

Hugo Gianpierre Salazar Leiva

Software Developer

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Professional Summary

Junior Software Developer with hands-on experience in building web applications using front-end and back-end technologies like React.js, Next.js, Ruby on Rails, and JavaScript. Equipped with a strong foundation in web development concepts and a proven ability to collaborate in multidisciplinary teams. Currently pursuing a Bachelor's in Software Engineering while continuously enhancing my skills in algorithms, data structures, and agile methodologies. Fluent in English (C1) and passionate about contributing to innovative, impactful projects in a global, remote-first environment.

Skills

Technical Skills: React.js, Next.js, Ruby on Rails, MVC, OOP, JavaScript, Git, GitHub, SQL, API Consumption, Bootstrap, Tailwind, Sass, CSS Flexbox, CSS Grid, Stimulus JS, Hotwire, HTML, Figma.

Soft Skills: Collaboration, Effective Communication, Problem-Solving, Adaptability, Attention to Detail, Curiosity, and Continuous Learning.

Languages: English (C1), Spanish (Native).

Education

Web Development & AI | Le Wagon | Sep 2024

- Intensive 360-hour full-time bootcamp focused on fullstack development using JavaScript, React.js, Next.js, Ruby on Rails, Hotwire, SQL, Git, and AI.
- I designed, implemented, and launched a complete web application called *Petcare*, which connects pet owners with caregivers.

Software Engineering | Universidad Tecnológica del Perú (UTP) | Jan 2024 - Present

- Five-year program focused on algorithms, data structures (linked lists, binary trees), and the complete software development lifecycle.
- Gaining experience in requirements analysis, efficient design, implementation, and testing, while applying agile methodologies to develop scalable and optimized solutions.

Projects

Portfolio

- Designed and developed a responsive and dynamic personal portfolio website using React, Tailwind CSS, ShadCN for UI components, and GSAP for animations.
- Implemented Lenis Scroll to provide smooth scrolling and enhance the user experience.
- Focused on clean, modern design and optimized performance to showcase skills and projects effectively.

Petcare

- A full-stack web application connecting pet owners with caregivers, designed using Ruby on Rails, JavaScript, Hotwire, CSS, SASS, Bootstrap, PostgreSQL and deployed on Heroku.
- Implemented key features such as user authentication, real-time messaging, and responsive design, enhancing user experience.

Fashion Designer Landing Page

- Designed and developed a responsive and dynamic personal landing page website using JavaScript, CSS and HTML.

Rock-Paper-Scissors Game

- Built a browser-based game using JavaScript, HTML, and CSS, focusing on interactivity and clean UI design.

Professional Experience

Educational Advisor | Universidad Tecnológica del Perú (UTP) | Oct 2022 – Jul 2024

- Provided tailored advice to over 800 applicants, focused on the needs of each university applicant, using effective communication and teamwork to solve problems.
- Contributed to making our campus the top sales performer nationwide.

Back Office Executive | Terceriza | May 2020 – May 2022

- Monitored KPIs for three sales campaigns, achieving a 10% improvement in performance through data-driven strategies.
- Delivered performance insights to senior management, driving operational improvements and ensuring alignment with business goals.

Customer Service Advisor | Claro Perú | Feb 2019 – Apr 2020

- Managed over 1,000 customer service cases at Claro Perú's Service Center, achieving a 95% satisfaction rate according to company standards.
- Implemented loyalty and effective resolution strategies, earning recognition as the top advisor in customer retention nationwide.
- Handled critical documentation, such as complaints and claims, ensuring 100% compliance with response time requirements.
- Designed and presented KPI reports to monitor performance, providing key insights that drove service improvements.
- Collaborated with external departments to resolve complex cases, ensuring 98% of incidents were successfully addressed within the established timeframe.