<HEATHER HAYES>

SUMMARY

Dedicated and adaptable professional with over a decade of customer service experience, currently transitioning to a career in technology through comprehensive learning at Atlas. Passionate about continuous growth, effective communication, and contributing to a diverse and vibrant tech community.

Tulsa, OK 918-237-6074 heather.hayes918@gmail.com hireheather918.com github.com/hayes28 linkedin.com/in/heatherhayes

EDUCATION

Atlas School - Tulsa, OK

Full Stack certificate &

2022 - 2024

Diploma in Computer Science

Prioritizes project-based learning, peer-driven problem-solving, and fosters collaborative peer learning experiences, including Peer Learning Day

Tulsa Community College - Tulsa, OK
Associates of Liberal Arts
2010 - 2015
Provides diverse academic programs, including associate degrees, certificates, and workforce training

SKILLS

- HTML, CSS, jQuery, SQL, Python, Node.js, JavaScript, REST API, Express, GraphQL, React, MongoDB
- Docker, GitHub, Git, firebase, Notion
- Leadership, Teamwork, Adept at multiple modes of workplace communication, Effective Communication, Problem Solving, Project Management, Well-organized, Ability to inspire and motivate team members

PROJECTS

Happy Little Galaxies

ETL Partner Project Application Development **2 Weeks**

- Developed a Bob Ross-inspired space art web app with secure user login and interactive gallery
- Managed data with PostgreSQL and Firebase; built API with Node.js/Express; designed frontend with React
- Optimized data flow with pagination and caching, ensuring smooth user experience

Technologies: React, Node.js, Express, PostgreSQL, Firebase, Notion, Slack

Webpack Project

Webpack Configuration & Optimization

1 week

- Designed and implemented modular Webpack configuration to streamline the build process for a React-based web application
- Optimized production builds by configuring code splitting, image optimization, and minification
- Set up a Webpack development server with hot reloading for efficient development workflow

Technologies: Webpack, JavaScript, HTML, CSS, Node.js, npm

React Intro Project

Basic React Application Development

1 Week

- Developed a simple JavaScript application using React, gaining foundational skills in JSX, components, and debugging tools
- Built reusable components and managed state within the application
- Utilized Enzyme for component testing and ensured application functionality

Technologies: React, JavaScript, HTML, CSS, Create-React-App, Enzyme

Spotify UX Redesign-Designer Language

Designed and validated a Spotify desktop app feature to enhance music discovery, incorporating user research, Figma prototyping, and usability testing

2 Weeks

Article can be found on my LinkedIn

- Identified music discovery pain points by analyzing user personas and journey maps
- Conducted ideation sessions, leading to the selection of a top design solution
- Created high-fidelity mockups and an interactive Figma prototype

Technologies: Figma, User Research Methodologies



VOLUNTEERING & LEADERSHIP

Chair of Student Life Committee Jun 2023 - Apr 2024

Duties:

- Preside over all meetings of the committee and set the agenda
- Act as the primary spokesperson for the committee
- Coordinate with other student organizations and school administration
- Ensure that the committee is fulfilling its mission and objectives
- Delegate tasks to committee members and ensure that everyone is contributing

Skills Required:

- Strong leadership abilities
- Excellent communication skills
- Good organizational skills
- Ability to inspire and motivate team members

Community Outreach and Engagement Jul 2023 - Nov 2023

 Engaged in public speaking at a couple local high schools, detailing my educational and career journey to current high school students

AWARDS & RECOGNITION

Student of the Month August, 2023 Atlas School: Awarded for fostering a positive community, being a reliable resource for peers, and a supportive presence

OTHER EXPERIENCE

Goldies Patio Grill

Tulsa, Ok • Full-time

2010 - 2020

Shift Lead:

 Improved team performance by 20% by encouraging feedback and boosting efficiency and morale

Server

 Enhanced customer satisfaction by efficiently handling 100+ orders, 50+ payments, and 75+ drink preparations per shift.

NaviSavi Travel App

Tulsa, Ok • Full-time

Freelance Project:

 Collaborated with a team of peers for NaviSavi, enhancing the travel app's booking and tripplanning capabilities by integrating historical API data into the backend system.