CDM Master®

Maintain a compliant chargemaster based on nThrive best practice chargemaster and pricing benchmarks

In the era of health care reform and increased regulatory compliance, a complete, accurate and compliant charge description master (CDM) is critical to your health system's overall financial health. nThrive has used its more than 25 years of CDM and revenue cycle management expertise to create chargemaster management tools and consulting services to help drive system-wide standardization and optimal charge and pricing integrity.

nThrive's CDM Master links health system and facility chargemaster files to its proprietary Preferred Practice Model to provide best practice charging information. CDM Master integrates with most patient accounting systems, which eliminates the need for dual system maintenance. A seamless user interface provides your staff with information and appropriate documentation needed to facilitate effective decision making and efficient CDM maintenance.

Best practice coding and compliance methodology

nThrive compliance and clinical specialists lead the process of mapping your CDM to the KnowledgeSource® proprietary Preferred Practice Model. It combines proprietary pricing benchmarks, regulatory documentation and coding research into a single source. This methodology provides the framework for recommendations covering:

- Best practice charging, coding and compliance for the entire chargemaster, not just Current Procedural Terminology (CPT®)-coded items. nThrive technology delivers comprehensive revenue and cost capture and provides for defensible pricing because our solution also incorporates inpatient, pharmacy, supplies, time for OR and surgery and room charges that most competitors lack.
- Accommodate new coding requirements through our Center for Medicare & Medicaid (CMS) bulletins
- Provide for timely compliance action through weekly alerts
- Reduce claim denials and detect missing items through our reports

Managing health system chargemasters

The solution provides multi-facility management capabilities to view, edit and manage all chargemasters simultaneously to drive consistent and efficient analysis. In addition, data across multi-facility chargemasters is normalized during implementation. Compliance and pricing issues are summarized on a multi-facility dashboard, enabling charge consistency and compliance across your health system.

In addition, CDM Master's corporate CDM management functionality provides side-by-side analysis between the corporate standard chargemaster and all linked CDMs. Maintenance of the corporate standard, combined with

the corporate variance feature, helps to facilitate corporate governance and defensible coding and pricing practices.

nThrive has a safety net approach to support your health system's chargemaster accuracy and protect revenue. Here's how it works:

- nThrive's experienced clinical team provides daily alerts related to new coding changes and interpretation of the action needed for compliance.
- Once a month, healthcare organizations submit their chargemasters for comparison relative to nThrive's Preferred Practice Model for CDM. Any exceptional issue with the health system's chargemaster is flagged for resolution.
- Each month, nThrive identifies new charge codes available in your health system's data and provides standardized recommendations for these charges.

Customizable workflow and system integration

Customizable workflow enables your health system staff to request changes and additions to the CDM, streamlining complex approval and tracking processes. nThrive's CDM Master provides standard or customized integration to most patient accounting and billing systems, automating the error-prone, manual process of updating systems with chargemaster changes.

- Easily configure Request Forms specific to each hospital's process
- Consolidate multiple chargemaster information sources to provide supporting data for both requesters and approvers
- Track and audit request status and change history with e-mail notification of changes
- Control and schedule updates within your billing system

400,000+
Line item pricing benchmarks cover the entire chargemaster

Pricing management and defensibility

Facilitate decision-making, pricing defensibility and revenue integrity with these built-in CDM Master tools:

- Pricing benchmarks for more than 400,000 line items cover the entire chargemaster, not just CPT-coded areas
- Benchmarks include regional proprietary data that is current and specifically mapped to the CDM by nThrive clinical specialists to provide information for accurate comparisons
- Custom-defined price alerts can be set based on your pricing strategy
- Local fee schedules can be loaded and CMS benchmarks can be customized to create the best picture of your health system's regional market

Get assistance with nThrive's Chargemaster Consulting Services

The nThrive CDM Master team includes credentialed experts that offer a broad spectrum of chargemaster and other revenue cycle consulting expertise, delivered with a customized approach to meet the specific objectives and goals of your hospital or health system.

Engage with nThrive
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