

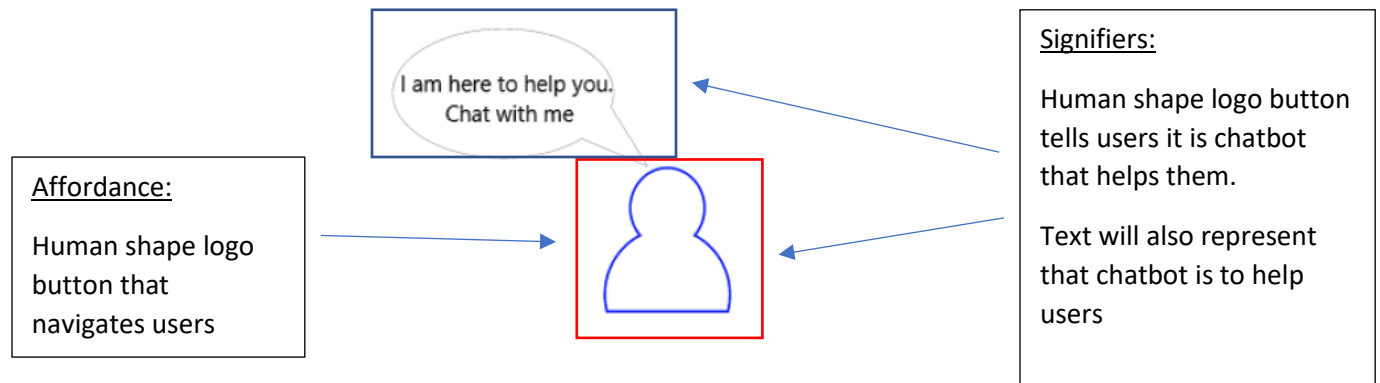
### Low-fidelity prototypes and Design Ideas

When our group members designed the low-fidelity prototype and functionality of the design system, we focused on high-functionality applications (HFAs), affordances/signifiers, and constraints we discussed in the lecture.

### High-Functionality Applications (HFAs)

- We concentrated our design idea and lo-fi prototype on low threshold, high ceiling where it is easy to get in, and many opportunities and possibilities are open to users.  
Our main design idea is implementing chat bot system into our customers problem. Rather than reading text and going through many different pages, we think that chat bot will make things simple. Users will always get information and help from this one chat bot. Chat bot design systems are easy to get in where the whole information is in one box in the chat bot and once they explore through them, users will see many functions and they will understand and discover fast while using chat bot system.

### Affordances/signifiers



### Constraints

Constraints lead us and users to interact with design systems. For example, our chatbot shows good semantic constraints. The chatbot icon and some of the functions are getting implemented a lot everywhere. Calling and in-person appointment is now shifting to online-based work and Artificial Intelligence system support. The circumstance of knowledge will help people understand what to do.