

1. What is a stakeholder?

1 / 1 point

☒ An individual or a group that has an interest in any decision or activity of an organization

☐ A customer who depends on an organization to protect their sensitive financial and medical data

☐ An individual or a group that manages the public relations crisis for an organization

☐ The security professionals who manage the SOC operations for an organization

✓

Correct

2. Which security stakeholder helps recognize risks and manage the response to security incidents?

0 / 1 point

☐ Operations manager

☐ Chief Financial Security Officer (CFO)

☐ Risk manager

☒ Chief Information Security Officer (CISO)

✗

Incorrect

Please review [the video about stakeholders](#) [↗](#).

3. Fill in the blank: Security operations managers are primarily responsible for helping to identify and safeguard an organization from ____.

1 / 1 point

☐ failed tax audits

☒ security threats

☐ equipment failures

☐ negative social media reviews

✓

Correct

4. Fill in the blank: Information that is communicated to ____ is considered sensitive.

1 / 1 point

☐ an organization’s competitors

☐ employees regarding social events

☒ stakeholders

☐ the general public

✓

Correct

5. You are alerted that a malicious actor has gained unauthorized access to one of your organization’s manufacturing applications. You need to inform the operations manager as soon as possible. What is the best way to communicate this information?

1 / 1 point

☐ With a letter to HR

☐ With a corporate-wide email

☐ With a dashboard visualization

☒ Clearly, concisely, and quickly

✓

Correct

6. Which of the following is an example of a security event that should be communicated to a stakeholder?

1 / 1 point

☐ A tax audit

☐ Incorrect office hours posted on social media

☐ The resignation of a human resources employee

☒ Malicious code detected in logs

✓

Correct

7. Fill in the blank: Creating ____ communications allows a security stakeholder to view representations of what is being explained using graphs and charts.

1 / 1 point

☐ complex

☒ visual

☐ audio

☐ simple

✓

Correct

8. An analyst finishes an incident review. Next, they want to clearly communicate meaningful data from their findings. What action can they take to share this information?

1 / 1 point

☐ Request that the Chief Technology Officer (CTO) sends a summary email

☐ Ask stakeholders to report their findings

☒ Use visuals to tell a security story

☐ Collaborate with the publicity team to develop a communication strategy

✓

Correct

9. Fill in the blank: For security purposes, it is important to communicate sensitive information with ____.

1 / 1 point

☐ a low level of urgency

☐ graphs and charts

☐ supervision

☒ care

✓

Correct

10. What is the best way to follow-up with a stakeholder who has not immediately responded to your email? Select two answers.

1 / 1 point

☐ Report the issue to your supervisor

☒ Send them an instant message

✓

Correct

☐ File a complaint with human resources

☒ Call them on the phone

✓

Correct