nThrive Coding

Comprehensive solutions from the most experienced coders in the industry

Business issue

Exposure to serious financial and legal risks

Problem

Fluctuation in coding resources and turnaround time impacts financial metrics

Solution

Multiple coding delivery models to meet specific business and culture

Accurate and efficient coding is crucial to your organization's ability to meet financial and compliance goals. Backlogs, miscoding, high coder turnover rates and increased coding complexity with ICD-10 represent significant challenges. That's where nThrive comes in. With a comprehensive range of proven coding services, we deliver outstanding quality based on your needs. You are supported by credentialed coders who receive continuing education, through nThrive Education, the nation's leading revenue cycle education program. nThrive Education and training is second to none; we provide you with staff well versed on the latest changes in coding regulations and specialized coding for the newest clinical services.

With options that include full outsourcing of your coding function, and interim staffing to eliminate a backlog or outsource of a specific patient type, our medical coders work with clients to address their specific needs.

We have vast experience having coded an average of 2.5 million patient records per year and are experts in all types of inpatient, outpatient and professional fee coding. Our medical coders go through a rigorous recruitment process including pre-employment quality testing that only 35 percent of credentialed medical coders pass. nThrive colleagues are supported by ongoing training and education through nThrive Education, the nation's leading ICD-10 education program.

nThrive clients have:

Reduced DNFB by upwards of **70%**
Improved documented accuracy by up to **98%**
Eliminated backlog of 10,000 charts in less than **6 weeks**
Reduced coding time from **9 to 6 days** consistently

Features and benefits

- Full range of coding outsourcing services
- Options available for professional fee or outsourced coding by patient type to address your needs
- Experienced staff have coded more than 2.5 million records annually
- Rigorous recruitment exams, credentialing requirements, reference and background checks required for employment
- Quality standards set at minimum 95 percent accuracy
- Cross-country client support with nThrive's national reach
- Robust management support structure
- Supported by the nThrive Education coding education program

Results

- Generate complete, quality code assignments
- Streamline coding operations and scale coding resources
- Improve accuracy of case mix index while decreasing claim denials
- Reduce levels of discharged not final billed (DNFB)
- Ease coder recruiting and retention challenges
- Reduce lost reimbursements, coding backlogs and noncompliance risk
- Improve results of internal and external audits
- Decrease days in A/R

Options

- Comprehensive Outsourced Coding
- Coding Outsource by Patient Type
- Backlog Resolution
- Interim Staffing
- Inpatient and Outpatient including Same Day Surgery, Emergency Department, Observation & Diagnostic Tests and Treatments
- Professional Fee Coding
- Global and Domestic Coding

Success Story

Following ongoing financial challenges, Val Verde Regional Medical Center (VVRMC), a 93-bed, level IV trauma center serving Del Rio, Texas, appointed a new leadership team. The newly appointed HIM director discovered a coding team who had not been properly staffed or trained and was challenged by working with medical staff who were non-compliant in terms of their clinical documentation. The result? Accuracy, productivity and ultimately revenue fell short of expectations. After temporarily outsourcing coding, VVRMC chose nThrive as its partner to fully outsource the coding process. The nThrive team adopted VVRMC's concurrent coding practice to help address DNFB issues. **nThrive's efforts reduced AR days by 36 percent or 5 days.** After several months operating in the red, VVRMC turned the corner and consistently operated in the black in 2016 and 2017.

Additional offerings

Our coders can code with your tools or ours. By bringing together coders, physicians and clinical documentation improvement specialists on our powerful technology platform, nThrive allows you to support improved care delivery, drive business results and accelerate your revenue cycle like never before.

Our integrated offering includes additional options:

- Coding Audits
- Computer Assisted Coding
- Clinical Documentation Improvement services and technology
- nThrive Education

Engage with nThrive

Visit www.nThrive.com   **E-mail** solutions@nThrive.com

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