Data Driven Clinical Documentation for Continuous Improvement
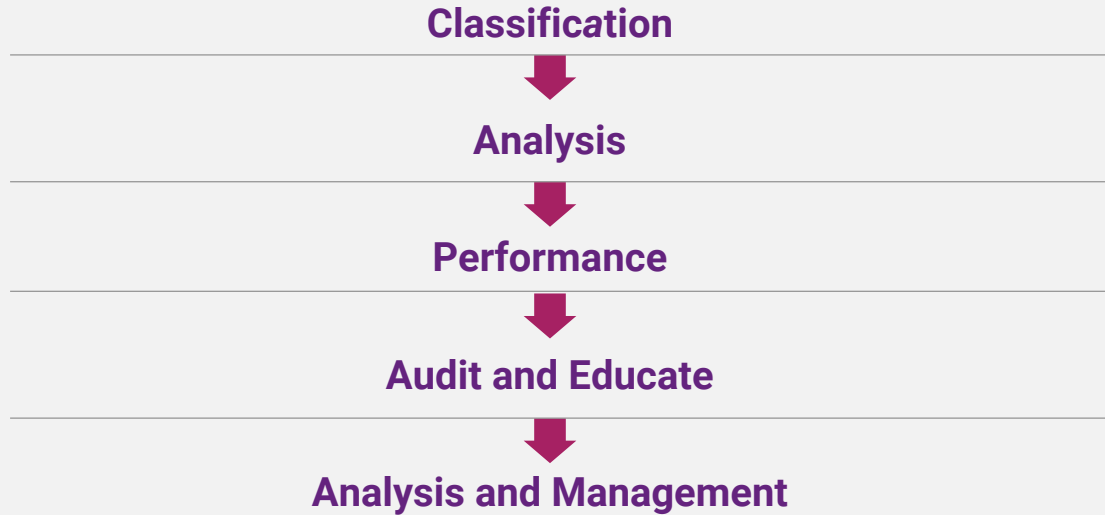
nThrive Speakers Bureau // Sample Presentation

Agenda

- Process and gathering data
- Metrics, monthly reports and driving performance
- Productivity and monitoring
- Importance of validating data and process plan
- Audit and education

Process

Classification

Analysis

Performance

Audit and Educate

Analysis and Management

Metrics and Monitoring Data
Operational review of data monthly analysis of trends and outcomes

Case Mix Index: Medical, Surgical, and Overall

- ✓ Compare month over month and year over year
- ✓ Review with exclusions to determine true impact of CD

Query Rate

- ✓ Develop monthly dashboards including data to reflect Medical Staff compliance with admission policies and practices

Physician Response Rate

- ✓ Agree
- ✓ Disagree
- ✓ Unable to Determine
- ✓ No response

MCC and CC Capture Rate

- ✓ Comparison to MedPar and other hospitals

Top Queries and DRGs

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Why we audit and provide feedback

CDS Audit	Rationale
Review colleagues actual cases	Identify missed opportunity, appropriateness of queries and accurate clinical indicators, follow query guidelines, identify any diagnosis trends and incorrect process. Review CDI tracking tool and query entry. Verify response entered correctly based on physician response or lack of.
Provide education and performance feedback	Educate based on areas of need improvement and praise for work well done
Building relationships	One on one discussion with members of the team
Validate metrics and results	Identification of issues assists in improvement of metrics and lack of issues validates results and the teams great performance

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