ENSE271 Group Project

Team Mangos

March 14, 2022 Check-in with Regina Food Bank

- Presented our team's High-Fidelity prototype to the customer
- No more exploring the in-person chatting function (Please see Design ideas and hi-fi prototype documents for more details)
- Explained the new design and what has changed from the activity 2 works
- Receiving feedback based on the hi-fi prototype

Chatbot design and clickable functions (Recommendation or suggestion from the Customer)

- Need more clear explanation on using the chatbot
- How the log-in and personal information is linked to the chatbot system
  - Our team thinks that username and password is not required to sign-in and easily email and name is used to sign-in using get and post (API)
- Where does the data of order numbers store (something that users have to write down or keep the memo) and where can find these details?
  - Our team answered that when the orders are made, it will send the details including order numbers to users' email or phone text.

What can we improve?

- Add calendar for food availability and time of delivery
- Add more explanation and clear understanding for how to use the bot
- Explore how users interact on bot
- Add a log-in section where users can input their email and first/last name (A suggestion from a team member)