

#### SUMMARY BY HASSAN

Results-driven digital marketing leader with a proven track record in strategic planning and engagement enhancement. Boosted online engagement by 40% and conversion rates by 25% through innovative, data-driven campaigns. Expert in email marketing, social media, content creation, and Google My Business optimization, achieving a 30% increase in local search visibility. Skilled in utilizing AI for location-based marketing and utilizing multi-channel inventories. Excels in dynamic environments with a steadfast commitment to continuous growth and professional development.

#### SKILLS

Agile · Brand Strategy · SWOT · Spyfu ·

Keywords Planner • Business Development •

Cold calling • Content creation • Semrush

Gorilla Desk • Direct Sales • Video Editing •

Facebook Pixel • Google keyword Planner •

Google Analytics · Google Search Console

Mailchimp · Strategic Planning

### CERTIFICATION

Teaching Certification, State of Michigan

HubSpot Educational Partner

Constant Contact Partnership

Facebook Blueprint

Career Technical Education Certification

System Design Certification

### POSITIONS OF RESPONSIBILITY

## **Substitute Teacher**

St. Mary's School, Big Rapids, M

Coach, U-12 Coed Soccer

Big Rapids, M

Committee Chair for Student Life Engagement

Ferris State University

# JESSICA HAWLEY BY HASSAN ZAIB

# Digital Marketing Leader | Teacher | Entrepreneur

## **EXPERIENCE**

## Owner & Digital Marketing Consultant

06/2014 - Present

# Refine marketing Ilc

Location

- Transitioned traditional businesses to digital models through tailored marketing strategies.
- Developed visual metrics reports to guide decision-making processes.
- · Provided personalized training for tech systems and instructional designs.
- Built effective partnerships and collaborations to maximize resources. Drove business growth through data analysis, achieving a 37% growth rate in 2023.
- Aligned client goals with strategic planning and business development initiatives.
- Act as a pivotal role in aligning client goals with strategic planning, execution, and business development.

# Digital Marketing Consultant

02/2018 - Present

Remote

#### Hibu Global

Managed 41 Facebook Pages using business suites.

- · Conducted direct sales, cold calling, and built strong client relationships.
- Implemented and tracked key Facebook and Instagram tools for better audience targeting.
- Retained clients and consistently aligned strategies with their goals and budgets.

## Certified Substitute Teacher

01/2017 - 05/2020

## EDUStaff, LLC

Location

- Adapted lesson plans to meet classroom needs and maintained compliance with educational standards. Effectively managed K-12 classes with up to 29 students.
- Maintained compliance with all national, state, local, and school standards, regulations, and policies.

## Social Media Graduate Assistant

01/2017 - 02/2018

### Ferris State University

Big Rapids, MI

- Created and managed the Ferris Life brand, increasing student engagement by 17%.
- · Grew Instagram following by 5k in 6 months with zero budget.
- Boosted online community interactions with a 550% increase in engagement rate.
- Came into a new role as a social media and Community Manager, Content Creator, and Lead Marketing Strategist.

Project Manager 03/2005 - 09/2014

Northern Lites Softball Complex

General Manager

05/2004 - 04/2012

City Lites Bar & Grill

Location

Location

### **EDUCATION**

Master of Science in Career & Technical Education

01/2018 - 01/2020

Ferris State University

Big Rapids, Michigan

Bachelor of Marketing

12/2014 - 05/2017

Ferris State University

Big Rapids, Michigan

# AREAS OF EXPERTISE

- Strategic Tools: SWOT Analysis, GAP Analysis, SEMRUSH, SpyFu, Google Keyword Planner, Facebook Insights.
- Social Media Management: Facebook Business Suite, Instagram, Snapchat, Pinterest, Chatbots, and Social Stories.
- Content Creation: Video Editing, Creating Filters, Managing Online Communities, Social Listening, Benchmarking.

## **REFERENCES**

## Danny Griffith

Owner/Operator Shooter Outfitters and Indoor Range Traverse City, MI Cell: 231-631-6003

# Lynn and Dr. Mark Canfield, O.D.

Owners

Greenville Family Eye Care

Greenville, MI

Personal Contact: 616-240-2655