

# HASSAM NASIR

Pakistan, PK | P: +92 3206370905 |

[hassamnadir21@gmail.com](mailto:hassamnadir21@gmail.com)

## EDUCATION

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### BAHAUDDIN ZAKARIYA UNIVERSITY

Bachelor of Telecommunication System

Major in Communication; Minor in Mathematics and Physics. Cumulative GPA:

2.80/4.0

Multan, Punjab

Expected Sep 2025

### PUNJAB GROUP OF SCIENCE COLLEGE

Study Intermediate in FSc Pre Engineering

Completed Intermediate with a 70% overall, demonstrating strong academic performance and dedication to excellence

Multan, Punjab

Aug2019–May2021

### NETWORKING ESSENTIALS

Completed and learn about network components, types and connections

### WORK EXPERIENCE:

#### Technical Support Intern (TAC Level 1) - Local ISP, Multan

Delivered first-level technical assistance to end-users by diagnosing and resolving basic internet connectivity issues.

Maintained and prepared daily IP usage and incident reports for internal tracking.

My experience extended to using monitoring tools such as Jaze, Zalpro, and UISP to monitor network performance and resolve connectivity issues for customers effectively.

Provided customer support through guided troubleshooting (e.g., device reboots, cable checks).

#### SEO Content Writer & Social Media Manager - Digital Marketing Agency

Wrote high-quality, SEO-optimized content for blogs, landing pages and service sites, focusing on targeted keywords and on-page SEO. Handled social media management across Reddit, Quora, Facebook and Instagram to boost engagement and drive traffic. Contributed to overall content strategy, helping clients improve online visibility and search rankings.

### CERTIFICATION: HUAWEI CLOUD COMPUTING CERTIFICATION COURSE

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Currently taking the Huawei Certified ICT Associate (HCIA) - Cloud Computing course to learn the basics of cloud technology. Studying key topics like virtualization, Huawei Cloud tools like Elastic Cloud Server, Virtual Private Cloud and managing cloud systems. Gaining hands-on skills to set up and handle cloud solutions. This globally recognized certification boosts my technical abilities and prepares me for a career in cloud computing.

## ADDITIONAL

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**Technical Skills:** Cisco networking, LAN/WAN, TCP/IP, InterVLAN Routing, Switching & Routing, DHCP/DNS, Routing Protocol, Troubleshooting

**Additional Skills:**

- On Page SEO
- Content Writing
- Social Media Manager

**Languages:** Fluent in English; Conversational Proficiency in Urdu