

The background of the entire page is a photograph of a medical professional, a woman with curly red hair, wearing a white lab coat over a grey sweater. She is looking towards a man with a beard and glasses, who is seen from the side. They appear to be in a clinical setting. The text "The nThrive HIM Technology Platform" is overlaid on the image. The word "HIM" is in a large, bold, white sans-serif font, while "The nThrive" and "Technology Platform" are in a smaller, white sans-serif font. A decorative pattern of concentric circles is visible in the lower right portion of the image, behind the text.

The nThrive HIM Technology Platform

Driving more **powerful outcomes** with a single,
integrated suite of cloud-based applications for
health information management.

Reducing cost, increasing quality, and monitoring outcomes

have become more essential and challenging as health care providers contend with new, riskier reimbursement models and more stringent quality requirements.

The ability to influence critical financial, clinical, and quality outcomes has elevated the importance of health information management functions such as coding, case management, utilization review, clinical documentation improvement (CDI), and quality. Many older operational models in these areas are not optimized for the new regulatory and reimbursement environment, resulting in:

- Too much role overlap with little collaboration
- Too little automation
- Increasingly complex, disjointed oversight of regulatory compliance

Clinical and financial stakeholders must work more collaboratively and effectively to meet today's challenges and remain financially resilient. Automation is key.

The new era of health care requires more substantial gains where clinical and financial processes are merged to ensure that standards of care are followed, and that the appropriate documentation is captured. This will result in quality-driven reimbursable events. The nThrive HIM Technology Platform is designed to help providers rethink old operational models, and support a new, more streamlined approach to the transformation of clinical-to-financial processes.

NCH Healthcare's Medicare CMI rose by **6.3%** — a **\$13M positive impact** on revenue in just **14 months** after going live on nThrive's CDI program and technology.



We found a great deal of value in the integrated nature of nThrive technology, which features data sharing and collaboration between clinical documentation specialists and coders. The technology is driving more collaboration among the two teams and saves a great deal of time by speeding up communication regarding patient chart issues, and reducing the number of queries sent to physicians."

— LAURA PIQUETTE, RHIA, DIRECTOR OF HEALTH INFORMATION MANAGEMENT, HOLYOKE MEDICAL CENTER

SIMPLIFYING A COMPLEX MISSION

Unifying clinical and financial domains for cost-effective, quality care:

- Enhanced Collaboration and Role Optimization
- Quality Improvement
- Reducing Redundancy
- Increasing Operational Capacity



Integrated Platform

The nThrive HIM Technology Platform is a cloud-based, integrated, single-database solution supporting coding, case management, CDI and audit functions, and addressing the new era of health care by:

- Promoting collaboration between physicians, case managers coders, CDI specialists and more
- Enhancing quality through prospective and retrospective documentation reviews, and care discrepancy alerts and audits
- Boosting efficiency through role optimization, automated workflow, and natural language processing
- Improving access to real-time information through integrated reporting and analytics for improved surveillance of problem areas

Automated Comprehensive Workflow

The nThrive HIM Technology Platform includes an integrated workflow engine designed to automate work processes across disciplines for more efficient distribution and execution of tasks. This gives providers more flexibility to rethink roles and to assign tasks to ensure effective use of resources in order to use resources more effectively.

Software as a Service

The nThrive HIM Technology Platform is a cloud-based suite of applications, eliminating the need for costly on-premise servers and technology oversight, resulting in a lower total cost of ownership (TCO).

Flexible Natural Language Processing

The flexible UIMA*-based, SNOMED-enabled Natural Language Processing architecture allows for multi-faceted data processing, increasing output accuracy. nThrive's NLP solution transforms documentation into meaningful outcomes, such as suggested codes, and alerts to CDI staff related to lack of appropriate clinical documentation.

Expertise to Revitalize Processes

Implementing software into an environment where the business processes have not been evaluated and adapted to the technology's capabilities can be detrimental to the project's success. During an nThrive technology implementation, we leverage our credentialed consulting experts to make sure current processes are reviewed and are better aligned with the technology to maximize workflow, efficiency and positive outcomes.

Key Benefits:

- Improve data consistency and integrity
- Minimize task redundancy
- Reflect Case Management Index more accurately
- Improve public quality scores and risks
- Reduce denials

*Unstructured Information Management Architecture



From patient-to-payment, we'll provide all the technology, advisory expertise, services, analytics and education programs you'll need to thrive in the communities you serve. For more information, please visit www.nthrive.com.

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