# CRIS DANIELLE ILAGAN

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#### **SUMMARY**

As a Digital Strategist, I have efficiently handled day-to-day social media activities for numerous clients, planned and optimized social media calendars, and executed successful marketing campaigns that consistently meet clients' goals. Beyond my expertise in social media, I am well-versed in graphic design, photography, and writing, enabling me to create captivating content that truly resonates with today's generation.

#### **WORK EXPERIENCE**

## CUP & CODE UAE - Social Media Manager

Sept. 2022 – Jul. 2023

- Strategically increased the company's presence on existing social media platforms resulting in a 25% boost in engagement and 17% increase in website traffic.
- Regularly analyzed and reported on Social Media performance, identifying opportunities for optimization that led to a 15% decrease in cost per acquisition (CPA) and a 5% increase in return of investment (ROI).

### DRY MARKETING AGENCY UAE - Social Media Intern

Jul. – Sept. 2022

- Created and implemented a social media content calendar, improving consistency and streamlining content creation processes across channels. This resulted in improved insights and a more cohesive brand presence.
- Leveraged social media analytics to identify and facilitate data-driven strategies, resulting in a 15% increase in engagement, a 20% growth in audience reach, and improved campaign performance across various platforms.

#### CERTIFICATIONS/PROFESSIONAL TRAININGS

| Social Media Management Certificate, HubSpot Academy | 2023 |
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| Fundamentals to Digital Marketing, Astrolabs UAE     | 2022 |
| IAB Digital Marketing Certificate, Google            | 2022 |

#### **EDUCATION**

Bachelor of Science in Medical Technology, Notre Dame University, Philippines

2020

# **VOLUNTEER EXPERIENCE**

# JAMEEL ARTS CENTRE - Dubai, UAE

2022

- Implemented a comprehensive outreach strategy as a dedicated ambassador for Art Jameel, resulting in a 40% increase in public awareness and engagement with the organization's mission and initiatives.
- Led a team of 5 staff members to plan and execute 10 engaging workshops and activities, resulting in a 30% increase in participant attendance and significantly contributing to the organization's success in promoting art and culture.

#### **SKILLS**

Technical Skills: Design, Content Management, Digital Strategy, Copywriting

Interests: Photography, Live Entertainment, Sports