.000000	0.000000	0.000000	
max	1.000000	1.000000	1.000000	4.000000	

	SMS_received
count	110527.000000
mean	0.321026
std	0.466873
min	0.000000
25%	0.000000
50%	0.000000
75%	1.000000
max	1.000000

### 1.3.1 No data is missing in the dataset

In [66]: df.info()

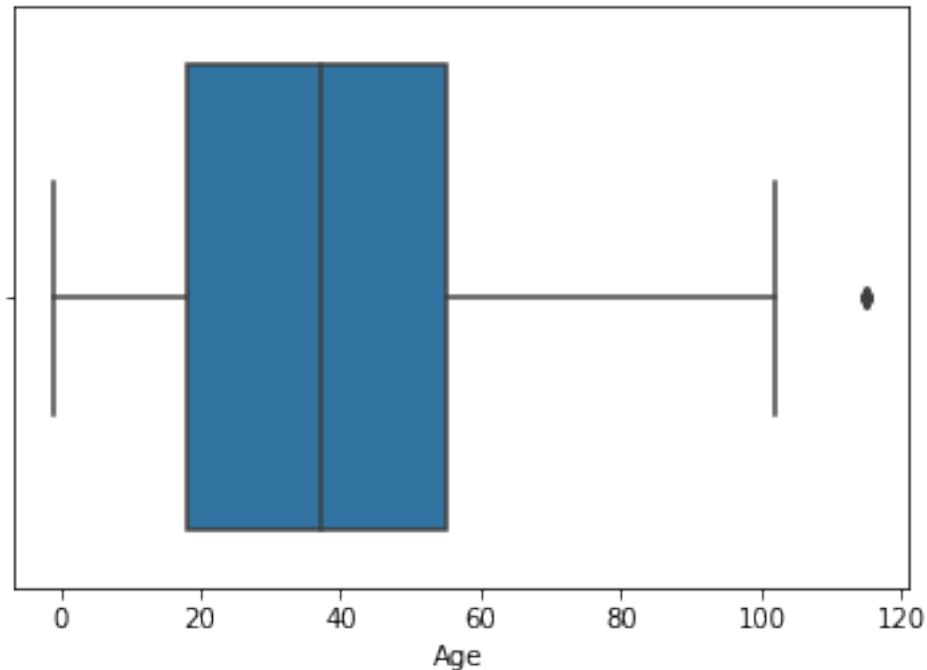
```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 110527 entries, 0 to 110526
Data columns (total 14 columns):
PatientId      110527 non-null float64
AppointmentID  110527 non-null int64
Gender         110527 non-null object
ScheduledDay   110527 non-null datetime64[ns]
AppointmentDay 110527 non-null datetime64[ns]
Age            110527 non-null int64
Neighbourhood  110527 non-null object
```

```
Scholarship      110527 non-null int64
Hipertension     110527 non-null int64
Diabetes         110527 non-null int64
Alcoholism       110527 non-null int64
Handcap          110527 non-null int64
SMS_received     110527 non-null int64
No-show          110527 non-null object
dtypes: datetime64[ns](2), float64(1), int64(8), object(3)
memory usage: 11.8+ MB
```

### 1.3.2 Removing irrelevant values for Age

```
In [67]: sns.boxplot(df['Age'])
```

```
Out[67]: <matplotlib.axes._subplots.AxesSubplot at 0x7fb481715f60>
```



```
In [68]: df = df[ (df['Age'] <=100) & (df['Age']>0)]
```

## 1.4 Step 3: EDA

### 1.4.1 Defining one function that calculates the probability of No-show given a group by on a particular column

```
In [69]: def findProb(groupby , df, return_dict=False):
```

```

groupby.append('No-show')
lst = []
lst_key= {}
df_temp = df.groupby(groupby).count()
#print(df_temp)
for i in range(0,len(df_temp),2):
    #print(df_temp['PatientId'][i+1] , df_temp['PatientId'][i])
    #print(df_temp.index[i][0])
    lst.append(df_temp['PatientId'].iloc[i+1] / (df_temp['PatientId'].iloc[i]+df_temp['PatientId'].iloc[i+1]))
    lst_key[df_temp.index[i][0]] = df_temp['PatientId'].iloc[i+1] / (df_temp['PatientId'].iloc[i]+df_temp['PatientId'].iloc[i+1])
    #i = i+2
if(return_dict):
    return lst_key
return lst

```

```

In [70]: df_count = df['No-show'].value_counts()
df_count

```

```

Out[70]: No      85303
         Yes      21677
         Name: No-show, dtype: int64

```

```

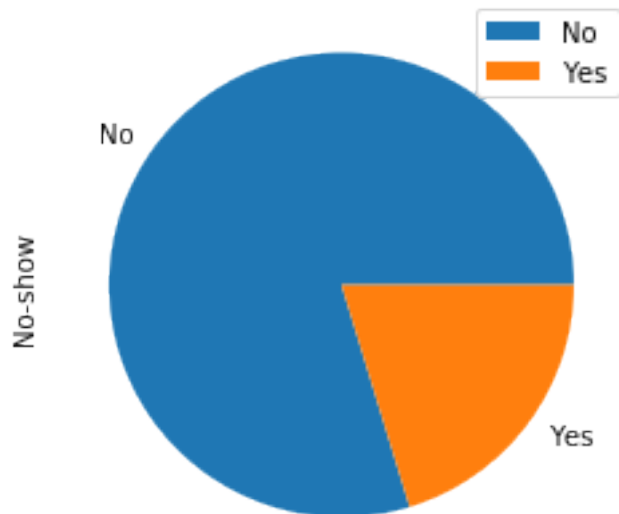
In [71]: df_count.plot(kind='pie', legend=True, figsize=(4,4))

```

```

Out[71]: <matplotlib.axes._subplots.AxesSubplot at 0x7fb47fa60ef0>

```

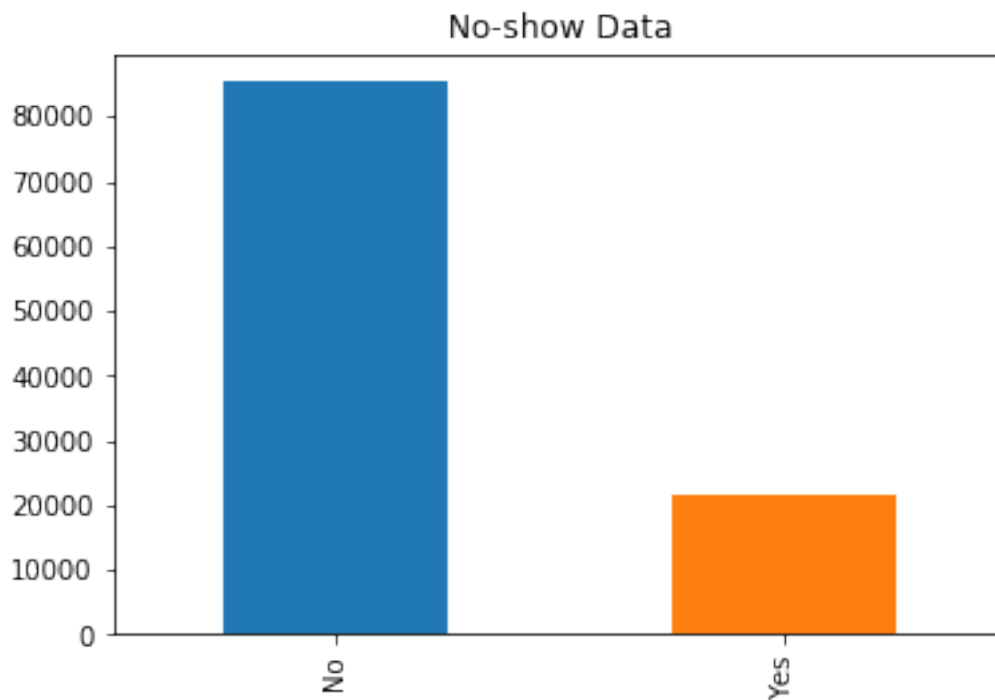


```

In [72]: df_count.plot(kind='bar',title="No-show Data")

```

```
Out[72]: <matplotlib.axes._subplots.AxesSubplot at 0x7fb4816a59e8>
```



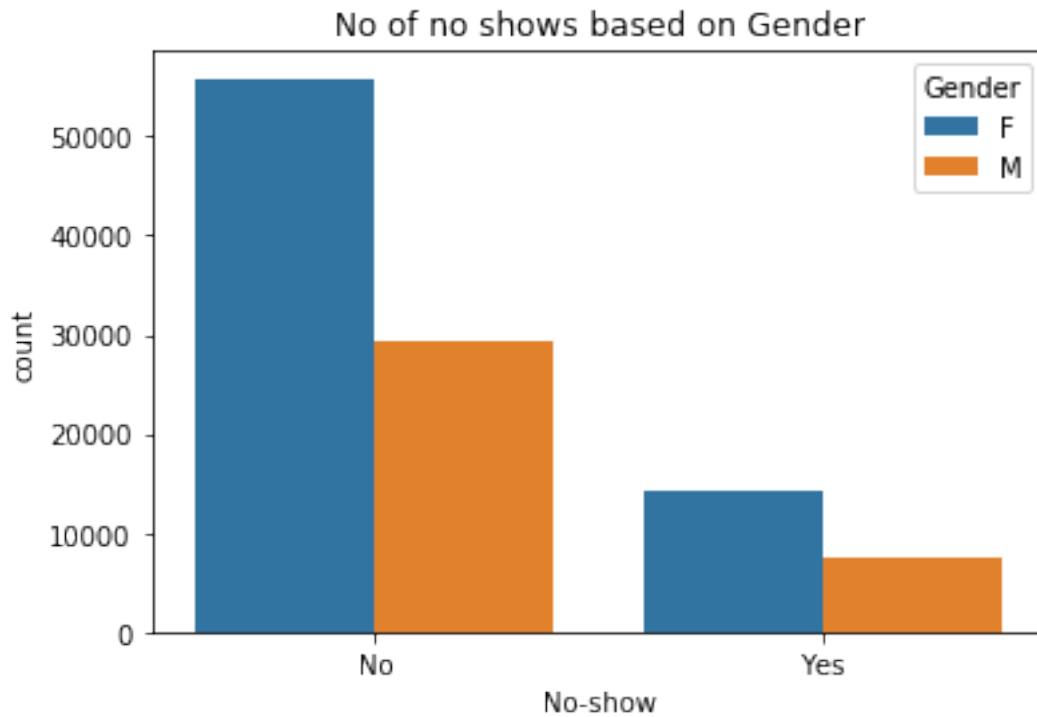
#### 1.4.2 Analysis based on Gender

```
In [73]: count_gender = findProb(['Gender'],df, True)
```

#### 1.4.3 Women see doctor more often than men

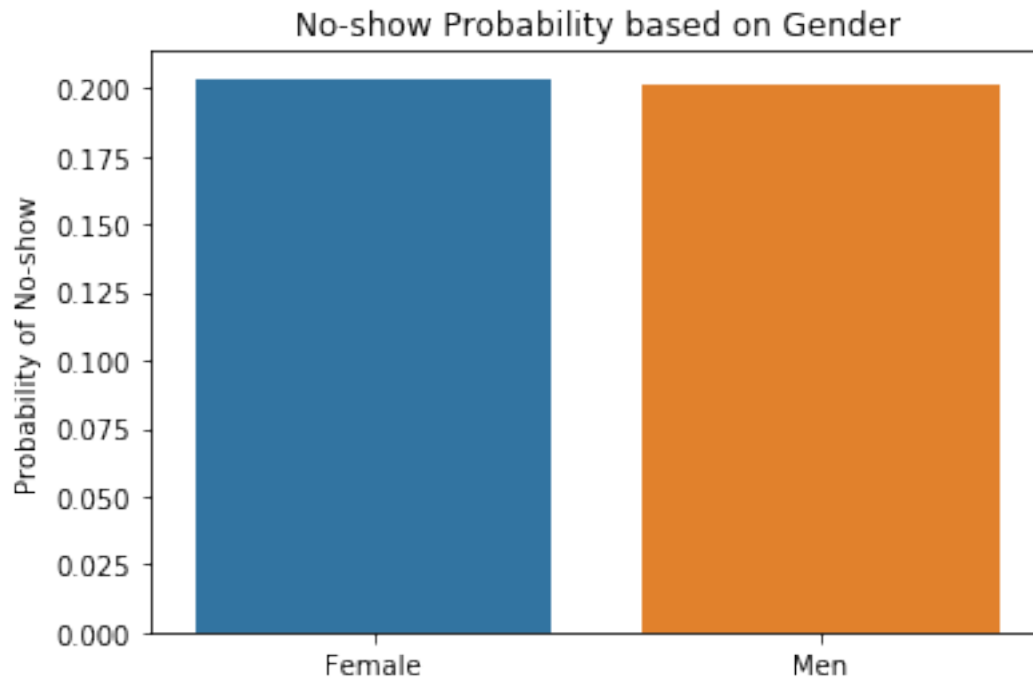
```
In [74]: sns.countplot(df['No-show'], hue=df['Gender'])  
plt.title('No of no shows based on Gender')
```

```
Out[74]: Text(0.5, 1.0, 'No of no shows based on Gender')
```



#### 1.4.4 20 % of the people don't show up on Appointments on Average be it a Male or a Female

```
In [75]: sns.barplot(x= ['Female', 'Men'], y = np.array(list(count_gender.values())))  
plt.title('No-show Probability based on Gender');  
plt.ylabel('Probability of No-show');
```



**1.4.5 Conclusion: Not related to gender any ways**

**1.4.6 Analysis based on the day of the week Appointment was scheduled**

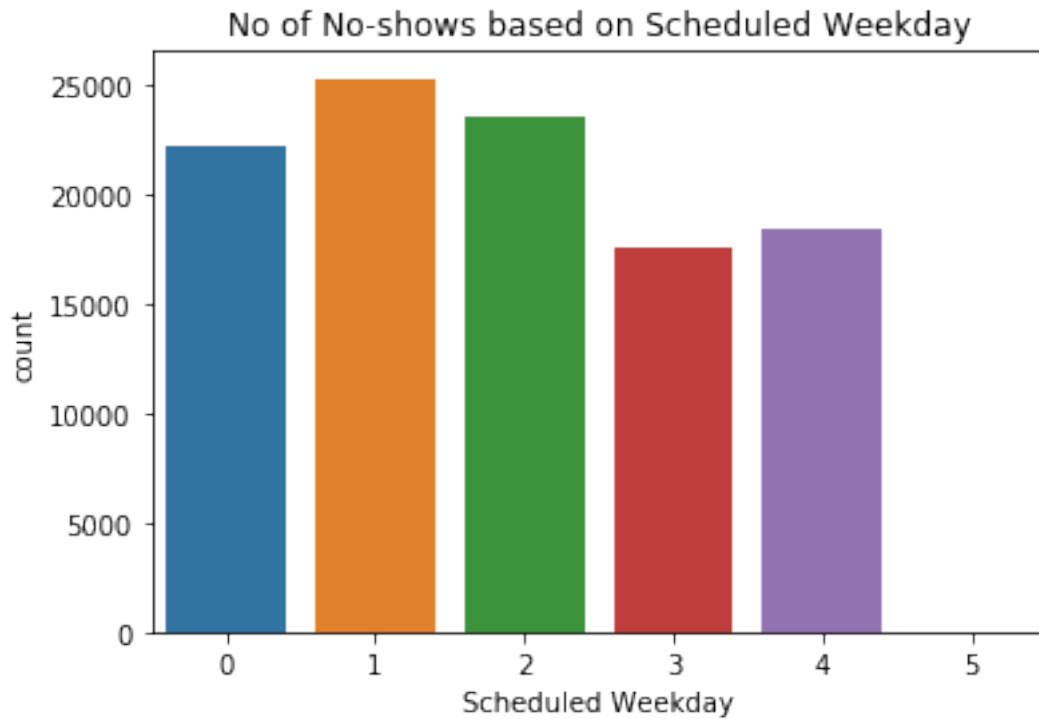
```
In [76]: weekday = []  
         for i in enumerate(df.ScheduledDay):  
             weekday.append(i[1].weekday())
```

```
In [77]: df["Scheduled_Weekday"] = weekday
```

**1.4.7 Most of the appointments are scheduled on Tuesday**

```
In [78]: sns.countplot( df['Scheduled_Weekday'])  
         plt.title('No of No-shows based on Scheduled Weekday')  
         plt.xlabel('Scheduled Weekday')
```

```
Out[78]: Text(0.5, 0, 'Scheduled Weekday')
```

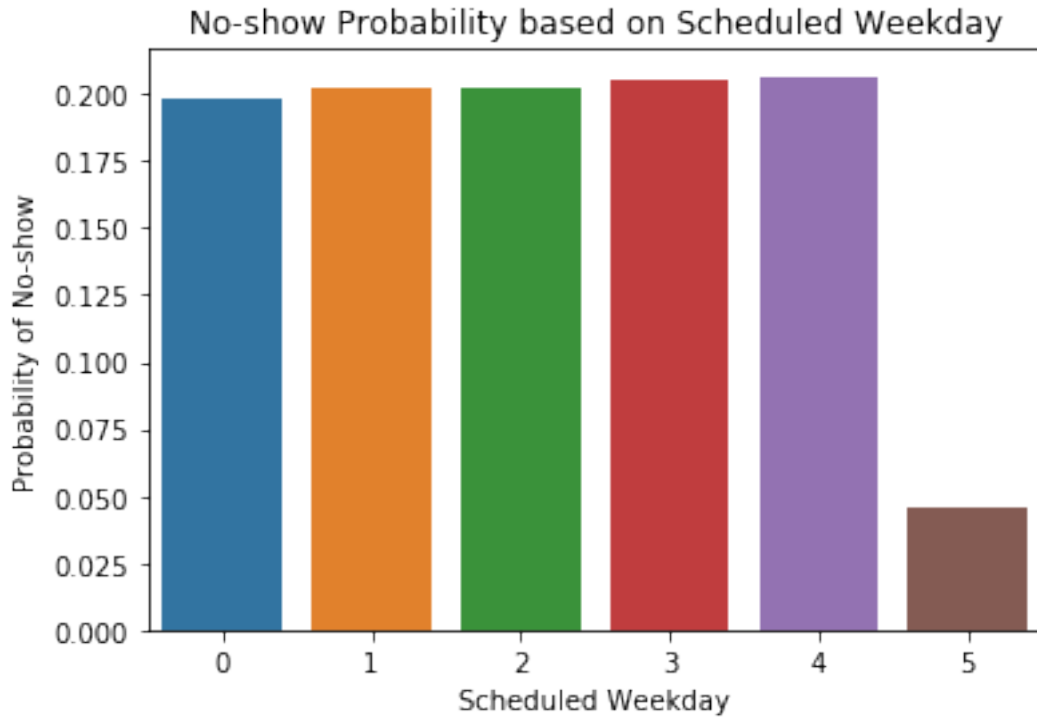


```
In [79]: count = findProb(['Scheduled_Weekday'] ,df, True)
```

#### 1.4.8 Most of the appointments scheduled on Friday have a less probability of cancelling

```
In [80]: sns.barplot(x= np.array(list(count.keys())), y = np.array(list(count.values())))  
plt.title('No-show Probability based on Scheduled Weekday');  
plt.xlabel('Scheduled Weekday')  
plt.ylabel('Probability of No-show');
```





**1.4.9 Conclusion:** It does not really matters on which day the appointment was booked, Saturday comes out to be a day where there is low chance of No-show but we do not have enough data for Saturday to support this claim

**1.4.10 Analysis based on the day of the week Actual Appointment was scheduled**

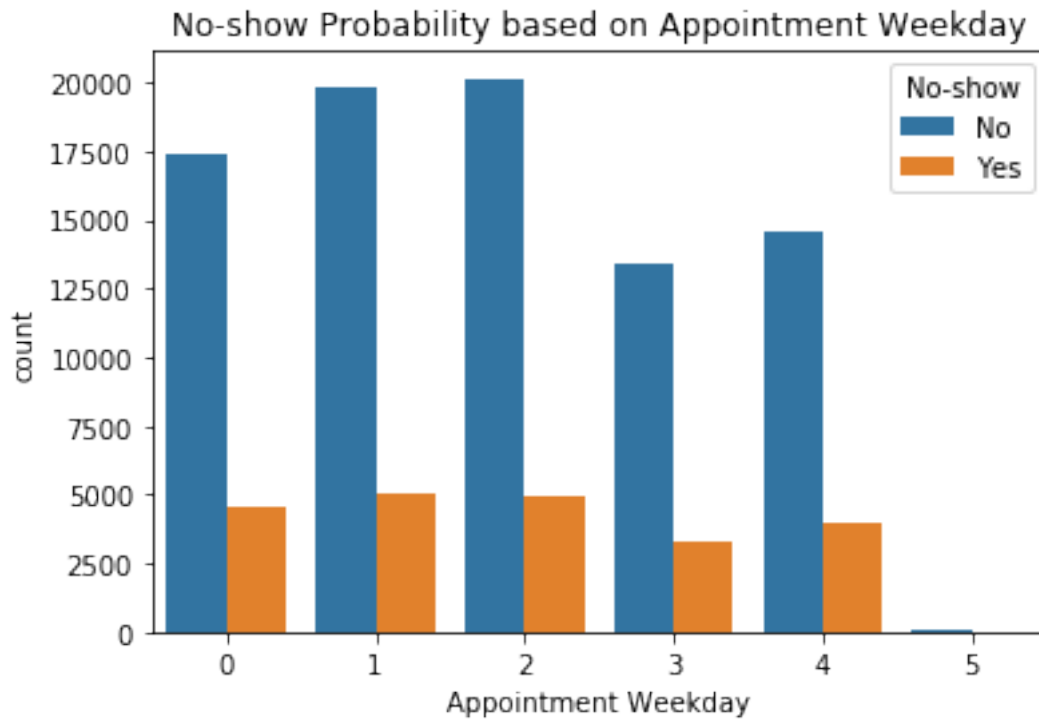
```
In [81]: weekday_a = []
         for i in enumerate(df.AppointmentDay):
             weekday_a.append(i[1].weekday())
```

```
In [82]: df['Appointment_Weekday'] = weekday_a
```

**1.4.11 Most of the appointments are scheduled on Tuesday, Wednesday**

```
In [105]: sns.countplot( df['Appointment_Weekday'], hue=df['No-show'])

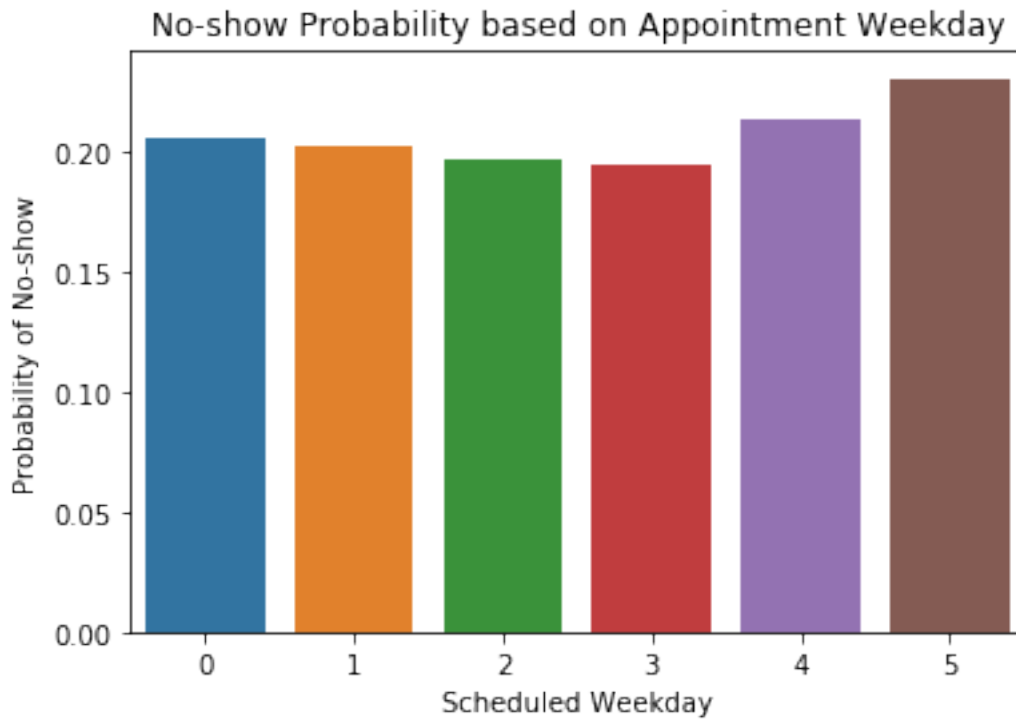
plt.title('No-show Probability based on Appointment Weekday');
plt.xlabel('Appointment Weekday');
```



```
In [84]: count_week = findProb(['Appointment_Weekday'], df, True)
count_week
```

```
Out[84]: {0: 0.20610931007716543,
1: 0.20233588401127667,
2: 0.1972100438421682,
3: 0.1946445725264169,
4: 0.21338821490467938,
5: 0.23076923076923078}
```

```
In [85]: sns.barplot(x = np.array(list(count_week.keys())) , y=np.array(list(count_week.values()))
plt.title('No-show Probability based on Appointment Weekday');
plt.xlabel('Scheduled Weekday')
plt.ylabel('Probability of No-show');
```



**1.4.12** Looks like Saturday is the day when people miss most appointments but we do not have enough data to support this claim

**1.4.13** Analysis based on the age

```
In [86]: count_age = findProb(['Age'], df, True)
```

```
In [87]: count_age
```

```
Out[87]: {1: 0.1825780906291245,
          2: 0.1557478368355995,
          3: 0.1830799735624587,
          4: 0.21709006928406466,
          5: 0.21490933512424445,
          6: 0.20775805391190005,
          7: 0.21093202522775054,
          8: 0.22331460674157302,
          9: 0.2653061224489796,
          10: 0.23861852433281006,
          11: 0.20669456066945607,
          12: 0.2490842490842491,
          13: 0.2747053490480508,
          14: 0.2826475849731664,
          15: 0.2658959537572254,
```

16: 0.25178316690442226,  
17: 0.2624254473161034,  
18: 0.23537323470073973,  
19: 0.2550161812297735,  
20: 0.24704244954766874,  
21: 0.24449035812672176,  
22: 0.2550872093023256,  
23: 0.2542624166048925,  
24: 0.2584541062801932,  
25: 0.26426426426426425,  
26: 0.24318004676539362,  
27: 0.23892519970951343,  
28: 0.2292817679558011,  
29: 0.23521026372059872,  
30: 0.24260355029585798,  
31: 0.22237665045170257,  
32: 0.21993355481727575,  
33: 0.2283464566929134,  
34: 0.21100917431192662,  
35: 0.20972423802612483,  
36: 0.21772151898734177,  
37: 0.20678408349641225,  
38: 0.19643953345610804,  
39: 0.22135416666666666,  
40: 0.21469329529243938,  
41: 0.2288261515601783,  
42: 0.20833333333333334,  
43: 0.22991071428571427,  
44: 0.2172158708809684,  
45: 0.17549896765313144,  
46: 0.19383561643835617,  
47: 0.1915351506456241,  
48: 0.1937097927090779,  
49: 0.18038740920096852,  
50: 0.18040917544947302,  
51: 0.18059987236758138,  
52: 0.17010309278350516,  
53: 0.19321623258631132,  
54: 0.17516339869281045,  
55: 0.18035087719298246,  
56: 0.16085626911314985,  
57: 0.17342482844666252,  
58: 0.17222600408441116,  
59: 0.1644088669950739,  
60: 0.16725726435152374,  
61: 0.14892032762472077,  
62: 0.16158536585365854,  
63: 0.13027656477438138,

```

64: 0.13673929376408714,
65: 0.1516802906448683,
66: 0.15080033698399326,
67: 0.15210688591983557,
68: 0.16699604743083005,
69: 0.14182692307692307,
70: 0.1298342541436464,
71: 0.17410071942446043,
72: 0.16422764227642275,
73: 0.13241379310344828,
74: 0.1478405315614618,
75: 0.1488970588235294,
76: 0.159369527145359,
77: 0.14990512333965844,
78: 0.1645101663585952,
79: 0.1564102564102564,
80: 0.15851272015655576,
81: 0.14516129032258066,
82: 0.1683673469387755,
83: 0.21785714285714286,
84: 0.11254019292604502,
85: 0.1781818181818182,
86: 0.16153846153846155,
87: 0.14673913043478262,
88: 0.09523809523809523,
89: 0.1676300578034682,
90: 0.21100917431192662,
91: 0.19696969696969696,
92: 0.23255813953488372,
93: 0.18867924528301888,
94: 0.18181818181818182,
95: 0.25,
96: 0.058823529411764705,
97: 0.18181818181818182,
98: 0.16666666666666666,
99: 0.8}

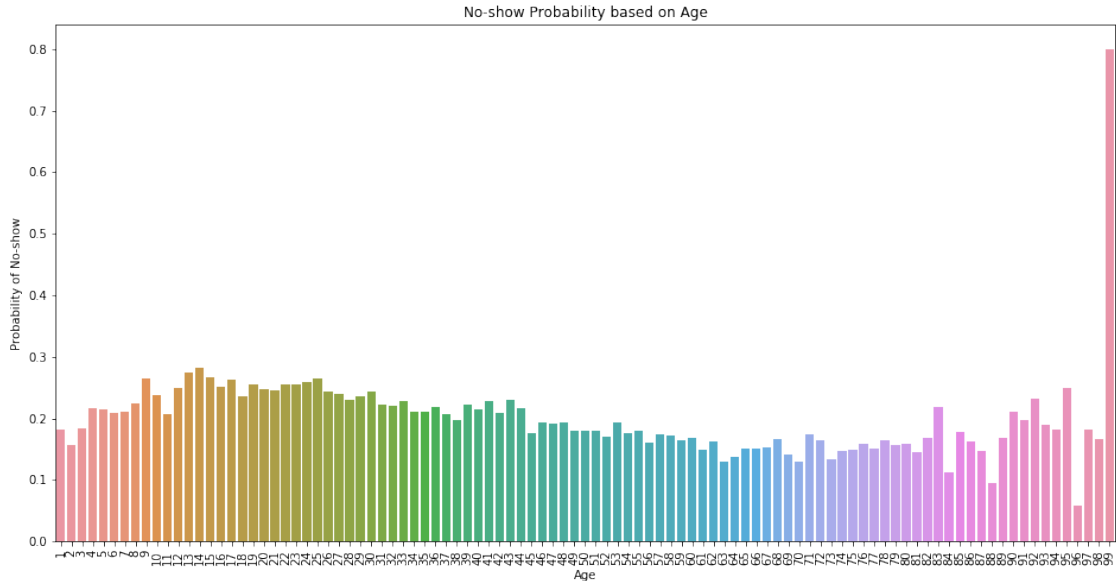
```

```
In [88]: fig, ax = plt.subplots(figsize=(16,8))
```

```

sns.barplot(x = np.array(list(count_age.keys())) , y=np.array(list(count_age.values())))
plt.xticks(rotation=90);
plt.title('No-show Probability based on Age');
plt.xlabel('Age')
plt.ylabel('Probability of No-show');

```



**1.4.14 Conclusion:** People close to 99 are more vulnerable to miss an appointment but there is only one record to support this claim, hence not a valid conclusion. Also in the age group of 13-17 and 22-25 they are more likely to miss an appointment

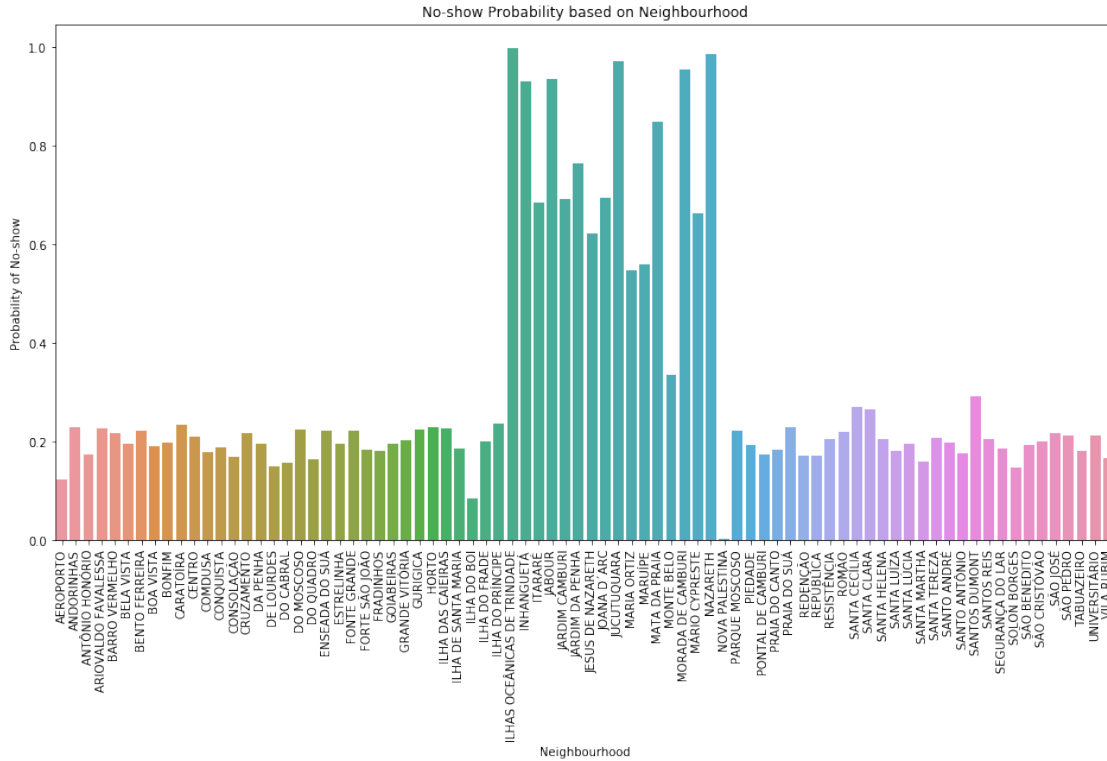
#### 1.4.15 Analysis based on the Neighbourhood

```
In [89]: count_hood = findProb(['Neighbourhood'], df, True)
```

```
In [90]: count_hood;
```

```
In [91]: fig, ax = plt.subplots(figsize=(16,8))
```

```
sns.barplot(x = np.array(list(count_hood.keys())) , y=np.array(list(count_hood.values()))
plt.xticks(rotation=90);
plt.title('No-show Probability based on Neighbourhood');
plt.xlabel('Neighbourhood')
plt.ylabel('Probability of No-show');
```



1.4.16 Conclusion People having Appointment in ILHAS OCEÂNICAS DE TRINDADE,

1.4.17 INHANGUETÁ': 0.9311111111111111, 'JABOUR': 0.9344063164287884,

1.4.18 'JARDIM DA PENHA': 0.7651685393258427,'JESUS DE NAZARETH': 0.6227678571428571,

1.4.19 'JOANA D'ARC': 0.6940581542351454,'JUCUTUQUARA': 0.9706666666666667

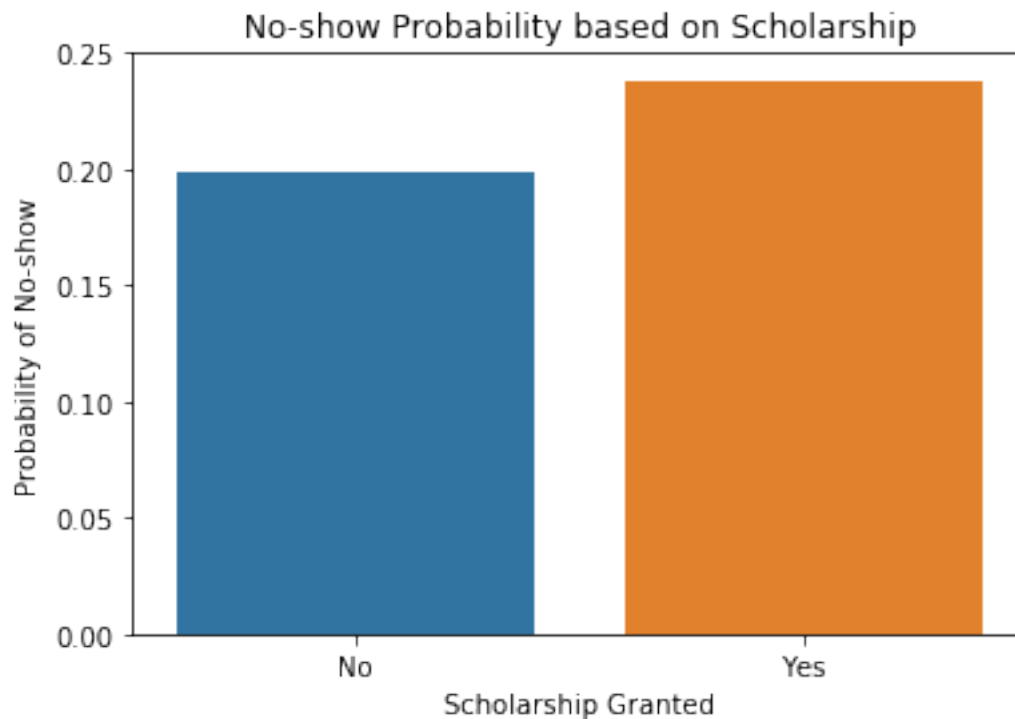
1.4.20 have greater chances of no show.

1.4.21 Clearly the Neighbourhood matters a lot

1.4.22 Analysis based on Scholarship

In [92]: count\_scholar = findProb(['Scholarship'], df, True)

```
sns.barplot(x = ['No','Yes'] , y=np.array(list(count_scholar.values())))
plt.title('No-show Probability based on Scholarship');
plt.xlabel('Scholarship Granted')
plt.ylabel('Probability of No-show');
```



```
In [101]: df.groupby('Scholarship').count()
```

```
Out[101]:
```

	PatientId	AppointmentID	Gender	ScheduledDay	AppointmentDay	\
Scholarship						
0	96171	96171	96171	96171	96171	
1	10809	10809	10809	10809	10809	

	Age	Neighbourhood	Hipertension	Diabetes	Alcoholism	\
Scholarship						
0	96171	96171	96171	96171	96171	
1	10809	10809	10809	10809	10809	

	Handcap	SMS_received	No-show	Scheduled_Weekday	\
Scholarship					
0	96171	96171	96171	96171	
1	10809	10809	10809	10809	

	Appointment_Weekday
Scholarship	
0	96171
1	10809

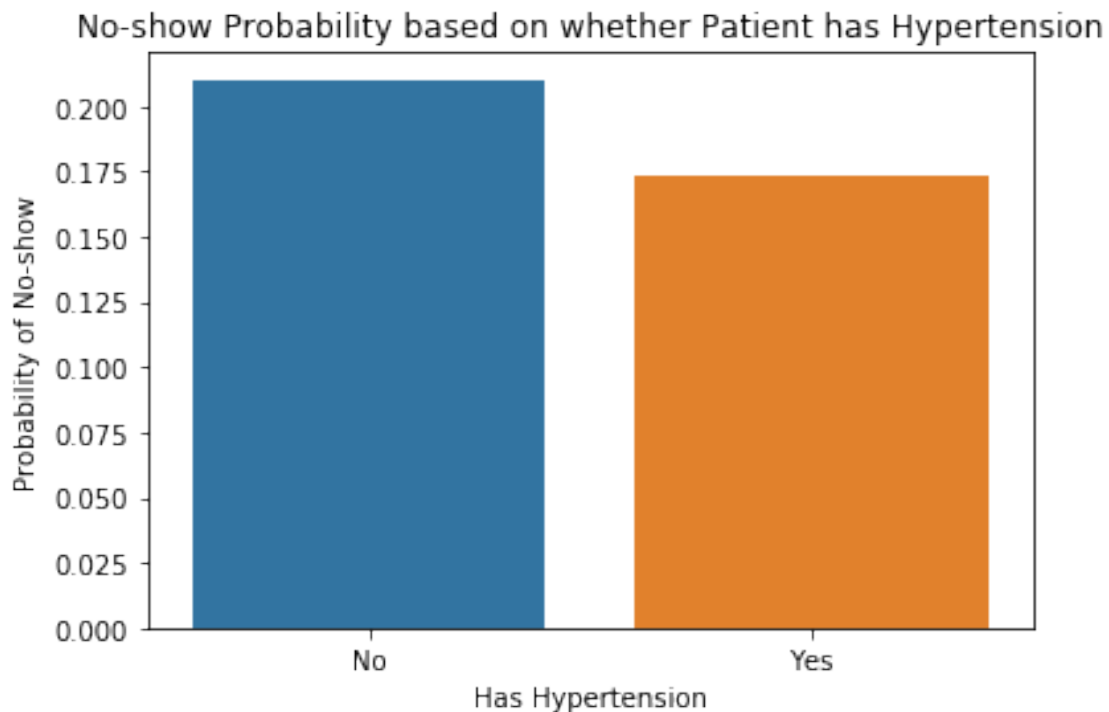


#### 1.4.23 Not much of a difference, people who do not have a scholarship are more likely to not miss an appointment

#### 1.4.24 Analysis based on Various Diseases

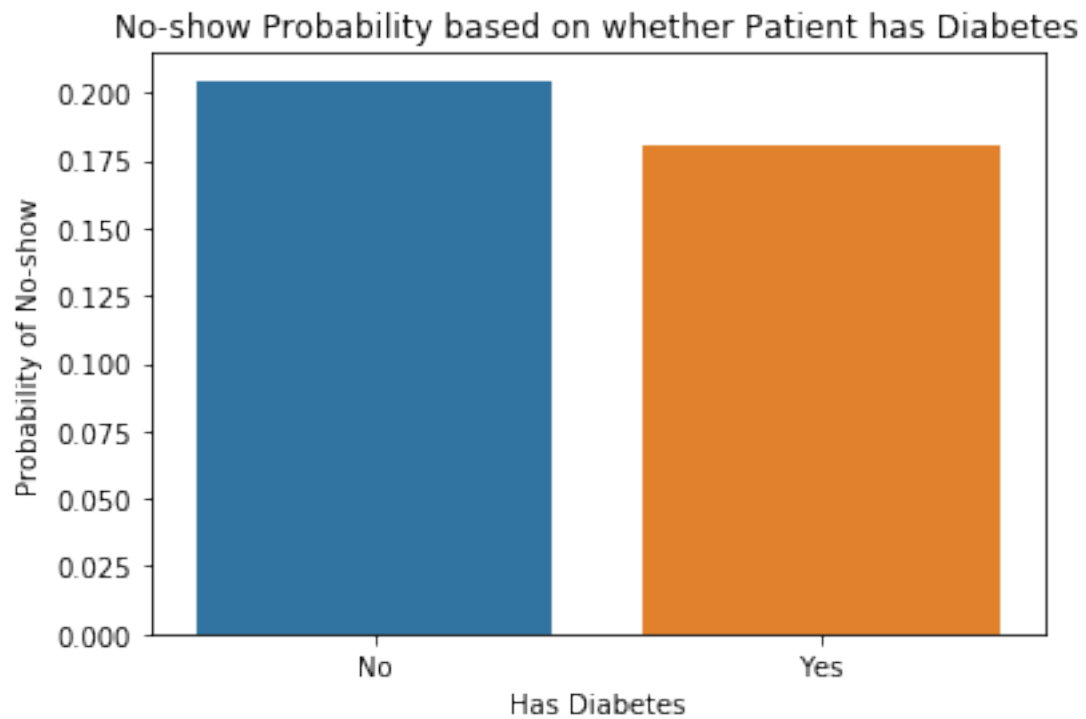
```
In [94]: count_hyper = findProb(['Hipertension'], df, True)
```

```
sns.barplot(x = ['No', 'Yes'], y=np.array(list(count_hyper.values())))  
plt.title('No-show Probability based on whether Patient has Hypertension');  
plt.xlabel('Has Hypertension')  
plt.ylabel('Probability of No-show');
```



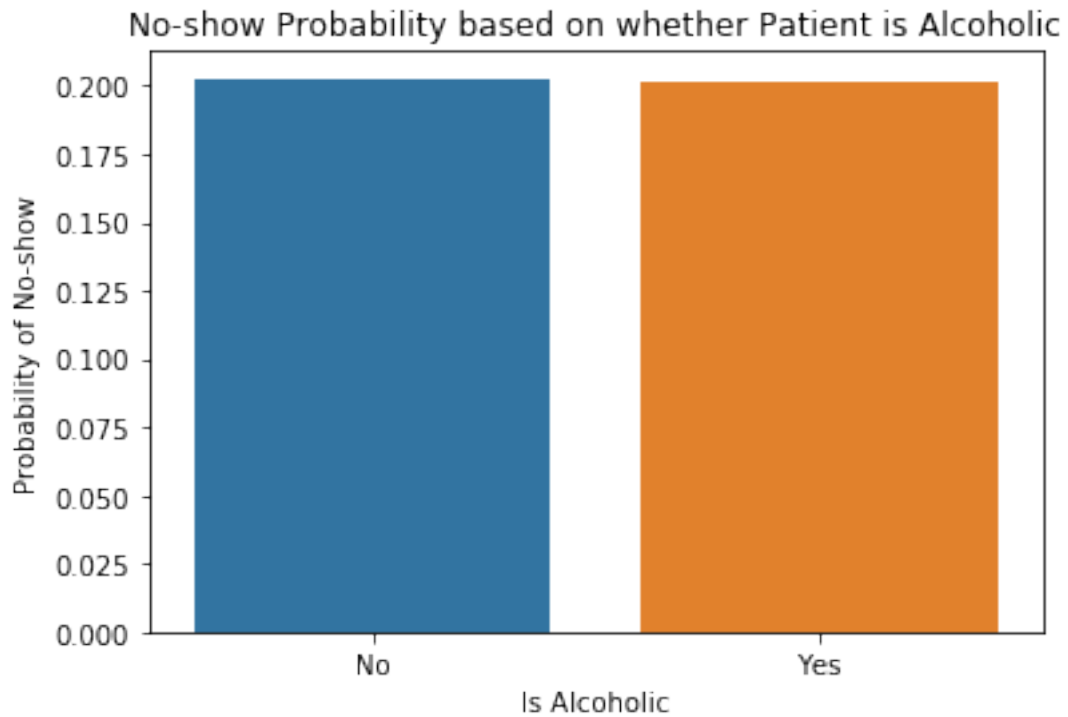
```
In [97]: count_dia = findProb(['Diabetes'], df, True)
```

```
sns.barplot(x = ['No', 'Yes'], y=np.array(list(count_dia.values()))  
plt.title('No-show Probability based on whether Patient has Diabetes');  
plt.xlabel('Has Diabetes')  
plt.ylabel('Probability of No-show');
```



```
In [96]: count_alcohol = findProb(['Alcoholism'], df, True)
```

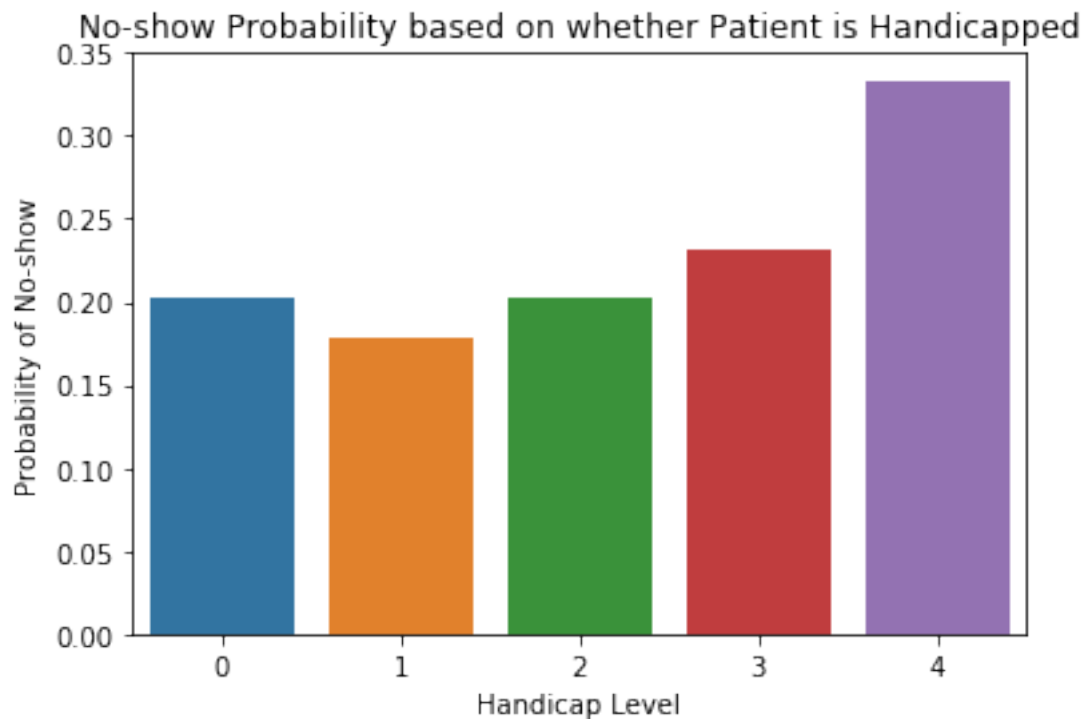
```
sns.barplot(x = ['No', 'Yes'] , y=np.array(list(count_alcohol.values())))  
plt.title('No-show Probability based on whether Patient is Alcoholic');  
plt.xlabel('Is Alcoholic')  
plt.ylabel('Probability of No-show');
```



```
In [98]: count_handi = findProb(['Handicap'], df, True)
```

```
sns.barplot(x = np.array(list(count_handi.keys())) , y=np.array(list(count_handi.values)))
```

```
plt.title('No-show Probability based on whether Patient is Handicapped');  
plt.xlabel('Handicap Level')  
plt.ylabel('Probability of No-show');
```



```
In [100]: df.groupby('Handicap').count()
```

```
Out[100]:
```

	PatientId	AppointmentID	Gender	ScheduledDay	AppointmentDay
Handicap					
0	104744	104744	104744	104744	104744
1	2037	2037	2037	2037	2037
2	183	183	183	183	183
3	13	13	13	13	13
4	3	3	3	3	3

	Age	Neighbourhood	Scholarship	Hipertension	Diabetes
Handicap					
0	104744	104744	104744	104744	104744
1	2037	2037	2037	2037	2037
2	183	183	183	183	183
3	13	13	13	13	13
4	3	3	3	3	3

	Alcoholism	SMS_received	No-show	Scheduled_Weekday
Handicap				
0	104744	104744	104744	104744
1	2037	2037	2037	2037
2	183	183	183	183
3	13	13	13	13

	4	3	3	3	3
	Appointment_Weekday				
Handcap					
0	104744				
1	2037				
2	183				
3	13				
4	3				

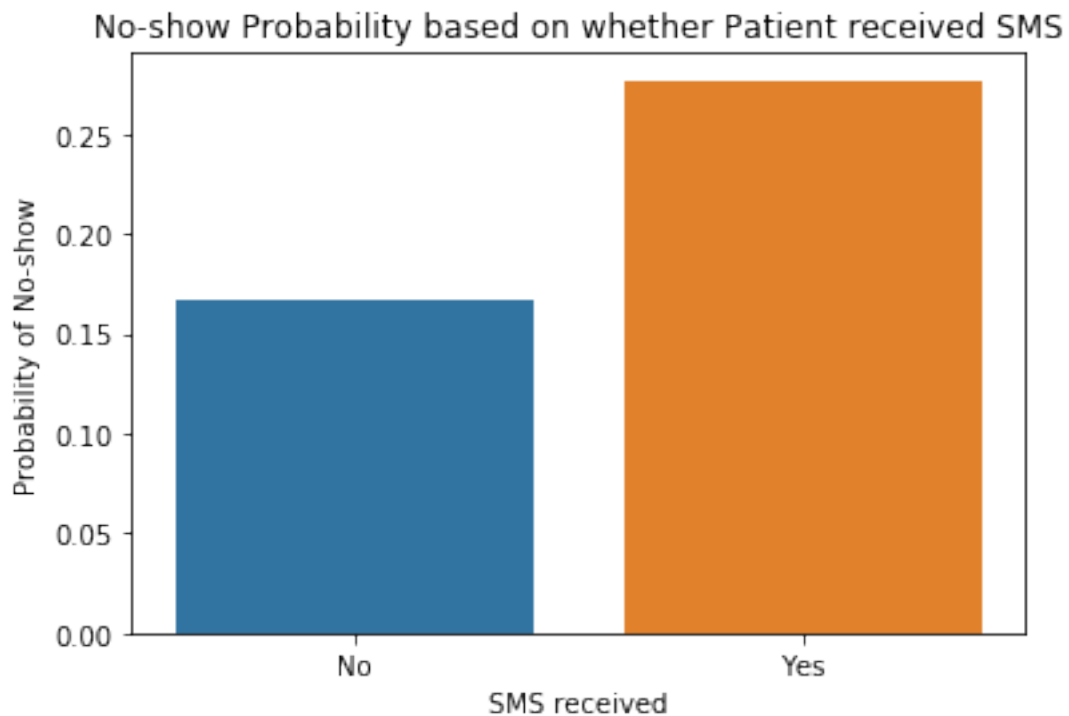
**1.4.25 Conclusion:** It does not matters for what a person is showing up to doctor but if a person is handicapped in level 4 then there is a 34% probability that he won't show up but we do not have enough data to support this claim

#### 1.4.26 Analysis based on the SMS

```
In [102]: count_sms = findProb(['SMS_received'], df, True)
```

```
sns.barplot(x = ['No', 'Yes'] , y=np.array(list(count_sms.values())))
```

```
plt.title('No-show Probability based on whether Patient received SMS');
plt.xlabel('SMS received')
plt.ylabel('Probability of No-show');
```



```
In [103]: df.groupby('SMS_received').count()
```

```
Out[103]:
```

	PatientId	AppointmentID	Gender	ScheduledDay	AppointmentDay	\
SMS_received						
0	72396	72396	72396	72396	72396	
1	34584	34584	34584	34584	34584	

	Age	Neighbourhood	Scholarship	Hipertension	Diabetes	\
SMS_received						
0	72396	72396	72396	72396	72396	
1	34584	34584	34584	34584	34584	

	Alcoholism	Handcap	No-show	Scheduled_Weekday	\
SMS_received					
0	72396	72396	72396	72396	
1	34584	34584	34584	34584	

	Appointment_Weekday	\
SMS_received		
0	72396	
1	34584	

**1.4.27 Conclusion:** It is so interesting to see that people who did not receive the SMS are less likely to miss an appointment as compared to people who received SMS. There is a probability that 28% of the people who received an SMS will not show up. Interesting, I was not expecting this

#### 1.4.28 Finding Correlation between various Variables

```
In [35]: modified_df = df
modified_df['No-show'] = modified_df['No-show'].map({'Yes':1, 'No':0})
modified_df.corr()
```

```
Out[35]:
```

	PatientId	AppointmentID	Age	Scholarship	\
PatientId	1.000000	0.004193	-0.003060	-0.002162	
AppointmentID	0.004193	1.000000	-0.023450	0.022384	
Age	-0.003060	-0.023450	1.000000	-0.112668	
Scholarship	-0.002162	0.022384	-0.112668	1.000000	
Hipertension	-0.006195	0.012086	0.502307	-0.024534	
Diabetes	0.001882	0.022509	0.290793	-0.027629	
Alcoholism	0.011367	0.033162	0.090461	0.033523	
Handcap	-0.007888	0.014000	0.073400	-0.009824	
SMS_received	-0.008495	-0.254696	0.005332	-0.000019	
No-show	-0.001037	-0.161565	-0.067183	0.029384	
Scheduled_Weekday	-0.001762	-0.006973	0.007592	-0.005592	
Appointment_Weekday	-0.001380	-0.051602	0.000526	-0.000778	

	Hipertension	Diabetes	Alcoholism	Handcap	\
PatientId	-0.006195	0.001882	0.011367	-0.007888	

AppointmentID	0.012086	0.022509	0.033162	0.014000
Age	0.502307	0.290793	0.090461	0.073400
Scholarship	-0.024534	-0.027629	0.033523	-0.009824
Hipertension	1.000000	0.430836	0.085459	0.078377
Diabetes	0.430836	1.000000	0.016870	0.056477
Alcoholism	0.085459	0.016870	1.000000	0.003897
Handcap	0.078377	0.056477	0.003897	1.000000
SMS_received	-0.008851	-0.016143	-0.027409	-0.025018
No-show	-0.037253	-0.015919	-0.000510	-0.006699
Scheduled_Weekday	-0.000702	-0.001164	0.006252	0.000375
Appointment_Weekday	0.002683	0.006281	0.002460	0.004260

	SMS_received	No-show	Scheduled_Weekday	\
PatientId	-0.008495	-0.001037		-0.001762
AppointmentID	-0.254696	-0.161565		-0.006973
Age	0.005332	-0.067183		0.007592
Scholarship	-0.000019	0.029384		-0.005592
Hipertension	-0.008851	-0.037253		-0.000702
Diabetes	-0.016143	-0.015919		-0.001164
Alcoholism	-0.027409	-0.000510		0.006252
Handcap	-0.025018	-0.006699		0.000375
SMS_received	1.000000	0.127300		0.078584
No-show	0.127300	1.000000		0.006100
Scheduled_Weekday	0.078584	0.006100		1.000000
Appointment_Weekday	-0.092653	0.002076		0.324949

	Appointment_Weekday
PatientId	-0.001380
AppointmentID	-0.051602
Age	0.000526
Scholarship	-0.000778
Hipertension	0.002683
Diabetes	0.006281
Alcoholism	0.002460
Handcap	0.004260
SMS_received	-0.092653
No-show	0.002076
Scheduled_Weekday	0.324949
Appointment_Weekday	1.000000

#### 1.4.29 Removing ID variables as they not contribute at all in deciding whether a patient will turn up or not

```
In [36]: modified_df.drop(columns=['PatientId', 'AppointmentID'], inplace=True)
```

```
In [37]: modified_df.corr()
```

```
Out[37]:
```

	Age	Scholarship	Hipertension	Diabetes	\
Age	1.000000	-0.112668	0.502307	0.290793	

Scholarship	-0.112668	1.000000	-0.024534	-0.027629
Hipertension	0.502307	-0.024534	1.000000	0.430836
Diabetes	0.290793	-0.027629	0.430836	1.000000
Alcoholism	0.090461	0.033523	0.085459	0.016870
Handcap	0.073400	-0.009824	0.078377	0.056477
SMS_received	0.005332	-0.000019	-0.008851	-0.016143
No-show	-0.067183	0.029384	-0.037253	-0.015919
Scheduled_Weekday	0.007592	-0.005592	-0.000702	-0.001164
Appointment_Weekday	0.000526	-0.000778	0.002683	0.006281

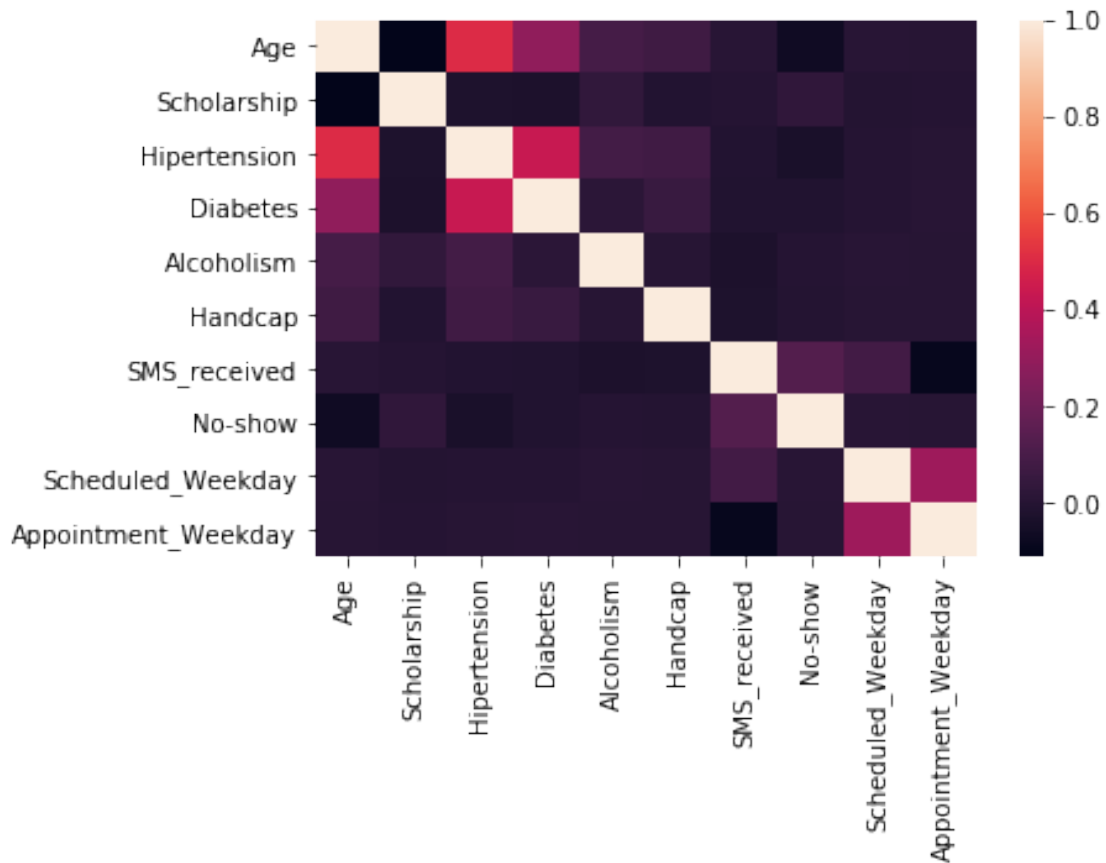
	Alcoholism	Handcap	SMS_received	No-show	\
Age	0.090461	0.073400	0.005332	-0.067183	
Scholarship	0.033523	-0.009824	-0.000019	0.029384	
Hipertension	0.085459	0.078377	-0.008851	-0.037253	
Diabetes	0.016870	0.056477	-0.016143	-0.015919	
Alcoholism	1.000000	0.003897	-0.027409	-0.000510	
Handcap	0.003897	1.000000	-0.025018	-0.006699	
SMS_received	-0.027409	-0.025018	1.000000	0.127300	
No-show	-0.000510	-0.006699	0.127300	1.000000	
Scheduled_Weekday	0.006252	0.000375	0.078584	0.006100	
Appointment_Weekday	0.002460	0.004260	-0.092653	0.002076	

	Scheduled_Weekday	Appointment_Weekday
Age	0.007592	0.000526
Scholarship	-0.005592	-0.000778
Hipertension	-0.000702	0.002683
Diabetes	-0.001164	0.006281
Alcoholism	0.006252	0.002460
Handcap	0.000375	0.004260
SMS_received	0.078584	-0.092653
No-show	0.006100	0.002076
Scheduled_Weekday	1.000000	0.324949
Appointment_Weekday	0.324949	1.000000

In [38]: sns.heatmap(modified\_df.corr())

Out[38]: <matplotlib.axes.\_subplots.AxesSubplot at 0x7fb48d56e7f0>



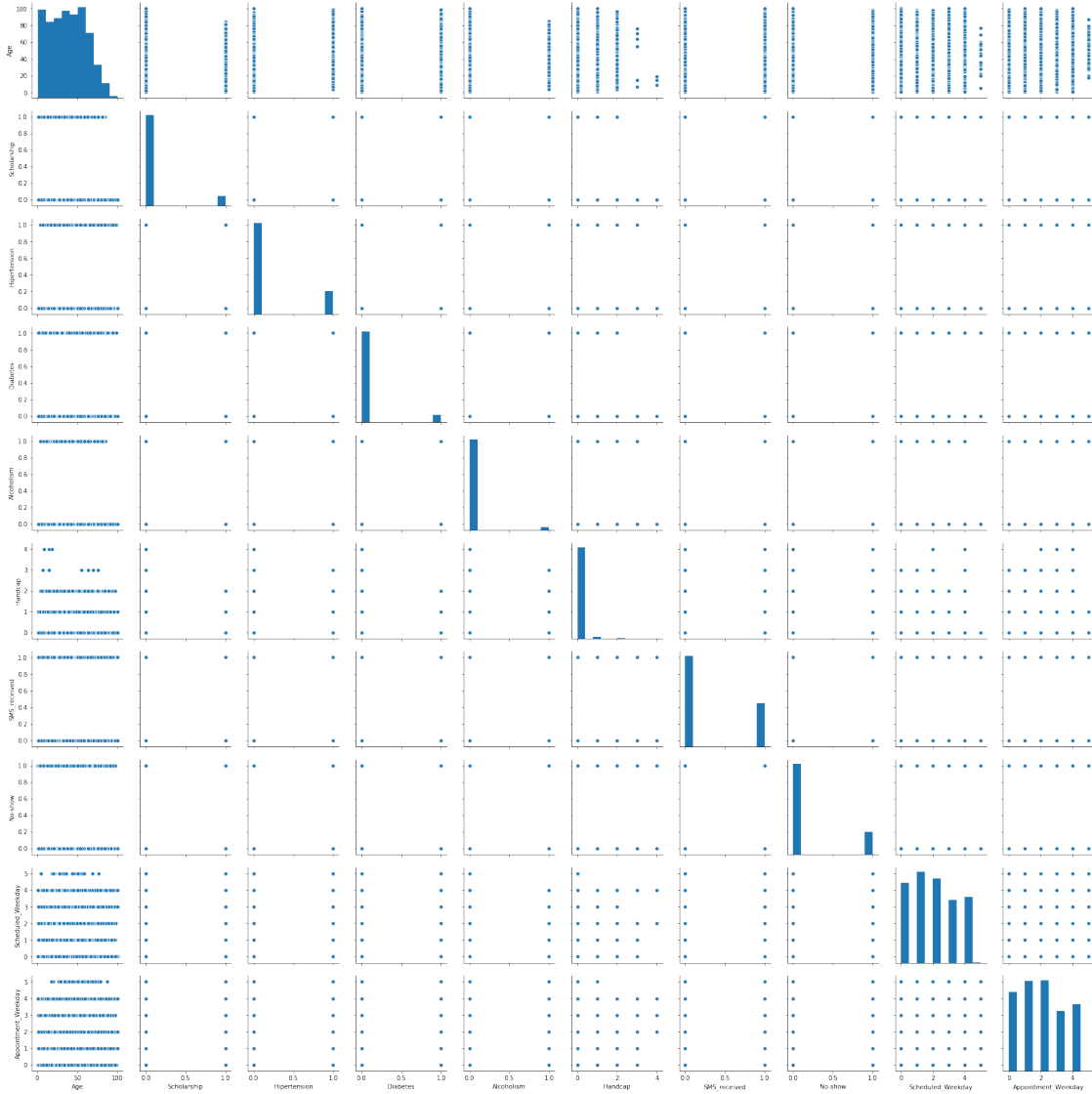


**1.4.30 Conclusion:** It turns out that Hypertension and Diabetes are closely related to each other

**1.4.31** Also Hypertension and Age have a positive correlation which means that as the person gets old, he has 50 %chance of getting Hypertension

In [39]: `sns.pairplot(modified_df)`

Out[39]: `<seaborn.axisgrid.PairGrid at 0x7fb48d56e3c8>`



## 1.5 Step 4: Conclusions and Limitations

### Limitations:

1. The dataset is not balanced with respect to No-show labels. That is the dataset contains currently 25% people who did not show up on appointment. It is good if we have dataset balanced in equal proportions i.e. 50% each for show and Non-show
2. To understand this problem more on gender basis, the dataset is not balanced. It is clear from here that women show doctors more often than men but until the dataset is balanced it does not provide the clear picture.

### Conclusions:

Without Limitations: 1. People tend to miss more appointments on weekends i.e. Fridays. 2. People in the age group 13-17 and 22-25 are more likely to miss appointments 3. There are >75% chances that People having Appointments in ILHAS OCEÂNICAS DE TRINDADE, INHANGUETÁ, JABOUR, JARDIM DA PENHA, JESUS DE NAZARETH, JOANA D'ARC , JUCUTUQUARA will not show up 4. People who have scholarships tend to miss appointments more than people who don't have 5. People who have no hypertension are more likely to miss appointment than people who have. 6. People who have not received SMS are more likely to show up than the people who received SMS!!

With Limitations:

1. Women see more often than men, but gender does not contribute in any case if the person will show up or not
2. Most of the appointments are scheduled on Tuesday but the weekday of scheduling does not directly relate to No-show. Although if scheduled on Friday there are less chances of Cancellation but this is not conclusive as we don't have enough data
3. There are greater chances that people don't turn up on Friday's and Saturday but we don't have enough data to prove for Saturday.
4. People of age 99 miss the appointment but there is only 1 record to support this claim. Hence it may or may not be valid
5. People who are handicapped with Level 3 and above are more likely to miss appointment but we do not have enough data to support this claim