



nThrive Education Continues to lead in Innovation for Revenue Cycle Education

The nThrive Education team recently announced the addition of nThrive Education Revenue Cycle SimLabs, a new educational tool to add to the Revenue Cycle education solution. For those on the front line who gather patient information, the first time they see an insurance card is with an actual patient. nThrive Education has created a way for Patient Access representatives, and others who work with insurance cards, to learn how to draw data from the cards.

nThrive Education Revenue Cycle SimLabs - Insurance Cards shows the learner insurance cards from public and private payment sources with simulated patient information. It asks for data points from the card and allows learners to practice multiple times and enter different data elements into the system, providing them feedback. There are hundreds of data elements to be pulled, and the learner gets a random sample of cards each time.

Additional Sim Labs for clients will be available in the near future; a SimLab for pulling data from driver licenses will debut sometime in June. For questions or feedback, email John Just at jjust@nthrive.com.

Patient Access Education results in successful Rev Cycle outcomes

The supply of competent professionals in the Patient Access arena is limited and being identified as a major labor concern across the country. At the beginning of the billing process, errors at this point can lead to serious financial consequences. Professionals working in the Patient Access arena require eloquent and succinct communication ability, insurance expertise, and quick critical thinking skills. These competencies go beyond simply making an appointment for care; Specialists help patients understand and navigate the complex financial processes.

nThrive Education offers two Patient Access programs to assure client success:

Soon to come – Patient Access Certification

nThrive is developing a first-of-its-kind Patient Access certification that includes a revolutionary curriculum filled with courseware and pioneering simulators that evaluate and optimize the competency of a Patient Access department to ensure proper intake and the best possible outcomes for patients and a healthy revenue cycle.

nThrive Education offers more than 100 courses to educate and equip the Patient Access professional. To find out how clients have developed their own staff across the revenue cycle to meet their demands, while ensuring their quality standards are met, contact Kelly Ernce at kernce@nthrive.com.

Transitions Program: Grow your own workforce positioned for success

The nThrive Transitions program offers clients the opportunity to develop their own pool of qualified Patient Access specialists that meet their demands and contain costs. Transitions can provide all the education and tools to turn almost anyone into a qualified and certified Patient Access representative. There are many benefits to cultivating a locally-based workforce by educating and training unemployed, underemployed or career-change candidates:

- Helps address labor shortages
- Builds and sustains positive community relations
- Accelerates productive on-the-job start date
- Fosters workforce loyalty
- Reduces costs
- Eliminates need for physical classrooms

April Release of new nThrive Courses and CEU Update

nThrive Education and HealthStream are pleased to announce the April release of the nThrive Education courseware is now available in HealthStream. A large number of courses have been added to the ever-expanding library.

The current Revenue Cycle course catalog can be accessed [here](#) and the current Clinical course catalog [here](#). Both catalogs are updated as courses are added each month.

CEU's

Every quarter, about 30 hours of CEUs for AHIMA and/or AAPC for new courses recently released are added. Coders don't need that many CEUs to maintain credentials; a lot of choices are provided so that education is tailored to the needs of an individual coder. The CEUs are valid for one year and then expire.

For more information on CEU's, updates and more, check out the newsletter [here](#).