John A. Markiewicz 955 Mount Pleasant Ave. Columbus, OH 43201 (614) 563-1876 markiewicz.john@gmail.com

Technical Accomplishments

- Installed Arch and Debian Linux on laptops and desktops, performed troubleshooting of some driver and software issues under Linux, and worked extensively with desktop environments and window managers in Linux
- Written scripts in bash, macros in LaTEX, and worked in vim
- · Taken AP Computer Science (Introductory Java)

Customer Service Accomplishments

- Worked ticket sales and customer service at Studio Movie Grill
- · Acted as informal tech support for relatives on Windows and Linux
- · Volunteered as a sales associate at Global Gallery

Other Accomplishments

- Presented a lightning talk on window management and desktop environments at the Ohio State Open Source Club
- Received a \$3,000 scholarship to St. Charles Preparatory
- Performed in the Bishop Watterson productions of You Can't Take it With You, Crazy for You, Death of a Salesman, and Cinderella.

Skills and Education

- Pursuing CompTIA A+ Certification
- Currently attending Bishop Watterson High School (Class of 2016)
- · Plan to major in Computer Software Engineering at OSU

Experience

Box Office Representative at Studio Movie Grill (July 2014–Present)

I worked in customer service and sales. As part of my job I handled phone calls and interacted directly with customers.

Sales assistant, Glean (May 2014)

I set up and ran a booth selling products at a craft fair, where I managed customer service and financial transactions.

Volunteer, Global Gallery (December 2013–February 2014)

I assisted in customer service and organization of the store.

References

Available on request.