David Lee

Senior Product Manager

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<u>linkedin.com/in/davidlee</u> | **Portfolio**: <u>davidlee.pm</u>

Professional Summary

Highly strategic and results-driven Senior Product Manager with 10+ years of experience leading cross-functional teams in the full product lifecycle, from ideation to launch and iteration. Proven track record of delivering innovative, user-centric products that drive revenue growth and enhance market share. Expertise in SaaS, B2B, and mobile applications, with a strong focus on agile methodologies, market research, and stakeholder management.

Core Competencies

- Product Strategy & Roadmapping
- Market Research & Analysis
- User Experience (UX) Design
- Agile & Scrum Methodologies
- Go-to-Market (GTM) Strategy
- · Cross-Functional Team Leadership
- · Data-Driven Decision Making
- Competitive Analysis
- Stakeholder Management
- Requirements Gathering
- · Product Lifecycle Management
- A/B Testing & Optimization

Professional Experience

Senior Product Manager

InnovateTech Solutions | San Francisco, CA | March 2019 - Present

• Led the strategy and execution for a flagship SaaS platform, increasing annual recurring revenue (ARR) by \$5M within 2 years through new feature development and pricing optimization.

- Managed a product backlog for 3 engineering teams, prioritizing features based on market demand, customer feedback, and business objectives.
- Launched 5 major product features, including an Al-powered analytics module and a customizable reporting suite, resulting in a 15% increase in user engagement.
- Conducted extensive market research and competitive analysis to identify new opportunities and inform product roadmap decisions.
- Collaborated closely with engineering, design, sales, and marketing teams to ensure successful product launches and adoption.
- Defined and tracked key product metrics (e.g., DAU, MAU, churn rate), using data to inform product iterations and improvements.

Product Manager

NextGen Software Inc. | New York, NY | August 2015 - February 2019

- Managed the development of a mobile productivity application (iOS/Android), growing its user base from 100K to 1M+ downloads.
- Reduced user churn by 10% through iterative UX improvements and A/B testing of onboarding flows.
- Authored detailed product requirements documents (PRDs), user stories, and acceptance criteria.
- Conducted user interviews and usability testing to gather insights and validate product concepts.

Associate Product Manager

Startup X | Austin, TX | June 2013 - July 2015

- Assisted in product discovery and feature definition for an early-stage FinTech platform.
- Analyzed user feedback and usage data to identify pain points and opportunities for improvement.

Key Projects

Enterprise Dashboard Revamp

InnovateTech Solutions | 2022

 Objective: Redesign and rebuild the core enterprise dashboard to improve usability and performance.

- Outcome: Achieved a 25% reduction in task completion time for key user workflows and a 30% increase in dashboard load speed.
- Role: Led requirements gathering, UX collaboration, and sprint planning for the engineering team.

Mobile App Gamification Initiative

NextGen Software Inc. | 2017

- Objective: Implement gamification features to increase user retention and engagement.
- Outcome: Increased daily active users by 20% and average session duration by 15%.
- Role: Defined feature specifications, managed A/B tests, and analyzed impact.

Education

Master of Business Administration (MBA)

Columbia Business School | New York, NY | 2011 - 2013

• Concentration: Product Management, Technology & Innovation.

Bachelor of Science in Computer Engineering

University of Texas at Austin | Austin, TX | 2007 – 2011

Honors: Dean's List (all semesters).

Certifications

- Certified Scrum Product Owner (CSPO) Scrum Alliance (2018)
- Product Management Certification Product School (2016)

Publications & Presentations

- "The Future of AI in SaaS Product Development" Speaker, ProductCon 2023
- "Building Scalable Product Roadmaps for Growth" Article, Product Management Today (2021)

Volunteer Experience

Mentor

Startup Incubator Program | San Francisco, CA | 2020 - Present

 Mentored early-stage startup founders on product strategy, market fit, and fundraising.

Interests
Hiking, Photography, AI Ethics, Smart Home Technology, Cooking