

1. You're creating an information document for people attending a course. You have included a picture of a map showing the route to the course venue and you would like to make some adjustments to this picture. Once you've selected the picture, where would you expect to find the commands to do this?

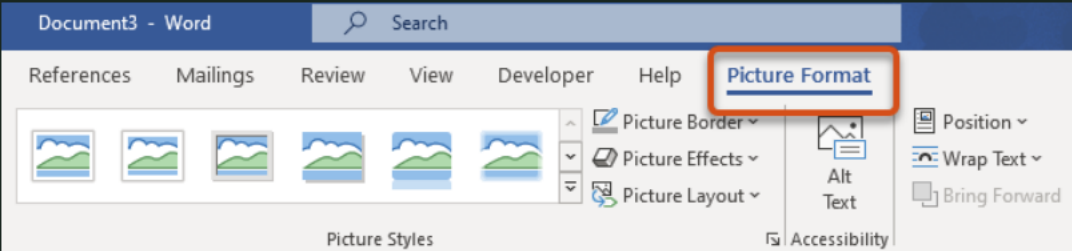
1 / 1 point
- ☒ On a contextual tab to the right of the ribbon area.

☐ On the **Quick Access Toolbar**

☐ On the **Home Ribbon**

✓ **Correct**

Correct! A contextual tab appears in the ribbon area when specific elements are selected in your documents such as pictures, shapes, or tables. The contextual tab offer commands that relate to the element that is selected. In this case, because a picture is selected the **Picture Format** tab will appear. Contextual tabs usually appear on the right-hand side of the ribbon area. For some elements, more than one contextual tab may appear.



2. A member of your team has asked you to review a report which they just completed. The report will be submitted to a senior manager, and everything in the document must look professional. When you open the report, the first thing you notice is that the spacing between words and between paragraphs looks very inconsistent. Which feature can you switch on in Word to help you figure out why this is happening?

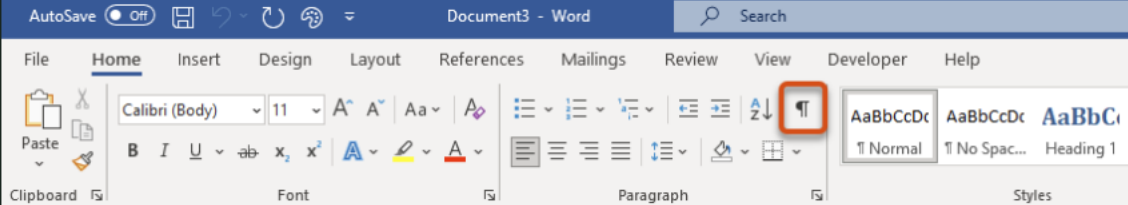
1 / 1 point
- ☐ The **AutoCorrect** feature.

☐ The **Spellcheck** feature.

☒ The **Show/Hide** command on the **Home Ribbon**.

✓ **Correct**

Correct! Every time that you press a key on the keyboard, Word enters a character into the document. Normally Word will hide some of these non-printing characters so that you are seeing a true picture of what the document will look like to the reader. The characters that are inserted when you press the spacebar or when you press enter to go to a new paragraph are normally hidden. Clicking on the **Show/Hide** button on the **Home Ribbon** will make them visible and make it easier for you to edit them.



3. When you chose to create a new blank document, Word uses default settings for formatting or other document choices. Where does it store these default settings?

1 / 1 point
- ☒ The normal template.

☐ The document template.

☐ The default template.

✓ **Correct**

Correct! The normal template in Word is the one that a blank document is based on. It contains all the default settings for that blank document. You can customize this if you wish.

4. You have created a report in Word and want the reader of the document to be aware that it is confidential. You think that adding a watermark would be the appropriate way to do this but you're not sure. If you type the word watermark in the search box at the top of the Word screen, what type of help results might Word show?

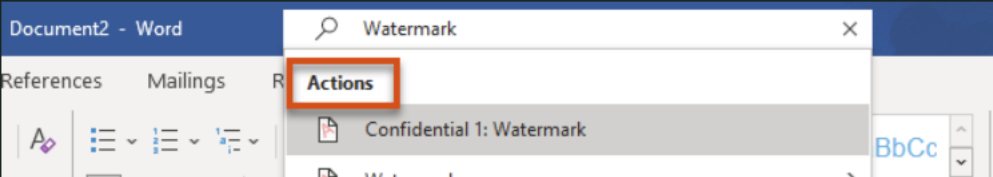
1 / 1 point

Select all options that apply.

☒ Direct access to the **Watermark** command.

✓ **Correct**

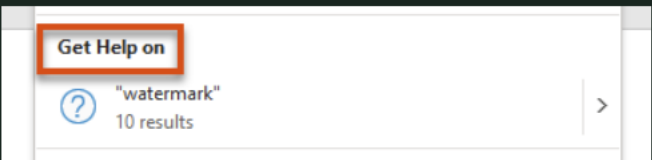
Correct! The **Actions** section of the **Help** results is the quickest way to access the command directly. It can save time since you don't need to navigate to the ribbon that the command is on.



☒ Access to help pages on how to work with watermarks.

✓ **Correct**

Correct! The **Get Help On** section opens the **Help Pane** on the right of the Word screen. It provides links to the Help Pages on the Microsoft server. It may also link to videos that demo the feature.



Try going back to review the ***Use document views and help*** item in Lesson 2.

☒ File names where the word watermark might have been used.

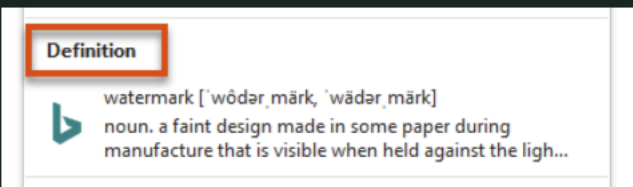
✓ **Correct**

Correct! If you type in a word or phrase which has been used in the name of any of your files, they will be listed here also. Word will also show any mentions of the word in the document you have open. It will even show you contacts if the word or phrase is also used in people's names.

☒ A definition of a watermark.

✓ **Correct**

Correct! Word will automatically define the word you have typed in the search box.



☐ A contact form that you can submit to get assistance.

5. You are working on a long document that contains several headings. You have formatted them very quickly using the style feature in Word. If you turn on the **Navigation Pane** at the left of the Word screen, what would you expect to see in it?

1 / 1 point

- ☒ The headings in your document.
- ☐ All the text of your document.
- ☐ Nothing – because you haven’t used the find feature.

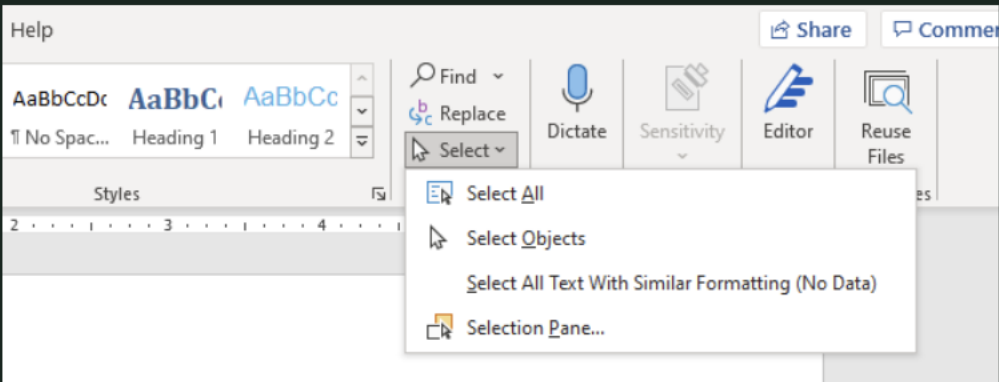
☒ **Correct**
Correct! Because you have formatted the headings in the document using the style feature, Word can recognize them. As a result, the **Navigation Pane** will show those headings and you can click on any one of them to go to that point in the document.

6. Your company has just updated its style guidelines. They have switched to a cleaner, less embellished font, to improve accessibility. The document you were working on is typed using the older font. How can you quickly select all the text in the document to change it to the new choice? Select all options that apply.

1 / 1 point

- ☐ Move your cursor to the top of the document. Then use the **Ctrl + End** keyboard combination to go to the bottom.
- ☒ Use the select option on the **Home** ribbon.

☒ **Correct**
Correct! The **Select** drop-down on the **Home** ribbon provides a quick way to select all the text, or to select other elements in the document.



- ☒ Click and drag with your mouse to select the text.

☒ **Correct**
Correct! This method will select the text. However, if the document is a long one, it can be an awkward method. There are quicker ways to select all the text in the document at once.

- ☒ Use the **Ctrl + A** keyboard combination

☒ **Correct**
Correct! Pressing **Ctrl + A** will automatically select all the text in the document regardless of where the cursor is when you press it.

7. You have taken over a work project from a colleague. In its initial stages, the project was known by a generic temporary name, but it has now been finalized as two separate phases each with its title. You want to replace the temporary name everywhere it occurs, but it must be replaced with the correct phase name, so context is important. As you are proofreading the document how can you use the cut and paste feature most efficiently to make the amendments?

0 / 1 point

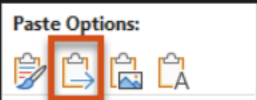
- ☐ Use the **Clipboard Pane** feature in Word
- ☐ Use the **Find and Replace** feature in Word
- ☒ **Copy** the correct phase 1 title. Read through the document and when you find an instance of the generic name which needs to be replaced with this new title, select it, and choose **Paste**. When you get to the end of the document, go back to the top and repeat these steps, but this time replacing any remaining occurrences of the generic name with the phase 2 title.

☒ **Incorrect**
Not quite. Try going back to review the **Modify text** item in Lesson 3.

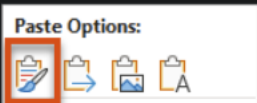
8. You have found an important block of text in an older report that you want to include in the one that you are creating now. The block of text you have found is using older fonts and has very embellished headings. Your company has introduced new style guidelines, which you are using in your document, so you want to ensure that when you paste the block of text, none of the the original formatting comes across. When you right-click in the new location, you have several Paste icons. Which of the following would you need to pick?

0 / 1 point

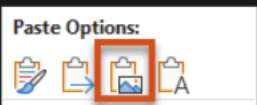
- ☐ Option 2 - The **Merge Formatting** button



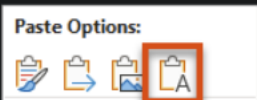
- ☐ Option 1 - The **Keep Source Formatting** button



- ☐ Option 3 - The **Picture** icon button



- ☒ Option 4 - The **Keep Text Only** button



☒ **Incorrect**
Not quite. Try going back to review the **Modify Text** item in Lesson 3.

9. You have typed an academic paper. Before submitting it, you would like to do a final check for spelling and grammar. How would you do this?

1 / 1 point

Select all that apply.

☒ Press the **F7** key at the top of the keyboard.

☒ **Correct**

Correct! This is the keyboard shortcut to start the **Editor** feature which checks both spelling and grammar.

☐ Go to the **Review Ribbon** and choose the **Check Accessibility** button.

☒ Go to the Review Ribbon and choose the **Editor** button.

Note: Some versions of Word may say **Spelling and Grammar** instead of Editor.

☒ **Correct**

Correct! The **Editor (or Spellchecker)** feature in **Word** will check both spelling and grammar. It will also give you a readability score to indicate how easy to read your document is.

10. You have used a particular word or phrase many times in your document, and you feel that it might become repetitive for the reader. How can you find alternative words?

1 / 1 point

☒ Select the word and choose **Thesaurus** on the **Review** tab.

☐ Select the word and choose **Language** on the **Review** tab.

☐ Select the word and choose **Editor** on the **Review** tab.

☒ **Correct**

Correct! Clicking on the **Thesaurus** choice opens the **Thesaurus Pane** on the right-hand side of the **Word** screen. Here you will see both synonyms (words that have a similar meaning) as well antonyms (words that have the opposite meaning).