



ZAHID HASAN

Multifaceted Professional

CAREER OBJECTIVE

I am a flexible multitasker with strong project management skills. I quickly adapt to fast-paced environments and pay close attention to detail to ensure tasks are completed accurately. I communicate well and enjoy working with others. I'm dedicated to delivering high-quality results by proactively solving problems.

CONTACT

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- mdzhontor@gmail.com
- Beldarpara, Rajshahi,
- lillianpratt666.my.canva.site/zahid-hasan

SKILLS

- Communication
- Persuasion
- Video Editing A.I
- Ethics Digital
- Marketing
- Creative Writing
- Critical Thinking

LANGUAGES

- English (Fluent)

EDUCATION

- MA in English & English Literature
Rajshahi University
2020 - 2021
- BA in English & English Literature
Varendra University
2017 - 2020
- H.S.C.
Shahid AHM Kamaruzzaman Govt.
Degree College
2015 - 2016
- S.S.C
DR. Abu Bakar School and College
2013 - 2014

WORK EXPERIENCE

- CALL CENTER EXECUTIVE | 2023 OCT-2024 JAN**
Teleserve Ltd | Dhaka |
 - At Teleserve, I worked as a sales caller, where I developed strong communication skills and a passion for connecting with customers. I approached each call with enthusiasm, focusing on building relationships and understanding customer needs. This experience taught me the value of perseverance and adaptability, and I'm proud to have contributed to the team's success.
- STORE MANAGER | 2022 OCT-2023 MARCH**
Watches and Crystals | UK
 - In my role, I focused on delivering exceptional customer satisfaction through prompt support and effective communication. I efficiently resolved support tickets, reducing wait times and enhancing service quality. Additionally, I managed order tracking and fulfillment, ensuring accurate processing and timely delivery, which significantly built client trust and loyalty.
- STORE MANAGER | 2022 FEB - 2022 JUNE**
Bimmer Plug | CA, USA
 - In my role, I prioritized customer satisfaction by providing timely and effective support. I excelled in communication, addressing inquiries and enhancing the customer experience. I efficiently resolved tickets to minimize wait times and improve service quality, while also managing order tracking and fulfillment for accurate and timely delivery. My efforts fostered a high level of client trust and loyalty.
- PROJECT MANAGER | 2021 JUNE - 2022 JAN**
Cluster Cloud | Rajshahi
 - In my role, I was responsible for appointment setting, which streamlined client interactions and improved scheduling efficiency. I focused on lead generation to nurture potential clients, contributing to our growing customer base. Additionally, I engaged in social media marketing, creating compelling content that enhanced our online presence and fostered community engagement, driving business growth.

PERSONAL INFORMATION

Name: Zahid Hasan

Mother's Name: Kakolie Begum

Father's Name: Josim Uddin

Date of Birth: 07/02/1998

Blood Group: O+ ve

Nationality: Bangladeshi

NID: 2854690597

EXTRACURRICULAR ACTIVITIES

- Fund Rising
- Leadership
- Creative Writing
- Filmmaking
- Photography
- Music

THESIS/PROJECT

Topic: Women in Sons and Lovers by D.H. Lawrence

In the work of Sons and Lovers, the three female characters Mrs. Morel, Miriam and Clara all embodied the impacts of ecofeminism. Generally speaking, ecofeminism recently has been a popular study orientation in Sons and Lovers. Ecofeminism is the combination of women's liberation movement and the ecological movement.

Supervisor: Name: Hisham M Nazer

Position: Assistant Professor of English

Institution: Varendra University

REFERENCES

Name: MD. Faisal Ahmed Shoshi

Relation: Boss Company Name:

Amazopify Ltd. Position:

Chairman Contact:

+8801717161485

DECLARATION

I hereby declare that the above statements are true and correct to the best of my knowledge and belief.

Sincerely,

Zahid Hasan

