1. Pool

- Represents: A participant in a process (e.g., a company, department, or system).
- Purpose: Shows the boundary of responsibility for that participant.
- Usage:
 - o Typically used when multiple organizations or systems interact in a process.
 - o Can contain lanes or directly contain tasks.
 - o Often drawn as a large rectangle that encloses the process steps of that participant.

Example:

- A process involving a bank and a customer:
 - o One **pool** for the Bank.
 - One pool for the Customer.
 - o Interactions happen through **message flows** between pools.

2. Lane

- Represents: A subdivision within a pool, usually a role, team, or department.
- Purpose: Shows who performs which tasks within a single participant.
- Usage:
 - Lanes help organize **responsibilities** inside a pool.
 - o Can be horizontal or vertical.

Example:

- In the Bank pool:
 - o One lane for Teller.
 - o One lane for Loan Officer.
 - o Each lane contains the tasks performed by that role.

Key Differences

Feature	Pool	Lane
Represents	A participant (organization/system)	A role or department within a participant
Scope	Entire process for that participant	Tasks performed by a specific role inside the pool
Purpose	Defines boundaries and interactions	Organizes responsibilities within the pool
Connections	Message flows between pools	Sequence flows inside the lane