Hayden Cox

A hardworking, eager to learn student, and hopefully a future
asset to yours

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SUMMARY

IT undergraduate with experience in web development, database development, Python, C++, and Java. Had on-site experience in the IT field while working at Movie Poster USA. This experience helped me understand how IT is used in the real world and how it can be used to solve problems that are relating to business. Looking for an Information Technology internship to help better my knowledge and skills.

EXPERIENCE

IT Assistant
Movie Poster USA   **November 2018 - January 2022, Pleasant Hill, MO**
· Handled basic IT help-desk services, ensuring no system had any issues with printing labels to ship the product. The main goal was to maximize efficiency and workflow.
· Responded to customer calls and emails, providing technical support and resolving issues in a timely effecient manner.
· Loaded and unloaded various shipments, ensured proper handling and accurate tracking of the product

EDUCATION

Bachelor of Information Technology
Minor in Business · University of Missouri · Columbia, MO · 2024 · 3.0 GPA

COURSEWORK

Software Engineering
University of Missouri (Columbia) · 2023 · Teamwork
-Coordinating in a SCRUM team to work on team-based projects. Jira and Git were used throughout the course.

Database Application & System Information
University of Missouri (Columbia) · 2022 · Problem-Solving
-Used programs such as MongoDB, MySQL, and Docker to solve problems. Made Entity Relationship Diagrams (ERD) to help me get a better understanding of those problems.

Cyber Security
University of Missouri (Columbia) · 2022 · Attention to Detail
-Made sure to pay close attention when it came to things such as learning the basics of cryptography

INVOLVEMENT

Member
University of Missouri (Columbia) · Cyber Tigers · February 2023- Present
·Research how to use cyber security outside the classroom.
· Research problems that are present in today's world relating to cyber security.

Intramural player
University of Missouri (Columbia) · MizzouRec · February 2022 - Present
· Play in Soccer games throughout the months of February and March.
· Helped the team win a playoff game by saving a free kick in 2022

SKILLS

Web Development: HTML, CSS, JavaScript

Database Development: MySQL, MongoDB, Docker

Languages: Python, Java, C++

Interpersonal Skills: the ability to deal with conflict, ability to work in a team, fast learner, positive attitude, and a good listener.