

Mahar Travels Ltd.

Trip Details

Trip Date:

From :

To :

Passenger:

Age:

Seat:

Payment Details

Ticket Price:

Terms & Conditions:

1.This ticket has been issued by Shohoz.com on behalf of the bus operator as per Nahar trvls. Terms of use. Shohoz.com is ONLY a bus ticket agent, it does not operate bus services of its own.

Nahar trvls. responsibilities include:

Issuing a valid ticket for its network of bus operators
Providing refund and support in the event of cancellation

Nahar trvls. responsibilities do not include:

The bus operator's bus not departing / reaching on time.
The bus operator's employees being rude.

The bus operator's bus seats etc not being up to the customer's expectation.

The bus operator cancelling the trip, changing the type of bus or changing the seat. The baggage of the customer getting lost / stolen / damaged.

The customer waiting at the wrong boarding point.

The bus operator changing the boarding point from what is provided on Shohoz.com and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.

2.The passengers are requested to arrive at the boarding point 20 minutes prior to bus departure time. If not, then the ticket will be considered cancelled.

3.Without a paper copy of the ticket, passengers may not be allowed to board the bus.

4.The bus operator reserves the right to cancel/delay trips, change buses and change seats due to unavoidable reasons.

5.Each passenger can carry 10 kg luggage. There will be charge of 10 BDT/kg forevery kg excess weight. The passenger must inform the operator if he is carrying luggage worth more than BDT 5000. The operator or Shohoz does not bear any consequences for the passenger carrying illegal goods.

6.Cancellation & Refund of tickets will be made as per policy stated on Shohoz.com, and subject to bus operator's approval:

You must apply for cancel & refund 12 hours before trip departure time (excluding 12 AM to 7 AM).

If the Bus operator cancels the trip after this period, you must apply for a refund within 24 hours of trip departure time.