

Perry A. Warren  
608 West Tallasse Street  
Wetumpka, AL 36092  
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To whom it may concern:

I had the distinct pleasure of working closely with Mr. Ash Searle from August 2015 until January 2017 here at Rheem Manufacturing Company in our local I.T department. His tenure here was part of his obligation under the Auburn University Cooperative Education Program. His primary responsibilities were to monitor and resolve a variety of different types of trouble tickets and requests that came into the Rheem I.T. Helpdesk from the hundreds of Rheem's computer users located at 5 different locations here in Montgomery, AL.

Because of his work ethic and personal attitude along with self-motivational qualities, Ash was often given more complex tasks or projects outside of the realm of the daily trouble tickets. Ash handled each new task with a highly organized, systematic and thorough approach to completion in a timely, efficient manner which resulted in high quality results. Ash was also an integral part of the successful completion of several of our company-wide projects and software rollouts. He was also instrumental in helping us to develop and fine-tune our current computer refresh process. Ash has a specific talent for process improvement which is an invaluable asset for any company or organization.

Ash not only possesses much of the technical knowledge needed to succeed in the I.T. field but he also brought an eager and inquisitive attitude to our workplace each and every day. Ash worked very well with others and demonstrated the patience it takes to work with frustrated computer users in order to come to a resolution on their individual problems. Ash has all of the qualities it takes to succeed in the highly competitive and extremely complex field of Information Technology.

It has been my pleasure to work with Ash over the past 2 ½ years and it is my distinct pleasure to recommend him for a position in your I.T department.

Sincerely,

Perry A Warren  
Lead Network Administrator  
Rheem Manufacturing Company