



CITIBANK, N.A.  
100 CITIBANK DRIVE  
SAN ANTONIO TX 78245-9966

**Your Statement  
Notification Was  
Returned  
Undeliverable**

**ATM/Debit Card Number Ending in  
9191**

09/13/2018

XINHE LIU  
425 WASHINGTON BLVD APT 401  
JERSEY CITY NJ 07310-2039

[www.citibank.com](http://www.citibank.com)

Dear XINHE LIU,

**Why We're  
Writing to You**

We have been unable to provide you with e-mail notification that your statement is ready for viewing at the e-mail address on your account profile. E-mail notifications have been returned as undeliverable. The e-mail could have been returned to us for a number of reasons, including:

- You've recently changed your e-mail address
- There is a typo in the e-mail address on file
- Your e-mail inbox is full

**What You Need  
To Know**

We ask that you update your e-mail address so that you can continue to receive monthly statement notifications and any other email alerts you may have requested. You can easily update your e-mail address in the Citi Mobile App or by logging in to your account at [www.citibank.com](http://www.citibank.com). If you need assistance in updating your e-mail address, please give us a call at the Customer Service number listed below.

Please be aware that if you do not update your e-mail address, we will be unable to e-mail you when your statements are available for viewing each month. However, you can always view your statements online by logging into your account at [www.citibank.com](http://www.citibank.com) or on the Citi Mobile app.

**How to  
Contact Us**

If you have any questions or would like to speak with a representative, Customer Service can be contacted 24 hours a day, 7 days a week at:

CitiPhone	1-888-248-4226
Spanish Language Calls	1-800-360-2484
Text Telephone Service (TDD)	1-800-945-0258
International Collect & Toll Free	1-210-677-0065

We appreciate your business with Citibank and look forward to serving all your future financial needs.

See Reverse Side

EXTX#800 09/13/2018 945 C205 A04s\_256 07310203901 S770

**Please Verify Your E-mail Address**

**Form C205**

Thank you,

Citibank, N.A

Calls are randomly monitored and recorded to ensure quality service.

Citibank Client Services provides customer account services for Citibank, N.A.

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