nThrive HIM Technology Platform Alerts

The nThrive HIM Technology Platform includes patient risk identification alerts related to four critical metrics: hospital acquired conditions; patient safety indicators; re-admissions and priority DRGs. These alerts inform system users if the clinical documentation lacks specificity or is related to core measures. Different users can readily determine where the highest risk to clinical and revenue integrity exists and respond accordingly.

Patient risk identification alerts

Patient risk identification alerts enable various team members across the health information management workflow, including case managers, to quickly assess relative risk scores and their associated risk factors (hospital acquired conditions, patient safety indicators, re-admission and priority DRGs). Armed with this insight, users can make business decisions and take action to improve clinical and revenue integrity in a more targeted and proactive fashion.

Documentation alerts

nThrive HIM Technology Platform users receive documentation alerts when the clinical documentation lacks specificity to support ICD-10 guidelines or if the Natural Language Processing (NLP) engine identifies clinical indicators in support of a diagnosis that has not been properly documented. Focus areas are: Congestive Heart Failure, Diabetes, Asthma, Atrial Fibrillation and Respiratory Failure.

The feature set drives possible query opportunities to the user so they can make a business decision on whether to query the physician. Clinical information is consolidated for the user, versus a review of the entire record, in order to pull the information in question. The alert can be used to prioritize the cases the user reviews first.

Core measures alert functionality

nThrive HIM Technology Platform users receive core measure alerts when one or more diagnoses are associated with a core measures protocol. The user can prioritize the cases for review first to ensure that all quality indicators for core measures are captured.

Personalized approach

Each user can configure and customize the worklist to best reflect their own workflow priorities and approaches. The alerts functionality in the nThrive HIM Technology Platform can be enabled or disabled by health care organizations according to the user's role (CDI specialist, coder or case manager) or by the individual permissions granted.

Benefits

Focus on high impact cases first

Gain operational efficiency

Improve clinical outcomes and patient record accuracy

Lower costs

Prioritize cases according to specific risks

Maintain accreditation and full reimbursement through core measure compliance

Risk Factors Identified

- Readmission alert
- HAC alert
- PSI alert
- Priority DRG alert
- Core Measures alert
- Documentation alert

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