

Hashim EA

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Experienced System Administrator and Web Operations Manager with a focus on web hosting and virtualization environments. Proficient in all phases of dynamic web project development lifecycle. Skilled in multiple programming languages, including PHP, JavaScript, and Python. Extensive background in billing and customer relations, utilizing platforms such as WHMCS and Zendesk.

Professional Experience

2021 – present
Paris, France

System Administrator, Zelev

- Managed web and systems environments for an educational-focused platform serving tutors and students.
- Utilized tools such as Zabbix, Mattermost, Mailwizz, Uptimekuma, Nginx Proxy Manager, and Nginx Load Balancer.
- Implemented high availability configurations for WordPress.
- Spearheaded custom development, staging, and plugin integration within the WordPress ecosystem using PHP, JS, and Bootstrap.
- Successfully configured AWS SES for SMTP and CloudFront for optimal content distribution.
- Proficient in implementing and managing Active Directory authentication for user access control and security.
- Proficiently administered Proxmox virtualization (KVM, LXC) and DNS systems to ensure robust infrastructure.
- Orchestrated the setup of GitLab and automated pipelines, enhancing development and deployment efficiency.
- Demonstrated strong leadership skills in managing and leading teams.
- Proactively maintained and optimized various CRM platforms, including EspoCRM, SuiteCRM, VtigerCRM.
- Leveraged Docker for efficient deployment of Jitsi, RTMP Setup.

12/2019 – 01/2021
Pandalam, India

Govt Recognized Startup, Founder, Careayu

- Infrastructure Development and Setup
- WordPress and WooCommerce Customization
- Payment Gateway Integration
- ErpNext & OpenEMR Customization
- Mailcow Email Server Setup and Customization
- Azure and AWS Setup and Management
- GitHub Workflow Integration for App Development
- PHP Coding for WordPress and Other Integrations
- Amazon EC2, SES (SMTP), and CloudFront Setup
- Aapanel, Cyberpanel
- Executed SEO optimization strategies
- Implemented tracking for user behavior analysis and conducted site speed optimizations to enhance user experience.

09/2017 – 01/2021
Morocco

Linux Admin, Operation Manager, VPSwindows.biz

- Executed and managed activities involving Proxmox and Ceph installation and management.
- Demonstrated expertise in email server management and domain administration.
- Redundancy setup for PowerDNS.
- Utilized Ansible for efficient bulk upgrades, updates, and configuration updates.
- Accomplished a significant 40% reduction in expenditures.
- Displayed competence in campaign design and competitive price analysis.
- Leveraged sales and marketing skills to contribute to business growth.

- Proficiently managed Windows and Linux service requests.
- Successfully completed automated provisioning for both Windows and Linux systems.

09/2012 – 09/2017
Morocco

Technical Support, Billing, VPSwindows.biz
2012-2014: Part-Time Employment (Night Shift)
2015-17 : Full time

- Proficiently troubleshooted and resolved client problems with technical expertise.
- Provided technical assistance for both Windows and Linux environments.
- Demonstrated adeptness in ticket management and WHMCS billing processes.
- Successfully integrated gateways and WHMCS modules to enhance functionality.
- Displayed proficiency in web hosting using platforms like Cpanel and Plesk.
- Revamped and redesigned WordPress websites for enhanced user experience.
- Effectively managed Proxmox virtualization platform for optimal performance.
- Expertly integrated and managed custom WHMCS modules for tailored solutions.
- Managed DNS, IP, SMTP, and POP3 configurations to ensure smooth operations.
- Executed SEO optimization strategies to enhance website visibility and drive organic traffic. Successfully integrated Matomo/Piwik tracking to analyze user behavior and improve site performance.

Education

09/2010 – 04/2015
Mangalore, India

Bachelor of Ayurveda Medicine & Surgery,
Rajiv Gandhi University of Health Science Bangalore
Graduate (4-1/2 years + 1 Year Internship)

06/2007 – 03/2010
Thottakonam, India

Higher Secondary, Govt Higher Secondary School Thottakonam
Class 11, Class 12

Skills

Web Hosting Management and Various Panel Experience • Apache and Nginx Native Hosting (Baremetal)
MySQL Database Administration • Proficient in PHP, Python, JavaScript, HTML, and CSS
WHMCS Installation, Management, Support, Sales, and Administration
Email Server Configuration and Management • Proxmox Virtualization Management
Ceph and ZFS Setup and Administration • Proficient in Debian, CentOS, Ubuntu, Mint Linux distributions
Windows Server Deployment and Troubleshooting (2008-2022)
Strong Command-line Skills, Including Bash • SSH, SFTP, and RDP Connection Management
Experience with Colocation Arrangements and Server Hardware (PDU, Servers)
WordPress and WooCommerce Setup and Plugin Integration • Magento E-Commerce Platform Setup
Shopify Setup • Docker and Docker Compose Deployment • Entry-Level Knowledge of Kubernetes
Familiarity with AWS and Azure Cloud Services • Git Workflow Proficiency
Automation Skills using Botting, Zeno, Selenium, and UIPath
Proficient in MS Office, Google Sheets, Docs, and LibreOffice
Figma, Canva, and Moderate Photoshop Skills • Office365, Teams Management

Languages

English

Malayalam

Hindi

Kannada

Interests

Virtual Reality

Gaming

Cryptocurrency

Opensource

Websites

<https://careayu.com>

<https://liveayurvedalife.com>