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Research Questions:

1. What do people expect from smart-watches?
2. What do people miss about smart-watches compared to analog ones?
3. Is smart-watch more burdensome to a person?
4. What are the key challenges with smart-watches?
5. Will smart-watch replace the analog ones?

Data gathering method:

We conducted semi-structured interviews focusing on smartwatches. Our approach involved preparing a set of fundamental questions, including an introduction, overview, consent, detailed inquiries, and closing questions.

Additionally, we asked a few followup questions. We engaged with two participants, both female students, and the interviews lasted nearly 25 minutes each. Notably, one participant regularly wore a smartwatch, while the other preferred an analog watch, and that even occasionally.

Data analysis method:

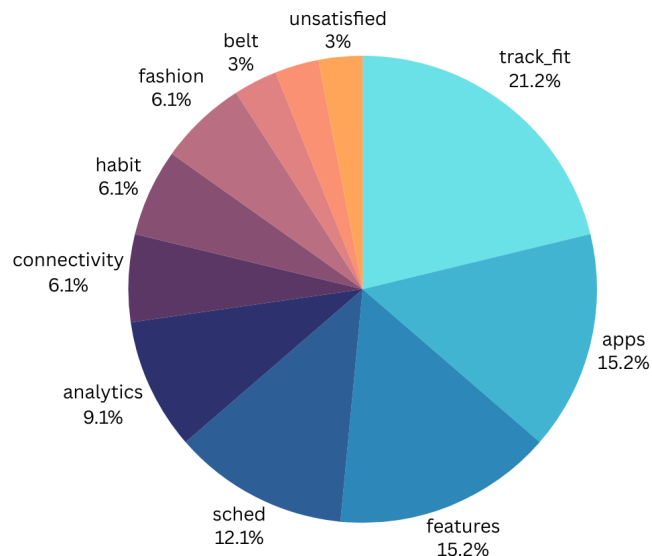
First of all, we have again gone through both interview notes. After which, we read our research questions again and restructured and unitized the interview notes, on the basis of their relevance to the research questions.

We collaboratively crafted a unified codebook, ensuring that each code corresponded to the pertinent sections of the interview. Initially, we formulated 21 codes, engaging in discussions to refine them. Ultimately, after consideration, we settled on a comprehensive set of 24 codes to annotate and analyze our interview notes.

Results:

Here are the conclusions based on our analysis, in order of research questions:

1. According to our analysis, a notable expectation from smartwatches is their capability for fitness and health tracking, which can be seen in 21.2% of the codes (see figure below prepared using coded data). Also, participants emphasized other features and applications catering to music, scheduling, and reminders.

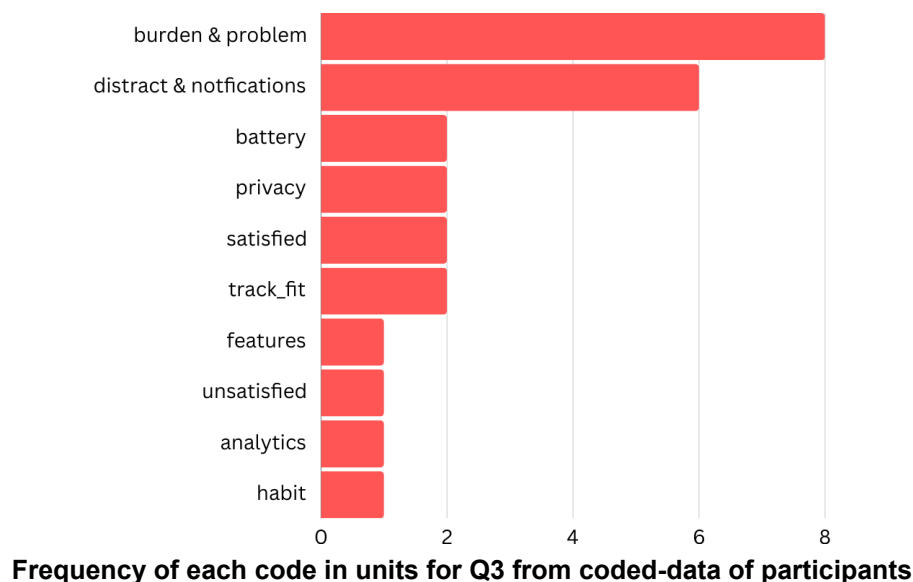


Percentage of each code in units for Q1 from coded-data of participants

2. Regarding the perceived shortcomings of smartwatches compared to analog ones, it can be stated that smart-watches are lagging in terms of style and comfort features. Participant 2 even mentioned, “I had rashes on my wrist, when I first used the smart-watch and they didn’t cure until I changed the wrist belt.”

Additionally, concerns about privacy and security, particularly regarding sensitive health data are there. Participant 1 suggested, “ Respective companies should ensure privacy for their customers properly.”.

3. In assessing the burden of smartwatches on individuals, our analysis identified that most biggest (see figure below prepared using coded data) concern is centered on the distractions of notifications and calls interrupting important tasks, such as attending classes. Divergent opinions were noted regarding charging cycles, reflecting varying perspectives on the issue, hence there are responses of code *satisfied* too.



4. Key challenges associated with smartwatches, from our analysis, include concerns about their:
 - Aesthetics (Fashion, Style and Comfort),
 - Privacy implications regarding health data,
 - Charging cycles and Battery life,
 - Difficulty in adoption for older generations.
5. Both participants concurred that while smartwatches have made significant inroads into the market, they are unlikely to entirely supplant analog watches. This sentiment was rooted in the recognition of additional roles analog watches play, such as fashion accessories, antique collections, or even as jewellery, as emphasised by both participants multiple times during the interview.

Limitations:

- **Small Sample Size:** Interviewing only two participants, both of whom were girls, might not provide a representative sample of the larger population. The opinions and experiences of these two individuals may not reflect perspectives that exist among smartwatch users.
- **Lack of Diversity:** As both participants were from similar demographic backgrounds, the research lacked diversity. Different groups of people may have varied experiences and perspectives on smartwatches.
- **Generalisation Issues:** The findings from such a small sample may not be generalizable to a larger population. The experiences and opinions of these two participants may not reflect the views of other smartwatch users, especially those with different demographics or preferences.

Possible improvements:

- **Increasing sample size** and including participants from **diversified demographics**
- Should consider the technological familiarity of participants in demographics too.

APPENDIX

a. Initial list of interview questions (from HW1):

- Can you tell us a bit about yourself and your daily routine?
- Do you like wearing watches?
- What is the primary reason for wearing watch?
- Which kind of watch do you wear or like to wear (smart or analog) ?

If Smart Watch or Both:

- What motivated you to get a smartwatch?
- Do you prefer smart watches over analogue ones? and why?
- Are there specific features or apps on your smartwatch that you find most useful?
- What are the challenges you face while wearing a watch? (e.g. battery life, charging, connectivity, notifications, distractions, etc.)
- Do you use your smartwatch for fitness or health tracking? If yes, which features do you find most beneficial?
- Have you noticed (or do you think) any positive impacts on your health or fitness routines due to the smartwatch?
- Have you noticed any general trend or perception of smartwatches among your peers? What do you think about it?
- Do you think smart watches can help with learning? If yes, how?
- Are there specific improvements or new features you would like to see in future smartwatch models?
- Do you think smartwatches will continue to play a significant role in your life in the coming years?
- How concerned are you about the security and privacy of your data on the smartwatch?
- What measures do you take to ensure the security of your smartwatch?
- In your opinion, how has owning and using a smartwatch impacted your daily life?

If Analogue Watch or Both:

- Do you wish to buy a smartwatch in future?
- Do you think analog watch is better than smart one? and why?
- Do you feel that your analog watch meets all your needs?
- If you were to add some features to analog watch, what would you like to add?
- Have you ever considered trying a smartwatch, even if just out of curiosity?
- How important are the style and aesthetics of the watch to you?
- Do you believe that analog watches offer a unique sense of fashion?
- Do you know about fitness and health tracker related features in smartwatches? If yes, what do you think about it?
- Have you noticed any general trend or perception of smartwatches among your peers? What do you think about it?
- Can you think of a scenario where you might consider switching to a smartwatch in the future?
- Do you think smart watches can help with learning? If yes, how?
- Do you think that in some years, smartwatches will be very common and will replace analog watches? and why?
- In your opinion, how does owning and using a smartwatch impact one's life?
- Would you recommend a smartwatch to your parents and grandparents, and why?
- Would you recommend a smartwatch to your peers, and why?
- Would you recommend a smartwatch to your next generation, currently in schools, and why?
- Do you want to ask anything or give us any feedback?

b. Final Codebook, Coded-data of each participant per interviewer, IRRs of units:

Can be seen in the pages below, and for a more interactive view, one can follow the link:

[📄 Assignment2](#)

Note: For calculating IRR in each unit, we coded each line of responses and then put the corresponding $N(c1 \cap c2) / N(c1 \cup c2)$ in front of it. Just below each unit, we took the sum of the numerators in the above expression and divided it by the sum of the denominators in the above expression.

c. Overall IRR computation:

IRR averaged over all 10 units(5 per participant) comes:

$$(15/19 + 8/10 + 12/15 + 13/16 + 9/10 + 15/18 + 9/10 + 11/13 + 18/22 + 6/8) / 10 = \mathbf{0.8250}$$

Hence, a notable IRR of **82.50 %** was achieved.

d. Negotiated Codes:

As our IRR **82.50 %** is already in the good range (above 80%), we already had most of the codes the same. In the Codebook itself (please see in the page below), we made a column counting no. of times of a code was negotiated. Clearly, *problem*, *features* and *unsatisfied* , were the most debatable codes.

Also, we do not had any un-negotiated code.