Your responses suggest that your employer may have exception from the obligation of offering you casual conversion.

66C When employer offers not required

- (1) Despite section 66B, an employer is not required to make an offer under that section to a casual employee if:
 - (a) there are reasonable grounds not to make the offer; and
 - (b) the reasonable grounds are based on facts that are known, or reasonably foreseeable, at the time of deciding not to make the offer.

Subdivision C—Residual right to request casual conversion

66F Employee requests

Note:

Nothing in this Subdivision prevents an employee from requesting to convert to full-time or part-time employment outside the provisions of this Division, or prevents an employer from granting such a request.