

Improving Coder Productivity

CLIENT:	A Large Multi-Facility Healthcare System
ASSESSMENT TAKEN:	ICD-10 Inpatient Diagnostic: Respiratory
LEARNER POPULATION:	Inpatient Coders

Potential ROI € \$134,000 Annually

D

DETERMINE

A coder was measured for completion and accuracy of a specific coding assessment.

N

NURTURE

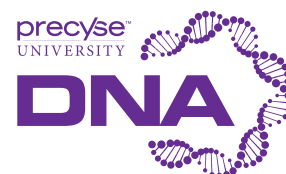
With knowledge weaknesses identified, targeted education was recommended.



A

ACCELERATE

After completion of the education and reassessment, the coder exhibited a 40% productivity improvement and an accuracy score of 100%.



ICD-10 related productivity concerns forced many providers to employ additional coders to keep up with caseload volume. A backfilled coders costs an average of \$134,000 over 12 months. In the scenario above the coder increased not just their productivity by 40%, and increased their coding accuracy to 100%. For an organization with 10 coders, if you conservatively extrapolate these productivity improvements at 20% over all coding scenarios, such an organization could stand to eliminate one FTE, an annual savings of **\$134,000**.