

# Haseeb Nawaz

Brooklyn, NY 11235

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## Summary

Google certified IT Support Professional with an essential understanding of Windows OS, applications and hardware. Advance knowledge in SQL and Relational Databases. Highly enthusiastic about problem solving while constantly challenging myself to expand my knowledge in Computer Systems. Exceptional team communicator, workflow management and the ability to work in a diversified team.

## Technical Skills

- **Languages-**
  - SQL, PL/SQL, NoSQL, HTML, XML
- **Software-**
  - SQL Developer, SQL Plus, MongoDB, Oracle 11g, Android Studio, OEM 11g, Microsoft Office, Outlook, Chrome RDP, MS SQL Server 2012
- **Operating Systems-**
  - Windows (Vista, 7, 10), Android, IOS
- Advance understanding of Relational Databases, Database Administration
- Ability to write SQL Queries and Procedures, Triggers and Functions in PL/SQL
- Ability to installation and troubleshoot hardware
- Upgrading & updating Windows
- Troubleshooting software

## Projects

### Airlines Reservation System

- Consists of 4 tables (Flight, Passenger, Payment, Reservations) in the schema
- 5 User PL/SQL procedures including checking available flights (i.e. JFK to Miami on June 11)
- 5 Admin PL/SQL procedures including registering a new flight and updating flight fare
- Sequences to auto generate Reservation\_ID and Passenger\_ID for the Passenger
- Trigger on Flight(remaining\_seats) to decrease after a new reservation has been made for N amount of passengers
- Developed in Oracle SQL Developer

**Quiz App:** <https://play.google.com/store/apps/details?id=com.something.shah.quiz&hl=en>

- Created individually as the final project for Multimedia and Application design class
- The app consists of easy questions with multiple choice answers
- Developed in Android Studio using Java

## Education

### New York City College of Technology/ CUNY

Brooklyn, NY

#### Bachelor's in computer system technology (Database)

Expected Graduation: Aug 2019

- Current GPA: 3.2
- Academic Honors: Dean's List (Fall 2017)

### New York City College of Technology

Brooklyn, NY

#### Associates in Computer System Technology

May 2018

## Work Experience

### 7-Eleven

#### Sales Team Associate

August 2015- January 2016, Brooklyn, NY

- Trained and mentored 2 new employees
- Accomplished working with ethnically diversified set of individuals
- Experience in operating a POS operating system and lottery machine
- Spontaneously operated multiple POS systems in rush hours
- Cultivated strong brand relationships through repeat customers
- Demonstrating commitment, patience, and respect was my priority

## Certificates

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- Google IT Support Professional Certificate
- Microsoft® Digital Literacy
- AWR-173-W Information Security Basics