

Contact

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Top Skills

VMware

windows server 2019

Cisco Routers

Clinton Kaleb Harwell

Help Desk

Killeen-Temple Area

Summary

I'm a quick learner and i know how to adapt well to various fast pace work settings

I'm currently attending school at TSTC with my major being in Cyber Security.

8 years of customer service experience total

Experience

Examity

Exam Proctor

December 2021 - Present (9 months)

Texas, United States

Staples

Retail Associate

August 2021 - December 2021 (5 months)

Temple, Texas, United States

Tech Services Associate

Pignettis Restaurant

Server/cook/manager

July 2014 - December 2021 (7 years 6 months)

Temple, Texas, United States

Pignettis is my family's restaurant, it was my first job and I still will pick up shifts and help out on

occasion. I started bussing tables at a very young age maybe 12 or 13, I loved being able to work with

my family and help out even though my career path has taken me elsewhere.

As soon as I turned

15 I began working in the kitchen making salads and pizzas, I enjoyed baking pizzas the most this is

where my love for pizza began. After about a year of working that station, I moved up to the pasta and

sauce station, I would transition back and forth as needed and I worked in the kitchen until I was 18. By TABC law you have to be at least 18 years old to serve alcohol and at this location the main choice of beverage for most was wine. So I began as a waiter quickly picking it up only because I knew the menu so well thanks to my time in the kitchen. Restaurant life has its ups and downs but it's taught me some valuable skills.

Sky Retail Installation

Installer

May 2020 - August 2021 (1 year 4 months)

Temple, Texas, United States

As an installer in a team of other installers, our job consisted of changing all of the merchandising signage in Walmart stores. specifically, the signage that hangs from the ceilings that is secured with cable wire, we would use scissor lifts for demolition and installation regularly working with power tools at heights of over 40 feet in the air. The job required traveling from state to state.

Salado Plumbing

Apprentice Plumber

October 2018 - May 2020 (1 year 8 months)

Salado, Texas, United States

As an apprentice plumber, my duties were to assist the master plumber in his daily tasks which included swapping out toilets, repairing and installing water lines, also repairing and installing sewer lines.

TTEC

Customer Service Representative

February 2016 - October 2018 (2 years 9 months)

Temple, Texas, United States

At Tec my job was to serve customers by providing product and service information and resolving product and service problems. Also, attract potential customers by answering product and service questions and suggesting information about other products and services.

Education

Texas State Technical College

Associate of Science - AS, Cyber/Computer Forensics and
Counterterrorism · (December 2021 - December 2024)