

# Charge capture processes resulting in revenue leakage and compliance risks?

## Charge Assurance Services

enhance processes that result in improved accuracy, reimbursement and compliance:



Identify missing and overcharge items



Ensure compliance and proper coding



Identify trends for root cause analysis and process improvement



Produce clean and compliant claims

### Client Success Story

The Charge Assurance audit process **found more than a half million dollars** in over and under charges in just **one month** for a Western health system.

#### Performance Dashboard

Reporting Month: August 2019

Total Dollars Audited	Bills Reviewed	Total Discrepancies	Total Error Rate
\$72,067,847	691	\$654,960	0.44%
Undercharges			
Bills w/Undercharges 161	Total Undercharges \$337,759	Undercharge % 0.47%	
Overcharges			
Bills w/Overcharges 160	Total Overcharges \$317,201	Overcharge % 0.44%	

\*Dollars shown as gross revenue



## How we do it?

**Perform comprehensive** chart-to-bill audit

**Identify charges** to be corrected in PAS

**Resolve identified issues** through departmental education

**Facilitate routine meetings** to review project results

**Provide monthly** revenue impact reports

## Why nThrive?

**Tenured team of nurse auditors** with > 40 years' experience

**Comprehensive chart-to-bill review** focused on documentation and compliance

## Audit types

Charge assessment across key departments to identify areas of greatest concern

Department specific audits, including Observation and Emergency

Insurance defense  
Compliance  
Denials

Stop loss  
Patient request  
Sarbanes-Oxley

Targeted Probe Educate (TPE) CMS program

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