



TOJONIRINA

HASINIAINA ELIE JOSEPH MARCELLIN

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PROFILE INFO

A curious explorer with a passion for delving into various fields. Dedicated to continuous learning, always eager for new knowledge, and ready to turn every challenge into a creative adventure.

EXPERIENCE

2024 - PRESENT

Address Beach Resort | 264 Marassi Al Bahrain

Internship Trainee - Food & Beverage

- Managed bookings and reservations, maximizing occupancy and revenue opportunities.
- Analyzed customer feedback to identify areas for improvement, driving continuous enhancement of service standards.
- Coordinated with suppliers to ensure timely delivery of food and beverage supplies.

2023

Ministry of Interior and Decentralization | Lamyne Gueye Anosy

Full Stack Web Developer Intern

- Designed RESTful APIs for seamless integration between different software systems.
- Implemented responsive web design principles to ensure optimal functionality across various devices.
- Conducted comprehensive testing, including unit and integration tests, to identify and fix bugs.
- Documented development processes and provided end-user training.

2022

Yorokobi | Antananarivo Antanimena

Restaurant Cashier

- Ensured efficient customer service, handling orders and transactions.
- Maintained cleanliness and hygiene in the serving, preparation, and storage areas.
- Collaborated with the team to ensure smooth restaurant operations.

2021

Intelcia , SFR France | Antananarivo Tanjombato

Technical Customer Advisor

- Provided technical support and assistance via phone, email, and chat.
- Educated customers on SFR products, services, and features.
- Documented customer interactions and resolutions in the CRM system.
- Created tickets during generic incidents to facilitate quick resolution.

EDUCATION

2020 - 2023 | IS-INFO

Bachelor of Science

Management Information Systems

2022 | Orange Digital Center

Laravel Development

Professional Training

2022 | Orange Digital Center

Initiation of Artificial Intelligence

Professional Training

2018 | Collège Saint Philippe et Jacques

NVQ Level 3

Management and Accounting

2017 | Collège Saint Philippe et Jacques

NVQ Level 1

Management and Accounting

SKILLS

- PHP /Framework Symfony
- Python /Framework Django
- WordPress
- Javascript /ReactJs
- Apache web server
- Autonomous
- Adaptability
- Creativity
- Reliability

LANGUAGES

- English
- French
- German
- Malagasy

REFERENCES

Human Resources Director

Intelcia / Madagascar Crystal

Phone: +261 020 22 45453

Chief Information Officer (DSI)

Ministry of Interior and Decentralization

Phone: +261 20 22 210 29

Responsible

Yorokobi.mdg

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Email: yorokobimg@gmail.com

Human Resources

Address Beach Resort / Bahrain

Phone: +973 7748 8078

ASSOCIATIONS

- Association Titanium Madagascar
- CliMates Madagascar