Haider M. Hausawi

Telecom Engineer

More than 3 years' experience, as a systems administrator assistant, help desk & network technician, as well as web developer & marketing assistant in (E-commerce and Facebook pages sector). I have monitor several network systems, security systems (Zkteco), cctv, troubleshoot issues & optimize network stability performance, I increased the number of visitors there by 30% and increased the conversion rate from 1.8% to 4.2% , I also have ability to design & develop static & dynamic websites, APIs, & web App.

PROFESSIONAL EXPERIENCES

December 2022 – Now
Libya, Misuratta
*Freelancer web developer (*E-commerce, Blog websites and Facebookpages monitoring)
- build websites and web applications that meet project objectives and provide a positive user experience.
- writing codes, testing codes, altering codes, and fixing several types of errors.
- Ensure the website is visually appealing and easy to navigate,
- Develop and test new applications, or monitor site performance and traffic

November 2021 – December 2022
Almotkaml co. for IT management & services, Tripoli
Systems Administrator
- Installing, configuring, and maintaining network hardware and software such as routers, firewalls, switches, cctv cameras, & ZKteco Biotime Security systems equipment
- Providing remote technical support over the phone or internet.
- Manage communications between product, IT and content customers.
- Plan and carry out social media marketing campaigns
- Analyze the customer database to optimize automatic emails.

October 2020 – September 2021
Vision Enterprise, Khartoum
Network technician
> Maintain network servers and associated hardware, software, services, and settings
> Recommend, test, and implement system and security upgrades
> Consistently monitor and troubleshoot network stability and performance
> Create, adjust, and maintain network user settings and permissions
> Write technical support documentation for network systems and applications

April 2020 – September 2020
Voice of mind association, Khartoum
Help desk technician (6-month internship)
- Diagnosing and solving computer issues.
- Installing and training end users in new technologies.
- Providing remote technical support over the phone or internet.
- Backing up and restoring data files.
- Repairing hardware and configuring software to maintain operating systems

CONTACT

Address

Mugawba - Misuratta, Libya

Phone
0912858198

Email
bayajidabarack@proton.me

LANGUAGES

Arabic, mother tongue

Hausa (C2 Level)

English (B2 Level)

German (A1)

Personal info

Birth: 15th Oct 1987

Marital status: Merried

Nationality: Sudanese

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EDUCATION

September 2015 – September 2018
Telecommunications Engineering (Diploma) **Omderman** Al-ahlia University, Sudan
English language communication , Marcony Academy – *Omderman, Sudan*

September 2018 - June 2020
Websites developing, Comptia A+ and digital marketing, *Sudan*
CCNA, MCSA, Virtualization, Helper Center *Cairo, Egypt*

SKILLS

- Design and organizing databases, managing database access, Optimizing database performance, Secure, backup and restore database, Debug and resolve script conflicts, & Debug and resolve script conflicts, & Ensuring data integrity.
- Installing, configuring, and maintaining network hardware and software such as routers, firewalls, switches, cctv, cameras, & Attendance prefirals.
- identifying and solving any problems that arise with computer networks and systems
- maintaining existing software and hardware and upgrading any that have become obsolete
- Html, Css, Python, Bootstrap, framework (WordPress & Django) and SQL database optimization Online store optimization (conversion rate, visit
- Soft skill (Excel, Word, PowerPoint, outlook)
- Cisco Packet Tracer
- GNS3 (Graphical Network Simulator 3)
- Communication

HOBBIES

Script Coding

Instructing

Media content creation

WordPress Designing

Search engine optimization (SEO)

Social services volunteering