# TRAN PHUC HAU

**Technical Manager**

hautph@gmail.com | 0983078990
Ho Chi Minh City | linkedin.com/in/hautph | github.com/hautph

---

## PROFESSIONAL SUMMARY

Experienced IT infrastructure specialist with 15+ years of expertise in system administration, network security, and cloud infrastructure management. Proven track record in designing and implementing secure, scalable IT solutions for enterprise environments.

---

## PROFESSIONAL MY EXPERIENCE

### ViettelIDC — *Solution Consultant*

**2025 - Present | 1 year**
- Consulted on and provided solutions for virtualization, infrastructure, backup (Veeam), security (endpoint security, vSOC), and DR (Disaster Recovery)
- Successfully migrated the SAP infrastructure of customer Loc Troi (using VMware, SAN) from their office to the ViettelIDC Datacenter
- Provided in-depth technical support for Alibaba Cloud customers

### Vinahost — *Technical Manager*

**2019 - 2025 | 5 years**
- Led and managed high-performing technical teams for 5+ years
- Designed, implemented, and managed virtualization, private/public cloud solutions, and integrated new technologies
- Recognized as an Alibaba Cloud MVP (2023, 2024), collaborating with Alibaba Cloud to deliver solutions in the Vietnamese market

### PROPZY — *System Administrator*

**2018 - 2019 | 1 year**
- Managed the entire IT infrastructure, including VMware, Google Workspace, and call center systems
- Implemented and maintained Sophos security solutions
- Operated and developed CI/CD pipelines

**CMN Online** — *Deputy Head of Technology*

**2012 - 2018 | 6 years**
- Managed server and network infrastructure for a large gaming platform
- Ensured network security with Fortinet Firewalls and maintained high system availability

**MekongCom Corp** — *Network and System Administrator*

**2011 - 2012 | 1 year**
- Managed infrastructure for e-commerce platforms
- Designed and implemented network systems, including VPN

**VNG Corporation** — *IT Specialist*

**2006 - 2011 | 5 years**
- Managed network infrastructure for over 2000 employees
- Deployed VPN, Firewall, and Wi-Fi solutions using Cisco and Linux devices

---

## TECHNICAL EXPERTISE

### Infrastructure & Automation

System Administration (Linux), CI/CD (Jenkins, GitLab CI), Infrastructure as Code (Terraform, Ansible), Containerization (Docker, Kubernetes)

### Cloud Platforms

Alibaba Cloud, AWS, Azure, Google Cloud Platform

### Security & Compliance

Network Security, SOC2/ISO27001 compliance, Vulnerability Management, Firewalls, VPNs

### Core Technologies

Scripting (Python, Bash), Monitoring (Nagios, Prometheus), Databases (MySQL, PostgreSQL)

---

## CERTIFICATIONS

- Alibaba Cloud MVP (2023, 2024) - Security Focus

- Alibaba Cloud ACP DevOps Engineer Certification

- Alibaba Cloud ACA Cloud Security Certification