Victoria Hayes 

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| Project role | **Business Analyst/Automation Tester/Manual Tester**  The main areas of Victoria’s experience related to customer services. She is actively seeking employment in the ICT sector and has gained and developed her technical skills completing 6 month fulltime study with Deloitte technology apprenticeship programme. | | | | | |
| Framework role for pricing | **Framework role** | | | | | |
| Core competencies relating to the EESSI project | Agile development | ✓ | Business Process Flows | ✓ | Program Reporting | ✓ |
| C# | ✓ | Web technologies/design | ✓ | .Net Framework | ✓ |
|  | CSS | ✓ | XML, HTML, XHTM & HTML5 | ✓ | Visual Studio | ✓ |
|  | Business Analysis | ✓ | SQL | ✓ | Defect tracking | ✓ |
| Test automation | ✓ | Selenium | ✓ | BOMi2 & BOMi4 | ✓ |
| PubSub | ✓ | Manual & Exploratory testing | ✓ | Communication and collaboration skills | ✓ |
| Functional testing | ✓ | Microsoft Test Manager | ✓ | Specflow | ✓ |
| Test documentation (including standards) | ✓ | Regression Testing | ✓ | SharePoint | ✓ |
| Visual Studio | ✓ |  |  |  |  |
| Overview of experience | Victoria started the Deloitte technology apprenticeship programme in August 2019 and just completed 6 months of fulltime study with Deloitte.  Victoria joined the EESSI team in February and since then has been scripting automated test cases alongside writing and running manual test cases. This has allowed her to gain some invaluable experience.  She is a creative, responsible, professional, enthusiastic self-starter with four years administrative and retail experience in a variety of roles. Familiar with a wide range of computer software, with excellent technical, research and communication skills. | | | | | |
| Qualifications, training, and certification | * General Science, UCD 2015 - 2018 * Animal Care (QQI 5), DFEI 2014 - 2015 * Leaving Certificate, St. Andrews College 2008 - 2014 | | | | | |
| Relevant Experience | | | | | | |
| Project Name | Deloitte technology apprenticeship programme | | | | | |
| Role on project | Software Developer | | | | | |
| Timeframe | August 2019 – Present | | | | | |
| Programme modules completed | Software Design FundamentalsCreating an Object Oriented Computer Program Using C#Principles of ICT Systems & Data SecurityProgramming in HTML5 with JavaScript and CSS3Web DevelopmentInstall, Configure & Upgrade ICT SoftwareDevelop Software using SQLSystems Analysis and DesignObject Oriented ProgrammingEvent Driven Programming SolutionsProcedural ProgrammingSoftware Applications Testing | | | | | |
| Project Name | EESSI | | | | | |
| Role on project | Manual/Automation Tester | | | | | |
| Timeframe | February 2020 – Present | | | | | |
| Responsibilities as part of the project | Developed and executed automated test cases using existing manual test cases, using Specflow on Visual studio.  * Running manual test cases. * Creating manual test cases from a user story. * Identified any defects in test and triaged defects with the development teams to ensure key functionality was maintained. * Involved in preparing test documentation. * Participated in daily scrums and gained an insight into the Agile methodology of project management. | | | | | |
| Core competencies used on project | Agile development | ✓ | Regression Testing | ✓ | Program Reporting | ✓ |
| Visual Studio | ✓ | Specflow | ✓ | .Net Framework | ✓ |
|  | Test documentation (including standards) | ✓ | XML | ✓ | SharePoint | ✓ |
|  | Business Analysis | ✓ | SQL | ✓ | Defect tracking | ✓ |
| Test automation | ✓ | Selenium | ✓ | BOMi2 & BOMi4 | ✓ |
| PubSub | ✓ | Manual & Exploratory testing | ✓ | Communication and collaboration skills | ✓ |
| Functional testing | ✓ | Microsoft Test Manager | ✓ |  |  |
| Experience | | | | | | |
| Project Name | Supervalu | | | | | |
| Role on project | Cashier/Shop Floor Assistant | | | | | |
| Timeframe | September 2014 – Present | | | | | |
| Responsibilities as part of the project | Responsible for assisting customers and answering queries.Receiving and handling payments and reconciling cash at end of the day.Ensuring all and stock is correctly placed and priced.Responsible for counting and balancing cash tills. Receiving and recording invoices from suppliers and lodging cash and cheques to the bank. | | | | | |
| Project Name | Wonderpaws | | | | | |
| Role on project | Dog Groomer/Assistant Dog Trainer | | | | | |
| Timeframe | January 2018 – September 2018 | | | | | |
| Responsibilities as part of the project | Answering phone, assisting with queries and booking appointments online.Washing dogs and ensuring strict hygiene standards are adhered to. | | | | | |
| Project Name | Ark Vetcare | | | | | |
| Role on project | Receptionist/Animal Care assistant | | | | | |
| Timeframe | September 2015 – January 2018 | | | | | |
| Responsibilities as part of the project | Answering phone calls and responding to email queries from both clients and businessesHandling payments and cashing up at close of businessDispensing medication to clients and assisting vets in a variety of routine procedures | | | | | |