HARRY DHILLON

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SKILLS

- Java | Spring | Python | React | JavaScript | Ruby | React on Rails | MySQL | PostgreSQL | Redux | Git
- Microservices | Distributed system | Unit testing | CI/CD – *All professional proficiency or above*

PROFESSIONAL EXPERIENCE

Software Engineer – *Collective Medical, South Jordan, UT*   *August 2022 – Present*
- Designed and implemented scalable APIs and background workers for tasks that can be automated, providing customer facing teams more time to focus on customers.
- Developed multiple enterprise-level microservice applications driving revenue every year.
- Solid experience writing RESTful API endpoints.
- Enriched system metrics by adding in depth logging.

Integration Engineer II -- *Collective Medical, Cottonwood Heights, UT*   *January 2022 – August 2022*
- Working with customer success teams driving clinical and economic improvement via hospitals and health plans.
- Engaged with a wide variety of technologies and systems including, but not limited to: Mirth, SFTP, SQL, Splunk, Excel, JIRA, health IT interface engines, HL7 messaging, querying databases, report validation and processing, ensuring connectivity to remote systems, Linux, and Windows.
- Managed employee training for all new recruits over a 10-month period and offered continuous advice, guidance and mentorship on duties and best practices.

Integration Engineer I -- *Collective Medical, Cottonwood Heights, UT*   *February 2021 – December 2021*
- Work closely with project management, development, and sales to ensure the accurate and timely implementation of Collective Medical's software services.
- Determined internal deployment of builds and processes.
- Established builds in Collective Medical's test and production environments.

Desktops Engineer I -- *Teleperformance USA, Sandy, UT*   *February 2019 – February 2021*
- Migrated desktop setups to VDI work at home configs to support COVID transition of 200 to 700 agents for 2020.
- Follow established standards for installing, configuring and/or removing hardware or software (change control process)
- Interact with the development group to ensure all new products are error free and meet all business needs.
- Monitor day to day ticket activity and proactively identify and resolve problem areas.
- Serve as a point of contact for implementation and completion of end user and management requests.
- Responsible for asset management of 500+ stations for two vendors managed by Teleperformance.
- Help solve technical operations issues with outside clients working with various networking and systems teams on incident management outage calls.
- Contribute to the development of new enterprise standards and/or modification of existing standards.
- Work with Human Resources and Recruiting teams to coordinate delivery/setup/installation of new hire classes.

EDUCATION

Full Stack Software Development	DevPoint Labs, Utah – 2021
Master of Science (M.S), Applied Computer Science	Thapar University, India – 2017
Bachelor of Science (B.S), Applied Computer Science	Thapar University, India – 2015