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How to Synchronize the AD tables FND_NODES, ADOP_VALID_NODES, and FND OAM CONTEXT FILES in 12.2 when adop fails. (Doc ID 2064223.1)

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APPLIES TO:

Oracle Applications DBA - Version 12.2 to 12.2.8 [Release 12.2Cloud to 12.2] Oracle Concurrent Processing - Version 12.2.6 to 12.2.8 [Release 12.2] Information in this document applies to any platform.

SYMPTOMS

CASE 1:

adop phase=prepare

******FATAL ERROR*****

PROGRAM: (/appl/ad/12.0.0/bin/adzdoptl.pl)

TIME: Fri Oct 2 22:06:45 2015

FUNCTION: ADOP::GlobalVars::_GetMandatoryArgs [Level 1]

ERRORMSG: adop is not able to detect any valid application tier nodes in ADOP_VALID_NODES table.

Ensure autoconfig is run on all nodes.

[STATEMENT] Please run adopscanlog utility, using the command

"adopscanlog -latest=yes"

to get the list of the log files along with snippet of the error message corresponding to each log file. adop exiting with status = 255 (Fail)

CASE 2:

adop phase=apply / actualize_all

[APPLY PHASE]

******FATAL ERROR*****

AutoConfig could not successfully execute the following scripts:

Directory: <EBS_BASE>/fs#/FMW_Home/webtier/perl/bin/perl -I <EBS_BASE>/fs#/FMW_Home/webtier/perl/lib/5.10.0 -I

<EBS_BASE>/fs#/FMW_Home/webtier/perl/lib/site_perl/5.10.0 -I <EBS_BASE>/fs#/EBSapps/appl/au/12.0.0/perl -I <EBS_BASE>/fs#/FMW_Home/webtier/ohs/mod_perl/lib/site_perl/5.10.0/x86_64-linux-thread-multi /<EBS_BASE>/fs#/inst/apps/<SID_hostname>/admin/install

txkGenADOPWrapper.pl INSTE8_APPLY 1

SQL> SQL> Connected.

SQL> SELECT ad_zd_adop.get_node_type('<hostname>') FROM DUAL

*

ERROR at line 1:

ORA-01422: exact fetch returns more than requested number of rows

ORA-06512: at "APPS.AD_ZD_ADOP", line 3049

.

CAUSE

CASE 1: adop phase=prepare

In this case, The fnd_nodes table has NULL for domain entry of this valid server.

Example Data Supporting the Conclusion

[table.applsys.fnd_nodes]

NODE PLAT D C A F W NODE_NAME SERVER_ADDRESS DOMAIN WEBHOST VIRTUAL_IP S

CASE 2: adop phase=apply / actualize_all

[table.applsys.fnd_oam_context_files]

NAME S_CONTEXTFILE S_CONTEXTTYPE S_CONTEXTNAME Version Number SERIAL APPL_TOP_NAME HOST SHARED_FILE_SYSTEM EDITION

- <SID_hostname> ./<SID_hostname>.xml APPL_TOP Context <SID_hostname> 120.401.12020000.85 6999 AT_<hostname> <hostname> false run
- <SID_hostname> ./<SID_hostname>.xml APPL_TOP Context <SID_hostname> 120.401.12020000.85 6999 AT_<hostname> <hostname> false run
- <SID_hostname> ./<SID_hostname>.xml APPL_TOP Context <SID_hostname> 120.401.12020000.85 7001 AT_<hostname> <hostname> false patch
- <SID_hostname> ./<SID_hostname> .xml Database Context <SID_hostname> 120.52.12020000.11 0 NULL <hostname> NULL database

SOLUTION

Test the following steps in a cloned instance first, and then migrate accordingly once the desired result is confirmed:

NOTE: 1. Due to the method required for "cleaning out" / "re-synchronizing" the following tables, it is **EXPECTED / REQUIRED** that the Applications have been shutdown.

The only thing running should be the Database Tier.

- 2. A full backup should be taken before any testing begins.
- 1. Backup the fnd_oam_context_files, fnd_nodes, and adop_valid_nodes tables, and if on AD/TXK 8 or higher; ad_nodes_config_status in the EBS env nodes:

```
Linux#> sqlplus applsys/<pwd>

SQLPlus#> create table fnd_oam_context_files_bkp as select * from fnd_oam_context_files;

SQLPlus#> create table fnd_nodes_bk as select * from fnd_nodes;

SQLPlus#> create table adop_valid_nodes_bk as select * from adop_valid_nodes;

If on AD/TXK 8 or higher:

SQLPlus#> create table ad_nodes_config_status_bk as select * from ad_nodes_config_status;
```

2. Truncate the following tables (Continue from step 1):

```
SQLPlus#> truncate table fnd_oam_context_files;
SQLPlus#> truncate table fnd_nodes;
SQLPlus#> truncate table adop_valid_nodes;

If on AD/TXK 8 or higher:
SQLPlus#> truncate table ad_nodes_config_status;
```

3. Run AutoConfig on the DB tier:

```
Source the <RDBMS_ORACLE_HOME> home.

Linux#> cd <RDBMS_ORACLE_HOME>/appsutil/scripts/<SID>_<HOSTNAME>/

Linux#> ./adautocfg.sh
```

- ... Confirm Autoconfig completes successfully.
- ... If RAC, Repeat step 3 on all RAC nodes.
- 4. Run Autoconfig on the run file system.

```
Linux#> source <EBS_BASE>/EBSapps.env run
Linux#> cd $ADMIN_SCRIPTS_HOME
Linux#> ./adautocfg.sh
```

- ... Confirm Autoconfig completes successfully.
- ... If more than one EBS node, repeat step 4 on all EBS nodes.
- 5. Run Autoconfig on the patch file system

Before running Autoconfig on the patch file system the ebs_login trigger **MUST** be disabled ... **After** the successful completion of Autoconfig the ebs_login trigger **MUST** be re-enabled.

a. Disable the ebs_login trigger using the following SQL.

```
Linux#> sqlplus system/<pwd>
SQLPlus#> alter trigger ebs_logon disable;
```

b. At this time Run autoconfig with the patch env sourced .

```
Linux#> source <EBS_BASE>/EBSapps.env patch
Linux#> cd $ADMIN_SCRIPTS_HOME
Linux#> ./adautocfg.sh
```

- ... Confirm Autoconfig completes successfully
- ... If more than one EBS node, repeat step 5.b on all EBS nodes.
- c. Enable the ebs_login trigger using the following SQL.

```
Linux#> sqlplus system/<pwd>
SQLPlus#> alter trigger ebs_logon enable;
```

6. After Autoconfig has been run successfully on all nodes, run the following two (2) queries in order to verify the tables have been correctly populated:

```
SQL> set pagesize 5
set linesize 132
col node_name format a15
col server_id format a8
```

```
SQL> set pagesize 5
set linesize 132
col NAME format A20
col VERSION format A12
col PATH format A110
col STATUS format A10
select NAME, VERSION, PATH, STATUS from FND_OAM_CONTEXT_FILES;
```

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