

# Improve your financial performance by augmenting your accounts receivable

## ACCELERATE CASH WHILE IMPROVING PRODUCTIVITY

nThrive's Accounts Receivable (A/R) Services allows your organization to concentrate on core business functions, while we manage all or part of your active accounts receivable including self-pay and third-party insurance accounts. nThrive understands the challenges health systems face in managing a high volume A/R and the issues that can cause delays in reimbursement. nThrive provides remote billing and collections services from our service center to help streamline your business and ensure receivables are converted to revenue quickly and effectively. Our approach:

- Delivers predictable and consistent cash collections for A/R segments where your health system is experiencing diminishing results
- Re-deploys health system in-house staff working lower yielding A/R segments to higher yielding payers
- Establishes a safety net for effective A/R management for aged accounts
- Provides A/R performance reporting, valuation and consulting

## STATE-OF-THE-ART TECHNOLOGY

nThrive applies deep revenue cycle expertise and state-of-the-art technology to maximize your health system's reimbursement. Our high-quality services, collaboration, quick turnaround time and innovation set us apart from other service providers. nThrive ensures that our services are specialized to suit the unique needs of your organization. You will be able to:

- Receive daily updates for all account and financial information
- Update account notes on all activities to your patient accounting system
- Manage your A/R accounts effectively with:
  - Auto assignment of accounts to individuals or groups
  - Real-time dynamic work lists
  - User-defined automated workflow from import to account resolution
  - Account dashboard for simple viewing and ease-of-use

## A/R VALUATION SERVICES

nThrive's A/R Valuation Services calculate your organization's net collectible value within outstanding accounts to realize your health system's net revenue. nThrive's A/R Valuation Services utilize industry experts with years of experience when valuing your organization's A/R. Features include:

- Improved accuracy in recording net revenue
- Prospective reimbursement based on current fee schedules

## RECOVERY AND COLLECTIONS SOLUTIONS

**Improve reimbursement recovery and collections with exception-driven A/R and denials management services**

Accounts Receivable Services

A/R Valuation Services

Collections Management

Collections Worklist

Denials Management

Denials Recovery Services

RAC Defense Audit and Appeals Services

Recovery Audit Management

Discount Compliance and Recovery Services

Underpayment Recovery Services

- Historical A/R and cash performance
- Revenue forecasting
- Financial statement reconciliation
- Financial trending and performance measurement
- Leverage industry expert experience in valuing health system A/R

#### **PATIENT ACCOUNT ACCESS AND MANAGEMENT**

With nThrive's secure online account management offerings, patients are able to view, manage and pay their bills online, risk-free, improving patient satisfaction. nThrive's dedicated customer service staff works with patients for self-pay placements to identify insurance information and secure payment promptly, resulting in more payments, lower bad debt and accelerated cash flow.

- Greater patients understanding of financial responsibility
- Online bill payment
- Payment plan set-up
- Insurance information updating
- Communication with customer service

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#### **Talk with a specialist to learn more:**

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