

Claims Remittance Management

Effectively manage the entire remittance process and drive downstream processes while improving cash collections

Electronic remittance advice processing and reporting

With nThrive* Claims Remittance Management, you can improve the consistency of your cash flow while saving time and more effectively utilizing your hospital's resources. nThrive retrieves and captures ERA transactions directly from payors, eliminating the need to call the payor and follow-up when files are not available.

- Interprets ERA files, providing hospitals with an EOB (explanation of benefits) database for easy access and storage
- Provides real-time access to all EOB informational fields
- Provides online reports with summary and detailed remittance information, including control reports to balance electronic fund transfers to electronic remittance advice and detail reports for easy to read patient reimbursement information

Automated cash and notes posting

nThrive applies intelligent business logic in the cash posting process to resolve issues created by inconsistencies across payor ERA files, eliminating manual corrections often made after automated posting processes are complete. Remittance information is posted through batch or key emulation capabilities, including payments and contractual adjustments as well as patient liability information, reason codes and other notes.

- Reduces turnaround time with electronic remittance advice
- Posts payments and notes promptly to patient accounts
- Saves time and improves accuracy
- Reduces paperwork and eliminates processing costs and inaccuracies associated with manual data entry

Automated secondary matching and creation

nThrive automatically generates secondary claims by leveraging ERA information. This information is used to initiate the automated secondary billing process by automatically attaching the EOB to claims to secondary payors. The solution then places them into a work queue, allowing secondary claims and EOBs to be sent electronically or printed and mailed to the secondary payor.

- Improves cash flow for net revenue capture from secondary payors
- Performs secondary payor edits for better reimbursement and HIPAA compliance
- Eliminates time-consuming manual data entry and re-entry, reducing opportunities for error
- Submits secondary claims electronically for applicable payors

ERA/EFT reconciliation

nThrive offers the ability to reconcile and hold payments until both a deposit and corresponding ERA file is received. This functionality helps ensure your team can follow up on outstanding payments and remittance advice. It also provides exception-based follow-up for your cash posting team.

- Eliminates time-consuming manual reconciliation between ERA and check deposits
- Provides an easy to read search functionality to streamline ERA review
- Enables faster and more accurate month-end closing through advanced reporting

Customized reporting

nThrive offers extensive reporting features to provide your facility with a thorough knowledge of all remittance advice. Claims Remittance Management reports on new payor standard payment trends from claims submission to remittance advice, allowing financial managers to review payor performance and identify any potential problem areas, and variances, for follow-up and resolution.

File Name	EFT/Check Amt	ERA Check Date	ERA Arrival Time	File Posting Status	ERA Provider ID	PCN
File Type: 835 (ERA)						
ERA Payer Name: TRICARE WEST						
EFT/Check#: N0001704063						
TRICARE_835_20080922_04110146.txt	\$1,066.98	09/22/2008	10/03/2008 04:09:32 PM	Created	1215913470	6648438
TRICARE_835_20080922_04110146.txt	\$1,066.98	09/22/2008	10/03/2008 04:09:32 PM	Created	1215913470	309473
TRICARE_835_20080922_04110146.txt	\$1,066.98	09/22/2008	10/03/2008 04:09:32 PM	Created	1215913470	6647825
EFT/Check#: N0001703993						
TRICARE_835_20080922_04110112.txt	\$3,979.57	09/22/2008	10/03/2008 04:09:31 PM	Created	1093791170	7015296
TRICARE_835_20080922_04110112.txt	\$3,979.57	09/22/2008	10/03/2008 04:09:31 PM	Created	1093791170	7015296
TRICARE_835_20080922_04110112.txt	\$3,979.57	09/22/2008	10/03/2008 04:09:31 PM	Created	1093791170	7015296
EFT/Check#: N0001701192						
TRICARE_835_20080919_04110232.txt	\$4,045.01	09/19/2008	10/03/2008 04:09:32 PM	Created	1093791170	7015297
TRICARE_835_20080919_04110232.txt	\$4,045.01	09/19/2008	10/03/2008 04:09:32 PM	Created	1093791170	7015297
EFT/Check#: N0001701191						
TRICARE_835_20080919_04110266.txt	\$1,390.26	09/19/2008	10/03/2008 04:09:32 PM	Created	1326022765	4009495
EFT/Check#: N0001700998						
TRICARE_835_20080919_04110193.txt	\$1,855.19	09/19/2008	10/03/2008 04:09:32 PM	Created	1437259694	7712107
TRICARE_835_20080919_04110193.txt	\$1,855.19	09/19/2008	10/03/2008 04:09:32 PM	Created	1437259694	7711768
TRICARE_835_20080919_04110193.txt	\$1,855.19	09/19/2008	10/03/2008 04:09:32 PM	Created	1437259694	7713746
EFT/Check#: N0001700992						
TRICARE_835_20080919_04110205.txt	\$41.44	09/19/2008	10/03/2008 04:09:32 PM	Created	1538200357	4173201
TRICARE_835_20080919_04110205.txt	\$41.44	09/19/2008	10/03/2008 04:09:32 PM	Created	1538200357	4132001
EFT/Check#: N0001700990						
TRICARE_835_20080919_04110158.txt	\$255.30	09/19/2008	10/03/2008 04:09:32 PM	Created	1538200357	2422901
EFT/Check#: N0001700270						
TRICARE_835_20080919_04110238.txt	\$9,632.32	09/19/2008	10/03/2008 04:09:32 PM	Created	1467536276	8356151

EOB Adjustment Amounts by Reason Code						
Criteria: All of (Check Date in last 1 weeks)						
Filter: Check Date[1/14/2008 12:00:00 AM, 1/15/2008 12:00:00 AM, 1/16/2008 12:00:00 AM, 1/17/2008 12:00:00 AM, 1/18/2008 12:00:00 AM] Claim Adj Reason Co 96, A1, A2]						
Sort: Check Date (Ascending), Claim Adj Reason Code (Ascending)						
Date of Report: 1/24/2008 10:07:59 AM						
Claim Adj Group Reason Code						
Sum Claim Adj ...	Check Date ▾					
Claim Adj R... ▾	01/14/2008	01/15/2008	01/16/2008	01/17/2008	01/18/2008	Grand Total
70	-565.43		-3,292.41	-6,721.71	-1,271.11	-11,850.66
74	1,332,675.61	93,846.07	1,991,588.30	1,233,912.12	511,264.40	5,163,286.50
94	11,316.13	-26,126.75	-514,017.84	-34,539.25	-34,084.75	-597,452.46
96	-15,227.03	99,504.13	78.75		56,802.00	141,157.85
A1	134,972.25	10,016.75			101.00	145,090.00
A2	427.50	10,450.70	209,813.14	13,815.70	599,806.78	834,313.82
Grand Total	1,463,599.03	187,690.90	1,684,169.94	1,206,466.86	1,132,618.32	5,674,545.05



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