

# TuneHive – Frequently Asked Questions

**Q1: What is TuneHive?**

A1: TuneHive is a digital music streaming platform that lets users listen to millions of songs, create playlists, follow artists, and discover new music across devices.

**Q2: Is TuneHive free to use?**

A2: Yes, TuneHive offers a free tier with ads and limited skips. Premium plans remove ads and unlock offline listening and high-quality audio.

**Q3: Which platforms support TuneHive?**

A3: TuneHive is available on iOS, Android, Web, Windows, macOS, smart TVs, gaming consoles, and smart speakers like Alexa and Google Home.

**Q4: Can I listen to music offline?**

A4: Yes, with a Premium subscription, you can download songs, albums, and playlists to listen offline without an internet connection.

**Q5: Does TuneHive offer curated playlists?**

A5: Yes, TuneHive features editorial and algorithmically curated playlists based on genres, moods, user behavior, and trending music.

**Q6: How does TuneHive recommend music?**

A6: Our recommendation engine uses machine learning to analyze your listening history and suggest songs, albums, and artists you may like.

**Q7: Can I share music with friends?**

A7: Yes, you can share songs, albums, and playlists directly through TuneHive or on platforms like WhatsApp, Instagram, and Twitter.

**Q8: Is there a family plan available?**

A8: Yes, the TuneHive Family Plan allows up to 6 users in the same household to have individual premium accounts under one subscription.

**Q9: Does TuneHive have podcasts?**

A9: Absolutely. TuneHive hosts thousands of podcasts across genres including education, entertainment, news, and wellness.

**Q10: Is there a student discount?**

A10: Yes, eligible students can subscribe to TuneHive Premium at a discounted rate. Verification is required annually.

**Q11: What audio quality does TuneHive support?**

A11: TuneHive streams up to 320 kbps for Premium users. A lossless (HiFi) tier is also available in select regions.

**Q12: Can I upload my own music?**

A12: TuneHive does not support personal music uploads, but artists can distribute their music via partnered aggregators.

**Q13: What is the TuneHive Wrapped feature?**

A13: TuneHive Wrapped is an annual summary of your top songs, artists, and listening stats — available every December.

**Q14: Can I use TuneHive in my car?**

A14: Yes, TuneHive supports Android Auto, Apple CarPlay, and Bluetooth audio for in-car music streaming.

**Q15: Is parental control available?**

A15: Yes, parents can restrict explicit content and monitor activity on child profiles under Family accounts.

**Q16: How do I cancel my subscription?**

A16: Subscriptions can be canceled anytime via the account settings page. Access to Premium features continues until the billing period ends.

**Q17: What countries is TuneHive available in?**

A17: TuneHive is currently available in over 100 countries. Check our website for the full list of supported regions.

**Q18: Does TuneHive pay artists?**

A18: Yes, artists earn royalties based on the number of streams and TuneHive's revenue share agreements with rights holders.

**Q19: How do I report an issue with a song or podcast?**

A19: Use the in-app report option or contact TuneHive support to flag incorrect metadata, audio issues, or content concerns.

**Q20: Where can I get customer support?**

A20: TuneHive provides 24/7 support via live chat, email, and a self-service help center accessible through the app or website.