# How to register for the Google Cloud Certification Exams?

Google Cloud

Last update: June, 2025

# Exam registration

A step by step instruction
how to register for an exam with
a voucher

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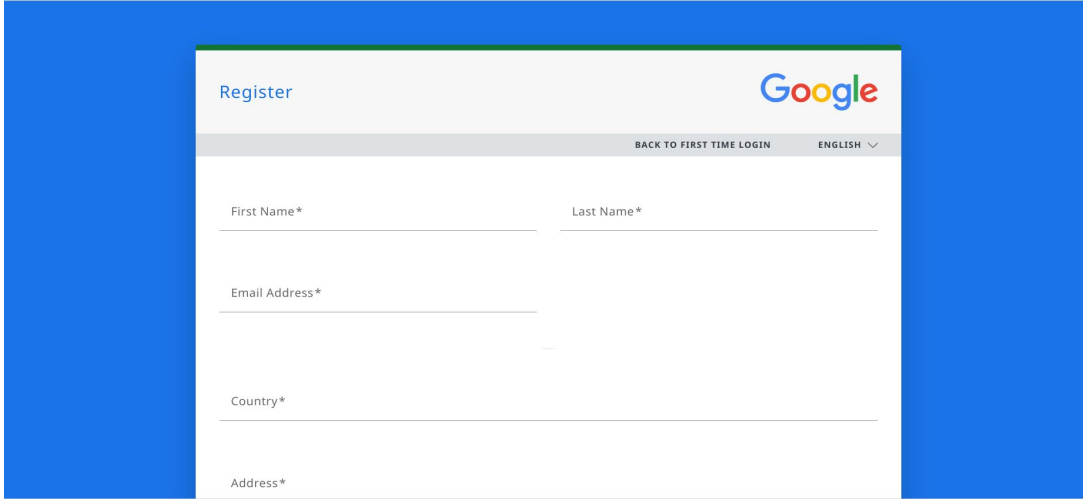
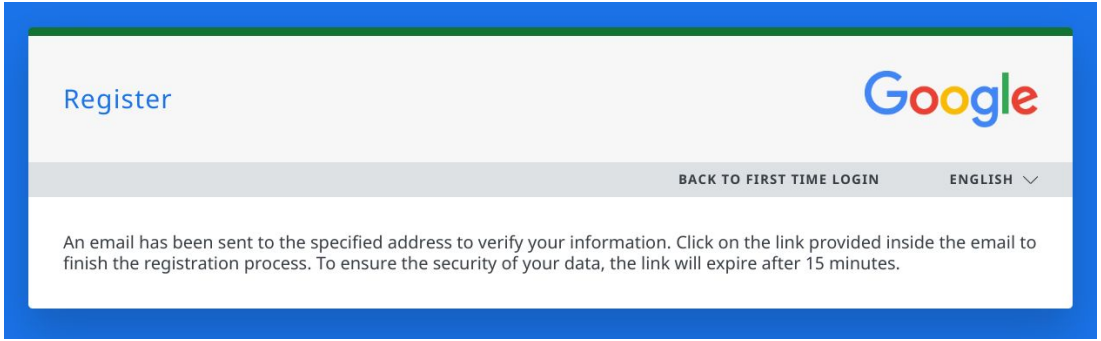
# Step 1

a. Create an account on CertMetrics.
b. Once you've created your account, you'll receive a verification email. Please click on the link provided in the email to continue the registration process




*If you previously had a Webassessor account, please create a CertMetrics account **using the same email address** you used for your Webassessor login.

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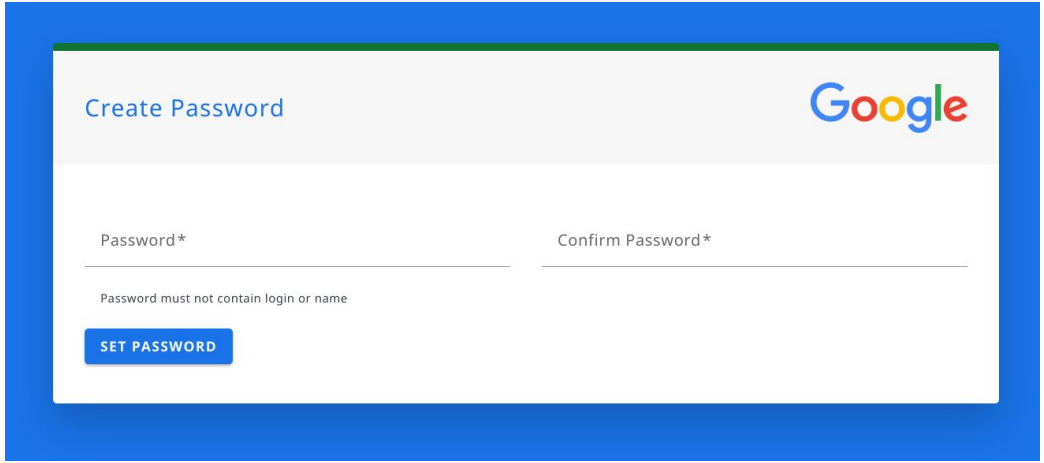
# Step 2

After clicking the link in the email, you'll be prompted to create a password. Once you've set your password, you'll be redirected to the login page. Please log in.

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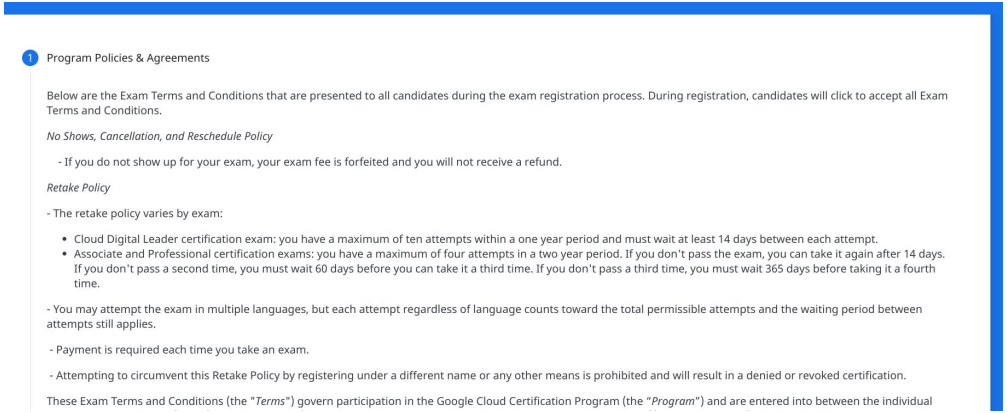
Visit https://support.google.com/cloud-certification/gethelp for answers to frequently asked questions or to contact our support team.

# Step 3

a. Please agree to the Program Policies and Requirements and provide the required information.

b. Important: When filling out the address fields, please ensure you provide all requested information, even if not explicitly marked as required. **Your zip code is necessary to proceed with the exam registration process.**



1 Program Policies & Agreements

Below are the Exam Terms and Conditions that are presented to all candidates during the exam registration process. During registration, candidates will click to accept all Exam Terms and Conditions.

*No Shows, Cancellation, and Reschedule Policy*

- If you do not show up for your exam, your exam fee is forfeited and you will not receive a refund.

*Retake Policy*

- The retake policy varies by exam:

- Cloud Digital Leader certification exam: you have a maximum of ten attempts within a one year period and must wait at least 14 days between each attempt.
- Associate and Professional certification exams: you have a maximum of four attempts in a two year period. If you don't pass the exam, you can take it again after 14 days. If you don't pass a second time, you must wait 60 days before you can take it a third time. If you don't pass a third time, you must wait 365 days before taking it a fourth time.

- You may attempt the exam in multiple languages, but each attempt regardless of language counts toward the total permissible attempts and the waiting period between attempts still applies.

- Payment is required each time you take an exam.

- Attempting to circumvent this Retake Policy by registering under a different name or any other means is prohibited and will result in a denied or revoked certification.

These Exam Terms and Conditions (the "*Terms*") govern participation in the Google Cloud Certification Program (the "*Program*") and are entered into between the individual

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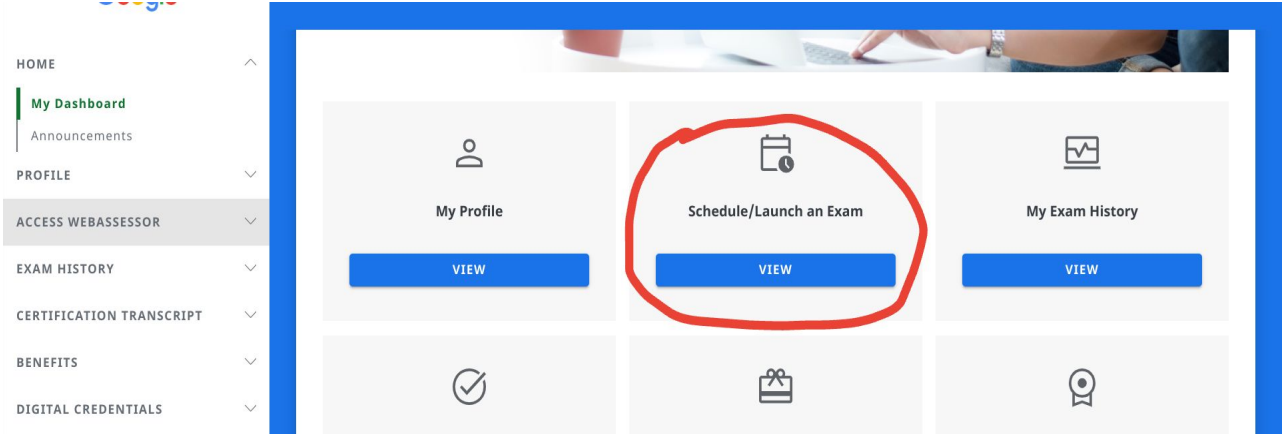
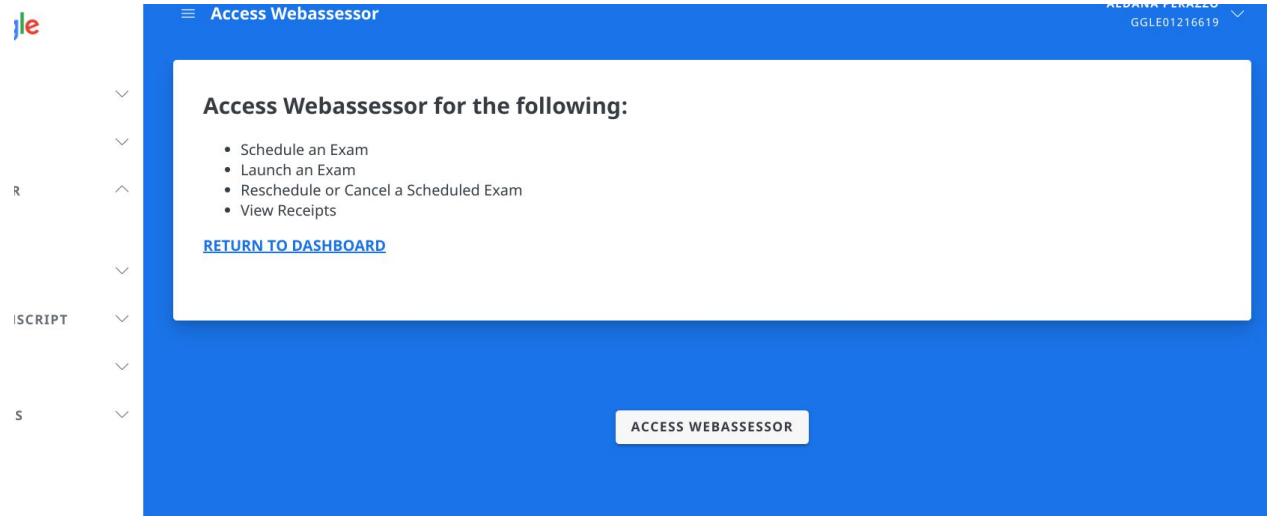
# Step 4

Now that you have access to your CertMetrics dashboard, please click on the 'Schedule/Launch an exam' button. You will then be redirected to the Webassessor page.

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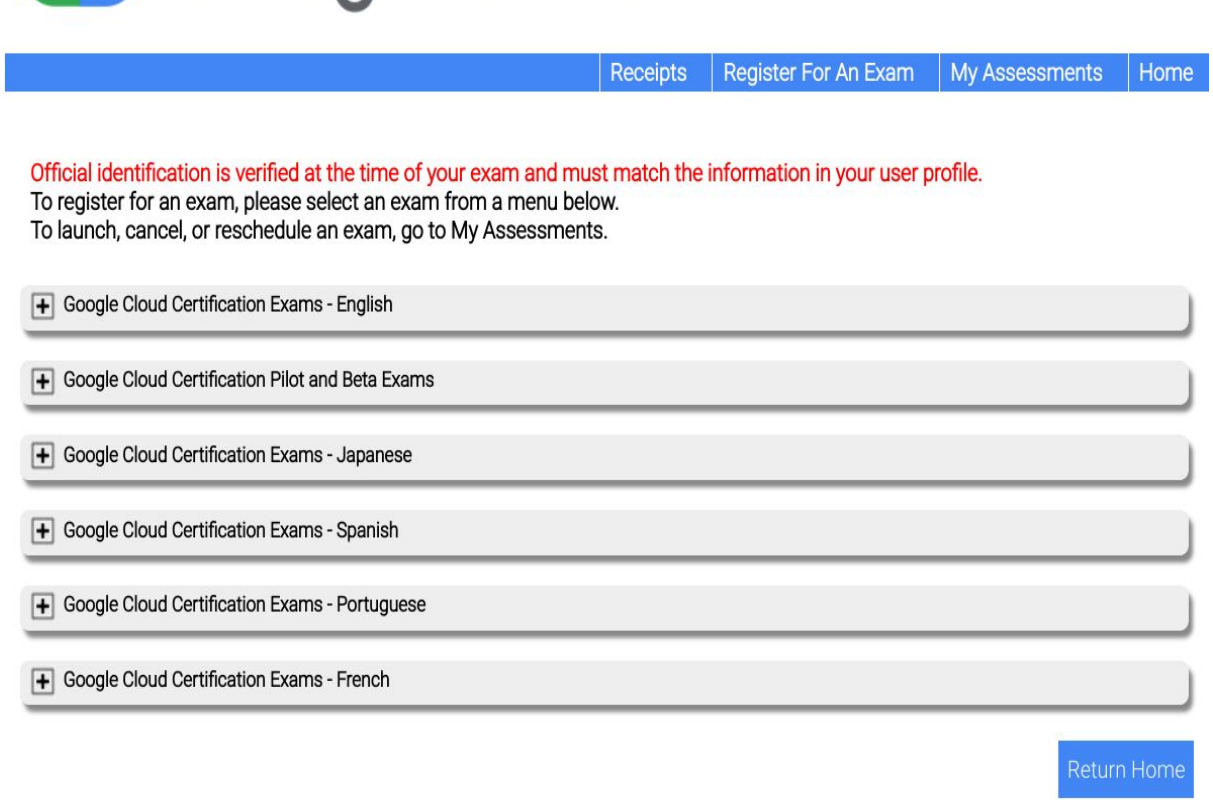
# Step 5

a. Before selecting a language, please verify with your training administrator if your voucher has any language restrictions.

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# Step 6a

a. Choose a certification exam.

You can choose to:

b. Sign up for a remote exam

or

c. Sign up for an on-site exam.

In either options please click on “Buy now”.

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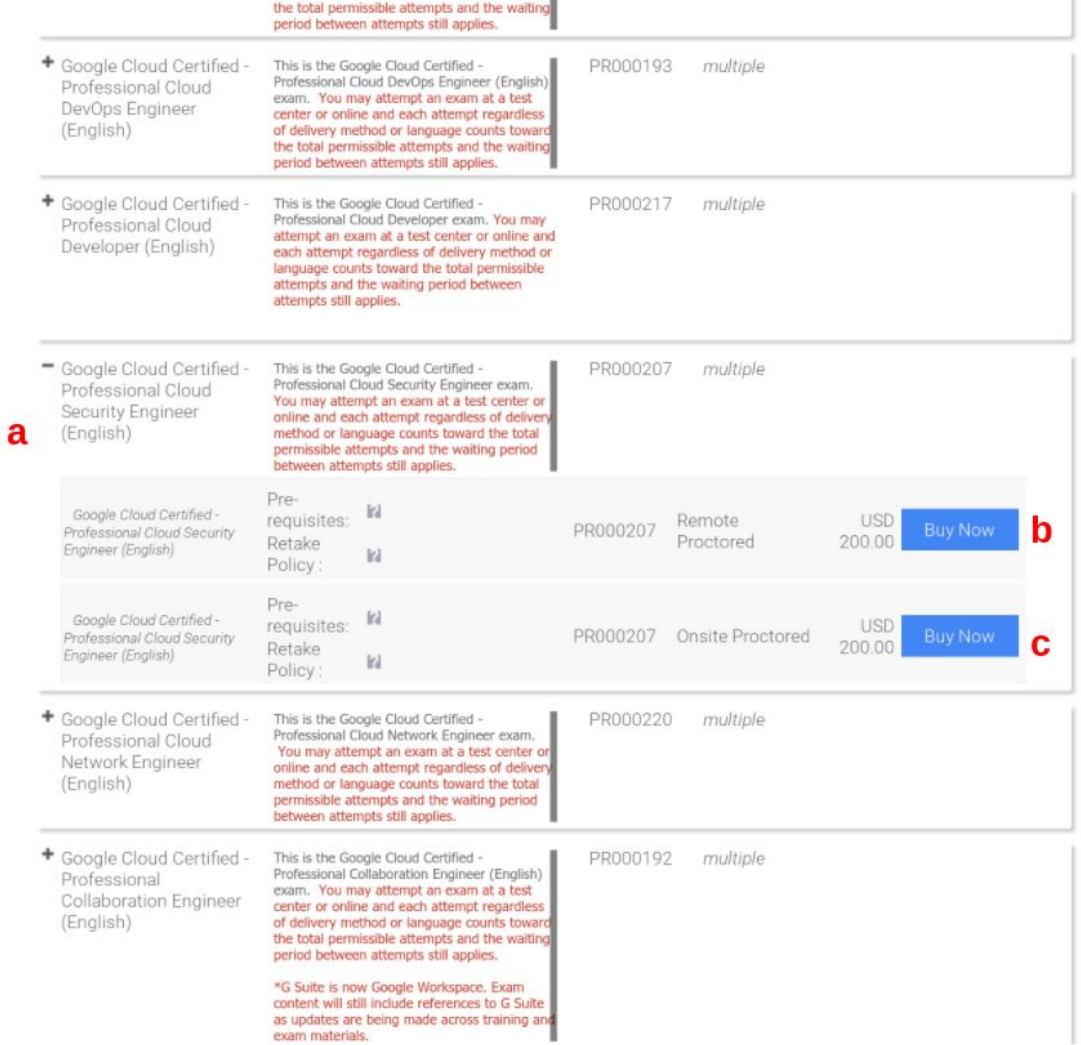
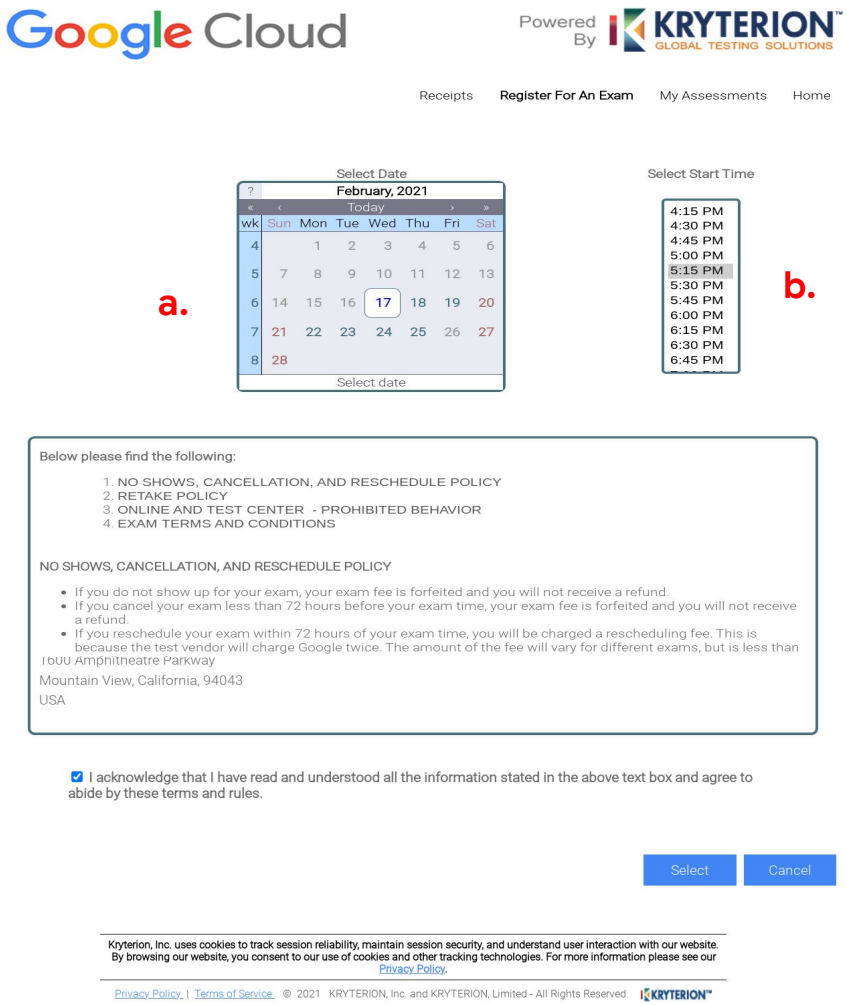


# Step 6b

## Step 6b - Online proctored exam

a. Choose the date and time of the exam.
**b. Pay attention to PM and AM.**
c. Agree for terms and conditions.

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# Step 6c

**Onsite proctored exam**

a. Choose the country in which you want to take an exam
b. Choose State/Province
c. Choose City
d. You can search nearest test center by your postal code
e. Choose a Testing Center by Marking a box.
f. In order to check open/closed testing centers please visit this webpage.

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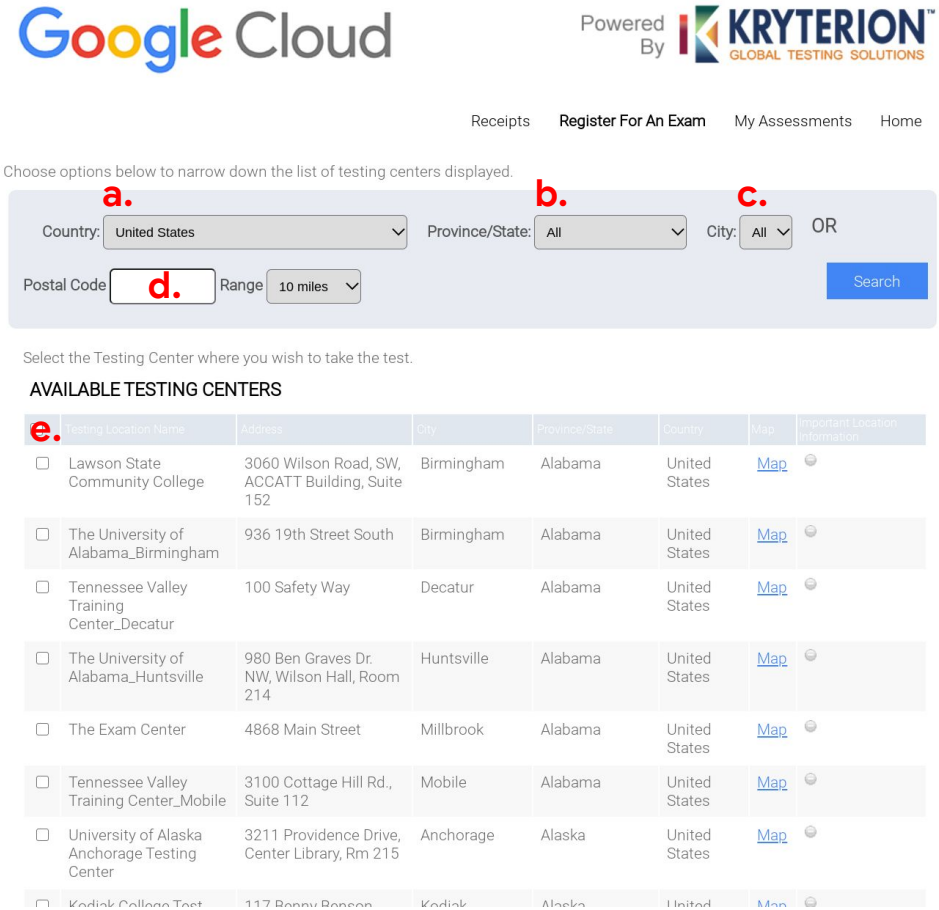
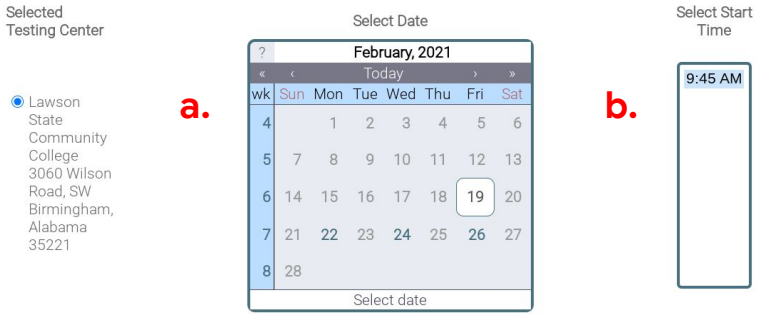
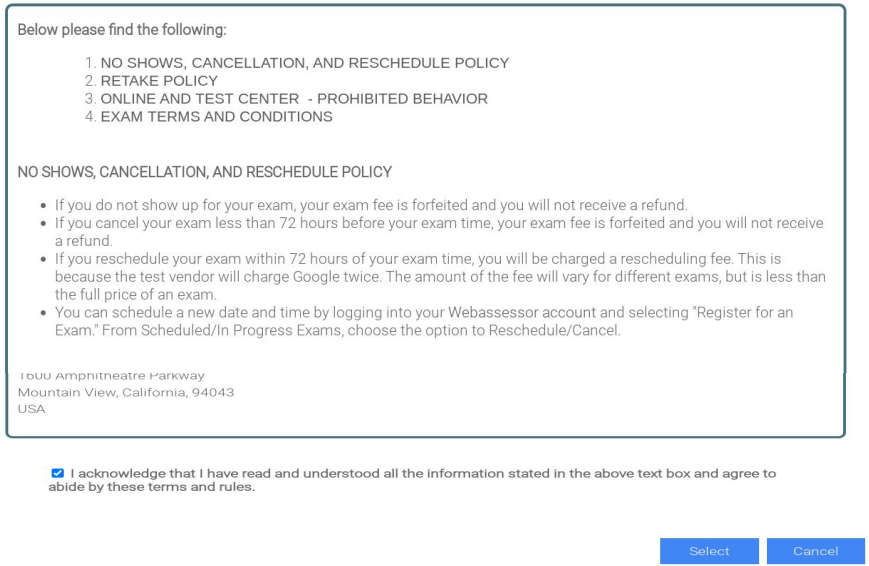


# Step 6c

a. Select a date and time of your exam.
**b. Pay attention to PM/AM.**
c. Read and acknowledge the terms and conditions.

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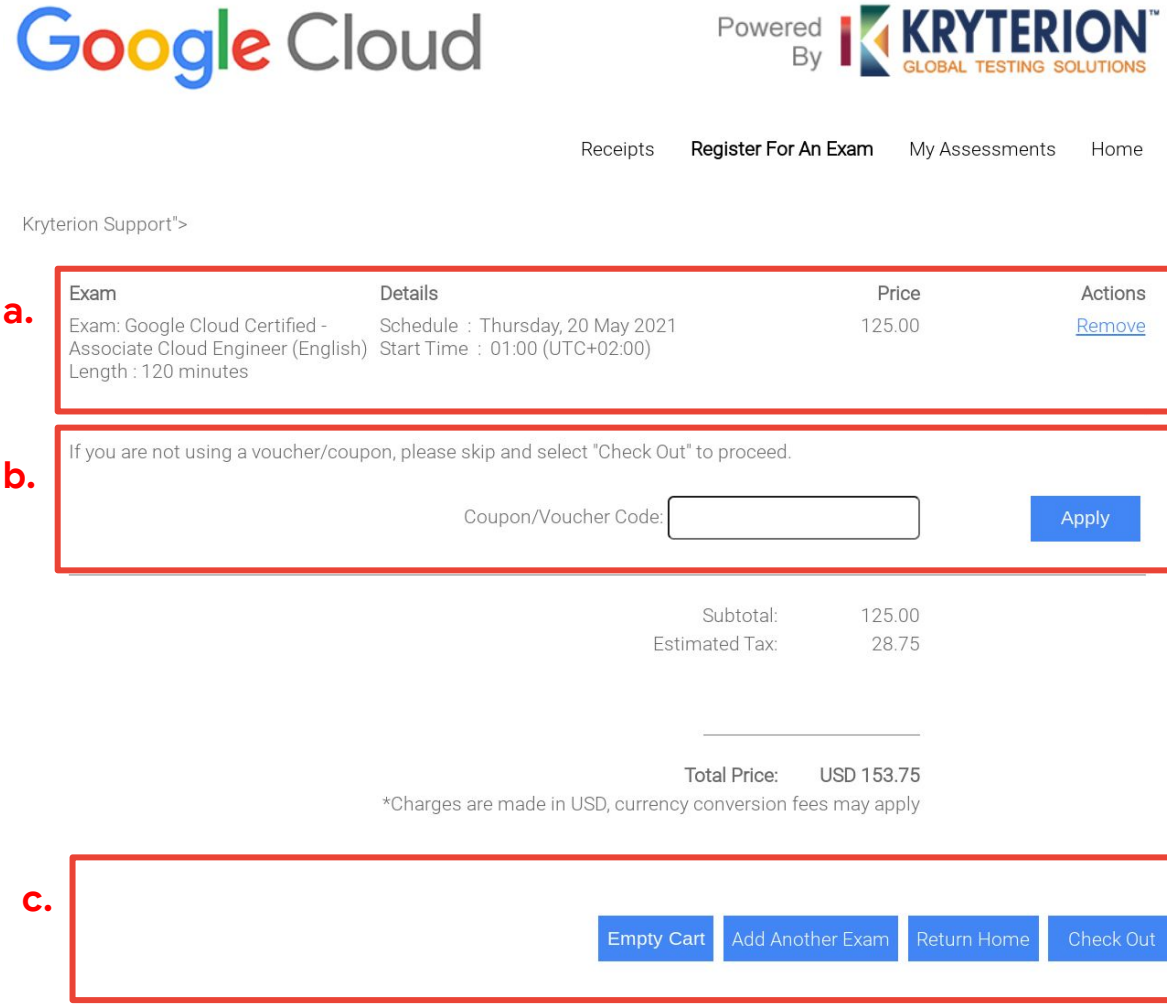
# Step 7

a. Review the details - date, time, location (in case of on-site proctored exam) etc.
a. Use your voucher code.
b. Go to check-out.

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# Exam in a Testing Center

1. Please make sure you are familiar with the following information:
   a. What Type of Identification Must I Bring to the Testing Center?
   b. What Do I Need to Know About the Onsite Testing / Testing Center Experience?
   c. Can I Have Personal Items/Belongings with Me During the Exam session?
   d. What to expect the day of your exam
   e. How to Get Help Scheduling an Exam at a Testing Center
   f. How Do I Arrange for Special Needs Assistance at a Testing Center?
   g. Are snacks, meals, drinks or any other type of food allowed in an onsite testing room?

2. A list of currently open testing centers can be found here .

# Online Proctored Exam

1. Please make sure you are familiar with the following information:
   a. How to Launch an Online Proctored (OLP) Exam
   b. Online Testing Requirements: What You Need to Know
   c. Accessibility and How to Install the Respondus Secure Browser
   d. Create A Biometric Profile / Enroll in Biometrics
   e. What Cameras and Camera Settings are Required for an Online Proctored (OLP) Exam?

# Cancelling and rescheduling Policy

1. Cancelling and rescheduling policy
2. How to cancel and reschedule an exam

# Important information

1. Your name/-s and surname/-s in a Webassessor account (through this account, you will register for an exam) **must be the same as in your ID,** which you will use for your identity proving just before the exam.
2. Kryterion strongly recommends using a non-work-related or personal computer for online proctored (OLP) exams. Use only MAC or WINDOWS.