

### SUMMARY BY HASSAN

Results-driven digital marketing leader with a proven track record in strategic planning and engagement enhancement. Boosted online engagement by 40% and conversion rates by 25% through innovative, data-driven campaigns. Expert in email marketing, social media, content creation, and Google My Business optimization, achieving a 30% increase in local search visibility. Skilled in utilizing Al for location-based marketing and managing multi-channel inventories. Excels in dynamic environments with a steadfast commitment to continuous growth and professional development.

### **SKILLS**

Agile • Brand Strategy • SWOT • Spyfu •

Keywords Planner • Business Development •

Cold calling • Content creation • Semrush •

Gorilla Desk · Direct Sales · Video Editing ·

Facebook Pixel · Google keyword Planner ·

Google Analytics · Google Search Console ·

Mailchimp · Strategic Planning

### **CERTIFICATION**

Teaching Certification, State of Michigan

**HubSpot Educational Partner** 

Constant Contact Partnership

**Facebook Blueprint** 

Career Technical Education
Certification

**System Design Certification** 

## POSITIONS OF RESPONSIBILITY

### **Substitute Teacher**

St. Mary's School, Big Rapids, MI

Coach, U-12 Coed Soccer

Big Rapids, MI

Committee Chair for Student Life Engagement

Ferris State University

# **JESSICA HAWLEY BY HASSAN ZAIB**

# Digital Marketing Leader | Teacher | Entrepreneur

### **EXPERIENCE**

### Owner & Digital Marketing Consultant

06/2014 - Present

### Refine marketing Ilc

Location

- Transitioned traditional businesses to digital models through tailored marketing strategies.
- Developed visual metrics reports to guide decision-making processes.
- · Provided personalized training for tech systems and instructional designs.
- Built effective partnerships and collaborations to maximize resources. Drove business growth through data analysis, achieving a 37% growth rate in 2023.
- Aligned client goals with strategic planning and business development initiatives.
- Act as a pivotal role in aligning client goals with strategic planning, execution, and business development.

# Digital Marketing Consultant

02/2018 - Present

Remote

#### Hibu Global

Managed 41 Facebook Pages using business suites.

- · Conducted direct sales, cold calling, and built strong client relationships.
- Implemented and tracked key Facebook and Instagram tools for better audience targeting.
- Retained clients and consistently aligned strategies with their goals and budgets.

### Certified Substitute Teacher

01/2017 - 05/2020

### EDUStaff, LLC

Location

- Adapted lesson plans to meet classroom needs and maintained compliance with educational standards. Effectively managed K-12 classes with up to 29 students.
- Maintained compliance with all national, state, local, and school standards, regulations, and policies.

### Social Media Graduate Assistant

01/2017 - 02/2018

### Ferris State University

Big Rapids, MI

- Created and managed the Ferris Life brand, increasing student engagement by 17%.
- · Grew Instagram following by 5k in 6 months with zero budget.
- Boosted online community interactions with a 550% increase in engagement rate.
- Came into a new role as a social media and Community Manager, Content Creator, and Lead Marketing Strategist.

Project Manager 03/2005 - 09/2014

# Northern Lites Softball Complex

Location

General Manager

05/2004 - 04/2012

City Lites Bar & Grill

Location

### **EDUCATION**

Master of Science in Career & Technical Education

01/2018 - 01/2020

Ferris State University

Big Rapids, Michigan

Bachelor of Marketing

12/2014 - 05/2017

Ferris State University

Big Rapids, Michigan

### AREAS OF EXPERTISE

- Strategic Tools: SWOT Analysis, GAP Analysis, SEMRUSH, SpyFu, Google Keyword Planner, Facebook Insights.
- Social Media Management: Facebook Business Suite, Instagram, Snapchat, Pinterest, Chatbots, and Social Stories.
- Content Creation: Video Editing, Creating Filters, Managing Online Communities, Social Listening, Benchmarking.

## REFERENCES

## Danny Griffith

Lynn and Dr. Mark Canfield, O.D.

Owner/Operator Shooter Outfitters and Indoor Range Traverse City, MI Cell: 231-631-6003

Greenville Family Eye Care Greenville, MI Personal Contact: 616-240-2655

Owners