Hassan Abo Elmahasen Ibrahim

Cloud Engineer / System Engineer

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Education:

- Bachelor of computer science | Fayoum University. | 2014 – 2018

- Grade: Very good.

- Graduation Project Grade: Excellent.

- Graduation Project Idea: Home School: Making Student in Touch With his School and Teachers Outside the School and at Any Time Through Using Home School App Hence no More Place and Time Link the Student With his School.

Experience:

➢ IT Specialist| **Elevate Holding Company** | Feb 2022– NOW

- **Responsabilities of the job:**

    1- Responsible for the installation and configuration of new software and hardware, including the server network, devices and firewalls.

    2- Responsible for monitoring system performance, IT system operations and storage utilization. Plans ahead for necessary hardware or software upgrades to support system growth.

    3- Manages user accounts and assets, and assigns and updates security permissions on the network according to security policy.

    4- Provides support with escalated help desk requests.

    5-Configuration of monitoring system: PRTG.

    6-Configuration of ticketing system: ManageEngine ServiceDesk Plus.

➤ IT Help Desk| **Outsource Giant Company** | Oct 2021 — Feb 2022

  • **Responsabilities of the job:**

  1-Installing and configuring computer hardware , software ,networks , printers and scanners

  2-Monitoring and maintaining computer systems and networks

  3-Providing technical support across the company

  4- Repairing and replacing equipment as necessary

➤ Help Desk | **Egyptian Army** | Jan 2020 — Oct 2021

  • **Responsabilities of the job:**

  1-Installing and configuring computer hardware , software ,system , printers and scanners

  2-Monitoring and maintaining computer systems and networks

  3-Training employees on the system.

Trainings & Courses:

• AWS Cloud Solutions Architect – associate. (SAA-C03).
• AWS Cloud Practitioner (CLF-C01).
• Cisco Certified Network Associate Routing & Switching (CCNA) .
• Cisco Certified Network Associate Routing & Switching (CCNP) .
• Microsoft Certified Solutions Associate (MCSA) .
• VMware vSphere 7.x.
• Veeam Backup & Replication .
• Red Hat System Administration(I , II , III).

CERTIFICATIONS:

• AWS Certified Cloud Practitioner (CLF-C01) From **Amazon Web Services (AWS).**

• AWS Cloud Solutions Architect–associate.(SAA-C03)From **Amazon Web Services (AWS)**

- Fundamentals of Red Hat Enterprise Linux **by AWS and offered through Coursera.**
- Full stack web development diploma **by route it training center (1/7/2017 - 30/9/2017).**

Technical skills:

- **Cloud concepts** , **technology** (EC2 - VPC- S3 – RDS-Lambda - Route53 - ELB – EBS- cloud front-Cloud formation- SQS - SNS - STS – DX - VPN), **Monitoring** (cloud watch , cloud trail , AWS Config , AWS Trust Advisor) , **security** (security group, NACL, Cloud HSM, AWS shield, WAF, Amazon inspector),**Analytics** (Athena ,Glue ,Redshift , kinesis) .
- **Terraform.**
- **Docker.**
- **Git.**
- Good at (C++, java script, xml, Html, CSS, Html5, Css3).
- Back-end (php).
- Problem Solving .
- Network maintenance & Router switching configuration (CCNA Configuration).
- FIREWALLS : SOPHOS XG.

Language Skills:

English:

- Writing & Reading: Very Good.
- Listening & Speaking: Very Good.

Personal information:

- Date of birth: September, 28 t h 1996.
- Military Status: Completed (**3 years officer**).
- Nationality: Egyptian.

REFERENCES:

- References available upon request.