

# TOJONIRINA

# HASINIAINA FLIF JOSEPH MARCELLIN

257 Amwaj Island, Muharrag

+973 3420 1786

tnr.hasiniaina@outlook.com



hasiniaina.vercel.app



in linkedin.com/in/tnrhasiniaina

### **PROFILE INFO**

A curious explorer with a passion for delving into various fields. Dedicated to continuous learning, always eager for new knowledge, and ready to turn every challenge into a creative adventure.

### **EXPERIENCE**

# July 2024 - PRESENT

Address Beach Resort I 264 Marassi Al Bahrain

# **Internship Trainee - Food & Beverage**

- Managed bookings and reservations, maximizing occupancy and revenue opportunities.
- Analyzed customer feedback to identify areas for improvement, driving continuous enhancement of service standards.
- · Coordinated with suppliers to ensure timely delivery of food and beverage supplies.

## March 2023 - December 2023

Ministry of Interior and Decentralization I Lamyne Gueye Anosy

## **Full Stack Web Developer Intern**

- Designed RESTful APIs for seamless integration between different software systems.
- Implemented responsive web design principles to ensure optimal functionality across various devices.
- · Conducted comprehensive testing, including unit and integration tests, to identify and fix bugs.
- Documented development processes and provided end-user training.

## June 2021 - December 2021

Intelcia, SFR France I Antananarivo Tanjombato

# **Technical Customer Advisor**

- Provided technical support and assistance via phone, email, and chat.
- Educated customers on SFR products, services, and features.
- Documented customer interactions and resolutions in the CRM system.
- Created tickets during generic incidents to facilitate quick resolution.

## **ASSOCIATIONS**

- Association Titanium Madagascar
- CliMates Madagascar

### **EDUCATION**

2020 - 2023 | IS-INFO

#### **Bachelor of Science**

Management Information Systems

2022 | Orange Digital Center

## **Laravel Development**

**Professional Training** 

2022 | Orange Digital Center

# **Initiation of Artificial Intelligence**

**Professional Training** 

2018 | Collège Saint Philippe et Jacques

#### **NVQ Level 3**

Management and Accounting

2017 | Collège Saint Philippe et Jacques

### **NVQ Level 1**

Management and Accounting

# **SKILLS**

- PHP /Framework Symfony
- Python /Framework Django
- WordPress
- Javascript /ReactJs
- Apache web server
- Autonomous
- Adaptability
- Creativity
- Reliability

### **LANGUAGES**

- English
- French
- German
- Malagasy