

# Chargemaster Consulting

## Optimize reimbursement and ensure compliance by utilizing expert services to validate charge integrity and identify charge capture opportunities

### Industry experts

nThrive's Consulting Services team includes credentialed experts with extensive backgrounds in chargemaster maintenance, patient financial services, corporate compliance, nursing and various clinical specialties, and health information management and coding. A dedicated team of professionals employs a customized approach to guide your health system through a proven methodology to drive improved compliance and revenue capture results.

### Chargemaster consulting

#### CDM review and update

An external review of the charge description master (CDM) complements the use of CDM technology to provide a complete solution to chargemaster maintenance. In addition, improvements throughout the revenue cycle can be facilitated through an updated CDM. nThrive takes a comprehensive approach to CDM management that applies our in-depth understanding of your organization's coding resources, billing systems and payer requirements to your specific objectives.

Our consultants will:

- Review 100 percent of inpatient, outpatient, pharmacy and supply line items
- Conduct in-depth conferences with clinical departments
- Evaluate charge capture processes

- Identify missing billable services
- Deliver actionable feedback for targeted improvement efforts

#### CDM development

Whether a hospital is expanding services and requires a chargemaster file to ensure all new procedures are captured or a multi-hospital system desires centralized CDM management to increase efficiency, compliance and ensure billing consistency, nThrive's Consulting Services has the expertise and experience to create a new CDM file or assist health care systems with standardization, including system conversion. Guided by the hospital's specific objectives, our team will:

- Facilitate centralized CDM management
- Develop a corporate standard for the multi-hospital system
- Link all facility files to a standard CDM

#### CDM standard linking

For multi-hospital systems, built through acquisitions, linking the new CDM to an existing corporate standard can be a challenge. nThrive's Consulting Services team can not only link CDMs together, but can also link single facility order entry subsystem data, or a supply item master or pharmacy formulary, to the CDM to ensure charges entered at the point of service appear on the claim.

- Link facility CDMs to corporate standard CDM
- Link the supply item master and pharmacy formulary order entry sub-systems to the CDM

### Charge restructuring

nThrive helps hospitals restructure charges, taking into account both the complexity of the procedure and the resources consumed, ensuring hospital costs are allocated equitably while providing comparable pricing for patients undergoing similar types of procedures or requiring similar levels of care.

- Evaluate current charge models including resources and usage data
- Develop new models for procedure and/or time-based charges

### Additional consulting services

- Outpatient coding/billing audits to include general APC, emergency department, interventional radiology and infusion therapy
- Focused departmental charge capture assessments with claims and CDM review
- RAC (outpatient) including coding, observation and medical necessity
- Professional (E/M) audits for hospital-based clinics and emergency



# 100%

Supply line items  
reviewed by our  
consultants



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From patient-to-payment,<sup>SM</sup> nThrive empowers health care for every one in every community.<sup>SM</sup>