

Ha Vo

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Summary

- MS Statistics student with hands-on experience in data science, statistical modeling, and natural language processing.
- Proficient in developing predictive models with Python, R, and SQL, and in NLP with PyTorch, Transformers, and LangChain.
- Industry experience from a data science internship in pricing modeling, backed by strong academic records.

Education

University of Massachusetts Amherst

Master in Statistics

GPA: 4.0 - Full graduate assistantship (tuition + stipend)

Amherst, MA

Sep 2024 – May 2026

Moscow Institute of Physics and Technology

Bachelor in Applied Mathematics and Computer Science

GPA: 3.94 - Top 2% of department

Dolgoprudny, Russia

Sep 2020 – June 2024

- Courses: Advanced NLP, Machine Learning, Deep learning, Regression Modeling, Hypothesis Testing, Data Visualization, Database, Statistics, Probability Theory, Linear Algebra, Multivariate Calculus, Optimization, Data Structure & Algorithm, OOP

Experience

Data Science Intern

The Travelers Companies, Inc. (S&P 500)

Jun 2025 - Aug 2025

Hartford, CT

- Developed a risk segmentation pure premium model with Elastic Net GLM and LightGBM for **over 4M** policies to reflect true risk across customer groups, boosting **model lift by 50%** over the production model.
- Built an automated training pipeline that **reduced the time to rerun experiments by 70%**. Implemented the pipeline on AWS EC2 with data from S3, using Optuna for hyperparameter tuning and generating SHAP summaries to interpret model behavior.
- Delivered results through clear reports and presentations to actuarial teams and non-technical stakeholders, helping actuaries refine rating plans and align pricing models with business objectives.

Graduate Teaching Assistant

University of Massachusetts Amherst

Sep 2024 - Present

Amherst, MA

- Graded exams and homework for about **100+** students in an introductory statistics class; led weekly calculus tutoring sessions that provided clear feedback, review materials, and practice questions to help students prepare for exams.

Graduate Teaching Assistant

Computer Vision Laboratory, Moscow Institute of Physics and Technology

Mar 2024 - Jun 2024

Dolgoprudny, Russia

- Implemented a Python and OpenCV pipeline with a pretrained YOLO model to detect floor line markers, fuse dual camera feeds into a top down view, and generate precise pick and place coordinates for depalletizing robot operations.
- Achieved **93% accuracy** in estimating robot speed by developing a top view camera analytics module that converted video frames into world space trajectories. The system is in production at **1K+** supermarkets across Russia.

Projects

Graph-Based RAG Summarization | *Python, PyTorch, Transformers, LangChain, OpenAI API, FAISS, NetworkX*

- Built a retrieval augmented generation (RAG) pipeline for long meeting summarization on QMSum, comparing sparse BM25, dense Contriever, and Graph of Records (GoR) retrievers on FAISS indexes.
- Evaluated summary quality with ROUGE and an LLM-based judge, analyzing retrieved chunk relevance to iteratively refine chunking rules, retrieval configurations, and prompts for more accurate, faithful summaries.

Real vs Fake Text Detection | *Python, PyTorch, Transformers, PEFT (LoRA), Hugging Face Accelerate, scikit-learn*

- Fine-tuned a Longformer with LoRA for paired text classification to detect real vs. fake text, boosting **accuracy to 91.13%** using LLM-generated synthetic data and augmentation; placed **65/994 (Top 7%)** in Kaggle's Fake or Real: The Impostor Hunt in Texts.

Sequence Modeling with Transformers for Letter Prediction | *Python, PyTorch, Transformers*

- Synthesized a **6M sample training** set from a 250K word dictionary by randomly masking letters and converting each partly hidden word into a fixed length sequence, framing Hangman as a next letter classification problem.
- Trained a transformer model that raised the Hangman solver's win rate on unseen words from 18% with frequency based baseline to **53%**.

Skill Extraction for Biostatistician Roles | *Python, R, PyTorch, Transformers, NLTK, Pandas*

- Led a team of four to extract and standardize **1K+** technical and domain skills from **27K** biostatistician job postings using BERT NER model, Sentence Transformers, and embedding driven clustering.
- Eliminated manual tagging and **uncovered 500+ new meaningful skills** beyond traditional keyword search. Delivered ranked skill reports, and the proposed solution was adopted into production at Biogen Inc.

Skills

- **Languages:** Python, R, SQL, C/C++, Java, JavaScript, HTML, CSS
- **Frameworks:** PyTorch, scikit-learn, Transformers, Spark, LangChain, NumPy, Pandas, Matplotlib, Seaborn, OpenCV, Optuna, Plotly
- **Developer Tools:** AWS (EC2, S3), Docker, GitHub Copilot, Cursor, Jupyter Notebook, Visual Studio, PyCharm, React, OpenAI
- **Data Science:** A/B testing, Experimental Design, Statistical Modeling, Feature Engineering, Model Evaluation, SQL Optimization