KnowledgeSource®

Improve revenue performance with up-to-date billing intelligence, denial prevention alerts and actionable regulatory content

The challenge

The rapid pace of regulatory change and health care reform have made it difficult to keep up with compliance requirements for billing and payment. Failure to manage regulatory compliance has resulted in eroding reimbursements, claim denials and delays in cash flow. Increased coding and billing errors could result in millions of dollars in improper payments and increase your exposure to Recovery Audit Contractor (RAC) and OIG recovery.

The answer

But it doesn't have to be that way — what you need is a comprehensive, up-to-date, web-based application that transforms public, purchased and proprietary data to help your health system increase cash flow, protect revenue and improve the financial health of your clinical revenue cycle continuum. Your answer is **nThrive KnowledgeSource®, a "one stop," web-based billing and reimbursement application that provides billing and compliance intelligence to support your revenue cycle across departments and specialties from Patient-to-Payment.℠**

Here are some of the ways your health system can benefit from nThrive KnowledgeSource:

Are your claims being denied? Prevent denials, reduce audits and billing errors with our proprietary alerts.
- Alert your billers to take action and avoid lost revenue through our

Denial Prevention Alerts — they can be easily accessed through nThrive KnowledgeSource or nThrive Claims Management.

- Expose visibility to pitfalls that stall reimbursement and contribute to coding and billing errors through proprietary data logic in nThrive's KnowledgeSource.

Is your reimbursement correct? Are your receiving improper payments? Are you charging for unnecessary services?
- Predict and reconcile reimbursement with CPT HCPCS validity (e.g., DME, ASC Fee schedule and rates for drugs, physician fee schedule: RVU's, Global Days, GPCI, APC grouper, MSDRG payment rate grouper, CMS1500 and UB04 claim check)
- Connect the billing and clinical relationships and help drive more accurate charge capture processes using our knowledge engine

Is your compliance solution easily accessible within revenue cycle workflow? Save time with integration.
Access nThrive KnowledgeSource content intelligence integrated within your nThrive claims, contract management and charge integrity systems. This means your staff have the insight they need to avoid improper billing and potentially submitting claims that result in overpayments and RAC denials.

Do you need to capture data for decision-making? Integrate actionable content where you need it.
Improve your analysis and decisions by integrating our extensive library of clinical, pricing, coding and billing content in your patient

accounting and IT systems. Our Builder solution allows your health system to unlock the nThrive KnowledgeSource engine and incorporate our proprietary content where you need it.

Do you need an answer to a regulatory question? Research regulations and receive advice.

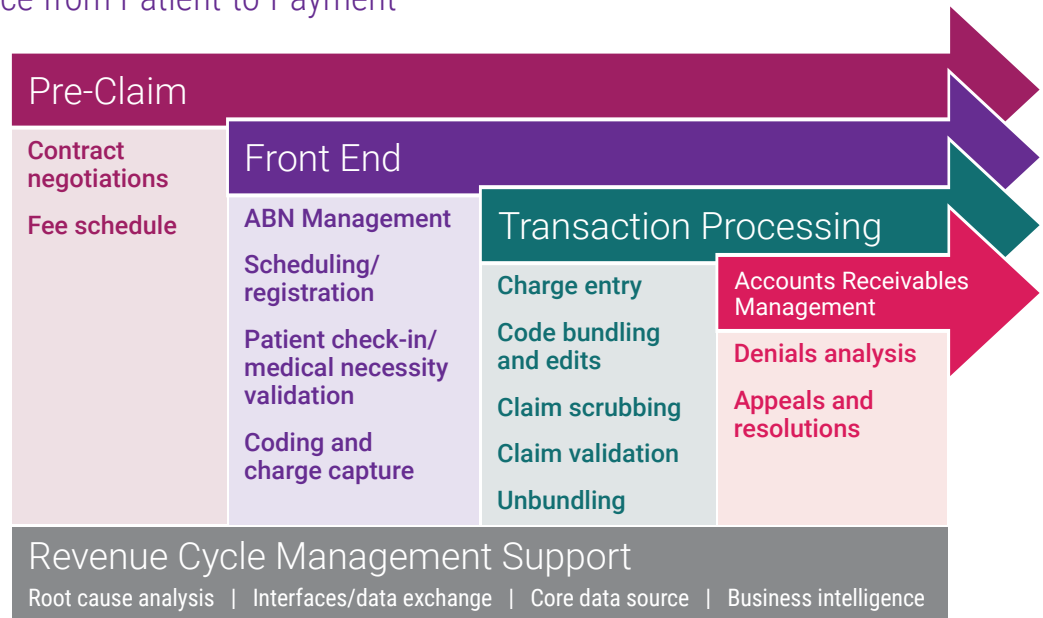Address your regulatory questions through two convenient options:

1. Alerts for new informants provide a summary of regulatory changes and a link if you need further documentation such as content published in Medicare manuals and bulletins, National and Local Coverage Determinations, Program Transmittals, CMS Rules and OIG publications.
2. nThrive KnowledgeSource Coach allows you to ask questions and receive guidance from our clinical experts.

Is your clinical documentation accurate? Avoid payment delays using our data algorithms.

- Unlock complex data relationships for informed point-of-care decisions. By exposing our metadata intelligence your staff can see the relationship between clinical and billing patterns and uncover billing and coding errors that are relevant but not obvious. For example, if there is pharmacy and Preferred Practice Model related data, you will see it on the code detail screen. You can also pinpoint the right ICD-10 procedure codes through our proprietary data relationships and mapping engine.
- Avoid lost revenue by identifying CPT/HCPCS codes that are not paid by OPPS and obtaining alternate acceptable codes for payment. Proprietary crosswalks display billing and coding alerts such as CCI edits, MUE edits, Usage Alerts and other combo alerts.

nThrive KnowledgeSource provides intelligence to support revenue cycle performance from Patient-to-Payment℠

Help your health system accelerate cash flow, protect revenue and improve your financial health from Patient-to-Payment℠ with benchmarking and compliance guidance from KnowledgeSource.

Pre-Claim

Contract negotiations

Fee schedule

Front End

ABN Management

Scheduling/ registration

Patient check-in/ medical necessity validation

Coding and charge capture

Transaction Processing

Charge entry

Code bundling and edits

Claim scrubbing

Claim validation

Unbundling

Accounts Receivables Management

Denials analysis

Appeals and resolutions

Revenue Cycle Management Support

Root cause analysis | Interfaces/data exchange | Core data source | Business intelligence

Engage with nThrive

Visit www.nThrive.com   **E-mail** solutions@nThrive.com

From patient-to-payment,℠ nThrive empowers health care for every one in every community.℠