

HARVEY ADOLFO GULOY

📍 10C Evans Road, Weymouth, Auckland, New Zealand
✉ harveyguloy@gmail.com
☎ 02108469640
🌐 <https://www.linkedin.com/in/harvey-guloy-b11611201/>

OBJECTIVE

I'm looking for full-time work in the IT and telecommunications industry.

PERSONAL STATEMENT

As a highly motivated individual with a can-do attitude and practical knowledge of software and hardware programs, I am eager to leverage my skills and contribute to the company's success. With a track record of delivering exceptional technical assistance, I am confident I can provide top-notch support, solve complex issues, and ensure customer satisfaction. I bring a proactive approach, adaptability, and a commitment to continuous learning, making me a valuable asset to the team.

WORK HISTORY

Chess Power

Auckland, New Zealand
May 2023 - Present

Chess Coach

This is a casual role where I teach students chess from 5 years old to Highschool.

Scratchpad

Auckland, New Zealand
Aug 2022 - Dec 2022

ICT Trainer

This is a casual role where we teach students from 4 years old onwards about coding.

- Teach Python
- Teach JavaScript
- Teach creating a website via HTML and CSS

Network For Learning

Auckland, New Zealand
Mar 2022 - Jun 2022

Customer Support Specialist

Talking to customers through phone/emails to answer questions, resolve network-related problems and provide information.

- Ensure that the school is safe from any cyber threats
- Conduct Tier 1 checks to troubleshoot the issue
- We use Fortigate as the Firewall
- Migrate DHCP to our Firewall
- Create policies to allow Inbound, Outbound or local traffic

Mexicali

Auckland, New Zealand
Nov 2021 - Feb 2022

Production Manager

- Updating Inventories & stock rotation
- Ensuring Health & Safety protocols are met
- Provide best customer experience

Spark New Zealand

Auckland, New Zealand
Nov 2020 - Mar 2021

Agile Coach Intern

We migrated Spark's data to Snowflake and handled our customer's data.

- Shadowing the Agile coach lead, being the Go-to Person for them
- Creating agile training programs & implementing them
- Keep up with customers' needs and include them within the sprint
- Coaching a team of 6 in Agile methodology
- Using Azure DevOps infrastructure to deploy, manage tasks and generate reports

Southern Cross Campus

Auckland, New Zealand
Feb 2020 - Feb 2020

Computer Technician/Teacher Aide

- Resolving issues (in the form of tickets) submitted by staff around the school
- Setup computers for students and teachers to use
- Configure network security/firewall
- Installed Windows on school computers through the network
- Setup Chromebooks for students to use/buy
- Resolving computer hardware issues

Spark New Zealand

Auckland, New Zealand
Dec 2019 - Mar 2020

● Intern Data Automation Engineer

We created a bot that handles all queries from users and troubleshoots. We also created a bot that continuously checks our system to detect failure/fault and sends us a detailed report.

- I used python to create scripts for the functionality of the bots
- We used Azure DevOps to manage our tasks, deploy our code, and save it in our repository
- We used Virtual Machines to create scripts and deploy

QUALIFICATIONS

University of Auckland

Auckland, New Zealand
2020 - Present

● Bachelor of Engineering with Honours in Computer Systems

Object Oriented Programming
Software Quality Assurance
Networks and Security
Artificial Intelligence and Machine Learning
FPGA
Design: Software Practice

Southern Cross Campus

Auckland, New Zealand
2019

● NCEA Level 3

TECHNICAL SKILLS

- Mathematics
- Telecommunications and Networking
- Java
- Firewall Configuration Proficiency
- VHDL
- Problem solving
- C Programming Language
- Matlab
- CLI commands
- Python

PERSONAL SKILLS

Communication

I can speak three languages fluently: Filipino, Ilokano and English; through this, I can elaborate myself properly.

Adaptability

I can adapt to any circumstance, environment and embrace new ideas.

Leadership

I always have a goal set before I do my job. I can motivate others and motivate myself. In everything I do, I do them passionately and make sure to deliver exceptional results. I can improve my work by analysing, assessing, and reconstructing it.

COMMUNITY & VOLUNTEER EXPERIENCE

Jesus First Christian Ministries

Auckland, New Zealand
Apr 2021 - Present

● Web manager

We are a team of six people who built our church's first website using Agile methodology.
jfcmnz.org

Ezra

Auckland, New Zealand
Jun 2018 - Sep 2020

- I was the team captain of our church's first basketball team. We got to the Semi-finals of the whole league and got to the finals in our bracket.

ACHIEVEMENTS

Machine Learning: Traffic Sign Recognition

2022

I programmed a bot and created a model recognising real-time Traffic signs. I used Python to develop this project.

Smart Energy Monitor

2021

I designed the PCB, programmed the ATmega 328PB, calculated and chose the design for analogue circuitry, and programmed the embedded system.

ICAGILE CERTIFIED PROFESSIONAL

2020

My certificate is on my LinkedIn profile.

Dux Litterarum

2019

Top student

University of Auckland Academic Potential Scholarship - Tier 3

2019

First Foundation Scholarship Recipient

2019

INTERESTS

- Playing Basketball
 - Playing Chess
 - Playing Lead Guitar in a Church band
 - Computing
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REFEREES

Referees available on request.