✓ 100 XP ▶

Interactive lab simulation

25 minutes

Lab scenario

Your organization is setting up a new Help Desk. You've been tasked to configure the appropriate user account permissions. The specific requirements are:

- As the organization grows, ensure it will be easy to manage multiple subscriptions.
- Ensure the Help Desk members can create support requests.
- Ensure the Help Desk members can view resource groups, but not the resources in the resource groups.

Architecture diagram
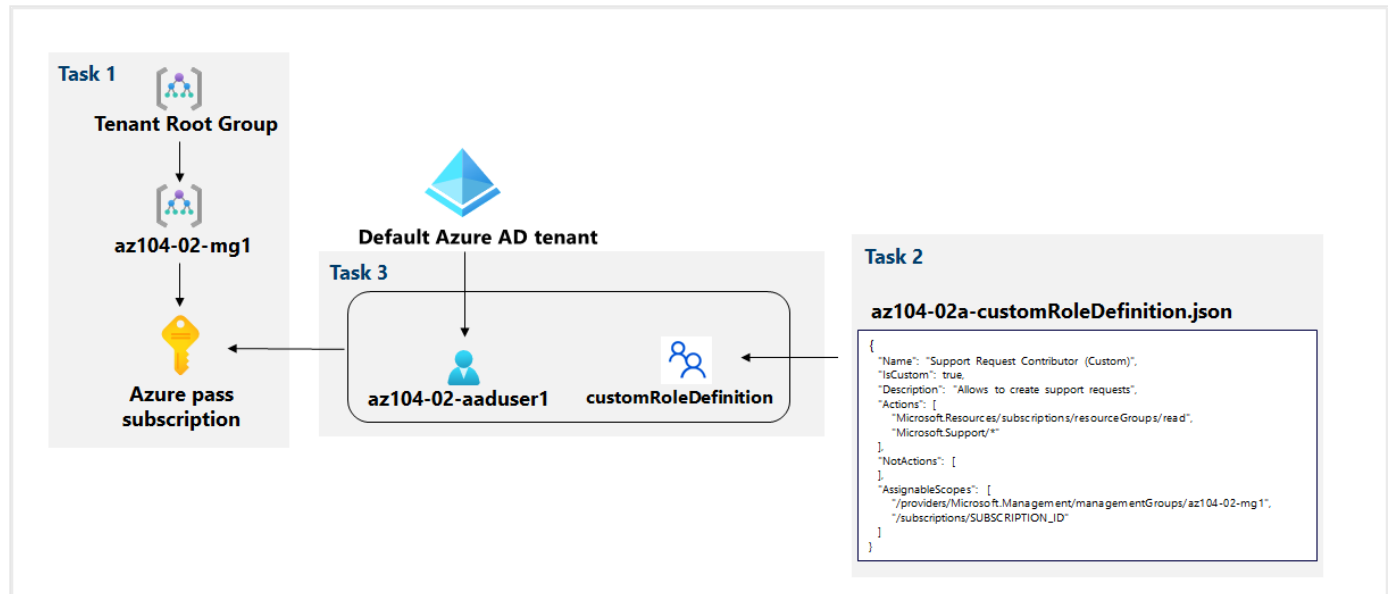
Objectives

- **Task 1:**Implement management groups. This will make it easy to manage multiple subscriptions.
  - Ensure you have the necessary permissions to access the root management group.

- Create a management group and add your subscription.
- **Task 2**: Create a custom RBAC role for the Help Desk users.
  - Create a JSON file that defines the custom Support Request Contributor role permissions.
  - Use PowerShell to upload the new custom role.
- **Task 3**: Assign RBAC roles.
  - Create a new user, **az104-02-aaduser1**, and assign them the Support Request Contributor (Custom) role.
  - Test the user permissions. The user should be able to view resource groups and create support requests.

ⓘ **Note**

Click on the thumbnail image to start the lab simulation. When you're done, be sure to return to this page so you can continue learning.
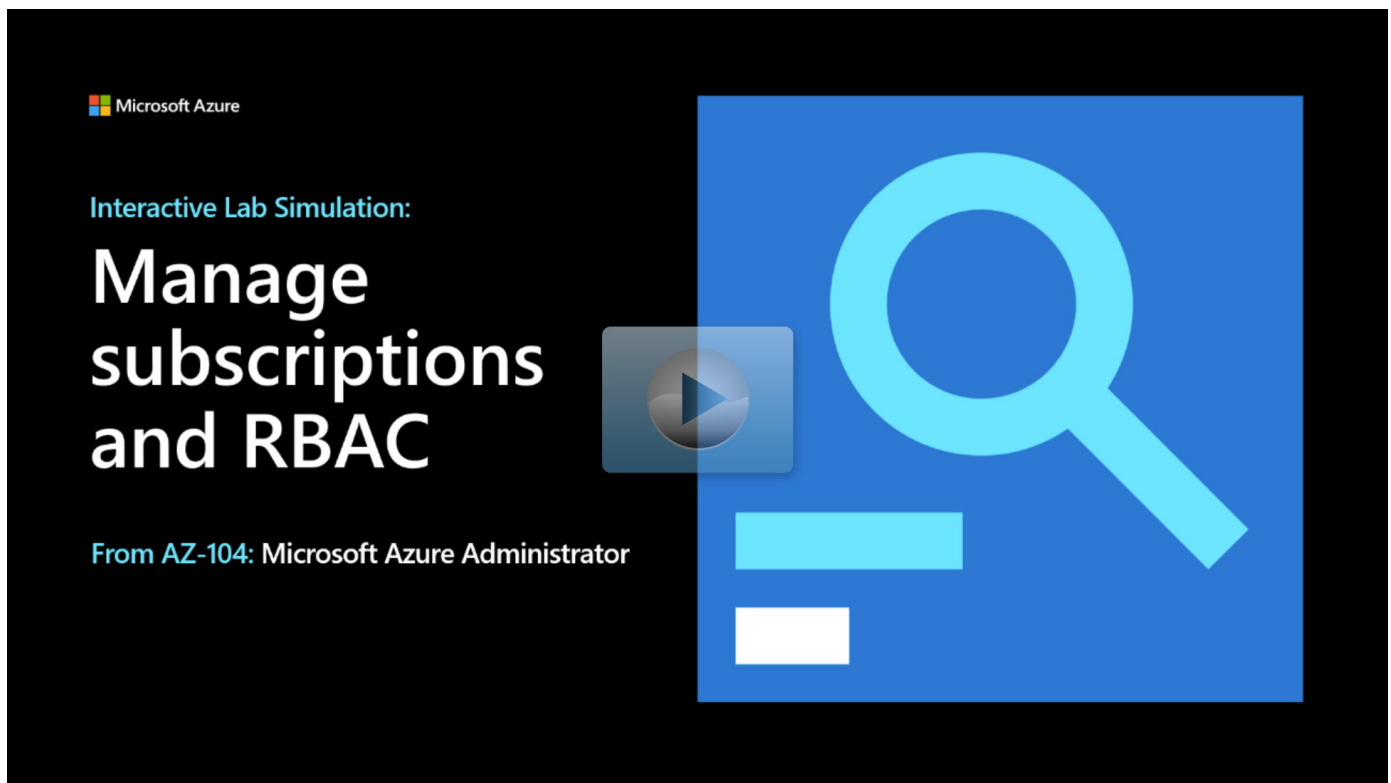
Next unit: Knowledge check

Continue >

How are we doing?   ☆ ☆ ☆ ☆ ☆