

# Matheus Justin Hasda

+8801886536408

matheusjustinhasda@gmail.com

House-166, Paschim Shewrapara, Surjomukhi lane, Ward No -14, Mirpur, Dhaka-1216



## SUMMARY

To obtain a challenging position in a reputable organization where I can apply my skills, contribute to team success, and grow both professionally and personally while continuously learning and taking on new responsibilities.

## PROFESSIONAL EXPERIENCE

### Frontend Web Developer ( Freelance ) .

Jan 2025 - Present

#### Digiserve Bangladesh.

- Develop custom WordPress themes and templates using HTML, CSS, JavaScript, and Bootstrap.
- Integrate necessary plugins and ensure responsive design across devices.
- Collaborate with the SEO team to implement best practices for site optimization.

### Customer Support Representative ( Technical ).

Nov 2022 - Jun 2023

#### Green Zone Online – Internet Service Provider.

- Handled customer inquiries and complaints related to internet connectivity, ensuring clear communication and timely resolution.
- Guided customers through router/modem setup and basic troubleshooting via phone and direct support.
- Coordinated with technical and field teams to escalate issues and ensure high-quality customer service and satisfaction.

### Sales Executive.

Jan 2022 – Aug 2022

#### Promate Bangladesh – Electronic Gadget Brand.

- Promoted and sold a wide range of tech accessories and gadgets, providing product recommendations based on customer needs.
- Maintained strong customer relationships, delivered product demos, and handled after-sales support to ensure satisfaction.
- Achieved monthly sales targets and collaborated with the marketing team to drive in-store and online promotions

## ACADEMIC QULIFICATION

### Bachelor of Science in Computer Science and Engineering (BSc in CSE).

Jan 2022 - Present

#### Dhaka International University, Dhaka.

Deapartment: CSE.

Result: Studying.

### Diploma Engineering in Computer Science.

Passing Year: 2021.

#### Aptouch Polytechnic Institute, Dinajpur, Rangpur.

Deapartment: Computer Science.

Result: CGPA 3.68 (Out Of 4).

### Secondary School Certificate ( SSC ).

Passing Year: 20217

#### Birampur Pilot High School, Birampur, Dinajpur, Rangpur.

Deapartment: Science.

Result: GPA 4.50 (Out Of 5)

## STRENGTHS

Process improvement	Report writing and presenting	Strong interpersonal skills
Data-driven strategic planning	Critical thinking skills	Proactive and self-motivated
Cost-benefit analysis	Excellent communication skills	Exceptional organisational skills

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## ADDITIONAL INFORMATION

### Language:

- English
- Bangla
- Santali ( Mother Tongue )

### Certifications:

- Web Desgin- Dusra Soft. Ltd.
- Micosoft Office ( Word, Excell, Power-point )  
Birampur It.

### Hobby:

- Playing Guitar, Photography, Traveling.
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## PERSONAL INFORMATION

Fathers Name : Solomon Hasda  
Mothers Name : Tabitha Baskey  
Permanent Address : Banihara (Balla), Panditpur-5740, Gabindaganj, Gaibandha.  
Nationality : Bangladeshi ( By Birth )  
Religion : Christian  
Blood : Group: AB+  
Marital Status : Unmarried.

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## CERTIFICATION

I certify that the information provided here is true correct and consistent and understand that my resume would be cancelled if any information is found wrong.

  
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